State of Public Relations Survey

16/12/2014

Prepared on behalf of the Chartered Institute of Public Relations





State of Public Relations Survey

Methodology

Fieldwork Dates

14th October – 12th December 2014

Data Collection Method

The survey was conducted online. Invitations to complete surveys were sent out by email to members of the CIPR Member and Non-Member database of communications professionals.

Population Sampled

Members of the CIPR and other PR Professionals working in or with a connection to the UK. 90% of respondents were currently working in the UK.

Sample Size

2,028

Data Weighting

As there has been no more authoritative data collected on the demographic makeup of PR professionals, data were not weighted. However, efforts were made to ensure that as wide and representative a sample of PR professionals were sampled through the use of an extended fieldwork period with multiple personalised email reminders sent to all potential participants, coupled with internal survey links to be shared within large corporate environments.

Margin of Error

Because only a sample of the full population was interviewed, all results are subject to margin of error, meaning that not all differences are statistically significant. For example, in a question where 50% (the worst case scenario as far as margin of error is concerned) gave a particular answer, with a sample of 2,028 it is 95% certain that the 'true' value will fall within the range of 2.2% from the sample result. Subsamples from the cross-breaks will be subject to higher margin of error, conclusions drawn from crossbreaks with very small sub-samples should be treated with caution.



Question presentation

All data tables shown in full below, in order and wording put to respondents, including but not limited to all tables relating to published data and all relevant tables preceding them. Tables for demographic questions might not be included but these should be clear from the cross-breaks on published tables. In all questions where the responses are a list of parties, names or statements, these will typically have been displayed to respondents in a randomising order. The only questions which would not have had randomising responses would be those in which there was a natural order to maintain – e.g. a scale from "strongly agree" to "strongly disagree", a list of numbers from 0 to 10 or questions which had factual rather than opinion-related answers such as demographic information. "Other", "Don't know" and "Refused" responses are not randomised.

Not all questions will have necessarily been asked to all respondents – this is because they may be follow-on questions from previous questions or only appropriate to certain demographic groups. Lower response counts should make clear where this has occurred.

Data were analysed and weighted by Survation and presented by Patrick Briône and Damian Lyons Lowe.

For further information please contact; Damian Lyons Lowe Chief Executive Survation Ltd

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If you are interested in commissioning a poll from us, please contact researchteam@survation.com for a prompt response to your enquiry and we'll call you right back with the appropriate person.

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Table 1 Q1. What age group are you in? Base : All Respondents

	Total	Ger	der				Regi	on				Member	of CIPR			PR Role	e			Se	niority			Years	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
18 to 24	106 5.2%	30 4.1%	76 5.9%	37 6.3%	20 4.7%	9 3.6%	23 8.3%	5 3.1%	3 4.3%	3 6.4%	6 2.8%	78 5.2%	28 5.3%	8 1.6%	14 3.7%	8 3.0%	56 11.3%	1 0.4%	73 16.4%	11 2.0%	-	-	87 19.2%	-	-	-
25 to 34	639	175	464	225	106	67	84	52	27	15	63	424	215	147	152	108	186	17	209	257	74	39	279	275	55	1
	31.5%	24.0%	35.7%	38.6%	24.7%	26.9%	30.4%	31.9%	39.1%	31.9%	29.9%	28.2%	41.0%	30.2%	40.0%	40.8%	37.7%	6.8%	46.9%	47.2%	24.8%	12.8%	61.7%	56.9%	9.2%	0.3%
35 to 44	599	205	394	158	147	65	80	49	18	13	69	438	161	180	116	81	117	69	101	170	114	100	62	143	341	17
	29.5%	28.1%	30.4%	27.1%	34.2%	26.1%	29.0%	30.1%	26.1%	27.7%	32.7%	29.1%	30.7%	37.0%	30.5%	30.6%	23.7%	27.6%	22.6%	31.3%	38.3%	32.8%	13.7%	29.6%	57.1%	5.0%
45 to 60	573	245	328	142	127	84	79	51	18	12	60	471	102	138	90	65	115	123	56	101	100	146	23	62	192	254
	28.3%	33.6%	25.3%	24.4%	29.5%	33.7%	28.6%	31.3%	26.1%	25.5%	28.4%	31.3%	19.4%	28.4%	23.7%	24.5%	23.3%	49.2%	12.6%	18.6%	33.6%	47.9%	5.1%	12.8%	32.2%	74.1%
Over 60	111	75	36	21	30	24	10	6	3	4	13	92	19	13	8	3	20	40	7	5	10	20	1	3	9	71
	5.5%	10.3%	2.8%	3.6%	7.0%	9.6%	3.6%	3.7%	4.3%	8.5%	6.2%	6.1%	3.6%	2.7%	2.1%	1.1%	4.0%	16.0%	1.6%	0.9%	3.4%	6.6%	0.2%	0.6%	1.5%	20.7%
SIGMA	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

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Table 2 Q2. What is your sex? Base : All Respondents

	Total	Gen	nder				Regi	on				Member	of CIPR			PR Role	9			Se	niority			Years	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
Male	730 36.0%	730 100.0%	-	229 39.3%	142 33.0%	86 34.5%	97 35.1%	45 27.6%	23 33.3%	15 31.9%	93 44.1%	574 38.2%	156 29.7%	153 31.5%	123 32.4%	92 34.7%	196 39.7%	103 41.2%	125 28.0%	165 30.3%	104 34.9%	159 52.1%	143 31.6%	144 29.8%	212 35.5%	168 49.0%
Female	1298 64.0%	-	1298 100.0%	354 60.7%	288 67.0%	163 65.5%	179 64.9%	118 72.4%	46 66.7%	32 68.1%	118 55.9%	929 61.8%	369 70.3%	333 68.5%	257 67.6%	173 65.3%	298 60.3%	147 58.8%	321 72.0%	379 69.7%	194 65.1%	146 47.9%	309 68.4%	339 70.2%	385 64.5%	175 51.0%
SIGMA	2028 100.0%	730 100.0%	1298 100.0%	583 100.0%	430 100.0%	249 100.0%	276 100.0%	163 100.0%	69 100.0%	47 100.0%	211 100.0%	1503 100.0%	525 100.0%	486 100.0%	380 100.0%	265 100.0%	494 100.0%	250 100.0%	446 100.0%	544 100.0%	298 100.0%	305 100.0%	452 100.0%	483 100.0%	597 100.0%	343 100.0%

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Table 3 Q3. In which of the following national or regional areas are you based? Base : All Respondents

	Total	Gen	der				Regi	on				Member	of CIPR			PR Role)			Sei	niority			Years	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
East of England	91 4.5%	32 4.4%	59 4.5%	-	-	91 36.5%	-	-	-	-	-	71 4.7%	20 3.8%	20 4.1%	15 3.9%	14 5.3%	21 4.3%	17 6.8%	19 4.3%	27 5.0%	11 3.7%	12 3.9%	21 4.6%	19 3.9%	29 4.9%	18 5.2%
East Midlands	61 3.0%	20 2.7%	41 3.2%	-	-	61 24.5%	-	-	-	-	-	52 3.5%	9 1.7%	16 3.3%	14 3.7%	7 2.6%	9 1.8%	11 4.4%	14 3.1%	17 3.1%	8 2.7%	7 2.3%	13 2.9%	9 1.9%	23 3.9%	12 3.5%
London	583 28.7%	229 31.4%	354 27.3%	583 100.0%	1	-	-	-	-	-	-	388 25.8%	195 37.1%	114 23.5%	120 31.6%	100 37.7%	167 33.8%	48 19.2%	102 22.9%	166 30.5%	107 35.9%	115 37.7%	142 31.4%	142 29.4%	170 28.5%	95 27.7%
North East	56 2.8%	25 3.4%	31 2.4%	-	-	-	56 20.3%	-	:	-	-	42 2.8%	14 2.7%	19 3.9%	6 1.6%	7 2.6%	13 2.6%	10 4.0%	13 2.9%	15 2.8%	9 3.0%	8 2.6%	11 2.4%	16 3.3%	18 3.0%	10 2.9%
Northern Ireland	47 2.3%	15 2.1%	32 2.5%	-	-	-	-	-	-	47 100.0%	-	42 2.8%	5 1.0%	8 1.6%	5 1.3%	6 2.3%	19 3.8%	6 2.4%	14 3.1%	10 1.8%	4 1.3%	9 3.0%	15 3.3%	6 1.2%	13 2.2%	10 2.9%
North West	133 6.6%	48 6.6%	85 6.5%	-	-	-	133 48.2%	-	-	-	-	97 6.5%	36 6.9%	32 6.6%	27 7.1%	17 6.4%	30 6.1%	10 4.0%	36 8.1%	33 6.1%	22 7.4%	14 4.6%	30 6.6%	33 6.8%	33 5.5%	20 5.8%
Scotland	163 8.0%	45 6.2%	118 9.1%	-	-	-	-	163 100.0%	-	-	-	118 7.9%	45 8.6%	59 12.1%	28 7.4%	20 7.5%	33 6.7%	11 4.4%	43 9.6%	48 8.8%	27 9.1%	18 5.9%	32 7.1%	42 8.7%	51 8.5%	26 7.6%
South East	265 13.1%	93 12.7%	172 13.3%	-	265 61.6%	-	-	-	-	-	-	198 13.2%	67 12.8%	55 11.3%	48 12.6%	30 11.3%	61 12.3%	49 19.6%	57 12.8%	65 11.9%	34 11.4%	38 12.5%	57 12.6%	53 11.0%	82 13.7%	51 14.9%
South West	165 8.1%	49 6.7%	116 8.9%	-	165 38.4%	-	-	-	-	-	-	121 8.1%	44 8.4%	47 9.7%	19 5.0%	15 5.7%	45 9.1%	27 10.8%	35 7.8%	41 7.5%	21 7.0%	25 8.2%	34 7.5%	38 7.9%	52 8.7%	29 8.5%
Wales	69 3.4%	23 3.2%	46 3.5%	-	-	-	-	-	69 100.0%	-	-	62 4.1%	7 1.3%	33 6.8%	11 2.9%	10 3.8%	10 2.0%	4 1.6%	29 6.5%	21 3.9%	7 2.3%	7 2.3%	21 4.6%	21 4.3%	16 2.7%	10 2.9%
West Midlands	97 4.8%	34 4.7%	63 4.9%	-	-	97 39.0%	-	-	-	-	-	81 5.4%	16 3.0%	17 3.5%	22 5.8%	16 6.0%	23 4.7%	14 5.6%	18 4.0%	27 5.0%	17 5.7%	15 4.9%	20 4.4%	23 4.8%	27 4.5%	22 6.4%
Yorkshire & Humber	87 4.3%	24 3.3%	63 4.9%	-	-	-	87 31.5%	-	-	-	-	60 4.0%	27 5.1%	23 4.7%	12 3.2%	10 3.8%	23 4.7%	11 4.4%	24 5.4%	27 5.0%	7 2.3%	10 3.3%	16 3.5%	25 5.2%	25 4.2%	13 3.8%
Outside the UK	211 10.4%	93 12.7%	118 9.1%	-	-	-	-	-	-	-	211 100.0%	171 11.4%	40 7.6%	43 8.8%	53 13.9%	13 4.9%	40 8.1%	32 12.8%	42 9.4%	47 8.6%	24 8.1%	27 8.9%	40 8.8%	56 11.6%	58 9.7%	27 7.9%
SIGMA	2028 100.0%	730 100.0%	1298 100.0%	583 100.0%	430 100.0%	249 100.0%	276 100.0%	163 100.0%	69 100.0%	47 100.0%	211 100.0%	1503 100.0%	525 100.0%	486 100.0%	380 100.0%	265 100.0%	494 100.0%	250 100.0%	446 100.0%	544 100.0%	298 100.0%	305 100.0%	452 100.0%	483 100.0%	597 100.0%	343 100.0%

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Table 4 Q4. Are you the parent of a child under the age of 18? Base : All Respondents

	Total	Ger	Ider				Regi	on				Member	of CIPR			PR Role	e			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
Yes	689	289	400	152	167	76	102	61	27	17	87	536	153	184	124	94	151	95	105	179	118	143	62	174	294	118
	34.0%	39.6%	30.8%	26.1%	38.8%	30.5%	37.0%	37.4%	39.1%	36.2%	41.2%	35.7%	29.1%	37.9%	32.6%	35.5%	30.6%	38.0%	23.5%	32.9%	39.6%	46.9%	13.7%	36.0%	49.2%	34.4%
No	1339	441	898	431	263	173	174	102	42	30	124	967	372	302	256	171	343	155	341	365	180	162	390	309	303	225
	66.0%	60.4%	69.2%	73.9%	61.2%	69.5%	63.0%	62.6%	60.9%	63.8%	58.8%	64.3%	70.9%	62.1%	67.4%	64.5%	69.4%	62.0%	76.5%	67.1%	60.4%	53.1%	86.3%	64.0%	50.8%	65.6%
SIGMA	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

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Table 5 Q5. Are you a member of the CIPR? Base : All Respondents

[Total	Ger	ıder				Regi	on				Member	of CIPR			PR Role	9			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
Yes	1503 74.1%	574 78.6%	929 71.6%	388 66.6%	319 74.2%	204 81.9%	199 72.1%	118 72.4%	62 89.9%	42 89.4%	171 81.0%	1503 100.0%	-	361 74.3%	278 73.2%	200 75.5%	345 69.8%	206 82.4%	322 72.2%	375 68.9%	215 72.1%	251 82.3%	307 67.9%	342 70.8%	446 74.7%	295 86.0%
No	525 25.9%	156 21.4%	369 28.4%	195 33.4%	111 25.8%	45 18.1%	77 27.9%	45 27.6%	7 10.1%	5 10.6%	40 19.0%	-	525 100.0%	125 25.7%	102 26.8%	65 24.5%	149 30.2%	44 17.6%	124 27.8%	169 31.1%	83 27.9%	54 17.7%	145 32.1%	141 29.2%	151 25.3%	48 14.0%
SIGMA	2028 100.0%	730 100.0%	1298 100.0%	583 100.0%	430 100.0%	249 100.0%	276 100.0%	163 100.0%	69 100.0%	47 100.0%	211 100.0%	1503 100.0%	525 100.0%	486 100.0%	380 100.0%	265 100.0%	494 100.0%	250 100.0%	446 100.0%	544 100.0%	298 100.0%	305 100.0%	452 100.0%	483 100.0%	597 100.0%	343 100.0%

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Table 6 Q6. Which of the following types of school best describes where you undertook the majority of your secondary education? Base : All Respondents

	Total	Ger	nder				Regi	on				Member	of CIPR			PR Role	9			Ser	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
Comprehensive school	1073	362	711	277	240	151	189	116	59	11	30	776	297	301	193	173	251	94	287	330	169	117	285	277	324	126
	52.9%	49.6%	54.8%	47.5%	55.8%	60.6%	68.5%	71.2%	85.5%	23.4%	14.2%	51.6%	56.6%	61.9%	50.8%	65.3%	50.8%	37.6%	64.3%	60.7%	56.7%	38.4%	63.1%	57.3%	54.3%	36.7%
Independent (fee-	327	132	195	127	79	41	29	23	2	1	25	246	81	54	56	28	104	64	48	67	43	80	55	63	113	75
paying) school	16.1%	18.1%	15.0%	21.8%	18.4%	16.5%	10.5%	14.1%	2.9%	2.1%	11.8%	16.4%	15.4%	11.1%	14.7%	10.6%	21.1%	25.6%	10.8%	12.3%	14.4%	26.2%	12.2%	13.0%	18.9%	21.9%
Grammar school	321	127	194	90	80	44	46	10	6	32	13	257	64	70	55	40	79	51	46	71	50	74	46	62	80	107
	15.8%	17.4%	14.9%	15.4%	18.6%	17.7%	16.7%	6.1%	8.7%	68.1%	6.2%	17.1%	12.2%	14.4%	14.5%	15.1%	16.0%	20.4%	10.3%	13.1%	16.8%	24.3%	10.2%	12.8%	13.4%	31.2%
Educated outside the	285	95	190	82	27	12	11	11	1	3	138	207	78	55	71	23	54	39	60	71	34	29	63	74	76	29
UK	14.1%	13.0%	14.6%	14.1%	6.3%	4.8%	4.0%	6.7%	1.4%	6.4%	65.4%	13.8%	14.9%	11.3%	18.7%	8.7%	10.9%	15.6%	13.5%	13.1%	11.4%	9.5%	13.9%	15.3%	12.7%	8.5%
Prefer not to say	22 1.1%	14 1.9%	8 0.6%	7 1.2%	4 0.9%	1 0.4%	1 0.4%	3 1.8%	1 1.4%	-	5 2.4%	17 1.1%	5 1.0%	6 1.2%	5 1.3%	1 0.4%	6 1.2%	2 0.8%	5 1.1%	5 0.9%	2 0.7%	5 1.6%	3 0.7%	7 1.4%	4 0.7%	6 1.7%
SIGMA	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

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Table 7 Q7. Are you a university graduate? Base : All Respondents

	Total	Ger	nder		Region							Member	of CIPR			PR Role)			Sei	niority			Years i	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
Yes	1710 84.3%	608 83.3%	1102 84.9%	521 89.4%	340 79.1%	192 77.1%	234 84.8%	134 82.2%	61 88.4%	37 78.7%	191 90.5%	1266 84.2%	444 84.6%	414 85.2%	319 83.9%	240 90.6%	423 85.6%	194 77.6%	376 84.3%	490 90.1%	256 85.9%	247 81.0%	407 90.0%	429 88.8%	510 85.4%	244 71.1%
No	306 15.1%	115 15.8%	191 14.7%	59 10.1%	87 20.2%	56 22.5%	42 15.2%	27 16.6%	7 10.1%	9 19.1%	19 9.0%	227 15.1%	79 15.0%	70 14.4%	58 15.3%	24 9.1%	68 13.8%	54 21.6%	68 15.2%	52 9.6%	40 13.4%	55 18.0%	44 9.7%	52 10.8%	84 14.1%	94 27.4%
Prefer not to say	12 0.6%	7 1.0%	5 0.4%	3 0.5%	3 0.7%	1 0.4%	-	2 1.2%	1 1.4%	1 2.1%	1 0.5%	10 0.7%	2 0.4%	2 0.4%	3 0.8%	1 0.4%	3 0.6%	2 0.8%	2 0.4%	2 0.4%	2 0.7%	3 1.0%	1 0.2%	2 0.4%	3 0.5%	5 1.5%
SIGMA	2028 100.0%	730 100.0%	1298 100.0%	583 100.0%	430 100.0%	249 100.0%	276 100.0%	163 100.0%	69 100.0%	47 100.0%	211 100.0%	1503 100.0%	525 100.0%	486 100.0%	380 100.0%	265 100.0%	494 100.0%	250 100.0%	446 100.0%	544 100.0%	298 100.0%	305 100.0%	452 100.0%	483 100.0%	597 100.0%	343 100.0%

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Table 8 Q8. Please indicate which university group your academic institution(s) belonged to Base : University graduate

	Total	Ger	der				Regi	on				Member	of CIPR			PR Role	9			Sei	niority			Years i	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1710	608	1102	521	340	192	234	134	61	37	191	1266	444	414	319	240	423	194	376	490	256	247	407	429	510	244
Oxford or Cambridge	70 4.1%	35 5.8%	35 3.2%	39 7.5%	15 4.4%	8 4.2%	5 2.1%	1 0.7%	-	-	2 1.0%	52 4.1%	18 4.1%	16 3.9%	10 3.1%	15 6.3%	18 4.3%	5 2.6%	9 2.4%	16 3.3%	15 5.9%	15 6.1%	10 2.5%	20 4.7%	18 3.5%	16 6.6%
Other Russell Group university	484 28.3%	176 28.9%	308 27.9%	186 35.7%	93 27.4%	52 27.1%	75 32.1%	33 24.6%	16 26.2%	13 35.1%	16 8.4%	361 28.5%	123 27.7%	107 25.8%	86 27.0%	69 28.8%	135 31.9%	57 29.4%	97 25.8%	149 30.4%	62 24.2%	83 33.6%	132 32.4%	128 29.8%	109 21.4%	85 34.8%
Other UK university	974 57.0%	331 54.4%	643 58.3%	252 48.4%	228 67.1%	134 69.8%	152 65.0%	93 69.4%	45 73.8%	23 62.2%	47 24.6%	718 56.7%	256 57.7%	251 60.6%	173 54.2%	141 58.8%	244 57.7%	99 51.0%	238 63.3%	283 57.8%	154 60.2%	126 51.0%	235 57.7%	228 53.1%	324 63.5%	121 49.6%
Other university outside the UK	241 14.1%	89 14.6%	152 13.8%	64 12.3%	19 5.6%	4 2.1%	6 2.6%	8 6.0%	1 1.6%	3 8.1%	136 71.2%	179 14.1%	62 14.0%	51 12.3%	62 19.4%	22 9.2%	45 10.6%	33 17.0%	49 13.0%	64 13.1%	29 11.3%	29 11.7%	49 12.0%	67 15.6%	71 13.9%	26 10.7%
Not sure	18 1.1%	4 0.7%	14 1.3%	6 1.2%	1 0.3%	-	4 1.7%	4 3.0%	-	1 2.7%	2 1.0%	11 0.9%	7 1.6%	5 1.2%	-	5 2.1%	2 0.5%	3 1.5%	4 1.1%	-	4 1.6%	3 1.2%	3 0.7%	3 0.7%	6 1.2%	3 1.2%
SIGMA	1787 104.5%	635 104.4%	1152 104.5%	547 105.0%	356 104.7%	198 103.1%	242 103.4%	139 103.7%	62 101.6%	40 108.1%	203 106.3%	1321 104.3%	466 105.0%	430 103.9%	331 103.8%	252 105.0%	444 105.0%	197 101.5%	397 105.6%	512 104.5%	264 103.1%	256 103.6%	429 105.4%	446 104.0%	528 103.5%	251 102.9%

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Table 9 Q9. Which of the following university qualifications do you hold? Base : University graduate

	Total	Gen	der				Regi	on				Member	of CIPR			PR Role	e			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1710	608	1102	521	340	192	234	134	61	37	191	1266	444	414	319	240	423	194	376	490	256	247	407	429	510	244
Undergraduate degree in public relations or communications	252 14.7%	74 12.2%	178 16.2%	58 11.1%	46 13.5%	30 15.6%	35 15.0%	28 20.9%	8 13.1%	8 21.6%	39 20.4%	184 14.5%	68 15.3%	56 13.5%	48 15.0%	32 13.3%	67 15.8%	21 10.8%	69 18.4%	72 14.7%	31 12.1%	26 10.5%	68 16.7%	67 15.6%	76 14.9%	13 5.3%
Undergraduate degree in a subject other than public relations or communications	1124 65.7%	403 66.3%	721 65.4%	377 72.4%	234 68.8%	134 69.8%	166 70.9%	77 57.5%	45 73.8%	23 62.2%	68 35.6%	822 64.9%	302 68.0%	290 70.0%	193 60.5%	170 70.8%	286 67.6%	129 66.5%	248 66.0%	328 66.9%	178 69.5%	170 68.8%	271 66.6%	287 66.9%	340 66.7%	170 69.7%
Masters degree in public relations or communications	233 13.6%	83 13.7%	150 13.6%	59 11.3%	34 10.0%	17 8.9%	32 13.7%	23 17.2%	4 6.6%	9 24.3%	55 28.8%	177 14.0%	56 12.6%	53 12.8%	40 12.5%	40 16.7%	52 12.3%	27 13.9%	50 13.3%	58 11.8%	40 15.6%	31 12.6%	54 13.3%	49 11.4%	80 15.7%	29 11.9%
Masters degree in a subject other than public relations or communications	325 19.0%	135 22.2%	190 17.2%	110 21.1%	59 17.4%	35 18.2%	24 10.3%	28 20.9%	11 18.0%	6 16.2%	52 27.2%	258 20.4%	67 15.1%	83 20.0%	60 18.8%	45 18.8%	66 15.6%	40 20.6%	53 14.1%	92 18.8%	49 19.1%	54 21.9%	64 15.7%	85 19.8%	94 18.4%	51 20.9%
Doctorate/PHD in public relations or communications	12 0.7%	8 1.3%	4 0.4%	3 0.6%	2 0.6%	2 1.0%	1 0.4%	-	1 1.6%	-	3 1.6%	8 0.6%	4 0.9%	2 0.5%	-	1 0.4%	2 0.5%	2 1.0%	1 0.3%	1 0.2%	2 0.8%	1 0.4%	-	-	3 0.6%	4 1.6%
Doctorate/PHD in a subject other than public relations or communications	26 1.5%	17 2.8%	9 0.8%	4 0.8%	4 1.2%	4 2.1%	3 1.3%	3 2.2%		-	8 4.2%	22 1.7%	4 0.9%	3 0.7%	4 1.3%	5 2.1%	3 0.7%	6 3.1%	4 1.1%	3 0.6%	3 1.2%	3 1.2%	3 0.7%	6 1.4%	6 1.2%	6 2.5%
Other university qualification	206 12.0%	83 13.7%	123 11.2%	40 7.7%	45 13.2%	19 9.9%	35 15.0%	18 13.4%	7 11.5%	7 18.9%	35 18.3%	165 13.0%	41 9.2%	49 11.8%	44 13.8%	20 8.3%	34 8.0%	36 18.6%	32 8.5%	50 10.2%	30 11.7%	32 13.0%	31 7.6%	46 10.7%	66 12.9%	40 16.4%
SIGMA	2178 127.4%	803 132.1%	1375 124.8%	651 125.0%	424 124.7%	241 125.5%	296 126.5%	177 132.1%	76 124.6%	53 143.2%	260 136.1%	1636 129.2%	542 122.1%	536 129.5%	389 121.9%	313 130.4%	510 120.6%	261 134.5%	457 121.5%	604 123.3%	333 130.1%	317 128.3%	491 120.6%	540 125.9%	665 130.4%	313 128.3%

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Table 10 Q10. Which of the following professional qualifications, if any, do you hold? Base : All Respondents

	Total	Gen	der				Regi	on				Member	of CIPR			PR Role	1			Sei	niority			Years	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
CIPR/PRCA/CIM or other relevant body Foundation Award	103 5.1%	30 4.1%	73 5.6%	26 4.5%	27 6.3%	20 8.0%	15 5.4%	3 1.8%	3 4.3%	2 4.3%	7 3.3%	85 5.7%	18 3.4%	24 4.9%	25 6.6%	16 6.0%	28 5.7%	5 2.0%	40 9.0%	23 4.2%	13 4.4%	17 5.6%	35 7.7%	22 4.6%	19 3.2%	22 6.4%
CIPR/PRCA/CIM or other relevant body Advanced Certificate	184 9.1%	45 6.2%	139 10.7%	42 7.2%	35 8.1%	38 15.3%	31 11.2%	7 4.3%	11 15.9%	5 10.6%	15 7.1%	144 9.6%	40 7.6%	67 13.8%	44 11.6%	26 9.8%	31 6.3%	13 5.2%	76 17.0%	53 9.7%	21 7.0%	13 4.3%	67 14.8%	57 11.8%	42 7.0%	15 4.4%
CIPR/PRCA/CIM or other relevant body Diploma	467 23.0%	149 20.4%	318 24.5%	104 17.8%	109 25.3%	58 23.3%	65 23.6%	38 23.3%	18 26.1%	10 21.3%	65 30.8%	373 24.8%	94 17.9%	127 26.1%	111 29.2%	61 23.0%	70 14.2%	56 22.4%	86 19.3%	147 27.0%	78 26.2%	50 16.4%	60 13.3%	141 29.2%	164 27.5%	60 17.5%
CIPR/PRCA/CIM or other relevant body Internal Communication Certificate or Diploma	53 2.6%	18 2.5%	35 2.7%	11 1.9%	9 2.1%	9 3.6%	6 2.2%	2 1.2%	4 5.8%	-	12 5.7%	43 2.9%	10 1.9%	18 3.7%	15 3.9%	6 2.3%	2 0.4%	6 2.4%	15 3.4%	21 3.9%	5 1.7%	-	5 1.1%	21 4.3%	14 2.3%	7 2.0%
CIPR/PRCA/CIM or other relevant body Public Affairs Certificate or Diploma	31 1.5%	12 1.6%	19 1.5%	10 1.7%	3 0.7%	3 1.2%	1 0.4%	4 2.5%	-	1 2.1%	9 4.3%	27 1.8%	4 0.8%	7 1.4%	9 2.4%	1 0.4%	3 0.6%	3 1.2%	5 1.1%	9 1.7%	4 1.3%	2 0.7%	3 0.7%	10 2.1%	6 1.0%	4 1.2%
CIPR/PRCA/CIM or other relevant body Crisis Communication Certificate or Diploma	29 1.4%	10 1.4%	19 1.5%	9 1.5%	10 2.3%	1 0.4%	3 1.1%	2 1.2%	-	-	4 1.9%	25 1.7%	4 0.8%	10 2.1%	6 1.6%	1 0.4%	5 1.0%	5 2.0%	6 1.3%	6 1.1%	5 1.7%	3 1.0%	5 1.1%	6 1.2%	11 1.8%	5 1.5%
Another professional qualification (i e Chartered Management Diploma)	275 13.6%	117 16.0%	158 12.2%	57 9.8%	58 13.5%	48 19.3%	38 13.8%	18 11.0%	11 15.9%	8 17.0%	37 17.5%	212 14.1%	63 12.0%	65 13.4%	45 11.8%	29 10.9%	62 12.6%	45 18.0%	38 8.5%	67 12.3%	40 13.4%	54 17.7%	33 7.3%	44 9.1%	101 16.9%	68 19.8%
None of the above	1060 52.3%	402 55.1%	658 50.7%	357 61.2%	225 52.3%	106 42.6%	136 49.3%	101 62.0%	31 44.9%	27 57.4%	77 36.5%	741 49.3%	319 60.8%	214 44.0%	168 44.2%	145 54.7%	319 64.6%	141 56.4%	222 49.8%	261 48.0%	160 53.7%	186 61.0%	264 58.4%	223 46.2%	303 50.8%	197 57.4%
SIGMA	2202 108.6%	783 107.3%	1419 109.3%	616 105.7%	476 110.7%	283 113.7%	295 106.9%	175 107.4%	78 113.0%	53 112.8%	226 107.1%	1650 109.8%	552 105.1%	532 109.5%	423 111.3%	285 107.5%	520 105.3%	274 109.6%	488 109.4%	587 107.9%	326 109.4%	325 106.6%	472 104.4%	524 108.5%	660 110.6%	378 110.2%

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Table 11 Q11. Do you currently work in a public relations role? Base : All Respondents

	Total	Ger	nder				Regi	on				Member	of CIPR			PR Role	e			Se	eniority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
Yes	1875 92.5%	667 91.4%	1208 93.1%	549 94.2%	396 92.1%	236 94.8%	250 90.6%	151 92.6%	68 98.6%	44 93.6%	181 85.8%	1390 92.5%	485 92.4%	486 100.0%	380 100.0%	265 100.0%	494 100.0%	250 100.0%	446 100.0%	544 100.0%	298 100.0%	305 100.0%	452 100.0%	483 100.0%	597 100.0%	343 100.0%
No	153 7.5%	63 8.6%	90 6.9%	34 5.8%	34 7.9%	13 5.2%	26 9.4%	12 7.4%	1 1.4%	3 6.4%	30 14.2%	113 7.5%	40 7.6%	-	-	-	-	-	-	-	-	-	-	-	-	-
SIGMA	2028 100.0%	730 100.0%	1298 100.0%	583 100.0%	430 100.0%	249 100.0%	276 100.0%	163 100.0%	69 100.0%	47 100.0%	211 100.0%	1503 100.0%	525 100.0%	486 100.0%	380 100.0%	265 100.0%	494 100.0%	250 100.0%	446 100.0%	544 100.0%	298 100.0%	305 100.0%	452 100.0%	483 100.0%	597 100.0%	343 100.0%

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Table 12 Q11. Do you currently work in a public relations role? Base : All Respondents

	Total			Age			Ethnic	Group	Disat	oility	Sexual O	rientation	Pare	ent		University			Secondary E	ducation		Emplo	oyment
		18 to 24	25 to 34	35 to 44	45 to 60	Over 60	White	BME	Yes	No	Heterosexual	Non- heterosexual	Yes	No	Russell Group	Other University	Did not go to University	Comprehensiv e school	Independent school	Grammar school	Educated outside the UK	Full-time	Part-time
Unweighted Total	2028	106	639	599	573	111	1700	175	109	1773	1664	122	689	1339	549	1206	306	1073	327	321	285	1669	206
Yes	1875 92.5%	87 82.1%	610 95.5%	563 94.0%	531 92.7%	84 75.7%	1579 92.9%	154 88.0%	88 80.7%	1649 93.0%	1539 92.5%	111 91.0%	648 94.0%	1227 91.6%	515 93.8%	1114 92.4%	274 89.5%	1012 94.3%	306 93.6%	295 91.9%	242 84.9%	1669 100.0%	206 100.0%
No	153 7.5%	19 17.9%	29 4.5%	36 6.0%	42 7.3%	27 24.3%	121 7.1%	21 12.0%	21 19.3%	124 7.0%	125 7.5%	11 9.0%	41 6.0%	112 8.4%	34 6.2%	92 7.6%	32 10.5%	61 5.7%	21 6.4%	26 8.1%	43 15.1%	-	-
SIGMA	2028 100.0%	106 100.0%	639 100.0%	599 100.0%	573 100.0%	111 100.0%	1700 100.0%	175 100.0%	109 100.0%	1773 100.0%	1664 100.0%	122 100.0%	689 100.0%	1339 100.0%	549 100.0%	1206 100.0%	306 100.0%	1073 100.0%	327 100.0%	321 100.0%	285 100.0%	1669 100.0%	206 100.0%

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Table 13 Q12. Which of the following best describes your current employment? Base : Work in a public relations

]	Total	Gen	der				Regi	on				Member	of CIPR			PR Role	e			Ser	niority			Years i	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1875	667	1208	549	396	236	250	151	68	44	181	1390	485	486	380	265	494	250	446	544	298	305	452	483	597	343
I work in-house in the private sector	380 20.3%	123 18.4%	257 21.3%	120 21.9%	67 16.9%	51 21.6%	45 18.0%	28 18.5%	11 16.2%	5 11.4%	53 29.3%	278 20.0%	102 21.0%	-	380 100.0%	-	-	-	97 21.7%	158 29.0%	84 28.2%	31 10.2%	103 22.8%	125 25.9%	103 17.3%	49 14.3%
I work in-house in the public sector	486 25.9%	153 22.9%	333 27.6%	114 20.8%	102 25.8%	53 22.5%	74 29.6%	59 39.1%	33 48.5%	8 18.2%	43 23.8%	361 26.0%	125 25.8%	486 100.0%	-	-	-	-	176 39.5%	190 34.9%	97 32.6%	17 5.6%	109 24.1%	147 30.4%	172 28.8%	58 16.9%
I work in-house for a not-for-profit organisation / NGO	265 14.1%	92 13.8%	173 14.3%	100 18.2%	45 11.4%	37 15.7%	34 13.6%	20 13.2%	10 14.7%	6 13.6%	13 7.2%	200 14.4%	65 13.4%	-	-	265 100.0%	-	-	87 19.5%	82 15.1%	65 21.8%	26 8.5%	69 15.3%	78 16.1%	89 14.9%	29 8.5%
l work in a consultancy / agency	494 26.3%	196 29.4%	298 24.7%	167 30.4%	106 26.8%	53 22.5%	66 26.4%	33 21.9%	10 14.7%	19 43.2%	40 22.1%	345 24.8%	149 30.7%	-	-	-	494 100.0%	-	86 19.3%	114 21.0%	52 17.4%	231 75.7%	160 35.4%	102 21.1%	139 23.3%	93 27.1%
I am an independent practitioner	250 13.3%	103 15.4%	147 12.2%	48 8.7%	76 19.2%	42 17.8%	31 12.4%	11 7.3%	4 5.9%	6 13.6%	32 17.7%	206 14.8%	44 9.1%	-	-	-	-	250 100.0%	-	-	-	-	11 2.4%	31 6.4%	94 15.7%	114 33.2%
SIGMA	1875 100.0%	667 100.0%	1208 100.0%	549 100.0%	396 100.0%	236 100.0%	250 100.0%	151 100.0%	68 100.0%	44 100.0%	181 100.0%	1390 100.0%	485 100.0%	486 100.0%	380 100.0%	265 100.0%	494 100.0%	250 100.0%	446 100.0%	544 100.0%	298 100.0%	305 100.0%	452 100.0%	483 100.0%	597 100.0%	343 100.0%

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Table 14 Q12. Which of the following best describes your current employment? Base : Work in a public relations

[Total			Age			Ethnic	Group	Disab	oility	Sexual O	rientation	Pare	nt		University			Secondary Ed	ducation		Emplo	yment
		18 to 24	25 to 34	35 to 44	45 to 60	Over 60	White	BME	Yes	No	Heterosexual	Non- heterosexual	Yes	No	Russell Group	Other University	Did not go to University	Comprehensiv e school	Independent school	Grammar school	Educated outside the UK	Full-time	Part-time
Unweighted Total	1875	87	610	563	531	84	1579	154	88	1649	1539	111	648	1227	515	1114	274	1012	306	295	242	1669	206
I work in-house in	380	14	152	116	90	8	318	37	13	341	315	20	124	256	95	229	58	193	56	55	71	365	15
the private sector	20.3%	16.1%	24.9%	20.6%	16.9%	9.5%	20.1%	24.0%	14.8%	20.7%	20.5%	18.0%	19.1%	20.9%	18.4%	20.6%	21.2%	19.1%	18.3%	18.6%	29.3%	21.9%	7.3%
I work in-house in	486	8	147	180	138	13	400	42	28	418	398	27	184	302	123	304	70	301	54	70	55	451	35
the public sector	25.9%	9.2%	24.1%	32.0%	26.0%	15.5%	25.3%	27.3%	31.8%	25.3%	25.9%	24.3%	28.4%	24.6%	23.9%	27.3%	25.5%	29.7%	17.6%	23.7%	22.7%	27.0%	17.0%
I work in-house for a not-for-profit organisation / NGO	265 14.1%	8 9.2%	108 17.7%	81 14.4%	65 12.2%	3 3.6%	228 14.4%	18 11.7%	15 17.0%	231 14.0%	217 14.1%	20 18.0%	94 14.5%	171 13.9%	82 15.9%	166 14.9%	24 8.8%	173 17.1%	28 9.2%	40 13.6%	23 9.5%	238 14.3%	27 13.1%
I work in a	494	56	186	117	115	20	433	36	23	446	419	29	151	343	153	281	68	251	104	79	54	453	41
consultancy / agency	26.3%	64.4%	30.5%	20.8%	21.7%	23.8%	27.4%	23.4%	26.1%	27.0%	27.2%	26.1%	23.3%	28.0%	29.7%	25.2%	24.8%	24.8%	34.0%	26.8%	22.3%	27.1%	19.9%
I am an independent	250	1	17	69	123	40	200	21	9	213	190	15	95	155	62	134	54	94	64	51	39	162	88
practitioner	13.3%	1.1%	2.8%	12.3%	23.2%	47.6%	12.7%	13.6%	10.2%	12.9%	12.3%	13.5%	14.7%	12.6%	12.0%	12.0%	19.7%	9.3%	20.9%	17.3%	16.1%	9.7%	42.7%
SIGMA	1875	87	610	563	531	84	1579	154	88	1649	1539	111	648	1227	515	1114	274	1012	306	295	242	1669	206
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

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Table 15 Q13. Which of the following best describes your current employment? Base : Not work in a public relations

]	Total	Ger	ıder				Regi	on				Member	of CIPR			PR Role	e			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non-	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	153	63	90	34	34	13	26	12	1	3	30	113	40	-	-	-	-	-	-	-	-	-	-	-	-	-
I am currently employed in a non- public relations role	86 56.2%	35 55.6%	51 56.7%	23 67.6%	17 50.0%	9 69.2%	13 50.0%	3 25.0%	1 100.0%	1 33.3%	19 63.3%	59 52.2%	27 67.5%	-	-	-	-	-	-	-	-	-	-	-	-	-
I am not currently employed	30 19.6%	8 12.7%	22 24.4%	6 17.6%	6 17.6%	2 15.4%	4 15.4%	4 33.3%	-	-	8 26.7%	24 21.2%	6 15.0%	-	-	-	-	-	-	-	-	-	-	-	-	-
I am retired	19 12.4%	15 23.8%	4 4.4%	3 8.8%	9 26.5%	-	2 7.7%	1 8.3%	-	2 66.7%	2 6.7%	13 11.5%	6 15.0%	-	-	-	-	-	-	-	-	-	-	-	-	-
I am a full-time student	18 11.8%	5 7.9%	13 14.4%	2 5.9%	2 5.9%	2 15.4%	7 26.9%	4 33.3%	-	-	1 3.3%	17 15.0%	1 2.5%	-	-	-	:	:	-	-	-	-	-	-	-	-
SIGMA	153 100.0%	63 100.0%	90 100.0%	34 100.0%	34 100.0%	13 100.0%	26 100.0%	12 100.0%	1 100.0%	3 100.0%	30 100.0%	113 100.0%	40 100.0%	-	-	-	-	-	-	-	-	-	-	-	-	-

Prepared by Survation on behalf of the CIPR

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Table 16 Q13. Which of the following best describes your current employment? Base : Not work in a public relations

	Total			Age			Ethnic	Group	Disab	ility	Sexual Or	ientation	Pare	ent		University			Secondary E	ducation		Emplo	yment
		18 to 24	25 to 34	35 to 44	45 to 60	Over 60	White	BME	Yes	No	Heterosexual	Non- heterosexual	Yes	No	Russell Group	Other University	Did not go to University	Comprehensiv e school	Independent school	Grammar school	Educated outside the UK	Full-time	Part-time
Unweighted Total	153	19	29	36	42	27	121	21	21	124	125	11	41	112	34	92	32	61	21	26	43	-	-
I am currently employed in a non- public relations role	86 56.2%	3 15.8%	20 69.0%	25 69.4%	28 66.7%	10 37.0%	68 56.2%	12 57.1%	6 28.6%	75 60.5%	72 57.6%	4 36.4%	29 70.7%	57 50.9%	24 70.6%	55 59.8%	13 40.6%	33 54.1%	15 71.4%	16 61.5%	22 51.2%	-	-
I am not currently employed	30 19.6%	2 10.5%	7 24.1%	10 27.8%	10 23.8%	1 3.7%	22 18.2%	5 23.8%	8 38.1%	20 16.1%	26 20.8%	2 18.2%	10 24.4%	20 17.9%	5 14.7%	22 23.9%	3 9.4%	13 21.3%	1 4.8%	3 11.5%	11 25.6%	-	-
I am retired	19 12.4%	-	-	-	3 7.1%	16 59.3%	18 14.9%	1 4.8%	5 23.8%	14 11.3%	18 14.4%	-	-	19 17.0%	5 14.7%	3 3.3%	11 34.4%	8 13.1%	3 14.3%	7 26.9%	1 2.3%	-	-
I am a full-time student	18 11.8%	14 73.7%	2 6.9%	1 2.8%	1 2.4%	-	13 10.7%	3 14.3%	2 9.5%	15 12.1%	9 7.2%	5 45.5%	2 4.9%	16 14.3%	-	12 13.0%	5 15.6%	7 11.5%	2 9.5%	-	9 20.9%	-	-
SIGMA	153 100.0%	19 100.0%	29 100.0%	36 100.0%	42 100.0%	27 100.0%	121 100.0%	21 100.0%	21 100.0%	124 100.0%	125 100.0%	11 100.0%	41 100.0%	112 100.0%	34 100.0%	92 100.0%	32 100.0%	61 100.0%	21 100.0%	26 100.0%	43 100.0%	-	-

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Table 17 Q14. Do you consider yourself to work full-time or part-time? Base : Work in a public relations

	Total	Ger	der				Regi	on				Member	of CIPR			PR Role	e			Se	niority			Years	in PR	
						Midlands &					Outside			public	In-house private		Consultanc	Independen t practition	Non-		Head of Communicat ions / Associate	Director /				
		Male	Female	London	South	East	North	Scotland	Wales	NI	the UK	Yes	No	sector	sector	NGO	y / Agency	er	Manager	Manager	Director	Owner	0-5	6-10	11-20	21+
Unweighted Total	1875	667	1208	549	396	236	250	151	68	44	181	1390	485	486	380	265	494	250	446	544	298	305	452	483	597	343
Full-time	1669 89.0%	617 92.5%	1052 87.1%	504 91.8%	336 84.8%	214 90.7%	225 90.0%	129 85.4%	58 85.3%	38 86.4%	165 91.2%	1243 89.4%	426 87.8%	451 92.8%	365 96.1%	238 89.8%	453 91.7%	162 64.8%	404 90.6%	506 93.0%	280 94.0%	287 94.1%	428 94.7%	442 91.5%	526 88.1%	273 79.6%
Part-time	206 11.0%	50 7.5%	156 12.9%	45 8.2%	60 15.2%	22 9.3%	25 10.0%	22 14.6%	10 14.7%	6 13.6%	16 8.8%	147 10.6%	59 12.2%	35 7.2%	15 3.9%	27 10.2%	41 8.3%	88 35.2%	42 9.4%	38 7.0%	18 6.0%	18 5.9%	24 5.3%	41 8.5%	71 11.9%	70 20.4%
SIGMA	1875 100.0%	667 100.0%	1208 100.0%	549 100.0%	396 100.0%	236 100.0%	250 100.0%	151 100.0%	68 100.0%	44 100.0%	181 100.0%	1390 100.0%	485 100.0%	486 100.0%	380 100.0%	265 100.0%	494 100.0%	250 100.0%	446 100.0%	544 100.0%	298 100.0%	305 100.0%	452 100.0%	483 100.0%	597 100.0%	343 100.0%

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Table 18 Q14. Do you consider yourself to work full-time or part-time? Base : Work in a public relations

	Total			Age			Ethnic	Group	Disat	oility	Sexual O	rientation	Pare	ent		University			Secondary E	ducation		Emplo	oyment
		18 to 24	25 to 34	35 to 44	45 to 60	Over 60	White	BME	Yes	No	Heterosexual	Non- heterosexual	Yes	No	Russell Group	Other University	Did not go to University		Independent school	Grammar school	Educated outside the UK	Full-time	Part-time
Unweighted Total	1875	87	610	563	531	84	1579	154	88	1649	1539	111	648	1227	515	1114	274	1012	306	295	242	1669	206
Full-time	1669 89.0%	79 90.8%	580 95.1%	496 88.1%	459 86.4%	55 65.5%	1407 89.1%	141 91.6%	77 87.5%	1473 89.3%	1373 89.2%	102 91.9%	528 81.5%	1141 93.0%	466 90.5%	996 89.4%	232 84.7%	912 90.1%	262 85.6%	255 86.4%	221 91.3%	1669 100.0%	-
Part-time	206 11.0%	8 9.2%	30 4.9%	67 11.9%	72 13.6%	29 34.5%	172 10.9%	13 8.4%	11 12.5%	176 10.7%	166 10.8%	9 8.1%	120 18.5%	86 7.0%	49 9.5%	118 10.6%	42 15.3%	100 9.9%	44 14.4%	40 13.6%	21 8.7%	-	206 100.0%
SIGMA	1875 100.0%	87 100.0%	610 100.0%	563 100.0%	531 100.0%	84 100.0%	1579 100.0%	154 100.0%	88 100.0%	1649 100.0%	1539 100.0%	111 100.0%	648 100.0%	1227 100.0%	515 100.0%	1114 100.0%	274 100.0%	1012 100.0%	306 100.0%	295 100.0%	242 100.0%	1669 100.0%	206 100.0%

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Table 19 Q15. Does your organisation promote a flexible working culture? Base : Work in a public relations and non-practitioner

	Total	Ger	der				Regi	on				Member	of CIPR			PR Role)			Se	niority			Years	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non-	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1625	564	1061	501	320	194	219	140	64	38	149	1184	441	486	380	265	494	-	446	544	298	305	441	452	503	229
Yes	1138 70.0%	420 74.5%	718 67.7%	337 67.3%	237 74.1%	144 74.2%	157 71.7%	106 75.7%	53 82.8%	25 65.8%	79 53.0%	842 71.1%	296 67.1%	390 80.2%	231 60.8%	191 72.1%	326 66.0%	-	292 65.5%	361 66.4%	205 68.8%	256 83.9%	257 58.3%	304 67.3%	392 77.9%	185 80.8%
No	375 23.1%	117 20.7%	258 24.3%	123 24.6%	65 20.3%	39 20.1%	48 21.9%	26 18.6%	9 14.1%	10 26.3%	55 36.9%	262 22.1%	113 25.6%	70 14.4%	124 32.6%	52 19.6%	129 26.1%	-	107 24.0%	143 26.3%	79 26.5%	39 12.8%	130 29.5%	125 27.7%	81 16.1%	39 17.0%
Not sure	112 6.9%	27 4.8%	85 8.0%	41 8.2%	18 5.6%	11 5.7%	14 6.4%	8 5.7%	2 3.1%	3 7.9%	15 10.1%	80 6.8%	32 7.3%	26 5.3%	25 6.6%	22 8.3%	39 7.9%	-	47 10.5%	40 7.4%	14 4.7%	10 3.3%	54 12.2%	23 5.1%	30 6.0%	5 2.2%
SIGMA	1625 100.0%	564 100.0%	1061 100.0%	501 100.0%	320 100.0%	194 100.0%	219 100.0%	140 100.0%	64 100.0%	38 100.0%	149 100.0%	1184 100.0%	441 100.0%	486 100.0%	380 100.0%	265 100.0%	494 100.0%	-	446 100.0%	544 100.0%	298 100.0%	305 100.0%	441 100.0%	452 100.0%	503 100.0%	229 100.0%

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Table 20 Q15. Does your organisation promote a flexible working culture? Base : Work in a public relations and non-practitioner

	Total			Age			Ethnic	Group	Disab	ility	Sexual O	rientation	Pare	ent		University			Secondary E	ducation		Emplo	oyment
		18 to 24	25 to 34	35 to 44	45 to 60	Over 60	White	BME	Yes	No	Heterosexual	Non- heterosexual	Yes	No	Russell Group	Other University	Did not go to University	Comprehensiv e school	Independent school	Grammar school	Educated outside the UK	Full-time	Part-time
Unweighted Total	1625	86	593	494	408	44	1379	133	79	1436	1349	96	553	1072	453	980	220	918	242	244	203	1507	118
Yes	1138	41	367	372	320	38	979	77	55	1004	943	71	430	708	300	684	171	658	168	185	116	1038	100
	70.0%	47.7%	61.9%	75.3%	78.4%	86.4%	71.0%	57.9%	69.6%	69.9%	69.9%	74.0%	77.8%	66.0%	66.2%	69.8%	77.7%	71.7%	69.4%	75.8%	57.1%	68.9%	84.7%
No	375	27	174	95	74	5	311	38	17	334	312	18	100	275	117	227	39	198	60	44	66	365	10
	23.1%	31.4%	29.3%	19.2%	18.1%	11.4%	22.6%	28.6%	21.5%	23.3%	23.1%	18.8%	18.1%	25.7%	25.8%	23.2%	17.7%	21.6%	24.8%	18.0%	32.5%	24.2%	8.5%
Not sure	112	18	52	27	14	1	89	18	7	98	94	7	23	89	36	69	10	62	14	15	21	104	8
	6.9%	20.9%	8.8%	5.5%	3.4%	2.3%	6.5%	13.5%	8.9%	6.8%	7.0%	7.3%	4.2%	8.3%	7.9%	7.0%	4.5%	6.8%	5.8%	6.1%	10.3%	6.9%	6.8%
SIGMA	1625	86	593	494	408	44	1379	133	79	1436	1349	96	553	1072	453	980	220	918	242	244	203	1507	118
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

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Table 21 Q16. Please select the description that best fits your current level of seniority. Base : Work in a public relations and non-practitioner

	Total	Gen	ıder				Regio	on				Member	of CIPR			PR Role	e			Se	niority			Years	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1625	564	1061	501	320	194	219	140	64	38	149	1184	441	486	380	265	494	-	446	544	298	305	441	452	503	229
Intern / Trainee	8 0.5%	5 0.9%	3 0.3%	4 0.8%	1 0.3%	-	1 0.5%	-	-	-	2 1.3%	7 0.6%	1 0.2%	1 0.2%	3 0.8%	2 0.8%	2 0.4%	-	8 1.8%	-	-	-	7 1.6%	1 0.2%	-	-
Assistant / Executive	126 7.8%	32 5.7%	94 8.9%	32 6.4%	24 7.5%	14 7.2%	24 11.0%	12 8.6%	4 6.3%	5 13.2%	11 7.4%	85 7.2%	41 9.3%	14 2.9%	25 6.6%	16 6.0%	71 14.4%	-	126 28.3%	-	-	-	117 26.5%	7 1.5%	2 0.4%	-
Officer	312 19.2%	88 15.6%	224 21.1%	66 13.2%	67 20.9%	37 19.1%	48 21.9%	31 22.1%	25 39.1%	9 23.7%	29 19.5%	230 19.4%	82 18.6%	161 33.1%	69 18.2%	69 26.0%	13 2.6%	-	312 70.0%	-	-	-	139 31.5%	99 21.9%	59 11.7%	15 6.6%
Manager	544 33.5%	165 29.3%	379 35.7%	166 33.1%	106 33.1%	71 36.6%	75 34.2%	48 34.3%	21 32.8%	10 26.3%	47 31.5%	375 31.7%	169 38.3%	190 39.1%	158 41.6%	82 30.9%	114 23.1%	-	-	544 100.0%	-	-	145 32.9%	206 45.6%	153 30.4%	40 17.5%
Head of Communications / Associate Director	298 18.3%	104 18.4%	194 18.3%	107 21.4%	55 17.2%	36 18.6%	38 17.4%	27 19.3%	7 10.9%	4 10.5%	24 16.1%	215 18.2%	83 18.8%	97 20.0%	84 22.1%	65 24.5%	52 10.5%	-	-	-	298 100.0%	-	15 3.4%	84 18.6%	148 29.4%	51 22.3%
Director / Partner / MD	205 12.6%	114 20.2%	91 8.6%	92 18.4%	35 10.9%	22 11.3%	20 9.1%	13 9.3%	4 6.3%	5 13.2%	14 9.4%	173 14.6%	32 7.3%	17 3.5%	30 7.9%	26 9.8%	132 26.7%	-	-	-	-	205 67.2%	6 1.4%	37 8.2%	84 16.7%	78 34.1%
Owner	100 6.2%	45 8.0%	55 5.2%	23 4.6%	28 8.8%	12 6.2%	12 5.5%	5 3.6%	3 4.7%	4 10.5%	13 8.7%	78 6.6%	22 5.0%	-	1 0.3%	-	99 20.0%	-	-	-	-	100 32.8%	7 1.6%	6 1.3%	45 8.9%	42 18.3%
Other	32 2.0%	11 2.0%	21 2.0%	11 2.2%	4 1.3%	2 1.0%	1 0.5%	4 2.9%	-	1 2.6%	9 6.0%	21 1.8%	11 2.5%	6 1.2%	10 2.6%	5 1.9%	11 2.2%	-	-	-	-	-	5 1.1%	12 2.7%	12 2.4%	3 1.3%
SIGMA	1625 100.0%	564 100.0%	1061 100.0%	501 100.0%	320 100.0%	194 100.0%	219 100.0%	140 100.0%	64 100.0%	38 100.0%	149 100.0%	1184 100.0%	441 100.0%	486 100.0%	380 100.0%	265 100.0%	494 100.0%	-	446 100.0%	544 100.0%	298 100.0%	305 100.0%	441 100.0%	452 100.0%	503 100.0%	229 100.0%

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Table 22 Q16. Please select the description that best fits your current level of seniority. Base : Work in a public relations and non-practitioner

	Total			Age			Ethnic	Group	Disat	oility	Sexual Or	ientation	Pare	ent		University			Secondary Ed	ducation		Emplo	yment
		18 to 24	25 to 34	35 to 44	45 to 60	Over 60	White	BME	Yes	No	Heterosexual	Non- heterosexual	Yes	No	Russell Group	Other University	Did not go to University	Comprehensiv e school	Independent school	Grammar school	Educated outside the UK	Full-time	Part-time
Unweighted Total	1625	86	593	494	408	44	1379	133	79	1436	1349	96	553	1072	453	980	220	918	242	244	203	1507	118
Intern / Trainee	8 0.5%	5 5.8%	2 0.3%	1 0.2%	-	-	6 0.4%	2 1.5%	-	7 0.5%	5 0.4%	3 3.1%	1 0.2%	7 0.7%	1 0.2%	5 0.5%	2 0.9%	2 0.2%	1 0.4%	2 0.8%	3 1.5%	6 0.4%	2 1.7%
Assistant / Executive	126 7.8%	58 67.4%	55 9.3%	8 1.6%	5 1.2%	-	104 7.5%	16 12.0%	6 7.6%	113 7.9%	107 7.9%	8 8.3%	13 2.4%	113 10.5%	33 7.3%	81 8.3%	16 7.3%	78 8.5%	19 7.9%	9 3.7%	20 9.9%	119 7.9%	7 5.9%
Officer	312 19.2%	10 11.6%	152 25.6%	92 18.6%	51 12.5%	7 15.9%	251 18.2%	32 24.1%	20 25.3%	268 18.7%	252 18.7%	15 15.6%	91 16.5%	221 20.6%	70 15.5%	200 20.4%	50 22.7%	207 22.5%	28 11.6%	35 14.3%	37 18.2%	279 18.5%	33 28.0%
Manager	544 33.5%	11 12.8%	257 43.3%	170 34.4%	101 24.8%	5 11.4%	458 33.2%	43 32.3%	24 30.4%	479 33.4%	456 33.8%	28 29.2%	179 32.4%	365 34.0%	164 36.2%	340 34.7%	52 23.6%	330 35.9%	67 27.7%	71 29.1%	71 35.0%	506 33.6%	38 32.2%
Head of Communications / Associate Director	298 18.3%		74 12.5%	114 23.1%	100 24.5%	10 22.7%	265 19.2%	17 12.8%	10 12.7%	272 18.9%	250 18.5%	21 21.9%	118 21.3%	180 16.8%	77 17.0%	184 18.8%	40 18.2%	169 18.4%	43 17.8%	50 20.5%	34 16.7%	280 18.6%	18 15.3%
Director / Partner / MD	205 12.6%	-	31 5.2%	66 13.4%	96 23.5%	12 27.3%	185 13.4%	8 6.0%	10 12.7%	182 12.7%	168 12.5%	13 13.5%	93 16.8%	112 10.4%	71 15.7%	105 10.7%	28 12.7%	74 8.1%	53 21.9%	57 23.4%	16 7.9%	195 12.9%	10 8.5%
Owner	100 6.2%	-	8 1.3%	34 6.9%	50 12.3%	8 18.2%	86 6.2%	8 6.0%	9 11.4%	84 5.8%	86 6.4%	4 4.2%	50 9.0%	50 4.7%	27 6.0%	48 4.9%	27 12.3%	43 4.7%	27 11.2%	17 7.0%	13 6.4%	92 6.1%	8 6.8%
Other	32 2.0%	2 2.3%	14 2.4%	9 1.8%	5 1.2%	2 4.5%	24 1.7%	7 5.3%	-	31 2.2%	25 1.9%	4 4.2%	8 1.4%	24 2.2%	10 2.2%	17 1.7%	5 2.3%	15 1.6%	4 1.7%	3 1.2%	9 4.4%	30 2.0%	2 1.7%
SIGMA	1625 100.0%	86 100.0%	593 100.0%	494 100.0%	408 100.0%	44 100.0%	1379 100.0%	133 100.0%	79 100.0%	1436 100.0%	1349 100.0%	96 100.0%	553 100.0%	1072 100.0%	453 100.0%	980 100.0%	220 100.0%	918 100.0%	242 100.0%	244 100.0%	203 100.0%	1507 100.0%	118 100.0%

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Table 23 Q17. How many years have you worked in public relations? Base : Work in a public relations

	Total	Ger	nder				Regio	on				Member	of CIPR			PR Role	e			Sei	niority			Years i	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1875	667	1208	549	396	236	250	151	68	44	181	1390	485	486	380	265	494	250	446	544	298	305	452	483	597	343
0-2	160 8.5%	45 6.7%	115 9.5%	54 9.8%	31 7.8%	19 8.1%	21 8.4%	9 6.0%	7 10.3%	3 6.8%	16 8.8%	108 7.8%	52 10.7%	33 6.8%	35 9.2%	19 7.2%	71 14.4%	2 0.8%	128 28.7%	24 4.4%	1 0.3%	1 0.3%	160 35.4%	-	-	-
3-5	292 15.6%	98 14.7%	194 16.1%	88 16.0%	60 15.2%	35 14.8%	36 14.4%	23 15.2%	14 20.6%	12 27.3%	24 13.3%	199 14.3%	93 19.2%	76 15.6%	68 17.9%	50 18.9%	89 18.0%	9 3.6%	135 30.3%	121 22.2%	14 4.7%	12 3.9%	292 64.6%	-	-	-
6-10	483 25.8%	144 21.6%	339 28.1%	142 25.9%	91 23.0%	51 21.6%	74 29.6%	42 27.8%	21 30.9%	6 13.6%	56 30.9%	342 24.6%	141 29.1%	147 30.2%	125 32.9%	78 29.4%	102 20.6%	31 12.4%	107 24.0%	206 37.9%	84 28.2%	43 14.1%	-	483 100.0%	-	-
11-15	358 19.1%	125 18.7%	233 19.3%	115 20.9%	68 17.2%	48 20.3%	47 18.8%	28 18.5%	10 14.7%	10 22.7%	32 17.7%	260 18.7%	98 20.2%	118 24.3%	69 18.2%	52 19.6%	76 15.4%	43 17.2%	44 9.9%	114 21.0%	87 29.2%	64 21.0%	-	-	358 60.0%	-
16-20	239 12.7%	87 13.0%	152 12.6%	55 10.0%	66 16.7%	31 13.1%	29 11.6%	23 15.2%	6 8.8%	3 6.8%	26 14.4%	186 13.4%	53 10.9%	54 11.1%	34 8.9%	37 14.0%	63 12.8%	51 20.4%	17 3.8%	39 7.2%	61 20.5%	65 21.3%	-	-	239 40.0%	-
21+	343 18.3%	168 25.2%	175 14.5%	95 17.3%	80 20.2%	52 22.0%	43 17.2%	26 17.2%	10 14.7%	10 22.7%	27 14.9%	295 21.2%	48 9.9%	58 11.9%	49 12.9%	29 10.9%	93 18.8%	114 45.6%	15 3.4%	40 7.4%	51 17.1%	120 39.3%	-	-	-	343 100.0%
SIGMA	1875 100.0%	667 100.0%	1208 100.0%	549 100.0%	396 100.0%	236 100.0%	250 100.0%	151 100.0%	68 100.0%	44 100.0%	181 100.0%	1390 100.0%	485 100.0%	486 100.0%	380 100.0%	265 100.0%	494 100.0%	250 100.0%	446 100.0%	544 100.0%	298 100.0%	305 100.0%	452 100.0%	483 100.0%	597 100.0%	343 100.0%

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Table 24 Q17. How many years have you worked in public relations? Base : Work in a public relations

	Total			Age			Ethnic	Group	Disab	ility	Sexual Or	ientation	Pare	ent		University			Secondary E	ducation		Emplo	oyment
		18 to 24	25 to 34	35 to 44	45 to 60	Over 60	White	BME	Yes	No	Heterosexual	Non- heterosexual	Yes	No	Russell Group	Other University	Did not go to University	Comprehensiv e school	Independent school	Grammar school	Educated outside the UK	Full-time	Part-time
Unweighted Total	1875	87	610	563	531	84	1579	154	88	1649	1539	111	648	1227	515	1114	274	1012	306	295	242	1669	206
0-2	160 8.5%	73 83.9%	64 10.5%	17 3.0%	6 1.1%	-	126 8.0%	25 16.2%	6 6.8%	142 8.6%	131 8.5%	11 9.9%	20 3.1%	140 11.4%	44 8.5%	101 9.1%	18 6.6%	100 9.9%	19 6.2%	16 5.4%	23 9.5%	147 8.8%	13 6.3%
3-5	292 15.6%	14 16.1%	215 35.2%	45 8.0%	17 3.2%	1 1.2%	248 15.7%	26 16.9%	12 13.6%	265 16.1%	248 16.1%	21 18.9%	42 6.5%	250 20.4%	97 18.8%	178 16.0%	26 9.5%	185 18.3%	36 11.8%	30 10.2%	40 16.5%	281 16.8%	11 5.3%
6-10	483 25.8%	-	275 45.1%	143 25.4%	62 11.7%	3 3.6%	405 25.6%	36 23.4%	20 22.7%	424 25.7%	397 25.8%	29 26.1%	174 26.9%	309 25.2%	146 28.3%	294 26.4%	52 19.0%	277 27.4%	63 20.6%	62 21.0%	74 30.6%	442 26.5%	41 19.9%
11-15	358 19.1%	-	54 8.9%	221 39.3%	80 15.1%	3 3.6%	291 18.4%	33 21.4%	15 17.0%	314 19.0%	289 18.8%	20 18.0%	171 26.4%	187 15.2%	76 14.8%	239 21.5%	48 17.5%	210 20.8%	61 19.9%	37 12.5%	47 19.4%	317 19.0%	41 19.9%
16-20	239 12.7%	-	1 0.2%	120 21.3%	112 21.1%	6 7.1%	203 12.9%	18 11.7%	14 15.9%	206 12.5%	192 12.5%	16 14.4%	123 19.0%	116 9.5%	51 9.9%	154 13.8%	36 13.1%	114 11.3%	52 17.0%	43 14.6%	29 12.0%	209 12.5%	30 14.6%
21+	343 18.3%	-	1 0.2%	17 3.0%	254 47.8%	71 84.5%	306 19.4%	16 10.4%	21 23.9%	298 18.1%	282 18.3%	14 12.6%	118 18.2%	225 18.3%	101 19.6%	148 13.3%	94 34.3%	126 12.5%	75 24.5%	107 36.3%	29 12.0%	273 16.4%	70 34.0%
SIGMA	1875 100.0%	87 100.0%	610 100.0%	563 100.0%	531 100.0%	84 100.0%	1579 100.0%	154 100.0%	88 100.0%	1649 100.0%	1539 100.0%	111 100.0%	648 100.0%	1227 100.0%	515 100.0%	1114 100.0%	274 100.0%	1012 100.0%	306 100.0%	295 100.0%	242 100.0%	1669 100.0%	206 100.0%

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Table 25 Q18.On a scale of 1-5, how would you rate your current level of work related stress? Base : Work in a public relations

	Total	Ger	Ider				Regio	on				Member	of CIPR			PR Role	e			Se	niority			Years i	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non-	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1875	667	1208	549	396	236	250	151	68	44	181	1390	485	486	380	265	494	250	446	544	298	305	452	483	597	343
1	47	21	26	15	10	7	4	3	3	1	4	32	15	12	9	9	8	9	10	13	5	8	8	12	17	10
	2.5%	3.1%	2.2%	2.7%	2.5%	3.0%	1.6%	2.0%	4.4%	2.3%	2.2%	2.3%	3.1%	2.5%	2.4%	3.4%	1.6%	3.6%	2.2%	2.4%	1.7%	2.6%	1.8%	2.5%	2.8%	2.9%
2	308	123	185	77	77	40	43	21	12	4	34	230	78	76	48	40	68	76	87	70	38	31	77	72	90	69
	16.4%	18.4%	15.3%	14.0%	19.4%	16.9%	17.2%	13.9%	17.6%	9.1%	18.8%	16.5%	16.1%	15.6%	12.6%	15.1%	13.8%	30.4%	19.5%	12.9%	12.8%	10.2%	17.0%	14.9%	15.1%	20.1%
3	766	275	491	227	166	100	88	68	31	23	63	555	211	195	163	110	195	103	204	233	92	120	213	187	231	135
	40.9%	41.2%	40.6%	41.3%	41.9%	42.4%	35.2%	45.0%	45.6%	52.3%	34.8%	39.9%	43.5%	40.1%	42.9%	41.5%	39.5%	41.2%	45.7%	42.8%	30.9%	39.3%	47.1%	38.7%	38.7%	39.4%
4	635	216	419	200	118	73	97	54	19	15	59	477	158	166	137	87	186	59	126	202	124	114	136	173	222	104
	33.9%	32.4%	34.7%	36.4%	29.8%	30.9%	38.8%	35.8%	27.9%	34.1%	32.6%	34.3%	32.6%	34.2%	36.1%	32.8%	37.7%	23.6%	28.3%	37.1%	41.6%	37.4%	30.1%	35.8%	37.2%	30.3%
5	119	32	87	30	25	16	18	5	3	1	21	96	23	37	23	19	37	3	19	26	39	32	18	39	37	25
	6.3%	4.8%	7.2%	5.5%	6.3%	6.8%	7.2%	3.3%	4.4%	2.3%	11.6%	6.9%	4.7%	7.6%	6.1%	7.2%	7.5%	1.2%	4.3%	4.8%	13.1%	10.5%	4.0%	8.1%	6.2%	7.3%
SIGMA	1875	667	1208	549	396	236	250	151	68	44	181	1390	485	486	380	265	494	250	446	544	298	305	452	483	597	343
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

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Table 26 Q18.On a scale of 1-5, how would you rate your current level of work related stress? Base : Work in a public relations

	Total			Age			Ethnic	Group	Disab	ility	Sexual Or	ientation	Pare	ent		University			Secondary E	ducation		Emplo	yment
		18 to 24	25 to 34	35 to 44	45 to 60	Over 60	White	BME	Yes	No	Heterosexual	Non- heterosexual	Yes	No	Russell Group	Other University	Did not go to University	Comprehensiv e school	Independent school	Grammar school	Educated outside the UK	Full-time	Part-time
Unweighted Total	1875	87	610	563	531	84	1579	154	88	1649	1539	111	648	1227	515	1114	274	1012	306	295	242	1669	206
1	47	3	11	16	15	2	39	4	1	42	36	3	13	34	7	31	9	26	6	8	7	40	7
	2.5%	3.4%	1.8%	2.8%	2.8%	2.4%	2.5%	2.6%	1.1%	2.5%	2.3%	2.7%	2.0%	2.8%	1.4%	2.8%	3.3%	2.6%	2.0%	2.7%	2.9%	2.4%	3.4%
2	308	19	83	91	84	31	264	21	14	270	252	17	112	196	89	168	50	162	57	53	31	236	72
	16.4%	21.8%	13.6%	16.2%	15.8%	36.9%	16.7%	13.6%	15.9%	16.4%	16.4%	15.3%	17.3%	16.0%	17.3%	15.1%	18.2%	16.0%	18.6%	18.0%	12.8%	14.1%	35.0%
3	766	44	271	212	204	35	643	71	37	677	639	45	267	499	214	442	121	426	121	127	87	677	89
	40.9%	50.6%	44.4%	37.7%	38.4%	41.7%	40.7%	46.1%	42.0%	41.1%	41.5%	40.5%	41.2%	40.7%	41.6%	39.7%	44.2%	42.1%	39.5%	43.1%	36.0%	40.6%	43.2%
4	635	19	210	203	189	14	540	45	29	566	518	40	215	420	169	399	79	350	101	85	89	603	32
	33.9%	21.8%	34.4%	36.1%	35.6%	16.7%	34.2%	29.2%	33.0%	34.3%	33.7%	36.0%	33.2%	34.2%	32.8%	35.8%	28.8%	34.6%	33.0%	28.8%	36.8%	36.1%	15.5%
5	119	2	35	41	39	2	93	13	7	94	94	6	41	78	36	74	15	48	21	22	28	113	6
	6.3%	2.3%	5.7%	7.3%	7.3%	2.4%	5.9%	8.4%	8.0%	5.7%	6.1%	5.4%	6.3%	6.4%	7.0%	6.6%	5.5%	4.7%	6.9%	7.5%	11.6%	6.8%	2.9%
SIGMA	1875	87	610	563	531	84	1579	154	88	1649	1539	111	648	1227	515	1114	274	1012	306	295	242	1669	206
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

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Table 27 Q19.On a scale of 1-5, how would you rate your current enjoyment of your current job? Base : Work in a public relations

]	Total	Gen	Ider				Regio	on				Member	of CIPR			PR Role	e			Se	niority			Years	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1875	667	1208	549	396	236	250	151	68	44	181	1390	485	486	380	265	494	250	446	544	298	305	452	483	597	343
1	38 2.0%	13 1.9%	25 2.1%	17 3.1%	5 1.3%	1 0.4%	9 3.6%	2 1.3%	1 1.5%	-	3 1.7%	27 1.9%	11 2.3%	12 2.5%	12 3.2%	4 1.5%	8 1.6%	2 0.8%	12 2.7%	9 1.7%	10 3.4%	5 1.6%	7 1.5%	13 2.7%	13 2.2%	5 1.5%
2	152	44	108	52	33	19	22	12	7	2	5	107	45	56	30	25	31	10	50	57	22	13	41	41	53	17
	8.1%	6.6%	8.9%	9.5%	8.3%	8.1%	8.8%	7.9%	10.3%	4.5%	2.8%	7.7%	9.3%	11.5%	7.9%	9.4%	6.3%	4.0%	11.2%	10.5%	7.4%	4.3%	9.1%	8.5%	8.9%	5.0%
3	498	182	316	166	105	55	60	34	25	11	42	368	130	142	105	77	122	52	134	157	79	64	125	140	164	69
	26.6%	27.3%	26.2%	30.2%	26.5%	23.3%	24.0%	22.5%	36.8%	25.0%	23.2%	26.5%	26.8%	29.2%	27.6%	29.1%	24.7%	20.8%	30.0%	28.9%	26.5%	21.0%	27.7%	29.0%	27.5%	20.1%
4	775	273	502	211	165	105	100	75	22	20	77	557	218	181	156	116	208	114	172	231	126	120	195	195	238	147
	41.3%	40.9%	41.6%	38.4%	41.7%	44.5%	40.0%	49.7%	32.4%	45.5%	42.5%	40.1%	44.9%	37.2%	41.1%	43.8%	42.1%	45.6%	38.6%	42.5%	42.3%	39.3%	43.1%	40.4%	39.9%	42.9%
5	412	155	257	103	88	56	59	28	13	11	54	331	81	95	77	43	125	72	78	90	61	103	84	94	129	105
	22.0%	23.2%	21.3%	18.8%	22.2%	23.7%	23.6%	18.5%	19.1%	25.0%	29.8%	23.8%	16.7%	19.5%	20.3%	16.2%	25.3%	28.8%	17.5%	16.5%	20.5%	33.8%	18.6%	19.5%	21.6%	30.6%
SIGMA	1875	667	1208	549	396	236	250	151	68	44	181	1390	485	486	380	265	494	250	446	544	298	305	452	483	597	343
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

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25 Feb 2015



Table 28 Q19.On a scale of 1-5, how would you rate your current enjoyment of your current job? Base : Work in a public relations

	Total			Age			Ethnic	Group	Disab	ility	Sexual Or	ientation	Pare	ent		University			Secondary E	ducation		Emplo	oyment
		18 to 24	25 to 34	35 to 44	45 to 60	Over 60	White	BME	Yes	No	Heterosexual	Non- heterosexual	Yes	No	Russell Group	Other University	Did not go to University	Comprehensiv e school	Independent school	Grammar school	Educated outside the UK	Full-time	Part-time
Unweighted Total	1875	87	610	563	531	84	1579	154	88	1649	1539	111	648	1227	515	1114	274	1012	306	295	242	1669	206
1	38 2.0%	2 2.3%	9 1.5%	17 3.0%	10 1.9%	-	30 1.9%	5 3.2%	2 2.3%	32 1.9%	33 2.1%	2 1.8%	12 1.9%	26 2.1%	10 1.9%	22 2.0%	7 2.6%	23 2.3%	5 1.6%	6 2.0%	4 1.7%	34 2.0%	4 1.9%
2	152	7	48	54	37	6	133	10	17	128	130	9	45	107	48	89	18	89	23	24	13	137	15
	8.1%	8.0%	7.9%	9.6%	7.0%	7.1%	8.4%	6.5%	19.3%	7.8%	8.4%	8.1%	6.9%	8.7%	9.3%	8.0%	6.6%	8.8%	7.5%	8.1%	5.4%	8.2%	7.3%
3	498	24	186	142	133	13	418	40	23	436	398	34	179	319	157	294	55	282	80	70	62	443	55
	26.6%	27.6%	30.5%	25.2%	25.0%	15.5%	26.5%	26.0%	26.1%	26.4%	25.9%	30.6%	27.6%	26.0%	30.5%	26.4%	20.1%	27.9%	26.1%	23.7%	25.6%	26.5%	26.7%
4	775	38	265	229	206	37	662	53	27	693	638	40	258	517	205	465	115	408	129	126	102	685	90
	41.3%	43.7%	43.4%	40.7%	38.8%	44.0%	41.9%	34.4%	30.7%	42.0%	41.5%	36.0%	39.8%	42.1%	39.8%	41.7%	42.0%	40.3%	42.2%	42.7%	42.1%	41.0%	43.7%
5	412	16	102	121	145	28	336	46	19	360	340	26	154	258	95	244	79	210	69	69	61	370	42
	22.0%	18.4%	16.7%	21.5%	27.3%	33.3%	21.3%	29.9%	21.6%	21.8%	22.1%	23.4%	23.8%	21.0%	18.4%	21.9%	28.8%	20.8%	22.5%	23.4%	25.2%	22.2%	20.4%
SIGMA	1875	87	610	563	531	84	1579	154	88	1649	1539	111	648	1227	515	1114	274	1012	306	295	242	1669	206
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Prepared by Survation on behalf of the CIPR

25 Feb 2015



Table 29 Q20. What is your current gross basic salary per annum? Base : All Answering

	Total	Ger	nder				Reg	ion				Membe	r of CIPR			PR Role	e			Se	niority			Years	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1616	560	1056	498	320	194	219	138	64	38	145	1177	439	480	379	265	492	-	445	540	296	304	439	451	499	227
£0-£19,999	141 8.7%	48 8.6%	93 8.8%	19 3.8%	31 9.7%	11 5.7%	22 10.0%	7 5.1%	3 4.7%	5 13.2%	43 29.7%	114 9.7%	27 6.2%	30 6.3%	30 7.9%	17 6.4%	64 13.0%	-	88 19.8%	22 4.1%	4 1.4%	25 8.2%	76 17.3%	27 6.0%	25 5.0%	13 5.7%
£20,000-£39,999	707 43.8%	194 34.6%	513 48.6%	165 33.1%	154 48.1%	104 53.6%	110 50.2%	74 53.6%	44 68.8%	20 52.6%	36 24.8%	501 42.6%	206 46.9%	254 52.9%	144 38.0%	135 50.9%	174 35.4%	-	323 72.6%	299 55.4%	40 13.5%	34 11.2%	304 69.2%	218 48.3%	147 29.5%	38 16.7%
£40,000-£59,999	420 26.0%	143 25.5%	277 26.2%	144 28.9%	83 25.9%	48 24.7%	62 28.3%	39 28.3%	12 18.8%	8 21.1%	24 16.6%	293 24.9%	127 28.9%	129 26.9%	103 27.2%	73 27.5%	115 23.4%	-	23 5.2%	186 34.4%	138 46.6%	62 20.4%	46 10.5%	155 34.4%	156 31.3%	63 27.8%
£60,000-£79,999	175 10.8%	75 13.4%	100 9.5%	75 15.1%	27 8.4%	20 10.3%	18 8.2%	13 9.4%	2 3.1%	4 10.5%	16 11.0%	131 11.1%	44 10.0%	47 9.8%	49 12.9%	21 7.9%	58 11.8%	-	5 1.1%	21 3.9%	84 28.4%	62 20.4%	6 1.4%	34 7.5%	92 18.4%	43 18.9%
£80,000-£99,999	66 4.1%	34 6.1%	32 3.0%	40 8.0%	9 2.8%	4 2.1%	2 0.9%	-	2 3.1%	-	9 6.2%	53 4.5%	13 3.0%	8 1.7%	19 5.0%	13 4.9%	26 5.3%	-	1 0.2%	5 0.9%	19 6.4%	40 13.2%	2 0.5%	8 1.8%	35 7.0%	21 9.3%
£100,000+	106 6.6%	65 11.6%	41 3.9%	55 11.0%	16 5.0%	6 3.1%	5 2.3%	5 3.6%	1 1.6%	1 2.6%	17 11.7%	84 7.1%	22 5.0%	11 2.3%	34 9.0%	6 2.3%	55 11.2%	-	5 1.1%	6 1.1%	11 3.7%	81 26.6%	4 0.9%	9 2.0%	44 8.8%	49 21.6%
Mean SIGMA	46596.70 1615 99.9%	55075.39 559 99.8%	42108.48 1056 100.0%	57404.86 4 498 100.0%	2181.01 320 100.0%	41152.13 193 99.5%	38772.28 219 100.0%	42495.01 138 100.0%	35605.09 4 64 100.0%	0792.58 4 38 100.0%	8674.18 145 100.0%	17164.03 1176 99.9%	45072.20 439 100.0%	40417.44 479 99.8%	49653.75 379 100.0%	13704.20 265 100.0%	51834.52 492 100.0%		29874.34 445 100.0%	38494.68 539 99.8%	56643.05 296 100.0%	75315.06 304 100.0%	30076.10 4 438 99.8%	1509.49 5 451 100.0%	5410.61 6 499 100.0%	69378.81 227 100.0%

Prepared by Survation on behalf of the CIPR

25 Feb 2015



Table 30 Q20. What is your current gross basic salary per annum? Base : All Answering

	Total			Age			Ethnic	Group	Disat	oility	Sexual Or	ientation	Par	ent		University			Secondary E	ducation		Emplo	oyment
		18 to 24	25 to 34	35 to 44	45 to 60	Over 60	White	BME	Yes	No	Heterosexual	Non- heterosexual	Yes	No	Russell Group	Other University	Did not go to University	Comprehensiv e school	Independent school	Grammar school	Educated outside the UK	Full-time	Part-time
Unweighted Total	1616	85	592	492	404	43	1377	129	79	1427	1342	96	548	1068	453	974	217	916	242	243	198	1500	116
£0-£19,999	141 8.7%	42 49.4%	39 6.6%	33 6.7%	23 5.7%	4 9.3%	96 7.0%	32 24.8%	4 5.1%	123 8.6%	105 7.8%	15 15.6%	51 9.3%	90 8.4%	21 4.6%	105 10.8%	17 7.8%	70 7.6%	13 5.4%	16 6.6%	40 20.2%	121 8.1%	20 17.2%
£20,000-£39,999	707 43.8%	42 49.4%	364 61.5%	190 38.6%	100 24.8%	11 25.6%	604 43.9%	49 38.0%	39 49.4%	615 43.1%	596 44.4%	34 35.4%	194 35.4%	513 48.0%	196 43.3%	443 45.5%	83 38.2%	457 49.9%	78 32.2%	89 36.6%	78 39.4%	650 43.3%	57 49.1%
£40,000-£59,999	420 26.0%	1 1.2%	153 25.8%	140 28.5%	115 28.5%	11 25.6%	368 26.7%	31 24.0%	16 20.3%	383 26.8%	357 26.6%	25 26.0%	149 27.2%	271 25.4%	108 23.8%	247 25.4%	71 32.7%	253 27.6%	68 28.1%	61 25.1%	36 18.2%	396 26.4%	24 20.7%
£60,000-£79,999	175 10.8%	-	26 4.4%	70 14.2%	68 16.8%	11 25.6%	157 11.4%	8 6.2%	8 10.1%	159 11.1%	148 11.0%	11 11.5%	72 13.1%	103 9.6%	58 12.8%	95 9.8%	24 11.1%	80 8.7%	33 13.6%	39 16.0%	20 10.1%	167 11.1%	8 6.9%
£80,000-£99,999	66 4.1%	-	6 1.0%	28 5.7%	30 7.4%	2 4.7%	58 4.2%	1 0.8%	5 6.3%	53 3.7%	48 3.6%	5 5.2%	28 5.1%	38 3.6%	25 5.5%	32 3.3%	10 4.6%	26 2.8%	16 6.6%	14 5.8%	9 4.5%	66 4.4%	-
£100,000+	106 6.6%	-	4 0.7%	31 6.3%	67 16.6%	4 9.3%	93 6.8%	8 6.2%	7 8.9%	93 6.5%	87 6.5%	6 6.3%	53 9.7%	53 5.0%	45 9.9%	52 5.3%	12 5.5%	30 3.3%	34 14.0%	24 9.9%	15 7.6%	99 6.6%	7 6.0%
Mean SIGMA	46596.70 1615 99.9%	21021.79 85 100.0%	36162.84 592 100.0%	50340.91 492 100.0%	62214.82 403 99.8%	51584.75 43 100.0%	46952.17 1376 99.9%	44019.76 129 100.0%	52007.18 79 100.0%	46563.26 1426 99.9%	46213.27 1341 99.9%	44203.50 96 100.0%	51429.67 547 99.8%	44121.41 1068 100.0%	52181.12 453 100.0%	44318.65 974 100.0%	46442.98 217 100.0%	41985.00 916 100.0%	58606.10 242 100.0%	51941.00 243 100.0%	45380.59 198 100.0%	47137.34 1499 99.9%	39610.61 116 100.0%

Prepared by Survation on behalf of the CIPR



Table 31 Q20. What is your current gross basic salary per annum? Base : All Answering

	Total												Secto	ors											
		Aerospace/ Defence	Arts/ culture	Automotive	Charity/ voluntary sector	Computing/ technology	Education	Fashion/ beauty	Financial services/ corporate	FMCG	Health/ pharmaceut ical (private sector)	Insurance/ legal	Manufactur ing	Media	Profession al body/ trade associatio n	Property and constructi on	Public sector - armed services/ emergency services/ NHS	Public sector - local/ central government	Retail∕ wholesale	Sport	Science/ engineerin g	Travel and tourism	Transport	Utilities (waste, water, oil, gas, electricit y)	Other
Unweighted Total	1616	62	101	83	300	173	256	69	259	131	153	122	158	124	179	257	240	403	184	97	131	175	146	174	196
£0-£19,999	141	2	14	17	31	26	24	8	28	18	11	18	28	19	22	27	13	33	23	16	13	23	13	16	20
	8.7%	3.2%	13.9%	20.5%	10.3%	15.0%	9.4%	11.6%	10.8%	13.7%	7.2%	14.8%	17.7%	15.3%	12.3%	10.5%	5.4%	8.2%	12.5%	16.5%	9.9%	13.1%	8.9%	9.2%	10.2%
£20,000-£39,999	707	20	47	23	142	60	120	28	72	35	51	39	51	43	68	110	109	195	72	34	55	70	46	67	79
	43.8%	32.3%	46.5%	27.7%	47.3%	34.7%	46.9%	40.6%	27.8%	26.7%	33.3%	32.0%	32.3%	34.7%	38.0%	42.8%	45.4%	48.4%	39.1%	35.1%	42.0%	40.0%	31.5%	38.5%	40.3%
£40,000-£59,999	420	16	22	20	69	33	59	15	69	27	38	31	39	24	37	57	65	107	42	18	28	30	48	46	59
	26.0%	25.8%	21.8%	24.1%	23.0%	19.1%	23.0%	21.7%	26.6%	20.6%	24.8%	25.4%	24.7%	19.4%	20.7%	22.2%	27.1%	26.6%	22.8%	18.6%	21.4%	17.1%	32.9%	26.4%	30.1%
£60,000-£79,999	175	9	10	10	29	20	29	9	35	25	20	12	17	15	22	31	29	33	22	13	15	20	8	19	19
	10.8%	14.5%	9.9%	12.0%	9.7%	11.6%	11.3%	13.0%	13.5%	19.1%	13.1%	9.8%	10.8%	12.1%	12.3%	12.1%	12.1%	8.2%	12.0%	13.4%	11.5%	11.4%	5.5%	10.9%	9.7%
£80,000-£99,999	66	5	5	5	11	11	9	2	21	10	8	7	7	8	9	10	6	11	7	4	7	10	11	7	6
	4.1%	8.1%	5.0%	6.0%	3.7%	6.4%	3.5%	2.9%	8.1%	7.6%	5.2%	5.7%	4.4%	6.5%	5.0%	3.9%	2.5%	2.7%	3.8%	4.1%	5.3%	5.7%	7.5%	4.0%	3.1%
£100,000+	106	10	3	8	18	22	15	7	34	16	25	15	16	15	21	22	18	24	18	12	13	22	20	19	13
	6.6%	16.1%	3.0%	9.6%	6.0%	12.7%	5.9%	10.1%	13.1%	12.2%	16.3%	12.3%	10.1%	12.1%	11.7%	8.6%	7.5%	6.0%	9.8%	12.4%	9.9%	12.6%	13.7%	10.9%	6.6%
Mean SIGMA	46596.70 1615 99.9%	66155.29 62 100.0%	40493.89 101 100.0%	53189.32 83 100.0%	44136.39 300 100.0%	53952.77 172 99.4%	45090.90 4 256 100.0%	7670.46 69 100.0%	56428.60 259 100.0%	54432.78 131 100.0%	59118.71 153 100.0%	53919.81 122 100.0%	50534.75 158 100.0%	51957.92 124 100.0%	53058.04 179 100.0%	47051.27 257 100.0%	49188.50 240 100.0%	44307.20 403 100.0%	47475.63 5 184 100.0%	0175.66 97 100.0%	51502.31 131 100.0%	52419.01 5 175 100.0%	54495.29 5 146 100.0%	1603.43 4 174 100.0%	46198.29 196 100.0%

Prepared by Survation on behalf of the CIPR





Table 32 Q21. Were you paid a bonus in addition to your gross basic salary over the course of the last 12 months? Base : Work in a public relations and non-practitioner

	Total	Ger	nder				Regi	on				Member	of CIPR			PR Role	9			Sei	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1625	564	1061	501	320	194	219	140	64	38	149	1184	441	486	380	265	494	-	446	544	298	305	441	452	503	229
Yes	599 36.9%	226 40.1%	373 35.2%	219 43.7%	107 33.4%	60 30.9%	67 30.6%	37 26.4%	19 29.7%	15 39.5%	75 50.3%	431 36.4%	168 38.1%	77 15.8%	240 63.2%	63 23.8%	219 44.3%	-	119 26.7%	210 38.6%	109 36.6%	145 47.5%	157 35.6%	168 37.2%	180 35.8%	94 41.0%
No	977 60.1%	311 55.1%	666 62.8%	269 53.7%	205 64.1%	126 64.9%	149 68.0%	98 70.0%	45 70.3%	22 57.9%	63 42.3%	716 60.5%	261 59.2%	400 82.3%	129 33.9%	197 74.3%	251 50.8%	-	319 71.5%	323 59.4%	181 60.7%	138 45.2%	274 62.1%	273 60.4%	306 60.8%	124 54.1%
Prefer not to say	49 3.0%	27 4.8%	22 2.1%	13 2.6%	8 2.5%	8 4.1%	3 1.4%	5 3.6%	-	1 2.6%	11 7.4%	37 3.1%	12 2.7%	9 1.9%	11 2.9%	5 1.9%	24 4.9%	-	8 1.8%	11 2.0%	8 2.7%	22 7.2%	10 2.3%	11 2.4%	17 3.4%	11 4.8%
SIGMA	1625 100.0%	564 100.0%	1061 100.0%	501 100.0%	320 100.0%	194 100.0%	219 100.0%	140 100.0%	64 100.0%	38 100.0%	149 100.0%	1184 100.0%	441 100.0%	486 100.0%	380 100.0%	265 100.0%	494 100.0%	-	446 100.0%	544 100.0%	298 100.0%	305 100.0%	441 100.0%	452 100.0%	503 100.0%	229 100.0%

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Table 33 Q21. Were you paid a bonus in addition to your gross basic salary over the course of the last 12 months? Base : Work in a public relations and non-practitioner

	Total			Age			Ethnic	Group	Disab	ility	Sexual O	rientation	Pare	ent		University			Secondary E	lucation		Emplo	yment
		18 to 24	25 to 34	35 to 44	45 to 60	Over 60	White	BME	Yes	No	Heterosexual	Non- heterosexual	Yes	No	Russell Group	Other University	Did not go to University		Independent school	Grammar school	Educated outside the UK	Full-time	Part-time
Unweighted Total	1625	86	593	494	408	44	1379	133	79	1436	1349	96	553	1072	453	980	220	918	242	244	203	1507	118
Yes	599	26	237	182	138	16	506	54	24	532	497	37	198	401	179	344	79	306	103	97	86	571	28
	36.9%	30.2%	40.0%	36.8%	33.8%	36.4%	36.7%	40.6%	30.4%	37.0%	36.8%	38.5%	35.8%	37.4%	39.5%	35.1%	35.9%	33.3%	42.6%	39.8%	42.4%	37.9%	23.7%
No	977	58	345	299	249	26	840	71	53	864	819	56	332	645	261	606	136	590	131	141	106	888	89
	60.1%	67.4%	58.2%	60.5%	61.0%	59.1%	60.9%	53.4%	67.1%	60.2%	60.7%	58.3%	60.0%	60.2%	57.6%	61.8%	61.8%	64.3%	54.1%	57.8%	52.2%	58.9%	75.4%
Prefer not to say	49	2	11	13	21	2	33	8	2	40	33	3	23	26	13	30	5	22	8	6	11	48	1
	3.0%	2.3%	1.9%	2.6%	5.1%	4.5%	2.4%	6.0%	2.5%	2.8%	2.4%	3.1%	4.2%	2.4%	2.9%	3.1%	2.3%	2.4%	3.3%	2.5%	5.4%	3.2%	0.8%
SIGMA	1625	86	593	494	408	44	1379	133	79	1436	1349	96	553	1072	453	980	220	918	242	244	203	1507	118
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

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Table 34

221. Were you paid a bonus in addition to your gross basic salary over the course of the last 12 months? Base : Work in a public relations and non-practitioner

[Total												Sector	s											
		Aerospace/ Defence	Arts/ culture	Automotive	Charity/ voluntary sector	Computing/ technology	Education	Fashion/ beauty	Financial services/ corporate	FMCG	Health/ pharmaceut ical (private sector)	Insurance/ legal	Manufactur ing	Media	Profession al body/ trade associatio n	Property and	Public sector - armed services/ emergency services/ NHS	Public sector - local/ central government	Retail/ wholesale	Sport	Science/ engineerin g	Travel and tourism	Transport	Utilities (waste, water, oil, gas, electricit y)	Other
Unweighted Total	1625	63	101	83	301	174	258	70	261	132	155	123	159	126	179	258	241	407	185	97	131	176	147	174	197
Yes	599	38	38	44	92	82	75	30	134	74	86	65	84	50	73	123	57	110	104	42	64	77	67	94	88
	36.9%	60.3%	37.6%	53.0%	30.6%	47.1%	29.1%	42.9%	51.3%	56.1%	55.5%	52.8%	52.8%	39.7%	40.8%	47.7%	23.7%	27.0%	56.2%	43.3%	48.9%	43.8%	45.6%	54.0%	44.7%
No	977	23	60	38	201	81	169	37	114	50	55	52	64	66	95	126	178	284	72	47	62	94	73	73	107
	60.1%	36.5%	59.4%	45.8%	66.8%	46.6%	65.5%	52.9%	43.7%	37.9%	35.5%	42.3%	40.3%	52.4%	53.1%	48.8%	73.9%	69.8%	38.9%	48.5%	47.3%	53.4%	49.7%	42.0%	54.3%
Prefer not to say	49	2	3	1	8	11	14	3	13	8	14	6	11	10	11	9	6	13	9	8	5	5	7	7	2
	3.0%	3.2%	3.0%	1.2%	2.7%	6.3%	5.4%	4.3%	5.0%	6.1%	9.0%	4.9%	6.9%	7.9%	6.1%	3.5%	2.5%	3.2%	4.9%	8.2%	3.8%	2.8%	4.8%	4.0%	1.0%
SIGMA	1625	63	101	83	301	174	258	70	261	132	155	123	159	126	179	258	241	407	185	97	131	176	147	174	197
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

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Table 35 Q22. What was your personal income from your business at the end of the last financial year? Base : Independent practitioner

	Total	Gen	nder				Regi	on				Member	of CIPR			PR Role	e			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	250	103	147	48	76	42	31	11	4	6	32	206	44	-	-	-	-	250	-	-	-	-	11	31	94	114
Income	162 64.8%	75 72.8%	87 59.2%	33 68.8%	54 71.1%	29 69.0%	22 71.0%	7 63.6%	1 25.0%	3 50.0%	13 40.6%	135 65.5%	27 61.4%	-	-	-	:	162 64.8%	-	-	-	-	7 63.6%	14 45.2%	65 69.1%	76 66.7%
Don't know	88 35.2%	28 27.2%	60 40.8%	15 31.3%	22 28.9%	13 31.0%	9 29.0%	4 36.4%	3 75.0%	3 50.0%	19 59.4%	71 34.5%	17 38.6%	-	-	-	-	88 35.2%	-	-	-	-	4 36.4%	17 54.8%	29 30.9%	38 33.3%
SIGMA	250 100.0%	103 100.0%	147 100.0%	48 100.0%	76 100.0%	42 100.0%	31 100.0%	11 100.0%	4 100.0%	6 100.0%	32 100.0%	206 100.0%	44 100.0%	-	-	-	-	250 100.0%	-	-		-	11 100.0%	31 100.0%	94 100.0%	114 100.0%

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Table 36 Q22. What was your personal income from your business at the end of the last financial year? Base : Independent practitioner

	Total			Age			Ethnic (Group	Disat	oility	Sexual O	rientation	Pare	ent		University			Secondary E	ducation		Emplo	oyment
		18 to 24	25 to 34	35 to 44	45 to 60	Over 60	White	BME	Yes	No	Heterosexual	Non- heterosexual	Yes	No	Russell Group	Other University	Did not go to University	Comprehensiv e school	Independent school	Grammar school	Educated outside the UK	Full-time	Part-time
Unweighted Total	250	1	17	69	123	40	200	21	9	213	190	15	95	155	62	134	54	94	64	51	39	162	88
Income	162 64.8%	-	8 47.1%	40 58.0%	87 70.7%	27 67.5%	135 67.5%	10 47.6%	6 66.7%	139 65.3%	132 69.5%	9 60.0%	64 67.4%	98 63.2%	41 66.1%	87 64.9%	36 66.7%	57 60.6%	45 70.3%	35 68.6%	24 61.5%	111 68.5%	51 58.0%
Don't know	88 35.2%	1 100.0%	9 52.9%	29 42.0%	36 29.3%	13 32.5%	65 32.5%	11 52.4%	3 33.3%	74 34.7%	58 30.5%	6 40.0%	31 32.6%	57 36.8%	21 33.9%	47 35.1%	18 33.3%	37 39.4%	19 29.7%	16 31.4%	15 38.5%	51 31.5%	37 42.0%
SIGMA	250 100.0%	1 100.0%	17 100.0%	69 100.0%	123 100.0%	40 100.0%	200 100.0%	21 100.0%	9 100.0%	213 100.0%	190 100.0%	15 100.0%	95 100.0%	155 100.0%	62 100.0%	134 100.0%	54 100.0%	94 100.0%	64 100.0%	51 100.0%	39 100.0%	162 100.0%	88 100.0%

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Table 37 Q22. What was your personal income from your business at the end of the last financial year? Base : Independent practitioner

	Total												Secto	s											
		Aerospace/ Defence	Arts/ culture	Automotive	Charity/ voluntary sector	Computing/ technology	Education	Fashion/ beauty	Financial services/ corporate	FMCG	Health/ pharmaceut ical (private sector)	Insurance/ legal	Manufactur ing	Media	Profession al body/ trade associatio n	Property and constructi on	Public sector - armed services/ emergency services/ NHS	Public sector - local/ central government	Retail/ wholesale	Sport	Science/ engineerin g	Travel and tourism	Transport	Utilities (waste, water, oil, gas, electricit y)	Other
Unweighted Total	250	16	34	14	92	42	59	20	38	23	33	18	32	35	36	52	41	57	35	13	31	42	28	28	39
Income	162	13	20	9	60	31	33	10	32	19	19	13	23	24	26	34	25	30	22	8	24	27	17	21	24
	64.8%	81.3%	58.8%	64.3%	65.2%	73.8%	55.9%	50.0%	84.2%	82.6%	57.6%	72.2%	71.9%	68.6%	72.2%	65.4%	61.0%	52.6%	62.9%	61.5%	77.4%	64.3%	60.7%	75.0%	61.5%
Don't know	88	3	14	5	32	11	26	10	6	4	14	5	9	11	10	18	16	27	13	5	7	15	11	7	15
	35.2%	18.8%	41.2%	35.7%	34.8%	26.2%	44.1%	50.0%	15.8%	17.4%	42.4%	27.8%	28.1%	31.4%	27.8%	34.6%	39.0%	47.4%	37.1%	38.5%	22.6%	35.7%	39.3%	25.0%	38.5%
SIGMA	250	16	34	14	92	42	59	20	38	23	33	18	32	35	36	52	41	57	35	13	31	42	28	28	39
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

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Table 38 Q22. What was your personal income from your business at the end of the last financial year? Base : All Answering

	Total	Gen	der				Regi	on				Membe	r of CIPR			PR Role	e			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non-	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	161	74	87	33	54	29	22	7	1	3	12	135	26	-	-	-	-	161	-	-	-	-	7	14	65	75
£0-£19,999	61 37.9%	27 36.5%	34 39.1%	18 54.5%	15 27.8%	15 51.7%	6 27.3%	5 71.4%	-	-	2 16.7%	49 36.3%	12 46.2%	-	-	-	-	61 37.9%	-	-	-	-	2 28.6%	6 42.9%	26 40.0%	27 36.0%
£20,000-£39,999	18 11.2%	4 5.4%	14 16.1%	1 3.0%	7 13.0%	5 17.2%	5 22.7%	-	-	-	-	14 10.4%	4 15.4%	-	-	-	-	18 11.2%	-	-	-	-	1 14.3%	2 14.3%	8 12.3%	7 9.3%
£40,000-£59,999	32 19.9%	15 20.3%	17 19.5%	7 21.2%	8 14.8%	6 20.7%	6 27.3%	1 14.3%	1 100.0%	1 33.3%	2 16.7%	30 22.2%	2 7.7%	-	-	-	-	32 19.9%	-	-	-	-	1 14.3%	1 7.1%	11 16.9%	19 25.3%
£60,000-£79,999	17 10.6%	7 9.5%	10 11.5%	3 9.1%	5 9.3%	2 6.9%	3 13.6%	1 14.3%	-	1 33.3%	2 16.7%	13 9.6%	4 15.4%	-	-	-	-	17 10.6%	-	-	-	-	-	1 7.1%	8 12.3%	8 10.7%
£80,000-£99,999	4 2.5%	3 4.1%	1 1.1%	-	3 5.6%	-	-	-	-	-	1 8.3%	3 2.2%	1 3.8%	-	-	-	-	4 2.5%	-	-	-	-	-	-	1 1.5%	3 4.0%
£100,000+	18 11.2%	13 17.6%	5 5.7%	4 12.1%	8 14.8%	-	1 4.5%	-	-	1 33.3%	4 33.3%	16 11.9%	2 7.7%	-	-	-	-	18 11.2%	-	-	-	-	1 14.3%	3 21.4%	7 10.8%	7 9.3%
Mean SIGMA	35964.37 150	3610.42 2 69	29460.83 3 81	31638.21 4 33	12420.68 46	20541.72 28	33321.36	5922.86	45000.00 1	88333.34 5	8770.42	86981.17 125	30684.81 25	-	-	-	-	35964.37 150	-	-	-	- :	24863.57 4 5	0375.71 3	4600.57 3 [°] 61	7358.95
Croin 1	93.2%	93.2%	93.1%	100.0%	85.2%	96.6%	95.5%	100.0%	100.0%	100.0%	91.7%	92.6%	96.2%	-	-	-	-	93.2%	-	-	-	-	71.4%	92.9%	93.8%	94.7%

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Table 39 Q22. What was your personal income from your business at the end of the last financial year? Base : All Answering

	Total			Age			Ethnic	Group	Disab	ility	Sexual Or	ientation	Par	ent		University			Secondary E	ducation		Emplo	oyment
		18 to 24	25 to 34	35 to 44	45 to 60	Over 60	White	BME	Yes	No	Heterosexual	Non- heterosexual	Yes	No	Russell Group	Other University	Did not go to University	Comprehensiv e school	Independent school	Grammar school	Educated outside the UK	Full-time	Part-time
Unweighted Total	161	-	8	40	87	26	135	10	6	139	132	9	64	97	41	86	36	57	45	35	23	110	51
£0-£19,999	61 37.9%	-	2 25.0%	14 35.0%	34 39.1%	11 42.3%	48 35.6%	6 60.0%	1 16.7%	52 37.4%	48 36.4%	3 33.3%	19 29.7%	42 43.3%	16 39.0%	31 36.0%	15 41.7%	18 31.6%	24 53.3%	12 34.3%	6 26.1%	39 35.5%	22 43.1%
£20,000-£39,999	18 11.2%	-	1 12.5%	5 12.5%	11 12.6%	1 3.8%	17 12.6%	-	1 16.7%	16 11.5%	14 10.6%	2 22.2%	7 10.9%	11 11.3%	4 9.8%	10 11.6%	4 11.1%	8 14.0%	-	7 20.0%	3 13.0%	9 8.2%	9 17.6%
£40,000-£59,999	32 19.9%	-	-	8 20.0%	19 21.8%	5 19.2%	29 21.5%	1 10.0%	2 33.3%	28 20.1%	28 21.2%	1 11.1%	13 20.3%	19 19.6%	10 24.4%	14 16.3%	9 25.0%	10 17.5%	9 20.0%	6 17.1%	7 30.4%	22 20.0%	10 19.6%
£60,000-£79,999	17 10.6%	-	2 25.0%	5 12.5%	5 5.7%	5 19.2%	13 9.6%	1 10.0%	-	15 10.8%	13 9.8%	1 11.1%	6 9.4%	11 11.3%	4 9.8%	10 11.6%	3 8.3%	7 12.3%	2 4.4%	6 17.1%	2 8.7%	14 12.7%	3 5.9%
£80,000-£99,999	4 2.5%	-	1 12.5%	-	3 3.4%	-	4 3.0%	-	1 16.7%	3 2.2%	3 2.3%	1 11.1%	2 3.1%	2 2.1%	2 4.9%	2 2.3%	-	2 3.5%	1 2.2%	-	1 4.3%	3 2.7%	1 2.0%
£100,000+	18 11.2%	-	1 12.5%	4 10.0%	10 11.5%	3 11.5%	15 11.1%	1 10.0%	1 16.7%	15 10.8%	16 12.1%	1 11.1%	12 18.8%	6 6.2%	4 9.8%	13 15.1%	1 2.8%	4 7.0%	7 15.6%	3 8.6%	4 17.4%	15 13.6%	3 5.9%
Mean SIGMA	35964.37 150 93.2%	-	42174.38 7 87.5%	32817.50 36 90.0%	35315.50 82 94.3%	41066.15 25 96.2%	37130.06 126 93.3%	23420.50 9 90.0%	52000.00 6 100.0%	35968.37 129 92.8%	37390.63 122 92.4%	38226.67 9 100.0%	42659.55 59 92.2%	31546.93 91 93.8%	38442.37 40 97.6%	38022.92 80 93.0%	27476.53 32 88.9%	34685.26 49 86.0%	34360.93 43 95.6%	34680.03 34 97.1%	45398.26 23 100.0%	38969.66 102 92.7%	29482.35 48 94.1%

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Table 40 Q22. What was your personal income from your business at the end of the last financial year? Base : All Answering

	Total												Secto	ors											
		Aerospace/ Defence	Arts/ culture	Automotive	Charity/ voluntary sector	Computing/ technology	Education	Fashion/ beauty	Financial services/ corporate	FMCG	Health/ pharmaceut ical (private sector)	Insurance/ legal	Manufactur ing		Profession al body/ trade associatio n	Property and constructi on	Public sector - armed services/ emergency services/ NHS	Public sector - local/ central government	Retail/ wholesale	Sport	Science/ engineerin g	Travel and tourism	Transport	Utilities (waste, water, oil, gas, electricit y)	Other
Unweighted Total	161	13	20	9	60	31	33	10	32	19	19	13	23	24	26	34	25	29	22	8	24	27	17	21	24
£0-£19,999	61 37.9%	5 38.5%	8 40.0%	6 66.7%	26 43.3%	12 38.7%	17 51.5%	1 10.0%	7 21.9%	3 15.8%	4 21.1%	3 23.1%	8 34.8%	10 41.7%	11 42.3%	13 38.2%	8 32.0%	10 34.5%	7 31.8%	3 37.5%	7 29.2%	11 40.7%	10 58.8%	7 33.3%	9 37.5%
£20,000-£39,999	18 11.2%	-	1 5.0%	-	7 11.7%	6 19.4%	2 6.1%	1 10.0%	5 15.6%	-	3 15.8%	-	2 8.7%	-	2 7.7%	6 17.6%	2 8.0%	5 17.2%	1 4.5%	1 12.5%	3 12.5%	4 14.8%	-	4 19.0%	4 16.7%
£40,000-£59,999	32 19.9%	4 30.8%	5 25.0%	1 11.1%	10 16.7%	5 16.1%	9 27.3%	4 40.0%	11 34.4%	7 36.8%	5 26.3%	5 38.5%	7 30.4%	5 20.8%	7 26.9%	9 26.5%	6 24.0%	9 31.0%	7 31.8%	2 25.0%	9 37.5%	8 29.6%	3 17.6%	4 19.0%	6 25.0%
£60,000-£79,999	17 10.6%	2 15.4%	3 15.0%	1 11.1%	5 8.3%	6 19.4%	2 6.1%	1 10.0%	-	2 10.5%	2 10.5%	1 7.7%	3 13.0%	3 12.5%	1 3.8%	-	4 16.0%	2 6.9%	2 9.1%	-	3 12.5%	-	2 11.8%	1 4.8%	2 8.3%
£80,000-£99,999	4 2.5%	-	-	-	1 1.7%	-	-	1 10.0%	-	1 5.3%	1 5.3%	3 23.1%	-	-	1 3.8%	-	1 4.0%	1 3.4%	-	1 12.5%	-	1 3.7%	1 5.9%	1 4.8%	-
£100,000+	18 11.2%	2 15.4%	2 10.0%	1 11.1%	8 13.3%	2 6.5%	2 6.1%	1 10.0%	6 18.8%	4 21.1%	2 10.5%	1 7.7%	3 13.0%	4 16.7%	3 11.5%	2 5.9%	3 12.0%	1 3.4%	2 9.1%	1 12.5%	1 4.2%	3 11.1%	1 5.9%	4 19.0%	2 8.3%
Mean SIGMA	35964.37 150 93.2%	47465.00 3 13 100.0%	6345.35 19 95.0%	31006.67 9 100.0%	35868.17 57 95.0%	33033.55 31 100.0%	27393.03 5 32 97.0%	2918.50 9 90.0%	42703.00 57 29 90.6%	7170.79 17 89.5%	45075.26 17 89.5%	51083.08 13 100.0%	41484.35 23 100.0%	39993.75 22 91.7%	37421.92 25 96.2%	27755.00 30 88.2%	42801.60 24 96.0%	29941.04 28 96.6%	35444.77 19 86.4%	49625.00 8 100.0%	34564.17 23 95.8%	34489.26 27 100.0%	31417.65 4 17 100.0%	2719.05 3 21 100.0%	2190.42 23 95.8%

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Table 41 Q23. Please indicate which of the following you are a budget holder for Base : All Answering

	Total	Gen	der				Reg	ion				Member	of CIPR			PR Role	e			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1131	368	763	334	214	141	153	107	54	19	109	839	292	486	380	265	-	-	360	430	246	74	281	350	364	136
The wider marketing communications budget, including public relations activity	277 24.5%	108 29.3%	169 22.1%	78 23.4%	40 18.7%	37 26.2%	37 24.2%	31 29.0%	12 22.2%	7 36.8%	35 32.1%	212 25.3%	65 22.3%	108 22.2%	75 19.7%	94 35.5%	-	-	32 8.9%	79 18.4%	113 45.9%	49 66.2%	35 12.5%	75 21.4%	110 30.2%	57 41.9%
Only the public relations budget	312 27.6%	101 27.4%	211 27.7%	107 32.0%	60 28.0%	42 29.8%	32 20.9%	25 23.4%	9 16.7%	2 10.5%	35 32.1%	227 27.1%	85 29.1%	92 18.9%	150 39.5%	70 26.4%	-	-	42 11.7%	143 33.3%	100 40.7%	20 27.0%	59 21.0%	95 27.1%	118 32.4%	40 29.4%
I am not a budget holder	542 47.9%	159 43.2%	383 50.2%	149 44.6%	114 53.3%	62 44.0%	84 54.9%	51 47.7%	33 61.1%	10 52.6%	39 35.8%	400 47.7%	142 48.6%	286 58.8%	155 40.8%	101 38.1%	-	-	286 79.4%	208 48.4%	33 13.4%	5 6.8%	187 66.5%	180 51.4%	136 37.4%	39 28.7%
SIGMA	1131 100.0%	368 100.0%	763 100.0%	334 100.0%	214 100.0%	141 100.0%	153 100.0%	107 100.0%	54 100.0%	19 100.0%	109 100.0%	839 100.0%	292 100.0%	486 100.0%	380 100.0%	265 100.0%		-	360 100.0%	430 100.0%	246 100.0%	74 100.0%	281 100.0%	350 100.0%	364 100.0%	136 100.0%

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Table 42 Q23. Please indicate which of the following you are a budget holder for Base : All Answering

	Total			Age			Ethnic	Group	Disab	ility	Sexual O	rientation	Pare	nt		University			Secondary E	ducation		Emplo	yment
		18 to 24	25 to 34	35 to 44	45 to 60	Over 60	White	вме	Yes	No	Heterosexual	Non- heterosexual	Yes	No	Russell Group	Other University	Did not go to University	Comprehensiv e school	Independent school	Grammar school	Educated outside the UK	Full-time	Part-time
Unweighted Total	1131	30	407	377	293	24	946	97	56	990	930	67	402	729	300	699	152	667	138	165	149	1054	77
The wider marketing communications budget, including public relations activity	277 24.5%	-	63 15.5%	105 27.9%	103 35.2%	6 25.0%	240 25.4%	20 20.6%	14 25.0%	243 24.5%	225 24.2%	27 40.3%	116 28.9%	161 22.1%	71 23.7%	182 26.0%	27 17.8%	154 23.1%	42 30.4%	42 25.5%	36 24.2%	259 24.6%	18 23.4%
Only the public relations budget	312 27.6%	5 16.7%	110 27.0%	111 29.4%	81 27.6%	5 20.8%	263 27.8%	24 24.7%	12 21.4%	275 27.8%	251 27.0%	20 29.9%	113 28.1%	199 27.3%	84 28.0%	185 26.5%	47 30.9%	171 25.6%	38 27.5%	51 30.9%	50 33.6%	301 28.6%	11 14.3%
l am not a budget holder	542 47.9%	25 83.3%	234 57.5%	161 42.7%	109 37.2%	13 54.2%	443 46.8%	53 54.6%	30 53.6%	472 47.7%	454 48.8%	20 29.9%	173 43.0%	369 50.6%	145 48.3%	332 47.5%	78 51.3%	342 51.3%	58 42.0%	72 43.6%	63 42.3%	494 46.9%	48 62.3%
SIGMA	1131 100.0%	30 100.0%	407 100.0%	377 100.0%	293 100.0%	24 100.0%	946 100.0%	97 100.0%	56 100.0%	990 100.0%	930 100.0%	67 100.0%	402 100.0%	729 100.0%	300 100.0%	699 100.0%	152 100.0%	667 100.0%	138 100.0%	165 100.0%	149 100.0%	1054 100.0%	77 100.0%

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Table 43 Q24. What is your level of responsibility in the development of your organisations communication strategy? Base : All Answering

	Total	Gen	der				Regi	ion				Member	of CIPR			PR Role	e			Ser	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency		Non-	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1131	368	763	334	214	141	153	107	54	19	109	839	292	486	380	265	-	-	360	430	246	74	281	350	364	136
I am directly responsible for the communications strategy	494 43.7%	178 48.4%	316 41.4%	145 43.4%	92 43.0%	54 38.3%	67 43.8%	47 43.9%	20 37.0%	11 57.9%	58 53.2%	379 45.2%	115 39.4%	183 37.7%	173 45.5%	138 52.1%	-	-	52 14.4%	173 40.2%	194 78.9%	67 90.5%	79 28.1%	144 41.1%	192 52.7%	79 58.1%
I contribute on an ad hoc basis to the development of communications strategy	571 50.5%	177 48.1%	394 51.6%	169 50.6%	103 48.1%	80 56.7%	74 48.4%	57 53.3%	33 61.1%	7 36.8%	48 44.0%	415 49.5%	156 53.4%	269 55.3%	187 49.2%	115 43.4%	-	-	261 72.5%	244 56.7%	49 19.9%	5 6.8%	170 60.5%	190 54.3%	159 43.7%	52 38.2%
I don't contribute to communications strategy	58 5.1%	9 2.4%	49 6.4%	17 5.1%	15 7.0%	7 5.0%	11 7.2%	3 2.8%	1 1.9%	1 5.3%	3 2.8%	43 5.1%	15 5.1%	32 6.6%	17 4.5%	9 3.4%	-	-	42 11.7%	12 2.8%	1 0.4%	2 2.7%	28 10.0%	15 4.3%	11 3.0%	4 2.9%
Not sure	8 0.7%	4 1.1%	4 0.5%	3 0.9%	4 1.9%	-	1 0.7%	-	-	-	-	2 0.2%	6 2.1%	2 0.4%	3 0.8%	3 1.1%	-	-	5 1.4%	1 0.2%	2 0.8%	-	4 1.4%	1 0.3%	2 0.5%	1 0.7%
SIGMA	1131 100.0%	368 100.0%	763 100.0%	334 100.0%	214 100.0%	141 100.0%	153 100.0%	107 100.0%	54 100.0%	19 100.0%	109 100.0%	839 100.0%	292 100.0%	486 100.0%	380 100.0%	265 100.0%	-	-	360 100.0%	430 100.0%	246 100.0%	74 100.0%	281 100.0%	350 100.0%	364 100.0%	136 100.0%

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Table 44

O24. What is your level of responsibility in the development of your organisations communication strategy? Base : All Answering

	Total			Age			Ethnic	Group	Disab	oility	Sexual Or	ientation	Pare	ent		University			Secondary E	ducation		Emplo	yment
		18 to 24	25 to 34	35 to 44	45 to 60	Over 60	White	BME	Yes	No	Heterosexual	Non- heterosexual	Yes	No	Russell Group	Other University	Did not go to University	Comprehensiv e school	Independent school	Grammar school	Educated outside the UK	Full-time	Part-time
Unweighted Total	1131	30	407	377	293	24	946	97	56	990	930	67	402	729	300	699	152	667	138	165	149	1054	77
I am directly responsible for the communications strategy	494 43.7%	7 23.3%	145 35.6%	185 49.1%	152 51.9%	5 20.8%	413 43.7%	41 42.3%	20 35.7%	433 43.7%	400 43.0%	36 53.7%	202 50.2%	292 40.1%	143 47.7%	305 43.6%	55 36.2%	263 39.4%	69 50.0%	86 52.1%	73 49.0%	468 44.4%	26 33.8%
I contribute on an ad hoc basis to the development of communications strategy	571 50.5%	18 60.0%	230 56.5%	176 46.7%	129 44.0%	18 75.0%	481 50.8%	48 49.5%	31 55.4%	504 50.9%	476 51.2%	28 41.8%	190 47.3%	381 52.3%	139 46.3%	356 50.9%	84 55.3%	362 54.3%	60 43.5%	70 42.4%	72 48.3%	523 49.6%	48 62.3%
I don't contribute to communications strategy	58 5.1%	4 13.3%	29 7.1%	14 3.7%	10 3.4%	1 4.2%	46 4.9%	6 6.2%	4 7.1%	46 4.6%	47 5.1%	2 3.0%	9 2.2%	49 6.7%	16 5.3%	31 4.4%	13 8.6%	40 6.0%	7 5.1%	6 3.6%	3 2.0%	55 5.2%	3 3.9%
Not sure	8 0.7%	1 3.3%	3 0.7%	2 0.5%	2 0.7%	-	6 0.6%	2 2.1%	1 1.8%	7 0.7%	7 0.8%	1 1.5%	1 0.2%	7 1.0%	2 0.7%	7 1.0%	-	2 0.3%	2 1.4%	3 1.8%	1 0.7%	8 0.8%	-
SIGMA	1131 100.0%	30 100.0%	407 100.0%	377 100.0%	293 100.0%	24 100.0%	946 100.0%	97 100.0%	56 100.0%	990 100.0%	930 100.0%	67 100.0%	402 100.0%	729 100.0%	300 100.0%	699 100.0%	152 100.0%	667 100.0%	138 100.0%	165 100.0%	149 100.0%	1054 100.0%	77 100.0%

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Table 45 Q25. What is your level of responsibility in the development of communication strategies for your clients? Base : All Answering

Γ	Total	Gen	der				Regi	on				Member	of CIPR			PR Role	e			Ser	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager		Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	744	299	445	215	182	95	97	44	14	25	72	551	193	-	-	-	494	250	86	114	52	231	171	133	233	207
I work directly with my clients to develop their communications strategy	569 76.5%	220 73.6%	349 78.4%	173 80.5%	137 75.3%	69 72.6%	73 75.3%	31 70.5%	10 71.4%	24 96.0%	52 72.2%	425 77.1%	144 74.6%	-	-	-	394 79.8%	175 70.0%	47 54.7%	91 79.8%	46 88.5%	203 87.9%	115 67.3%	106 79.7%	187 80.3%	161 77.8%
I contribute on an ad-hoc basis to the development of client's communications strategy	156 21.0%	74 24.7%	82 18.4%	37 17.2%	41 22.5%	24 25.3%	23 23.7%	10 22.7%	4 28.6%	1 4.0%	16 22.2%	113 20.5%	43 22.3%	-	-	-	88 17.8%	68 27.2%	32 37.2%	20 17.5%	5 9.6%	27 11.7%	47 27.5%	23 17.3%	44 18.9%	42 20.3%
I play no role in developing communications strategies with my clients	16 2.2%	3 1.0%	13 2.9%	4 1.9%	3 1.6%	2 2.1%	1 1.0%	3 6.8%	-	-	3 4.2%	10 1.8%	6 3.1%	-	-	-	11 2.2%	5 2.0%	7 8.1%	3 2.6%	-	1 0.4%	9 5.3%	3 2.3%	1 0.4%	3 1.4%
Not sure	3 0.4%	2 0.7%	1 0.2%	1 0.5%	1 0.5%	-	-	-	-	-	1 1.4%	3 0.5%	-	-	-	-	1 0.2%	2 0.8%	-	-	1 1.9%	-	-	1 0.8%	1 0.4%	1 0.5%
SIGMA	744 100.0%	299 100.0%	445 100.0%	215 100.0%	182 100.0%	95 100.0%	97 100.0%	44 100.0%	14 100.0%	25 100.0%	72 100.0%	551 100.0%	193 100.0%	-	-	-	494 100.0%	250 100.0%	86 100.0%	114 100.0%	52 100.0%	231 100.0%	171 100.0%	133 100.0%	233 100.0%	207 100.0%

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Table 46 Q25. What is your level of responsibility in the development of communication strategies for your clients? Base : All Answering

	Total			Age			Ethnic	Group	Disab	ility	Sexual Or	ientation	Pare	nt		University			Secondary E	ducation		Emplo	yment
		18 to 24	25 to 34	35 to 44	45 to 60	Over 60	White	BME	Yes	No	Heterosexual	Non- heterosexual	Yes	No	Russell Group	Other University	Did not go to University	Comprehensiv e school	Independent school	Grammar school	Educated outside the UK	Full-time	Part-time
Unweighted Total	744	57	203	186	238	60	633	57	32	659	609	44	246	498	215	415	122	345	168	130	93	615	129
I work directly with my clients to develop their communications strategy	569 76.5%	27 47.4%	169 83.3%	149 80.1%	186 78.2%	38 63.3%	486 76.8%	42 73.7%	26 81.3%	505 76.6%	473 77.7%	29 65.9%	203 82.5%	366 73.5%	183 85.1%	311 74.9%	84 68.9%	253 73.3%	133 79.2%	109 83.8%	68 73.1%	500 81.3%	69 53.5%
I contribute on an ad-hoc basis to the development of client's communications strategy	156 21.0%	26 45.6%	32 15.8%	33 17.7%	46 19.3%	19 31.7%	134 21.2%	10 17.5%	6 18.8%	136 20.6%	121 19.9%	14 31.8%	39 15.9%	117 23.5%	31 14.4%	90 21.7%	34 27.9%	84 24.3%	33 19.6%	20 15.4%	17 18.3%	104 16.9%	52 40.3%
I play no role in developing communications strategies with my clients	16 2.2%	4 7.0%	2 1.0%	3 1.6%	5 2.1%	2 3.3%	12 1.9%	4 7.0%	-	16 2.4%	13 2.1%	1 2.3%	3 1.2%	13 2.6%	1 0.5%	12 2.9%	3 2.5%	7 2.0%	2 1.2%	1 0.8%	6 6.5%	9 1.5%	7 5.4%
Not sure	3 0.4%	-	-	1 0.5%	1 0.4%	1 1.7%	1 0.2%	1 1.8%	-	2 0.3%	2 0.3%	-	1 0.4%	2 0.4%	-	2 0.5%	1 0.8%	1 0.3%	-	-	2 2.2%	2 0.3%	1 0.8%
SIGMA	744 100.0%	57 100.0%	203 100.0%	186 100.0%	238 100.0%	60 100.0%	633 100.0%	57 100.0%	32 100.0%	659 100.0%	609 100.0%	44 100.0%	246 100.0%	498 100.0%	215 100.0%	415 100.0%	122 100.0%	345 100.0%	168 100.0%	130 100.0%	93 100.0%	615 100.0%	129 100.0%

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Table 47 Q26. What role does your board play in the development of communications strategy? Base : All Answering

	Total	Gen	der				Regi	on				Member	of CIPR			PR Role	e			Sei	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1131	368	763	334	214	141	153	107	54	19	109	839	292	486	380	265	-	-	360	430	246	74	281	350	364	136
There is someone on the board with direct responsibility for communications strategy	314 27.8%	121 32.9%	193 25.3%	108 32.3%	50 23.4%	41 29.1%	43 28.1%	23 21.5%	14 25.9%	3 15.8%	32 29.4%	238 28.4%	76 26.0%	139 28.6%	120 31.6%	55 20.8%	-	-	64 17.8%	130 30.2%	82 33.3%	31 41.9%	61 21.7%	104 29.7%	101 27.7%	48 35.3%
A senior member of our communications staff briefs the board on communications strategy	544 48.1%	166 45.1%	378 49.5%	157 47.0%	108 50.5%	66 46.8%	76 49.7%	57 53.3%	23 42.6%	10 52.6%	47 43.1%	405 48.3%	139 47.6%	242 49.8%	171 45.0%	131 49.4%	-	1	193 53.6%	197 45.8%	114 46.3%	30 40.5%	135 48.0%	162 46.3%	185 50.8%	62 45.6%
The board play no role in developing communication strategy	191 16.9%	61 16.6%	130 17.0%	49 14.7%	36 16.8%	26 18.4%	25 16.3%	19 17.8%	11 20.4%	5 26.3%	20 18.3%	139 16.6%	52 17.8%	61 12.6%	68 17.9%	62 23.4%	-	-	53 14.7%	82 19.1%	42 17.1%	11 14.9%	52 18.5%	61 17.4%	58 15.9%	20 14.7%
Not sure	82 7.3%	20 5.4%	62 8.1%	20 6.0%	20 9.3%	8 5.7%	9 5.9%	8 7.5%	6 11.1%	1 5.3%	10 9.2%	57 6.8%	25 8.6%	44 9.1%	21 5.5%	17 6.4%	-	-	50 13.9%	21 4.9%	8 3.3%	2 2.7%	33 11.7%	23 6.6%	20 5.5%	6 4.4%
SIGMA	1131 100.0%	368 100.0%	763 100.0%	334 100.0%	214 100.0%	141 100.0%	153 100.0%	107 100.0%	54 100.0%	19 100.0%	109 100.0%	839 100.0%	292 100.0%	486 100.0%	380 100.0%	265 100.0%	-	-	360 100.0%	430 100.0%	246 100.0%	74 100.0%	281 100.0%	350 100.0%	364 100.0%	136 100.0%

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Table 48 Q26. What role does your board play in the development of communications strategy? Base : All Answering

	Total			Age			Ethnic	Group	Disat	oility	Sexual O	rientation	Pare	ent		University			Secondary E	ducation		Emplo	yment
		18 to 24	25 to 34	35 to 44	45 to 60	Over 60	White	BME	Yes	No	Heterosexual	Non- heterosexual	Yes	No	Russell Group	Other University	Did not go to University	Comprehensiv e school	Independent school	Grammar school	Educated outside the UK	Full-time	Part-time
Unweighted Total	1131	30	407	377	293	24	946	97	56	990	930	67	402	729	300	699	152	667	138	165	149	1054	77
There is someone on the board with direct responsibility for communications strategy	314 27.8%	7 23.3%	98 24.1%	98 26.0%	101 34.5%	10 41.7%	262 27.7%	29 29.9%	13 23.2%	273 27.6%	251 27.0%	22 32.8%	123 30.6%	191 26.2%	77 25.7%	195 27.9%	46 30.3%	186 27.9%	39 28.3%	44 26.7%	40 26.8%	299 28.4%	15 19.5%
A senior member of our communications staff briefs the board on communications strategy	544 48.1%	12 40.0%	204 50.1%	191 50.7%	126 43.0%	11 45.8%	467 49.4%	41 42.3%	26 46.4%	486 49.1%	459 49.4%	28 41.8%	201 50.0%	343 47.1%	147 49.0%	332 47.5%	73 48.0%	328 49.2%	65 47.1%	82 49.7%	65 43.6%	499 47.3%	45 58.4%
The board play no role in developing communication strategy	191 16.9%	7 23.3%	70 17.2%	63 16.7%	50 17.1%	1 4.2%	158 16.7%	17 17.5%	13 23.2%	161 16.3%	154 16.6%	13 19.4%	53 13.2%	138 18.9%	50 16.7%	120 17.2%	26 17.1%	108 16.2%	21 15.2%	27 16.4%	33 22.1%	181 17.2%	10 13.0%
Not sure	82 7.3%	4 13.3%	35 8.6%	25 6.6%	16 5.5%	2 8.3%	59 6.2%	10 10.3%	4 7.1%	70 7.1%	66 7.1%	4 6.0%	25 6.2%	57 7.8%	26 8.7%	52 7.4%	7 4.6%	45 6.7%	13 9.4%	12 7.3%	11 7.4%	75 7.1%	7 9.1%
SIGMA	1131 100.0%	30 100.0%	407 100.0%	377 100.0%	293 100.0%	24 100.0%	946 100.0%	97 100.0%	56 100.0%	990 100.0%	930 100.0%	67 100.0%	402 100.0%	729 100.0%	300 100.0%	699 100.0%	152 100.0%	667 100.0%	138 100.0%	165 100.0%	149 100.0%	1054 100.0%	77 100.0%

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Table 49 Q27. What role do you play in developing the business strategy of your organisation? Base : All Answering

	Total	Gen	der				Regio	on				Member	of CIPR			PR Role	e			Sei	niority			Years i	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1131	368	763	334	214	141	153	107	54	19	109	839	292	486	380	265	-	-	360	430	246	74	281	350	364	136
I have a direct role in developing my organisations business strategy	145 12.8%	70 19.0%	75 9.8%	53 15.9%	17 7.9%	11 7.8%	18 11.8%	14 13.1%	6 11.1%	5 26.3%	21 19.3%	111 13.2%	34 11.6%	44 9.1%	46 12.1%	55 20.8%	-	-	10 2.8%	36 8.4%	51 20.7%	43 58.1%	11 3.9%	31 8.9%	59 16.2%	44 32.4%
l contribute on an ad-hoc basis to my organisations business strategy	473 41.8%	165 44.8%	308 40.4%	127 38.0%	95 44.4%	65 46.1%	59 38.6%	43 40.2%	22 40.7%	9 47.4%	53 48.6%	354 42.2%	119 40.8%	203 41.8%	155 40.8%	115 43.4%	-	-	109 30.3%	202 47.0%	130 52.8%	23 31.1%	104 37.0%	148 42.3%	159 43.7%	62 45.6%
I play no role in developing my organisations business strategy	487 43.1%	125 34.0%	362 47.4%	145 43.4%	96 44.9%	65 46.1%	71 46.4%	48 44.9%	25 46.3%	5 26.3%	32 29.4%	357 42.6%	130 44.5%	221 45.5%	173 45.5%	93 35.1%	-	-	227 63.1%	186 43.3%	59 24.0%	8 10.8%	158 56.2%	161 46.0%	140 38.5%	28 20.6%
Not sure	26 2.3%	8 2.2%	18 2.4%	9 2.7%	6 2.8%	-	5 3.3%	2 1.9%	1 1.9%	-	3 2.8%	17 2.0%	9 3.1%	18 3.7%	6 1.6%	2 0.8%	-	-	14 3.9%	6 1.4%	6 2.4%	-	8 2.8%	10 2.9%	6 1.6%	2 1.5%
SIGMA	1131 100.0%	368 100.0%	763 100.0%	334 100.0%	214 100.0%	141 100.0%	153 100.0%	107 100.0%	54 100.0%	19 100.0%	109 100.0%	839 100.0%	292 100.0%	486 100.0%	380 100.0%	265 100.0%	-	-	360 100.0%	430 100.0%	246 100.0%	74 100.0%	281 100.0%	350 100.0%	364 100.0%	136 100.0%

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Table 50 Q27. What role do you play in developing the business strategy of your organisation? Base : All Answering

	Total			Age			Ethnic	Group	Disab	oility	Sexual Or	ientation	Pare	ent		University			Secondary E	ducation		Emplo	oyment
		18 to 24	25 to 34	35 to 44	45 to 60	Over 60	White	BME	Yes	No	Heterosexual	Non- heterosexual	Yes	No	Russell Group	Other University	Did not go to University	Comprehensiv e school	Independent school	Grammar school	Educated outside the UK	Full-time	Part-time
Unweighted Total	1131	30	407	377	293	24	946	97	56	990	930	67	402	729	300	699	152	667	138	165	149	1054	77
I have a direct role in developing my organisations business strategy	145 12.8%	1 3.3%	25 6.1%	55 14.6%	59 20.1%	5 20.8%	123 13.0%	11 11.3%	5 8.9%	125 12.6%	110 11.8%	15 22.4%	60 14.9%	85 11.7%	42 14.0%	90 12.9%	17 11.2%	78 11.7%	17 12.3%	27 16.4%	21 14.1%	137 13.0%	8 10.4%
l contribute on an ad-hoc basis to my organisations business strategy	473 41.8%	10 33.3%	151 37.1%	162 43.0%	137 46.8%	13 54.2%	388 41.0%	52 53.6%	24 42.9%	421 42.5%	392 42.2%	28 41.8%	179 44.5%	294 40.3%	108 36.0%	300 42.9%	72 47.4%	269 40.3%	57 41.3%	78 47.3%	64 43.0%	447 42.4%	26 33.8%
l play no role in developing my organisations business strategy	487 43.1%	19 63.3%	217 53.3%	153 40.6%	92 31.4%	6 25.0%	414 43.8%	32 33.0%	26 46.4%	420 42.4%	406 43.7%	23 34.3%	156 38.8%	331 45.4%	141 47.0%	292 41.8%	62 40.8%	308 46.2%	58 42.0%	57 34.5%	59 39.6%	447 42.4%	40 51.9%
Not sure	26 2.3%	-	14 3.4%	7 1.9%	5 1.7%	-	21 2.2%	2 2.1%	1 1.8%	24 2.4%	22 2.4%	1 1.5%	7 1.7%	19 2.6%	9 3.0%	17 2.4%	1 0.7%	12 1.8%	6 4.3%	3 1.8%	5 3.4%	23 2.2%	3 3.9%
SIGMA	1131 100.0%	30 100.0%	407 100.0%	377 100.0%	293 100.0%	24 100.0%	946 100.0%	97 100.0%	56 100.0%	990 100.0%	930 100.0%	67 100.0%	402 100.0%	729 100.0%	300 100.0%	699 100.0%	152 100.0%	667 100.0%	138 100.0%	165 100.0%	149 100.0%	1054 100.0%	77 100.0%

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Table 51 Q28. What role do you play in the development of your client's business strategy? Base : All Answering

[Total	Gen	der				Regio	on				Member	of CIPR			PR Rol	e			Se	niority			Years i	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	744	299	445	215	182	95	97	44	14	25	72	551	193	-	-	-	494	250	86	114	52	231	171	133	233	207
I have a direct role in developing my client's business strategy	198 26.6%	85 28.4%	113 25.4%	49 22.8%	47 25.8%	19 20.0%	29 29.9%	11 25.0%	5 35.7%	9 36.0%	29 40.3%	165 29.9%	33 17.1%	-	-	-	130 26.3%	68 27.2%	12 14.0%	21 18.4%	14 26.9%	81 35.1%	33 19.3%	31 23.3%	71 30.5%	63 30.4%
I contribute on an ad-hoc basis to my client's business strategy	375 50.4%	165 55.2%	210 47.2%	115 53.5%	96 52.7%	53 55.8%	43 44.3%	20 45.5%	7 50.0%	13 52.0%	28 38.9%	262 47.5%	113 58.5%	-	-	-	242 49.0%	133 53.2%	33 38.4%	48 42.1%	27 51.9%	129 55.8%	75 43.9%	61 45.9%	124 53.2%	115 55.6%
l play no role in developing my clients' business strategy	164 22.0%	47 15.7%	117 26.3%	50 23.3%	38 20.9%	22 23.2%	23 23.7%	13 29.5%	2 14.3%	3 12.0%	13 18.1%	117 21.2%	47 24.4%	-	-	-	118 23.9%	46 18.4%	40 46.5%	44 38.6%	10 19.2%	20 8.7%	61 35.7%	39 29.3%	37 15.9%	27 13.0%
Not sure	7 0.9%	2 0.7%	5 1.1%	1 0.5%	1 0.5%	1 1.1%	2 2.1%	-	-	-	2 2.8%	7 1.3%	-		-	-	4 0.8%	3 1.2%	1 1.2%	1 0.9%	1 1.9%	1 0.4%	2 1.2%	2 1.5%	1 0.4%	2 1.0%
SIGMA	744 100.0%	299 100.0%	445 100.0%	215 100.0%	182 100.0%	95 100.0%	97 100.0%	44 100.0%	14 100.0%	25 100.0%	72 100.0%	551 100.0%	193 100.0%	-		-	494 100.0%	250 100.0%	86 100.0%	114 100.0%	52 100.0%	231 100.0%	171 100.0%	133 100.0%	233 100.0%	207 100.0%

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Table 52 Q28. What role do you play in the development of your client's business strategy? Base : All Answering

	Total			A			Etheria	0	Direk		0		Daw			Harden and Mark			Secondary E			Frank	
	Total			Age			Ethnic	Group	Disat	bility	Sexual Or	ientation	Pare	ent		University			Secondary E	ducation		Emplo	yment
		18 to 24	25 to 34	35 to 44	45 to 60	Over 60	White	BME	Yes	No	Heterosexual	Non- heterosexual	Yes	No	Russell Group	Other University	Did not go to University	Comprehensiv e school	Independent school	Grammar school	Educated outside the UK	Full-time	Part-time
Unweighted Total	744	57	203	186	238	60	633	57	32	659	609	44	246	498	215	415	122	345	168	130	93	615	129
I have a direct role in developing my client's business strategy	198 26.6%	8 14.0%	44 21.7%	57 30.6%	72 30.3%	17 28.3%	163 25.8%	17 29.8%	9 28.1%	173 26.3%	159 26.1%	8 18.2%	70 28.5%	128 25.7%	57 26.5%	112 27.0%	30 24.6%	73 21.2%	51 30.4%	43 33.1%	28 30.1%	181 29.4%	17 13.2%
I contribute on an ad-hoc basis to my client's business strategy	375 50.4%	23 40.4%	99 48.8%	96 51.6%	124 52.1%	33 55.0%	320 50.6%	28 49.1%	19 59.4%	329 49.9%	311 51.1%	20 45.5%	134 54.5%	241 48.4%	107 49.8%	213 51.3%	60 49.2%	186 53.9%	82 48.8%	68 52.3%	35 37.6%	298 48.5%	77 59.7%
l play no role in developing my clients' business strategy	164 22.0%	25 43.9%	59 29.1%	31 16.7%	41 17.2%	8 13.3%	145 22.9%	11 19.3%	3 9.4%	152 23.1%	133 21.8%	16 36.4%	41 16.7%	123 24.7%	51 23.7%	85 20.5%	30 24.6%	83 24.1%	34 20.2%	18 13.8%	28 30.1%	132 21.5%	32 24.8%
Not sure	7 0.9%	1 1.8%	1 0.5%	2 1.1%	1 0.4%	2 3.3%	5 0.8%	1 1.8%	1 3.1%	5 0.8%	6 1.0%	-	1 0.4%	6 1.2%	-	5 1.2%	2 1.6%	3 0.9%	1 0.6%	1 0.8%	2 2.2%	4 0.7%	3 2.3%
SIGMA	744 100.0%	57 100.0%	203 100.0%	186 100.0%	238 100.0%	60 100.0%	633 100.0%	57 100.0%	32 100.0%	659 100.0%	609 100.0%	44 100.0%	246 100.0%	498 100.0%	215 100.0%	415 100.0%	122 100.0%	345 100.0%	168 100.0%	130 100.0%	93 100.0%	615 100.0%	129 100.0%

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Table 53 Q29. In which of the following sectors does your organisation operate? Base : All Answering

	Total	Gen	der				Regi	on				Member	of CIPR			PR Role	9			Ser	niority			Years i	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1131	368	763	334	214	141	153	107	54	19	109	839	292	486	380	265	-	-	360	430	246	74	281	350	364	136
Aerospace/Defence	38 3.4%	11 3.0%	27 3.5%	15 4.5%	12 5.6%	3 2.1%	4 2.6%	-	2 3.7%	1 5.3%	1 0.9%	28 3.3%	10 3.4%	11 2.3%	21 5.5%	6 2.3%	-	-	7 1.9%	17 4.0%	10 4.1%	4 5.4%	8 2.8%	11 3.1%	15 4.1%	4 2.9%
Arts/culture	37 3.3%	14 3.8%	23 3.0%	16 4.8%	4 1.9%	2 1.4%	5 3.3%	5 4.7%	-	2 10.5%	3 2.8%	24 2.9%	13 4.5%	21 4.3%	4 1.1%	12 4.5%	-	-	13 3.6%	14 3.3%	9 3.7%	1 1.4%	9 3.2%	10 2.9%	13 3.6%	5 3.7%
Automotive	31 2.7%	12 3.3%	19 2.5%	12 3.6%	4 1.9%	2 1.4%	1 0.7%	1 0.9%	1 1.9%	-	10 9.2%	21 2.5%	10 3.4%	3 0.6%	21 5.5%	7 2.6%	-	-	8 2.2%	13 3.0%	7 2.8%	3 4.1%	8 2.8%	12 3.4%	9 2.5%	2 1.5%
Charity/voluntary sector	167 14.8%	56 15.2%	111 14.5%	68 20.4%	26 12.1%	19 13.5%	20 13.1%	15 14.0%	6 11.1%	8 42.1%	5 4.6%	122 14.5%	45 15.4%	14 2.9%	20 5.3%	133 50.2%	-	-	59 16.4%	45 10.5%	44 17.9%	16 21.6%	40 14.2%	46 13.1%	58 15.9%	23 16.9%
Computing/technology	51 4.5%	16 4.3%	35 4.6%	24 7.2%	13 6.1%	3 2.1%	1 0.7%	1 0.9%	3 5.6%	-	6 5.5%	38 4.5%	13 4.5%	16 3.3%	31 8.2%	4 1.5%	-	-	13 3.6%	20 4.7%	12 4.9%	6 8.1%	13 4.6%	14 4.0%	15 4.1%	9 6.6%
Education	153 13.5%	46 12.5%	107 14.0%	49 14.7%	24 11.2%	25 17.7%	13 8.5%	18 16.8%	14 25.9%	3 15.8%	7 6.4%	125 14.9%	28 9.6%	79 16.3%	25 6.6%	49 18.5%	-	-	56 15.6%	56 13.0%	28 11.4%	11 14.9%	47 16.7%	44 12.6%	45 12.4%	17 12.5%
Fashion/beauty	14 1.2%	2 0.5%	12 1.6%	6 1.8%	3 1.4%	1 0.7%	-	-	-	-	4 3.7%	11 1.3%	3 1.0%	1 0.2%	9 2.4%	4 1.5%	-	-	4 1.1%	7 1.6%	2 0.8%	1 1.4%	5 1.8%	5 1.4%	3 0.8%	1 0.7%
Financial services/ corporate	105 9.3%	37 10.1%	68 8.9%	47 14.1%	14 6.5%	4 2.8%	12 7.8%	12 11.2%	3 5.6%	1 5.3%	12 11.0%	76 9.1%	29 9.9%	18 3.7%	77 20.3%	10 3.8%	-	-	22 6.1%	42 9.8%	30 12.2%	10 13.5%	22 7.8%	28 8.0%	39 10.7%	16 11.8%
FMCG	28 2.5%	6 1.6%	22 2.9%	8 2.4%	6 2.8%	4 2.8%	1 0.7%	1 0.9%	-	-	8 7.3%	22 2.6%	6 2.1%	2 0.4%	18 4.7%	8 3.0%	-	-	4 1.1%	12 2.8%	10 4.1%	2 2.7%	5 1.8%	11 3.1%	11 3.0%	1 0.7%
Health/ pharmaceutical (private sector)	63 5.6%	15 4.1%	48 6.3%	24 7.2%	13 6.1%	7 5.0%	4 2.6%	1 0.9%	1 1.9%	-	13 11.9%	46 5.5%	17 5.8%	13 2.7%	33 8.7%	17 6.4%	-	-	14 3.9%	22 5.1%	19 7.7%	8 10.8%	12 4.3%	16 4.6%	24 6.6%	11 8.1%
Insurance/legal	47 4.2%	16 4.3%	31 4.1%	21 6.3%	8 3.7%	6 4.3%	4 2.6%	4 3.7%	1 1.9%	1	3 2.8%	34 4.1%	13 4.5%	9 1.9%	25 6.6%	13 4.9%	-	-	13 3.6%	18 4.2%	12 4.9%	3 4.1%	10 3.6%	15 4.3%	17 4.7%	5 3.7%
Manufacturing	46 4.1%	20 5.4%	26 3.4%	16 4.8%	7 3.3%	5 3.5%	4 2.6%	1	5 9.3%	1 5.3%	8 7.3%	39 4.6%	7 2.4%	3 0.6%	34 8.9%	9 3.4%	-	-	8 2.2%	23 5.3%	12 4.9%	3 4.1%	9 3.2%	16 4.6%	14 3.8%	7 5.1%
Media	58 5.1%	14 3.8%	44 5.8%	32 9.6%	9 4.2%	5 3.5%	3 2.0%	2 1.9%	3 5.6%	1 5.3%	3 2.8%	40 4.8%	18 6.2%	24 4.9%	23 6.1%	11 4.2%	-	-	19 5.3%	20 4.7%	13 5.3%	3 4.1%	19 6.8%	14 4.0%	17 4.7%	8 5.9%
Professional body/ trade association	70 6.2%	29 7.9%	41 5.4%	33 9.9%	11 5.1%	10 7.1%	6 3.9%	4 3.7%	3 5.6%	-	3 2.8%	61 7.3%	9 3.1%	8 1.6%	17 4.5%	45 17.0%	-	-	18 5.0%	26 6.0%	17 6.9%	8 10.8%	22 7.8%	18 5.1%	20 5.5%	10 7.4%
Property and construction	107 9.5%	36 9.8%	71 9.3%	38 11.4%	24 11.2%	12 8.5%	11 7.2%	8 7.5%	6 11.1%	3 15.8%	5 4.6%	91 10.8%	16 5.5%	22 4.5%	53 13.9%	32 12.1%	-	-	34 9.4%	42 9.8%	25 10.2%	5 6.8%	36 12.8%	32 9.1%	25 6.9%	14 10.3%
Public sector - armed services/ emergency services/ NHS	177 15.6%	45 12.2%	132 17.3%	55 16.5%	40 18.7%	22 15.6%	26 17.0%	17 15.9%	9 16.7%	1 5.3%	7 6.4%	129 15.4%	48 16.4%	136 28.0%	18 4.7%	23 8.7%	-	-	55 15.3%	68 15.8%	45 18.3%	9 12.2%	36 12.8%	58 16.6%	59 16.2%	24 17.6%
Public sector - local/central government	290 25.6%	105 28.5%	185 24.2%	91 27.2%	55 25.7%	28 19.9%	39 25.5%	32 29.9%	19 35.2%	6 31.6%	20 18.3%	221 26.3%	69 23.6%	239 49.2%	25 6.6%	26 9.8%	-	-	115 31.9%	110 25.6%	53 21.5%	9 12.2%	63 22.4%	94 26.9%	97 26.6%	36 26.5%
Retail/wholesale	56 5.0%	19 5.2%	37 4.8%	22 6.6%	10 4.7%	8 5.7%	4 2.6%	1 0.9%	2 3.7%	-	9 8.3%	39 4.6%	17 5.8%	8 1.6%	39 10.3%	9 3.4%	-	-	14 3.9%	25 5.8%	13 5.3%	4 5.4%	21 7.5%	14 4.0%	14 3.8%	7 5.1%

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Table 53 Q29. In which of the following sectors does your organisation operate? Base : All Answering

	Total	Gen	der				Regi	on				Member	of CIPR			PR Role	e			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1131	368	763	334	214	141	153	107	54	19	109	839	292	486	380	265	-	-	360	430	246	74	281	350	364	136
Sport	32 2.8%	15 4.1%	17 2.2%	12 3.6%	6 2.8%	3 2.1%	6 3.9%	3 2.8%	-	-	2 1.8%	23 2.7%	9 3.1%	11 2.3%	15 3.9%	6 2.3%	-	-	9 2.5%	13 3.0%	6 2.4%	4 5.4%	3 1.1%	8 2.3%	15 4.1%	6 4.4%
Science/engineering	59 5.2%	15 4.1%	44 5.8%	19 5.7%	20 9.3%	6 4.3%	6 3.9%	5 4.7%	1 1.9%	1 5.3%	1 0.9%	46 5.5%	13 4.5%	21 4.3%	23 6.1%	15 5.7%	:	-	20 5.6%	23 5.3%	11 4.5%	4 5.4%	20 7.1%	15 4.3%	20 5.5%	4 2.9%
Travel and tourism	48 4.2%	15 4.1%	33 4.3%	12 3.6%	11 5.1%	5 3.5%	7 4.6%	7 6.5%	1 1.9%	2 10.5%	3 2.8%	26 3.1%	22 7.5%	16 3.3%	24 6.3%	8 3.0%	:	-	13 3.6%	21 4.9%	12 4.9%	2 2.7%	8 2.8%	14 4.0%	18 4.9%	8 5.9%
Transport	65 5.7%	21 5.7%	44 5.8%	20 6.0%	11 5.1%	11 7.8%	9 5.9%	4 3.7%	1 1.9%	2 10.5%	7 6.4%	49 5.8%	16 5.5%	22 4.5%	34 8.9%	9 3.4%		:	15 4.2%	32 7.4%	13 5.3%	5 6.8%	14 5.0%	18 5.1%	23 6.3%	10 7.4%
Utilities (waste, water, oil, gas, electricity)	89 7.9%	29 7.9%	60 7.9%	23 6.9%	20 9.3%	9 6.4%	11 7.2%	10 9.3%	5 9.3%	3 15.8%	8 7.3%	67 8.0%	22 7.5%	19 3.9%	61 16.1%	9 3.4%	-	-	35 9.7%	29 6.7%	16 6.5%	5 6.8%	27 9.6%	28 8.0%	25 6.9%	9 6.6%
Other	141 12.5%	47 12.8%	94 12.3%	34 10.2%	29 13.6%	17 12.1%	22 14.4%	9 8.4%	7 13.0%	1 5.3%	22 20.2%	101 12.0%	40 13.7%	41 8.4%	49 12.9%	51 19.2%	-	-	43 11.9%	60 14.0%	25 10.2%	9 12.2%	32 11.4%	47 13.4%	41 11.3%	21 15.4%
SIGMA	1972 174.4%	641 174.2%	1331 174.4%	697 208.7%	380 177.6%	217 153.9%	219 143.1%	160 149.5%	93 172.2%	36 189.5%	170 156.0%	1479 176.3%	493 168.8%	757 155.8%	699 183.9%	516 194.7%	-	-	611 169.7%	758 176.3%	444 180.5%	135 182.4%	489 174.0%	588 168.0%	637 175.0%	258 189.7%

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Table 54 Q30. What is the principle sector(s) in which your client's businesses operate? Base : All Respondents

	Total	Gen	der				Regio	on				Member of	of CIPR			PR Rol	e			Sen	iority			Years i	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	744	299	445	215	182	95	97	44	14	25	72	551	193	-	-	-	494	250	86	114	52	231	171	133	233	207
Aerospace/Defence	41 5.5%	28 9.4%	13 2.9%	19 8.8%	9 4.9%	6 6.3%	3 3.1%	1 2.3%	-	2 8.0%	1 1.4%	33 6.0%	8 4.1%	-	-	-	25 5.1%	16 6.4%	2 2.3%	3 2.6%	2 3.8%	18 7.8%	6 3.5%	4 3.0%	8 3.4%	23 11.1%
Arts/culture	98 13.2%	39 13.0%	59 13.3%	18 8.4%	20 11.0%	5 5.3%	11 11.3%	16 36.4%	6 42.9%	10 40.0%	12 16.7%	73 13.2%	25 13.0%	-	-	-	64 13.0%	34 13.6%	13 15.1%	9 7.9%	7 13.5%	34 14.7%	21 12.3%	19 14.3%	33 14.2%	25 12.1%
Automotive	66 8.9%	32 10.7%	34 7.6%	18 8.4%	14 7.7%	13 13.7%	12 12.4%	-	2 14.3%	1 4.0%	6 8.3%	44 8.0%	22 11.4%	-	-	-	52 10.5%	14 5.6%	8 9.3%	7 6.1%	10 19.2%	27 11.7%	9 5.3%	15 11.3%	13 5.6%	29 14.0%
Charity/voluntary sector	226 30.4%	103 34.4%	123 27.6%	53 24.7%	57 31.3%	31 32.6%	29 29.9%	17 38.6%	6 42.9%	12 48.0%	21 29.2%	185 33.6%	41 21.2%	-	-	-	134 27.1%	92 36.8%	24 27.9%	28 24.6%	11 21.2%	71 30.7%	49 28.7%	28 21.1%	73 31.3%	76 36.7%
Computing/technology	165 22.2%	79 26.4%	86 19.3%	65 30.2%	34 18.7%	20 21.1%	22 22.7%	6 13.6%	3 21.4%	4 16.0%	11 15.3%	112 20.3%	53 27.5%	-	-	-	123 24.9%	42 16.8%	26 30.2%	23 20.2%	11 21.2%	58 25.1%	49 28.7%	24 18.0%	54 23.2%	38 18.4%
Education	164 22.0%	76 25.4%	88 19.8%	36 16.7%	36 19.8%	19 20.0%	33 34.0%	15 34.1%	7 50.0%	2 8.0%	16 22.2%	130 23.6%	34 17.6%	-	-	-	105 21.3%	59 23.6%	17 19.8%	19 16.7%	9 17.3%	59 25.5%	32 18.7%	25 18.8%	60 25.8%	47 22.7%
Fashion/beauty	76 10.2%	23 7.7%	53 11.9%	17 7.9%	14 7.7%	6 6.3%	14 14.4%	4 9.1%	-	9 36.0%	12 16.7%	52 9.4%	24 12.4%	-	-	-	56 11.3%	20 8.0%	11 12.8%	9 7.9%	7 13.5%	27 11.7%	19 11.1%	14 10.5%	32 13.7%	11 5.3%
Financial services/ corporate	194 26.1%	86 28.8%	108 24.3%	65 30.2%	29 15.9%	22 23.2%	25 25.8%	11 25.0%	3 21.4%	8 32.0%	31 43.1%	140 25.4%	54 28.0%	-	-	-	156 31.6%	38 15.2%	20 23.3%	33 28.9%	15 28.8%	87 37.7%	41 24.0%	33 24.8%	61 26.2%	59 28.5%
FMCG	127 17.1%	54 18.1%	73 16.4%	45 20.9%	29 15.9%	12 12.6%	11 11.3%	8 18.2%	2 14.3%	10 40.0%	10 13.9%	85 15.4%	42 21.8%	-	-	-	104 21.1%	23 9.2%	15 17.4%	14 12.3%	16 30.8%	57 24.7%	30 17.5%	17 12.8%	37 15.9%	43 20.8%
Health/ pharmaceutical (private sector)	125 16.8%	59 19.7%	66 14.8%	49 22.8%	24 13.2%	12 12.6%	13 13.4%	5 11.4%	2 14.3%	4 16.0%	16 22.2%	91 16.5%	34 17.6%	-	-	-	92 18.6%	33 13.2%	12 14.0%	20 17.5%	15 28.8%	42 18.2%	31 18.1%	17 12.8%	40 17.2%	37 17.9%
Insurance/legal	94 12.6%	41 13.7%	53 11.9%	28 13.0%	21 11.5%	9 9.5%	14 14.4%	4 9.1%	2 14.3%	2 8.0%	14 19.4%	72 13.1%	22 11.4%	-	-	-	76 15.4%	18 7.2%	13 15.1%	12 10.5%	5 9.6%	46 19.9%	20 11.7%	16 12.0%	28 12.0%	30 14.5%
Manufacturing	145 19.5%	55 18.4%	90 20.2%	23 10.7%	35 19.2%	31 32.6%	31 32.0%	4 9.1%	1 7.1%	12 48.0%	8 11.1%	112 20.3%	33 17.1%	-	-	-	113 22.9%	32 12.8%	19 22.1%	17 14.9%	6 11.5%	70 30.3%	25 14.6%	23 17.3%	43 18.5%	54 26.1%
Media	103 13.8%	60 20.1%	43 9.7%	33 15.3%	22 12.1%	6 6.3%	9 9.3%	6 13.6%	4 28.6%	6 24.0%	17 23.6%	73 13.2%	30 15.5%	-	-	-	68 13.8%	35 14.0%	11 12.8%	8 7.0%	8 15.4%	41 17.7%	24 14.0%	14 10.5%	37 15.9%	28 13.5%
Professional body/ trade association	145 19.5%	76 25.4%	69 15.5%	47 21.9%	25 13.7%	13 13.7%	18 18.6%	13 29.5%	4 28.6%	9 36.0%	16 22.2%	114 20.7%	31 16.1%	-	-	-	109 22.1%	36 14.4%	17 19.8%	17 14.9%	12 23.1%	61 26.4%	31 18.1%	16 12.0%	52 22.3%	46 22.2%
Property and construction	203 27.3%	88 29.4%	115 25.8%	40 18.6%	53 29.1%	34 35.8%	34 35.1%	18 40.9%	7 50.0%	8 32.0%	9 12.5%	164 29.8%	39 20.2%	-	-	-	151 30.6%	52 20.8%	29 33.7%	27 23.7%	13 25.0%	81 35.1%	50 29.2%	34 25.6%	56 24.0%	63 30.4%
Public sector - armed services/ emergency services/ NHS	105 14.1%	50 16.7%	55 12.4%	28 13.0%	20 11.0%	14 14.7%	18 18.6%	9 20.5%	2 14.3%	3 12.0%	11 15.3%	93 16.9%	12 6.2%	-	-	-	64 13.0%	41 16.4%	10 11.6%	13 11.4%	4 7.7%	36 15.6%	16 9.4%	14 10.5%	36 15.5%	39 18.8%
Public sector - local/central government	174 23.4%	85 28.4%	89 20.0%	42 19.5%	39 21.4%	17 17.9%	21 21.6%	23 52.3%	6 42.9%	6 24.0%	20 27.8%	140 25.4%	34 17.6%	-	-	-	117 23.7%	57 22.8%	23 26.7%	16 14.0%	11 21.2%	65 28.1%	37 21.6%	26 19.5%	63 27.0%	48 23.2%
Retail/wholesale	164 22.0%	69 23.1%	95 21.3%	41 19.1%	30 16.5%	21 22.1%	25 25.8%	11 25.0%	4 28.6%	14 56.0%	18 25.0%	115 20.9%	49 25.4%	-	-	-	129 26.1%	35 14.0%	23 26.7%	29 25.4%	11 21.2%	62 26.8%	45 26.3%	26 19.5%	52 22.3%	41 19.8%

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Table 54 Q30. What is the principle sector(s) in which your client's businesses operate? Base : All Respondents

	Total	Gen	nder				Regi	on				Member	of CIPR			PR Rol	le			Sei	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	744	299	445	215	182	95	97	44	14	25	72	551	193	-	-	-	494	250	86	114	52	231	171	133	233	207
Sport	78 10.5%	28 9.4%	50 11.2%	21 9.8%	20 11.0%	3 3.2%	9 9.3%	10 22.7%	4 28.6%	5 20.0%	6 8.3%	54 9.8%	24 12.4%	-	-	-	65 13.2%	13 5.2%	16 18.6%	12 10.5%	8 15.4%	29 12.6%	25 14.6%	13 9.8%	22 9.4%	18 8.7%
Science/engineering	103 13.8%	40 13.4%	63 14.2%	23 10.7%	29 15.9%	20 21.1%	11 11.3%	9 20.5%	3 21.4%	5 20.0%	3 4.2%	82 14.9%	21 10.9%	-	-	-	72 14.6%	31 12.4%	11 12.8%	11 9.6%	4 7.7%	45 19.5%	19 11.1%	15 11.3%	33 14.2%	36 17.4%
Travel and tourism	170 22.8%	74 24.7%	96 21.6%	37 17.2%	35 19.2%	17 17.9%	24 24.7%	20 45.5%	8 57.1%	10 40.0%	19 26.4%	124 22.5%	46 23.8%	-	-	-	128 25.9%	42 16.8%	19 22.1%	24 21.1%	11 21.2%	74 32.0%	44 25.7%	21 15.8%	60 25.8%	45 21.7%
Transport	110 14.8%	57 19.1%	53 11.9%	35 16.3%	21 11.5%	9 9.5%	13 13.4%	17 38.6%	3 21.4%	4 16.0%	8 11.1%	84 15.2%	26 13.5%	-	-	-	82 16.6%	28 11.2%	10 11.6%	18 15.8%	11 21.2%	43 18.6%	21 12.3%	19 14.3%	32 13.7%	38 18.4%
Utilities (waste, water, oil, gas, electricity)	113 15.2%	49 16.4%	64 14.4%	34 15.8%	23 12.6%	12 12.6%	12 12.4%	12 27.3%	4 28.6%	5 20.0%	11 15.3%	85 15.4%	28 14.5%	-	-	-	85 17.2%	28 11.2%	16 18.6%	20 17.5%	3 5.8%	45 19.5%	26 15.2%	21 15.8%	33 14.2%	33 15.9%
Other	95 12.8%	34 11.4%	61 13.7%	21 9.8%	31 17.0%	16 16.8%	12 12.4%	6 13.6%	2 14.3%	-	7 9.7%	74 13.4%	21 10.9%	-	-	-	56 11.3%	39 15.6%	11 12.8%	13 11.4%	6 11.5%	26 11.3%	20 11.7%	18 13.5%	28 12.0%	29 14.0%
SIGMA	3084 414.5%	1385 463.2%	1699 381.8%	838 389.8%	670 368.1%	368 387.4%	424 437.1%	245 556.8%	85 607.1%	151 604.0%	303 420.8%	2331 423.0%	753 390.2%	-	-	-	2226 450.6%	858 343.2%	376 437.2%	402 352.6%	216 415.4%	1204 521.2%	690 403.5%	472 354.9%	986 423.2%	936 452.2%

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Table 55

Base : All Answering

	Total	Ger	nder				Regi	on				Member	of CIPR			PR Role	e			Se	niority			Years	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1131	368	763	334	214	141	153	107	54	19	109	839	292	486	380	265	-	-	360	430	246	74	281	350	364	136
Increased	233 20.6%	98 26.6%	135 17.7%	79 23.7%	46 21.5%	30 21.3%	20 13.1%	14 13.1%	8 14.8%	1 5.3%	35 32.1%	179 21.3%	54 18.5%	68 14.0%	93 24.5%	72 27.2%	-	-	49 13.6%	90 20.9%	65 26.4%	27 36.5%	62 22.1%	76 21.7%	64 17.6%	31 22.8%
Decreased	346 30.6%	109 29.6%	237 31.1%	88 26.3%	62 29.0%	42 29.8%	64 41.8%	33 30.8%	18 33.3%	10 52.6%	29 26.6%	249 29.7%	97 33.2%	193 39.7%	92 24.2%	61 23.0%	-	-	114 31.7%	135 31.4%	74 30.1%	17 23.0%	65 23.1%	113 32.3%	119 32.7%	49 36.0%
Stayed the same	414 36.6%	129 35.1%	285 37.4%	120 35.9%	76 35.5%	58 41.1%	47 30.7%	47 43.9%	21 38.9%	7 36.8%	38 34.9%	315 37.5%	99 33.9%	159 32.7%	150 39.5%	105 39.6%	-	-	111 30.8%	167 38.8%	98 39.8%	27 36.5%	83 29.5%	124 35.4%	159 43.7%	48 35.3%
Not sure	138 12.2%	32 8.7%	106 13.9%	47 14.1%	30 14.0%	11 7.8%	22 14.4%	13 12.1%	7 13.0%	1 5.3%	7 6.4%	96 11.4%	42 14.4%	66 13.6%	45 11.8%	27 10.2%	-	-	86 23.9%	38 8.8%	9 3.7%	3 4.1%	71 25.3%	37 10.6%	22 6.0%	8 5.9%
SIGMA	1131 100.0%	368 100.0%	763 100.0%	334 100.0%	214 100.0%	141 100.0%	153 100.0%	107 100.0%	54 100.0%	19 100.0%	109 100.0%	839 100.0%	292 100.0%	486 100.0%	380 100.0%	265 100.0%	-	-	360 100.0%	430 100.0%	246 100.0%	74 100.0%	281 100.0%	350 100.0%	364 100.0%	136 100.0%

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Table 56 Q32. Over the past 12 months, have your client fees increased, decreased or stayed the same? Base : All Answering

	Total	Ger	der				Regi	on				Member	of CIPR			PR Rol	e			Sei	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	744	299	445	215	182	95	97	44	14	25	72	551	193	-	-	-	494	250	86	114	52	231	171	133	233	207
Increased	259 34.8%	113 37.8%	146 32.8%	75 34.9%	72 39.6%	32 33.7%	36 37.1%	7 15.9%	5 35.7%	11 44.0%	21 29.2%	200 36.3%	59 30.6%	-	-	-	195 39.5%	64 25.6%	26 30.2%	41 36.0%	17 32.7%	108 46.8%	64 37.4%	41 30.8%	89 38.2%	65 31.4%
Decreased	77 10.3%	33 11.0%	44 9.9%	27 12.6%	13 7.1%	10 10.5%	12 12.4%	6 13.6%	1 7.1%	1 4.0%	7 9.7%	57 10.3%	20 10.4%	-	-	-	37 7.5%	40 16.0%	2 2.3%	5 4.4%	6 11.5%	22 9.5%	7 4.1%	7 5.3%	28 12.0%	35 16.9%
Stayed the same	347 46.6%	134 44.8%	213 47.9%	93 43.3%	85 46.7%	50 52.6%	40 41.2%	21 47.7%	7 50.0%	11 44.0%	40 55.6%	256 46.5%	91 47.2%	-	-	-	213 43.1%	134 53.6%	31 36.0%	50 43.9%	27 51.9%	100 43.3%	62 36.3%	70 52.6%	111 47.6%	104 50.2%
Not sure	61 8.2%	19 6.4%	42 9.4%	20 9.3%	12 6.6%	3 3.2%	9 9.3%	10 22.7%	1 7.1%	2 8.0%	4 5.6%	38 6.9%	23 11.9%	-	-	-	49 9.9%	12 4.8%	27 31.4%	18 15.8%	2 3.8%	1 0.4%	38 22.2%	15 11.3%	5 2.1%	3 1.4%
SIGMA	744 100.0%	299 100.0%	445 100.0%	215 100.0%	182 100.0%	95 100.0%	97 100.0%	44 100.0%	14 100.0%	25 100.0%	72 100.0%	551 100.0%	193 100.0%	-	-	-	494 100.0%	250 100.0%	86 100.0%	114 100.0%	52 100.0%	231 100.0%	171 100.0%	133 100.0%	233 100.0%	207 100.0%

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Table 57 Q33D. In your current role, how much time, if any, do you spend on each of the following areas of public relations practice. Event management Base : Work in a public relations

	Total	Gei	nder				Reg	ion				Member	of CIPR			PR Rol	e			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1875	667	1208	549	396	236	250	151	68	44	181	1390	485	486	380	265	494	250	446	544	298	305	452	483	597	343
I spend most of my time working on this area	111 5.9%	23 3.4%	88 7.3%	23 4.2%	16 4.0%	7 3.0%	14 5.6%	2 1.3%	7 10.3%	3 6.8%	39 21.5%	81 5.8%	30 6.2%	34 7.0%	26 6.8%	18 6.8%	22 4.5%	11 4.4%	36 8.1%	37 6.8%	11 3.7%	11 3.6%	38 8.4%	34 7.0%	30 5.0%	9 2.6%
I spend some of my time working on this area	651 34.7%	205 30.7%	446 36.9%	180 32.8%	132 33.3%	88 37.3%	70 28.0%	54 35.8%	33 48.5%	20 45.5%	74 40.9%	491 35.3%	160 33.0%	151 31.1%	164 43.2%	107 40.4%	160 32.4%	69 27.6%	147 33.0%	194 35.7%	132 44.3%	97 31.8%	181 40.0%	172 35.6%	192 32.2%	106 30.9%
I occasionally work on this area	800 42.7%	307 46.0%	493 40.8%	235 42.8%	189 47.7%	101 42.8%	122 48.8%	66 43.7%	18 26.5%	18 40.9%	51 28.2%	597 42.9%	203 41.9%	211 43.4%	132 34.7%	110 41.5%	230 46.6%	117 46.8%	191 42.8%	224 41.2%	115 38.6%	144 47.2%	168 37.2%	196 40.6%	282 47.2%	154 44.9%
I never work on this area	313 16.7%	132 19.8%	181 15.0%	111 20.2%	59 14.9%	40 16.9%	44 17.6%	29 19.2%	10 14.7%	3 6.8%	17 9.4%	221 15.9%	92 19.0%	90 18.5%	58 15.3%	30 11.3%	82 16.6%	53 21.2%	72 16.1%	89 16.4%	40 13.4%	53 17.4%	65 14.4%	81 16.8%	93 15.6%	74 21.6%
SIGMA	1875 100.0%	667 100.0%	1208 100.0%	549 100.0%	396 100.0%	236 100.0%	250 100.0%	151 100.0%	68 100.0%	44 100.0%	181 100.0%	1390 100.0%	485 100.0%	486 100.0%	380 100.0%	265 100.0%	494 100.0%	250 100.0%	446 100.0%	544 100.0%	298 100.0%	305 100.0%	452 100.0%	483 100.0%	597 100.0%	343 100.0%

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Table 58 Q33G. In your current role, how much time, if any, do you spend on each of the following areas of public relations practice. Public affairs/lobbying Base : Work in a public relations

	Total	Gen	der				Reg	ion				Member	of CIPR			PR Role	e			Sei	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1875	667	1208	549	396	236	250	151	68	44	181	1390	485	486	380	265	494	250	446	544	298	305	452	483	597	343
I spend most of my time working on this area	135 7.2%	70 10.5%	65 5.4%	67 12.2%	11 2.8%	12 5.1%	13 5.2%	7 4.6%	2 2.9%	1 2.3%	22 12.2%	109 7.8%	26 5.4%	32 6.6%	22 5.8%	32 12.1%	34 6.9%	15 6.0%	17 3.8%	42 7.7%	29 9.7%	27 8.9%	35 7.7%	30 6.2%	37 6.2%	33 9.6%
I spend some of my time working on this area	341 18.2%	150 22.5%	191 15.8%	109 19.9%	61 15.4%	36 15.3%	32 12.8%	28 18.5%	17 25.0%	11 25.0%	47 26.0%	259 18.6%	82 16.9%	85 17.5%	67 17.6%	77 29.1%	70 14.2%	42 16.8%	68 15.2%	88 16.2%	55 18.5%	81 26.6%	63 13.9%	88 18.2%	104 17.4%	86 25.1%
I occasionally work on this area	535 28.5%	204 30.6%	331 27.4%	142 25.9%	105 26.5%	64 27.1%	82 32.8%	45 29.8%	19 27.9%	19 43.2%	59 32.6%	401 28.8%	134 27.6%	124 25.5%	105 27.6%	77 29.1%	147 29.8%	82 32.8%	103 23.1%	143 26.3%	112 37.6%	89 29.2%	102 22.6%	131 27.1%	186 31.2%	116 33.8%
I never work on this area	864 46.1%	243 36.4%	621 51.4%	231 42.1%	219 55.3%	124 52.5%	123 49.2%	71 47.0%	30 44.1%	13 29.5%	53 29.3%	621 44.7%	243 50.1%	245 50.4%	186 48.9%	79 29.8%	243 49.2%	111 44.4%	258 57.8%	271 49.8%	102 34.2%	108 35.4%	252 55.8%	234 48.4%	270 45.2%	108 31.5%
SIGMA	1875 100.0%	667 100.0%	1208 100.0%	549 100.0%	396 100.0%	236 100.0%	250 100.0%	151 100.0%	68 100.0%	44 100.0%	181 100.0%	1390 100.0%	485 100.0%	486 100.0%	380 100.0%	265 100.0%	494 100.0%	250 100.0%	446 100.0%	544 100.0%	298 100.0%	305 100.0%	452 100.0%	483 100.0%	597 100.0%	343 100.0%

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 Table 59

 Q33B. In your current role, how much time, if any, do you spend on each of the following areas of public relations practice.

 Corporate social responsibility Base : Work in a public relations

	Total	Gen	der				Reg	ion				Member	of CIPR			PR Rol	e			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1875	667	1208	549	396	236	250	151	68	44	181	1390	485	486	380	265	494	250	446	544	298	305	452	483	597	343
I spend most of my time working on this area	82 4.4%	23 3.4%	59 4.9%	12 2.2%	6 1.5%	9 3.8%	12 4.8%	4 2.6%	4 5.9%	1 2.3%	34 18.8%	70 5.0%	12 2.5%	15 3.1%	32 8.4%	11 4.2%	19 3.8%	5 2.0%	18 4.0%	26 4.8%	10 3.4%	17 5.6%	19 4.2%	23 4.8%	25 4.2%	15 4.4%
I spend some of my time working on this area	439 23.4%	162 24.3%	277 22.9%	103 18.8%	97 24.5%	58 24.6%	51 20.4%	30 19.9%	15 22.1%	21 47.7%	64 35.4%	331 23.8%	108 22.3%	76 15.6%	121 31.8%	54 20.4%	125 25.3%	63 25.2%	87 19.5%	122 22.4%	70 23.5%	88 28.9%	104 23.0%	103 21.3%	134 22.4%	98 28.6%
l occasionally work on this area	727 38.8%	270 40.5%	457 37.8%	215 39.2%	161 40.7%	97 41.1%	101 40.4%	62 41.1%	25 36.8%	16 36.4%	50 27.6%	551 39.6%	176 36.3%	167 34.4%	143 37.6%	99 37.4%	218 44.1%	100 40.0%	140 31.4%	202 37.1%	138 46.3%	139 45.6%	156 34.5%	186 38.5%	244 40.9%	141 41.1%
I never work on this area	627 33.4%	212 31.8%	415 34.4%	219 39.9%	132 33.3%	72 30.5%	86 34.4%	55 36.4%	24 35.3%	6 13.6%	33 18.2%	438 31.5%	189 39.0%	228 46.9%	84 22.1%	101 38.1%	132 26.7%	82 32.8%	201 45.1%	194 35.7%	80 26.8%	61 20.0%	173 38.3%	171 35.4%	194 32.5%	89 25.9%
SIGMA	1875 100.0%	667 100.0%	1208 100.0%	549 100.0%	396 100.0%	236 100.0%	250 100.0%	151 100.0%	68 100.0%	44 100.0%	181 100.0%	1390 100.0%	485 100.0%	486 100.0%	380 100.0%	265 100.0%	494 100.0%	250 100.0%	446 100.0%	544 100.0%	298 100.0%	305 100.0%	452 100.0%	483 100.0%	597 100.0%	343 100.0%

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Table 60 Q33A. In your current role, how much time, if any, do you spend on each of the following areas of public relations practice. Consumer or public campaigning Base : Work in a public relations

Member of CIPR PR Role Years in PR Total Gender Region Seniority Head of In-house Independer Communicat In-house In-house not-forions / t Midlands & Outside public private profit/ Consultanc practition Non-Associate Director Manage Male Female Londor South East North Wales NI the UK Yes No . sector . sector NGO y / Agency er Manager Director Owner 0-5 6-10 11-20 21+ Unweighted Total 1875 667 1208 549 396 236 250 151 68 44 181 1390 485 486 380 265 494 250 446 544 298 305 452 483 597 343 223 72 151 65 19 28 18 36 153 70 42 28 69 52 66 I spend most of my 37 11 61 23 48 65 41 40 75 30 11.5% time working on this 11.9% 10.8% 12.5% 11.8% 9.3% 8.1% 11.2% 11.9% 13.2% 25.0% 19.9% 11.0% 14.4% 12.6% 11.1% 10.6% 14.0% 9.2% 10.8% 11.9% 13.8% 13.1% 13.7% 12.6% 8.7% area I spend some of my 583 227 356 167 116 71 87 52 20 17 53 441 142 154 83 108 164 74 139 156 95 112 142 141 192 108 31.1% 34.0% 29.5% 30.4% 29.3% 30.1% 34.8% 34.4% 29.4% 38.6% 29.3% 31.7% 29.3% 31.7% 21.8% 40.8% 33.2% 29.6% 31.2% 28.7% 31.9% 36.7% 31.4% 29.2% 32.2% 31.5% time working on this area 77 30.8% I occasionally work 534 196 338 148 107 74 43 18 12 55 411 123 139 100 82 141 72 120 156 81 97 123 121 178 112 29.4% 31.4% 28.5% 26.5% 27.3% 29.6% 28.5% on this area 28.5% 28.0% 27.0% 27.0% 30.4% 25.4% 28.6% 26.3% 30.9% 28.8% 26.9% 28.7% 27.2% 31.8% 27.2% 25.1% 29.8% 32.7% 72 30.5% I never work on this 535 172 363 169 136 58 38 21 Λ 37 385 150 132 155 47 120 81 130 167 81 56 135 155 152 93 25.8% 30.8% 34.3% 23.2% 25.2% 30.9% 9.1% 20.4% 27.7% 30.9% 40.8% 17.7% 24.3% 32.4% 31.2% 30.7% 27.2% 18.4% 29.9% 32.1% 25.5% 27.1% area 28.5% 30.0% 27.2% SIGMA 1875 667 1208 549 396 236 250 151 68 44 181 1390 485 486 380 265 494 250 446 544 298 305 452 483 597 343 100.0%

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Table 61 Q331. In your current role, how much time, if any, do you spend on each of the following areas of public relations practice. Social or digital media management Base : Work in a public relations

	Total	Gen	der				Regi	ion				Member	of CIPR			PR Role	e			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non-	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1875	667	1208	549	396	236	250	151	68	44	181	1390	485	486	380	265	494	250	446	544	298	305	452	483	597	343
I spend most of my time working on this area	291 15.5%	87 13.0%	204 16.9%	59 10.7%	63 15.9%	32 13.6%	49 19.6%	26 17.2%	12 17.6%	9 20.5%	41 22.7%	204 14.7%	87 17.9%	80 16.5%	38 10.0%	41 15.5%	93 18.8%	39 15.6%	94 21.1%	75 13.8%	35 11.7%	44 14.4%	112 24.8%	69 14.3%	80 13.4%	30 8.7%
I spend some of my time working on this area	919 49.0%	312 46.8%	607 50.2%	255 46.4%	205 51.8%	133 56.4%	124 49.6%	79 52.3%	36 52.9%	24 54.5%	63 34.8%	690 49.6%	229 47.2%	268 55.1%	172 45.3%	156 58.9%	216 43.7%	107 42.8%	216 48.4%	268 49.3%	165 55.4%	151 49.5%	191 42.3%	246 50.9%	326 54.6%	156 45.5%
I occasionally work on this area	515 27.5%	214 32.1%	301 24.9%	188 34.2%	97 24.5%	55 23.3%	57 22.8%	37 24.5%	11 16.2%	11 25.0%	59 32.6%	381 27.4%	134 27.6%	103 21.2%	119 31.3%	58 21.9%	157 31.8%	78 31.2%	93 20.9%	152 27.9%	82 27.5%	100 32.8%	105 23.2%	135 28.0%	154 25.8%	121 35.3%
I never work on this area	150 8.0%	54 8.1%	96 7.9%	47 8.6%	31 7.8%	16 6.8%	20 8.0%	9 6.0%	9 13.2%	-	18 9.9%	115 8.3%	35 7.2%	35 7.2%	51 13.4%	10 3.8%	28 5.7%	26 10.4%	43 9.6%	49 9.0%	16 5.4%	10 3.3%	44 9.7%	33 6.8%	37 6.2%	36 10.5%
SIGMA	1875 100.0%	667 100.0%	1208 100.0%	549 100.0%	396 100.0%	236 100.0%	250 100.0%	151 100.0%	68 100.0%	44 100.0%	181 100.0%	1390 100.0%	485 100.0%	486 100.0%	380 100.0%	265 100.0%	494 100.0%	250 100.0%	446 100.0%	544 100.0%	298 100.0%	305 100.0%	452 100.0%	483 100.0%	597 100.0%	343 100.0%

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Table 62 Q33C. In your current role, how much time, if any, do you spend on each of the following areas of public relations practice.

Crisis management Base : Work in a public relations

	Total	Gen	nder				Reg	ion				Member	of CIPR			PR Role	e			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1875	667	1208	549	396	236	250	151	68	44	181	1390	485	486	380	265	494	250	446	544	298	305	452	483	597	343
I spend most of my time working on this area	114 6.1%	42 6.3%	72 6.0%	33 6.0%	21 5.3%	12 5.1%	22 8.8%	7 4.6%	-	1 2.3%	18 9.9%	84 6.0%	30 6.2%	35 7.2%	26 6.8%	13 4.9%	23 4.7%	17 6.8%	20 4.5%	28 5.1%	28 9.4%	16 5.2%	19 4.2%	29 6.0%	37 6.2%	29 8.5%
I spend some of my time working on this area	633 33.8%	251 37.6%	382 31.6%	190 34.6%	133 33.6%	67 28.4%	89 35.6%	50 33.1%	24 35.3%	18 40.9%	62 34.3%	471 33.9%	162 33.4%	187 38.5%	136 35.8%	94 35.5%	150 30.4%	66 26.4%	123 27.6%	190 34.9%	119 39.9%	126 41.3%	116 25.7%	180 37.3%	218 36.5%	119 34.7%
I occasionally work on this area	834 44.5%	284 42.6%	550 45.5%	246 44.8%	173 43.7%	120 50.8%	104 41.6%	71 47.0%	27 39.7%	20 45.5%	73 40.3%	625 45.0%	209 43.1%	192 39.5%	160 42.1%	122 46.0%	245 49.6%	115 46.0%	173 38.8%	251 46.1%	137 46.0%	145 47.5%	193 42.7%	204 42.2%	273 45.7%	164 47.8%
I never work on this area	294 15.7%	90 13.5%	204 16.9%	80 14.6%	69 17.4%	37 15.7%	35 14.0%	23 15.2%	17 25.0%	5 11.4%	28 15.5%	210 15.1%	84 17.3%	72 14.8%	58 15.3%	36 13.6%	76 15.4%	52 20.8%	130 29.1%	75 13.8%	14 4.7%	18 5.9%	124 27.4%	70 14.5%	69 11.6%	31 9.0%
SIGMA	1875 100.0%	667 100.0%	1208 100.0%	549 100.0%	396 100.0%	236 100.0%	250 100.0%	151 100.0%	68 100.0%	44 100.0%	181 100.0%	1390 100.0%	485 100.0%	486 100.0%	380 100.0%	265 100.0%	494 100.0%	250 100.0%	446 100.0%	544 100.0%	298 100.0%	305 100.0%	452 100.0%	483 100.0%	597 100.0%	343 100.0%

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Table 63 Q33E. In your current role, how much time, if any, do you spend on each of the following areas of public relations practice. Internal communications Base : Work in a public relations

	Total	Ger	nder				Reg	ion				Member	of CIPR			PR Role	e			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1875	667	1208	549	396	236	250	151	68	44	181	1390	485	486	380	265	494	250	446	544	298	305	452	483	597	343
I spend most of my time working on this area	269 14.3%	67 10.0%	202 16.7%	64 11.7%	52 13.1%	33 14.0%	42 16.8%	21 13.9%	12 17.6%	1 2.3%	44 24.3%	200 14.4%	69 14.2%	109 22.4%	89 23.4%	29 10.9%	18 3.6%	24 9.6%	83 18.6%	88 16.2%	45 15.1%	26 8.5%	68 15.0%	81 16.8%	90 15.1%	30 8.7%
I spend some of my time working on this area	648 34.6%	236 35.4%	412 34.1%	175 31.9%	143 36.1%	92 39.0%	79 31.6%	53 35.1%	24 35.3%	12 27.3%	70 38.7%	491 35.3%	157 32.4%	187 38.5%	138 36.3%	123 46.4%	121 24.5%	79 31.6%	156 35.0%	166 30.5%	135 45.3%	102 33.4%	148 32.7%	174 36.0%	209 35.0%	117 34.1%
I occasionally work on this area	677 36.1%	257 38.5%	420 34.8%	209 38.1%	150 37.9%	77 32.6%	84 33.6%	58 38.4%	23 33.8%	24 54.5%	52 28.7%	503 36.2%	174 35.9%	137 28.2%	110 28.9%	89 33.6%	240 48.6%	101 40.4%	134 30.0%	200 36.8%	89 29.9%	140 45.9%	153 33.8%	153 31.7%	219 36.7%	152 44.3%
I never work on this area	281 15.0%	107 16.0%	174 14.4%	101 18.4%	51 12.9%	34 14.4%	45 18.0%	19 12.6%	9 13.2%	7 15.9%	15 8.3%	196 14.1%	85 17.5%	53 10.9%	43 11.3%	24 9.1%	115 23.3%	46 18.4%	73 16.4%	90 16.5%	29 9.7%	37 12.1%	83 18.4%	75 15.5%	79 13.2%	44 12.8%
SIGMA	1875 100.0%	667 100.0%	1208 100.0%	549 100.0%	396 100.0%	236 100.0%	250 100.0%	151 100.0%	68 100.0%	44 100.0%	181 100.0%	1390 100.0%	485 100.0%	486 100.0%	380 100.0%	265 100.0%	494 100.0%	250 100.0%	446 100.0%	544 100.0%	298 100.0%	305 100.0%	452 100.0%	483 100.0%	597 100.0%	343 100.0%

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Table 64 Q33F. In your current role, how much time, if any, do you spend on each of the following areas of public relations practice. Media relations Base : Work in a public relations

	Total	Ger	nder				Reg	ion				Member	of CIPR			PR Role	e			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1875	667	1208	549	396	236	250	151	68	44	181	1390	485	486	380	265	494	250	446	544	298	305	452	483	597	343
I spend most of my time working on this area	674 35.9%	230 34.5%	444 36.8%	187 34.1%	137 34.6%	87 36.9%	105 42.0%	50 33.1%	20 29.4%	18 40.9%	70 38.7%	478 34.4%	196 40.4%	164 33.7%	118 31.1%	72 27.2%	221 44.7%	99 39.6%	160 35.9%	205 37.7%	99 33.2%	101 33.1%	187 41.4%	180 37.3%	202 33.8%	105 30.6%
I spend some of my time working on this area	744 39.7%	270 40.5%	474 39.2%	200 36.4%	154 38.9%	105 44.5%	94 37.6%	71 47.0%	29 42.6%	24 54.5%	67 37.0%	575 41.4%	169 34.8%	189 38.9%	148 38.9%	130 49.1%	185 37.4%	92 36.8%	160 35.9%	204 37.5%	137 46.0%	137 44.9%	144 31.9%	193 40.0%	265 44.4%	142 41.4%
I occasionally work on this area	312 16.6%	124 18.6%	188 15.6%	113 20.6%	68 17.2%	32 13.6%	31 12.4%	23 15.2%	12 17.6%	2 4.5%	31 17.1%	234 16.8%	78 16.1%	83 17.1%	70 18.4%	47 17.7%	64 13.0%	48 19.2%	82 18.4%	84 15.4%	45 15.1%	47 15.4%	86 19.0%	66 13.7%	90 15.1%	70 20.4%
I never work on this area	145 7.7%	43 6.4%	102 8.4%	49 8.9%	37 9.3%	12 5.1%	20 8.0%	7 4.6%	7 10.3%	-	13 7.2%	103 7.4%	42 8.7%	50 10.3%	44 11.6%	16 6.0%	24 4.9%	11 4.4%	44 9.9%	51 9.4%	17 5.7%	20 6.6%	35 7.7%	44 9.1%	40 6.7%	26 7.6%
SIGMA	1875 100.0%	667 100.0%	1208 100.0%	549 100.0%	396 100.0%	236 100.0%	250 100.0%	151 100.0%	68 100.0%	44 100.0%	181 100.0%	1390 100.0%	485 100.0%	486 100.0%	380 100.0%	265 100.0%	494 100.0%	250 100.0%	446 100.0%	544 100.0%	298 100.0%	305 100.0%	452 100.0%	483 100.0%	597 100.0%	343 100.0%

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Table 65 Q33H. In your current role, how much time, if any, do you spend on each of the following areas of public relations practice. Research, planning and measurement Base : Work in a public relations

]	Total	Gen	der				Reg	ion				Member	of CIPR			PR Role	e			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1875	667	1208	549	396	236	250	151	68	44	181	1390	485	486	380	265	494	250	446	544	298	305	452	483	597	343
I spend most of my time working on this area	246 13.1%	83 12.4%	163 13.5%	76 13.8%	46 11.6%	21 8.9%	31 12.4%	15 9.9%	7 10.3%	8 18.2%	42 23.2%	181 13.0%	65 13.4%	44 9.1%	47 12.4%	30 11.3%	100 20.2%	25 10.0%	53 11.9%	70 12.9%	44 14.8%	48 15.7%	77 17.0%	61 12.6%	83 13.9%	25 7.3%
I spend some of my time working on this area	965 51.5%	320 48.0%	645 53.4%	294 53.6%	211 53.3%	118 50.0%	134 53.6%	81 53.6%	34 50.0%	22 50.0%	71 39.2%	721 51.9%	244 50.3%	247 50.8%	188 49.5%	143 54.0%	268 54.3%	119 47.6%	217 48.7%	295 54.2%	154 51.7%	164 53.8%	229 50.7%	276 57.1%	295 49.4%	165 48.1%
I occasionally work on this area	561 29.9%	225 33.7%	336 27.8%	150 27.3%	121 30.6%	83 35.2%	76 30.4%	50 33.1%	22 32.4%	13 29.5%	46 25.4%	418 30.1%	143 29.5%	168 34.6%	112 29.5%	86 32.5%	111 22.5%	84 33.6%	138 30.9%	159 29.2%	88 29.5%	83 27.2%	117 25.9%	129 26.7%	188 31.5%	127 37.0%
l never work on this area	103 5.5%	39 5.8%	64 5.3%	29 5.3%	18 4.5%	14 5.9%	9 3.6%	5 3.3%	5 7.4%	1 2.3%	22 12.2%	70 5.0%	33 6.8%	27 5.6%	33 8.7%	6 2.3%	15 3.0%	22 8.8%	38 8.5%	20 3.7%	12 4.0%	10 3.3%	29 6.4%	17 3.5%	31 5.2%	26 7.6%
SIGMA	1875 100.0%	667 100.0%	1208 100.0%	549 100.0%	396 100.0%	236 100.0%	250 100.0%	151 100.0%	68 100.0%	44 100.0%	181 100.0%	1390 100.0%	485 100.0%	486 100.0%	380 100.0%	265 100.0%	494 100.0%	250 100.0%	446 100.0%	544 100.0%	298 100.0%	305 100.0%	452 100.0%	483 100.0%	597 100.0%	343 100.0%

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Table 66 Q34. Excluding staff costs, what is the largest item of your organisation's public relations budget? Base : All Answering

	Total	Gen	der				Regi	on				Member	of CIPR			PR Role)			Ser	niority			Years	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1131	368	763	334	214	141	153	107	54	19	109	839	292	486	380	265	-	-	360	430	246	74	281	350	364	136
Consumer or public campaigning	192 17.0%	64 17.4%	128 16.8%	48 14.4%	32 15.0%	26 18.4%	40 26.1%	13 12.1%	8 14.8%	5 26.3%	20 18.3%	149 17.8%	43 14.7%	112 23.0%	36 9.5%	44 16.6%	-	-	73 20.3%	74 17.2%	38 15.4%	7 9.5%	52 18.5%	55 15.7%	65 17.9%	20 14.7%
Contributing to business strategy	41 3.6%	11 3.0%	30 3.9%	9 2.7%	7 3.3%	8 5.7%	8 5.2%	1 0.9%	1 1.9%	2 10.5%	5 4.6%	37 4.4%	4 1.4%	19 3.9%	11 2.9%	11 4.2%	-	-	15 4.2%	15 3.5%	8 3.3%	2 2.7%	7 2.5%	16 4.6%	12 3.3%	6 4.4%
Corporate social responsibility	41 3.6%	16 4.3%	25 3.3%	9 2.7%	8 3.7%	4 2.8%	3 2.0%	2 1.9%	3 5.6%	2 10.5%	10 9.2%	34 4.1%	7 2.4%	6 1.2%	32 8.4%	3 1.1%	-	-	16 4.4%	14 3.3%	8 3.3%	2 2.7%	11 3.9%	9 2.6%	13 3.6%	8 5.9%
Crisis management	11 1.0%	2 0.5%	9 1.2%	3 0.9%	4 1.9%	2 1.4%	-	1 0.9%	-	-	1 0.9%	7 0.8%	4 1.4%	3 0.6%	6 1.6%	2 0.8%	-	-	2 0.6%	2 0.5%	5 2.0%	2 2.7%	-	7 2.0%	3 0.8%	1 0.7%
Event management	181 16.0%	59 16.0%	122 16.0%	55 16.5%	30 14.0%	23 16.3%	15 9.8%	18 16.8%	14 25.9%	4 21.1%	22 20.2%	141 16.8%	40 13.7%	69 14.2%	65 17.1%	47 17.7%	-	-	58 16.1%	66 15.3%	39 15.9%	14 18.9%	53 18.9%	64 18.3%	45 12.4%	19 14.0%
Internal communications	62 5.5%	20 5.4%	42 5.5%	13 3.9%	11 5.1%	10 7.1%	12 7.8%	11 10.3%	1 1.9%	-	4 3.7%	41 4.9%	21 7.2%	21 4.3%	33 8.7%	8 3.0%	-	-	12 3.3%	24 5.6%	21 8.5%	2 2.7%	12 4.3%	17 4.9%	25 6.9%	8 5.9%
Media relations	212 18.7%	77 20.9%	135 17.7%	71 21.3%	34 15.9%	25 17.7%	27 17.6%	24 22.4%	8 14.8%	3 15.8%	20 18.3%	144 17.2%	68 23.3%	82 16.9%	88 23.2%	42 15.8%	-	-	51 14.2%	90 20.9%	51 20.7%	14 18.9%	37 13.2%	70 20.0%	76 20.9%	29 21.3%
Strategic planning	22 1.9%	3 0.8%	19 2.5%	8 2.4%	4 1.9%	4 2.8%	-	1 0.9%	1 1.9%	-	4 3.7%	16 1.9%	6 2.1%	10 2.1%	9 2.4%	3 1.1%	-	-	5 1.4%	14 3.3%	3 1.2%	-	6 2.1%	10 2.9%	5 1.4%	1 0.7%
Public affairs/ lobbying	50 4.4%	21 5.7%	29 3.8%	22 6.6%	8 3.7%	4 2.8%	5 3.3%	3 2.8%	2 3.7%	-	6 5.5%	42 5.0%	8 2.7%	12 2.5%	16 4.2%	22 8.3%	-	-	16 4.4%	18 4.2%	12 4.9%	4 5.4%	20 7.1%	9 2.6%	15 4.1%	6 4.4%
Research, planning and measurement	78 6.9%	22 6.0%	56 7.3%	31 9.3%	11 5.1%	9 6.4%	9 5.9%	10 9.3%	2 3.7%	-	6 5.5%	59 7.0%	19 6.5%	23 4.7%	27 7.1%	28 10.6%	-	-	22 6.1%	30 7.0%	19 7.7%	6 8.1%	20 7.1%	30 8.6%	22 6.0%	6 4.4%
Social or digital media management	72 6.4%	24 6.5%	48 6.3%	18 5.4%	13 6.1%	8 5.7%	11 7.2%	14 13.1%	2 3.7%	1 5.3%	5 4.6%	51 6.1%	21 7.2%	41 8.4%	14 3.7%	17 6.4%	-	-	19 5.3%	26 6.0%	16 6.5%	7 9.5%	16 5.7%	16 4.6%	30 8.2%	10 7.4%
Other	169 14.9%	49 13.3%	120 15.7%	47 14.1%	52 24.3%	18 12.8%	23 15.0%	9 8.4%	12 22.2%	2 10.5%	6 5.5%	118 14.1%	51 17.5%	88 18.1%	43 11.3%	38 14.3%	-	-	71 19.7%	57 13.3%	26 10.6%	14 18.9%	47 16.7%	47 13.4%	53 14.6%	22 16.2%
SIGMA	1131 100.0%	368 100.0%	763 100.0%	334 100.0%	214 100.0%	141 100.0%	153 100.0%	107 100.0%	54 100.0%	19 100.0%	109 100.0%	839 100.0%	292 100.0%	486 100.0%	380 100.0%	265 100.0%	-	-	360 100.0%	430 100.0%	246 100.0%	74 100.0%	281 100.0%	350 100.0%	364 100.0%	136 100.0%

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Table 67 Q35. Excluding staff costs, what is the least amount of your organisation's public relations budget spent on? Base : All Answering

	Total	Gen	der				Regi	on				Member	of CIPR			PR Role)			Se	niority			Years i	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1131	368	763	334	214	141	153	107	54	19	109	839	292	486	380	265	-	-	360	430	246	74	281	350	364	136
Consumer or public campaigning	75 6.6%	28 7.6%	47 6.2%	34 10.2%	7 3.3%	9 6.4%	10 6.5%	5 4.7%	2 3.7%	1 5.3%	7 6.4%	53 6.3%	22 7.5%	23 4.7%	40 10.5%	12 4.5%	-	-	13 3.6%	38 8.8%	18 7.3%	5 6.8%	7 2.5%	30 8.6%	20 5.5%	18 13.2%
Contributing to business strategy	72 6.4%	27 7.3%	45 5.9%	23 6.9%	12 5.6%	8 5.7%	10 6.5%	7 6.5%	5 9.3%	1 5.3%	6 5.5%	51 6.1%	21 7.2%	32 6.6%	25 6.6%	15 5.7%	-	1	25 6.9%	24 5.6%	17 6.9%	5 6.8%	17 6.0%	14 4.0%	31 8.5%	10 7.4%
Corporate social responsibility	134 11.8%	47 12.8%	87 11.4%	47 14.1%	30 14.0%	17 12.1%	14 9.2%	13 12.1%	3 5.6%	2 10.5%	8 7.3%	95 11.3%	39 13.4%	60 12.3%	26 6.8%	48 18.1%	-	-	31 8.6%	50 11.6%	32 13.0%	19 25.7%	26 9.3%	40 11.4%	44 12.1%	24 17.6%
Crisis management	100 8.8%	26 7.1%	74 9.7%	27 8.1%	19 8.9%	10 7.1%	12 7.8%	8 7.5%	4 7.4%	4 21.1%	16 14.7%	77 9.2%	23 7.9%	28 5.8%	36 9.5%	36 13.6%	-	-	33 9.2%	39 9.1%	23 9.3%	5 6.8%	27 9.6%	25 7.1%	34 9.3%	14 10.3%
Event management	74 6.5%	29 7.9%	45 5.9%	21 6.3%	13 6.1%	8 5.7%	13 8.5%	13 12.1%	2 3.7%	-	4 3.7%	51 6.1%	23 7.9%	30 6.2%	28 7.4%	16 6.0%	-	-	18 5.0%	28 6.5%	19 7.7%	6 8.1%	18 6.4%	25 7.1%	22 6.0%	9 6.6%
Internal communications	125 11.1%	35 9.5%	90 11.8%	38 11.4%	16 7.5%	19 13.5%	13 8.5%	12 11.2%	4 7.4%	1 5.3%	22 20.2%	91 10.8%	34 11.6%	41 8.4%	43 11.3%	41 15.5%	-	-	37 10.3%	57 13.3%	19 7.7%	8 10.8%	38 13.5%	40 11.4%	38 10.4%	9 6.6%
Media relations	58 5.1%	19 5.2%	39 5.1%	11 3.3%	19 8.9%	2 1.4%	8 5.2%	8 7.5%	3 5.6%	3 15.8%	4 3.7%	41 4.9%	17 5.8%	29 6.0%	18 4.7%	11 4.2%	-	-	24 6.7%	22 5.1%	8 3.3%	2 2.7%	21 7.5%	13 3.7%	17 4.7%	7 5.1%
Strategic planning	42 3.7%	16 4.3%	26 3.4%	15 4.5%	4 1.9%	5 3.5%	7 4.6%	2 1.9%	2 3.7%	1 5.3%	6 5.5%	31 3.7%	11 3.8%	14 2.9%	16 4.2%	12 4.5%	-	-	13 3.6%	11 2.6%	14 5.7%	4 5.4%	7 2.5%	13 3.7%	15 4.1%	7 5.1%
Public affairs/ lobbying	172 15.2%	65 17.7%	107 14.0%	40 12.0%	34 15.9%	32 22.7%	30 19.6%	18 16.8%	7 13.0%	1 5.3%	10 9.2%	133 15.9%	39 13.4%	90 18.5%	53 13.9%	29 10.9%	-	-	49 13.6%	59 13.7%	52 21.1%	9 12.2%	38 13.5%	58 16.6%	52 14.3%	24 17.6%
Research, planning and measurement	80 7.1%	25 6.8%	55 7.2%	22 6.6%	16 7.5%	12 8.5%	7 4.6%	8 7.5%	5 9.3%	3 15.8%	7 6.4%	65 7.7%	15 5.1%	35 7.2%	29 7.6%	16 6.0%	-	-	25 6.9%	35 8.1%	15 6.1%	3 4.1%	12 4.3%	35 10.0%	27 7.4%	6 4.4%
Social or digital media management	102 9.0%	25 6.8%	77 10.1%	25 7.5%	18 8.4%	11 7.8%	17 11.1%	5 4.7%	9 16.7%	2 10.5%	15 13.8%	81 9.7%	21 7.2%	42 8.6%	45 11.8%	15 5.7%	-	-	37 10.3%	35 8.1%	23 9.3%	4 5.4%	33 11.7%	28 8.0%	38 10.4%	3 2.2%
Other	97 8.6%	26 7.1%	71 9.3%	31 9.3%	26 12.1%	8 5.7%	12 7.8%	8 7.5%	8 14.8%	-	4 3.7%	70 8.3%	27 9.2%	62 12.8%	21 5.5%	14 5.3%	-	-	55 15.3%	32 7.4%	6 2.4%	4 5.4%	37 13.2%	29 8.3%	26 7.1%	5 3.7%
SIGMA	1131 100.0%	368 100.0%	763 100.0%	334 100.0%	214 100.0%	141 100.0%	153 100.0%	107 100.0%	54 100.0%	19 100.0%	109 100.0%	839 100.0%	292 100.0%	486 100.0%	380 100.0%	265 100.0%	=	-	360 100.0%	430 100.0%	246 100.0%	74 100.0%	281 100.0%	350 100.0%	364 100.0%	136 100.0%

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Table 68 Q36. To what extent do you agree or disagree with the following statement? "Being considered a professional is important to me" Base : All Respondents

	Total	Ger	nder				Regi	on				Member	of CIPR			PR Role	e			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non-	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
Strongly agree	1591 78.5%	540 74.0%	1051 81.0%	455 78.0%	325 75.6%	198 79.5%	211 76.4%	132 81.0%	50 72.5%	35 74.5%	185 87.7%	1203 80.0%	388 73.9%	395 81.3%	316 83.2%	208 78.5%	367 74.3%	191 76.4%	333 74.7%	441 81.1%	248 83.2%	237 77.7%	335 74.1%	394 81.6%	479 80.2%	269 78.4%
Tend to agree	355 17.5%	146 20.0%	209 16.1%	100 17.2%	86 20.0%	39 15.7%	55 19.9%	26 16.0%	19 27.5%	11 23.4%	19 9.0%	249 16.6%	106 20.2%	76 15.6%	55 14.5%	51 19.2%	97 19.6%	42 16.8%	97 21.7%	87 16.0%	39 13.1%	51 16.7%	96 21.2%	78 16.1%	93 15.6%	54 15.7%
Neither agree nor disagree	63 3.1%	31 4.2%	32 2.5%	23 3.9%	13 3.0%	9 3.6%	7 2.5%	4 2.5%	-	1 2.1%	6 2.8%	39 2.6%	24 4.6%	13 2.7%	6 1.6%	4 1.5%	21 4.3%	16 6.4%	12 2.7%	12 2.2%	8 2.7%	12 3.9%	14 3.1%	9 1.9%	22 3.7%	15 4.4%
Tend to disagree	10 0.5%	8 1.1%	2 0.2%	2 0.3%	1 0.2%	3 1.2%	2 0.7%	1 0.6%	-	-	1 0.5%	7 0.5%	3 0.6%	1 0.2%	3 0.8%	1 0.4%	3 0.6%	1 0.4%	3 0.7%	1 0.2%	2 0.7%	2 0.7%	4 0.9%	2 0.4%	2 0.3%	1 0.3%
Strongly disagree	5 0.2%	3 0.4%	2 0.2%	2 0.3%	2 0.5%	-	1 0.4%	-	-	-	-	3 0.2%	2 0.4%	1 0.2%	-	-	4 0.8%	-	-	2 0.4%	1 0.3%	2 0.7%	1 0.2%	-	1 0.2%	3 0.9%
Don't know	4 0.2%	2 0.3%	2 0.2%	1 0.2%	3 0.7%	-	-	-	-	-	-	2 0.1%	2 0.4%	-	-	1 0.4%	2 0.4%	=	1 0.2%	1 0.2%	=	1 0.3%	2 0.4%	-	-	1 0.3%
SIGMA	2028 100.0%	730 100.0%	1298 100.0%	583 100.0%	430 100.0%	249 100.0%	276 100.0%	163 100.0%	69 100.0%	47 100.0%	211 100.0%	1503 100.0%	525 100.0%	486 100.0%	380 100.0%	265 100.0%	494 100.0%	250 100.0%	446 100.0%	544 100.0%	298 100.0%	305 100.0%	452 100.0%	483 100.0%	597 100.0%	343 100.0%

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Table 69 Q37A. Which of the following best demonstrates professionalism in public relations? Membership of a professional body Base : All Respondents

	Total	Gen	nder				Regi	on				Member	of CIPR			PR Role	e			Se	niority			Years	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non-	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
1	203	69	134	47	48	31	19	15	7	6	30	188	15	56	31	28	38	32	36	47	34	32	26	40	62	57
	10.0%	9.5%	10.3%	8.1%	11.2%	12.4%	6.9%	9.2%	10.1%	12.8%	14.2%	12.5%	2.9%	11.5%	8.2%	10.6%	7.7%	12.8%	8.1%	8.6%	11.4%	10.5%	5.8%	8.3%	10.4%	16.6%
2	331	144	187	76	87	47	40	23	13	14	31	297	34	80	55	50	81	46	66	80	50	66	63	66	106	77
	16.3%	19.7%	14.4%	13.0%	20.2%	18.9%	14.5%	14.1%	18.8%	29.8%	14.7%	19.8%	6.5%	16.5%	14.5%	18.9%	16.4%	18.4%	14.8%	14.7%	16.8%	21.6%	13.9%	13.7%	17.8%	22.4%
3	441	178	263	137	83	62	55	52	13	10	29	370	71	95	77	46	110	77	66	118	61	79	87	88	146	84
	21.7%	24.4%	20.3%	23.5%	19.3%	24.9%	19.9%	31.9%	18.8%	21.3%	13.7%	24.6%	13.5%	19.5%	20.3%	17.4%	22.3%	30.8%	14.8%	21.7%	20.5%	25.9%	19.2%	18.2%	24.5%	24.5%
4	504	171	333	158	106	45	82	33	15	8	57	356	148	113	103	70	126	52	128	138	76	61	128	146	121	69
	24.9%	23.4%	25.7%	27.1%	24.7%	18.1%	29.7%	20.2%	21.7%	17.0%	27.0%	23.7%	28.2%	23.3%	27.1%	26.4%	25.5%	20.8%	28.7%	25.4%	25.5%	20.0%	28.3%	30.2%	20.3%	20.1%
5	549	168	381	165	106	64	80	40	21	9	64	292	257	142	114	71	139	43	150	161	77	67	148	143	162	56
	27.1%	23.0%	29.4%	28.3%	24.7%	25.7%	29.0%	24.5%	30.4%	19.1%	30.3%	19.4%	49.0%	29.2%	30.0%	26.8%	28.1%	17.2%	33.6%	29.6%	25.8%	22.0%	32.7%	29.6%	27.1%	16.3%
SIGMA	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

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Table 70 Q37B. Which of the following best demonstrates professionalism in public relations? Enrolment in Continuing Professional Development (CPD) Base : All Respondents

	Total	Ger	ıder				Regi	on				Member	of CIPR			PR Role	e			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non-	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
1	96	37	59	22	22	11	12	9	2	3	15	77	19	31	12	13	17	9	21	22	17	11	19	15	37	11
	4.7%	5.1%	4.5%	3.8%	5.1%	4.4%	4.3%	5.5%	2.9%	6.4%	7.1%	5.1%	3.6%	6.4%	3.2%	4.9%	3.4%	3.6%	4.7%	4.0%	5.7%	3.6%	4.2%	3.1%	6.2%	3.2%
2	231	84	147	67	43	21	38	21	12	4	25	171	60	69	46	39	41	24	64	72	32	24	48	69	67	35
	11.4%	11.5%	11.3%	11.5%	10.0%	8.4%	13.8%	12.9%	17.4%	8.5%	11.8%	11.4%	11.4%	14.2%	12.1%	14.7%	8.3%	9.6%	14.3%	13.2%	10.7%	7.9%	10.6%	14.3%	11.2%	10.2%
3	449	159	290	124	98	60	58	27	17	7	58	307	142	114	80	73	109	41	96	117	85	69	93	120	140	64
	22.1%	21.8%	22.3%	21.3%	22.8%	24.1%	21.0%	16.6%	24.6%	14.9%	27.5%	20.4%	27.0%	23.5%	21.1%	27.5%	22.1%	16.4%	21.5%	21.5%	28.5%	22.6%	20.6%	24.8%	23.5%	18.7%
4	559	201	358	168	110	77	79	47	18	11	49	409	150	142	103	55	136	78	127	146	66	91	139	118	160	97
	27.6%	27.5%	27.6%	28.8%	25.6%	30.9%	28.6%	28.8%	26.1%	23.4%	23.2%	27.2%	28.6%	29.2%	27.1%	20.8%	27.5%	31.2%	28.5%	26.8%	22.1%	29.8%	30.8%	24.4%	26.8%	28.3%
5	693	249	444	202	157	80	89	59	20	22	64	539	154	130	139	85	191	98	138	187	98	110	153	161	193	136
	34.2%	34.1%	34.2%	34.6%	36.5%	32.1%	32.2%	36.2%	29.0%	46.8%	30.3%	35.9%	29.3%	26.7%	36.6%	32.1%	38.7%	39.2%	30.9%	34.4%	32.9%	36.1%	33.8%	33.3%	32.3%	39.7%
SIGMA	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

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Table 71 Q37C. Which of the following best demonstrates professionalism in public relations? Industry training and qualifications Base : All Respondents

	Total	Ger	nder				Regi	on				Member	of CIPR			PR Role	e			Se	niority			Years	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
1	228	74	154	48	53	23	38	19	8	3	36	176	52	77	38	29	36	16	64	69	31	14	64	56	60	16
	11.2%	10.1%	11.9%	8.2%	12.3%	9.2%	13.8%	11.7%	11.6%	6.4%	17.1%	11.7%	9.9%	15.8%	10.0%	10.9%	7.3%	6.4%	14.3%	12.7%	10.4%	4.6%	14.2%	11.6%	10.1%	4.7%
2	474	182	292	135	101	61	63	29	21	13	51	343	131	117	100	66	110	41	111	132	81	62	112	109	142	71
	23.4%	24.9%	22.5%	23.2%	23.5%	24.5%	22.8%	17.8%	30.4%	27.7%	24.2%	22.8%	25.0%	24.1%	26.3%	24.9%	22.3%	16.4%	24.9%	24.3%	27.2%	20.3%	24.8%	22.6%	23.8%	20.7%
3	550	186	364	174	111	57	90	47	9	9	53	369	181	123	113	70	146	62	138	143	74	85	139	137	145	93
	27.1%	25.5%	28.0%	29.8%	25.8%	22.9%	32.6%	28.8%	13.0%	19.1%	25.1%	24.6%	34.5%	25.3%	29.7%	26.4%	29.6%	24.8%	30.9%	26.3%	24.8%	27.9%	30.8%	28.4%	24.3%	27.1%
4	481	176	305	143	113	62	49	38	15	15	46	365	116	98	92	62	133	70	87	132	72	86	84	114	158	99
	23.7%	24.1%	23.5%	24.5%	26.3%	24.9%	17.8%	23.3%	21.7%	31.9%	21.8%	24.3%	22.1%	20.2%	24.2%	23.4%	26.9%	28.0%	19.5%	24.3%	24.2%	28.2%	18.6%	23.6%	26.5%	28.9%
5	295	112	183	83	52	46	36	30	16	7	25	250	45	71	37	38	69	61	46	68	40	58	53	67	92	64
	14.5%	15.3%	14.1%	14.2%	12.1%	18.5%	13.0%	18.4%	23.2%	14.9%	11.8%	16.6%	8.6%	14.6%	9.7%	14.3%	14.0%	24.4%	10.3%	12.5%	13.4%	19.0%	11.7%	13.9%	15.4%	18.7%
SIGMA	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Prepared by Survation on behalf of the CIPR



Table 72 Q37D. Which of the following best demonstrates professionalism in public relations? Satisfying clients/employers Base : All Respondents

	Total	Ger	nder				Regi	on				Member	of CIPR			PR Rol	e			Sei	niority			Years	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
1	1122	422	700	352	234	144	149	84	41	30	88	769	353	228	220	139	330	150	244	311	156	189	259	286	324	198
	55.3%	57.8%	53.9%	60.4%	54.4%	57.8%	54.0%	51.5%	59.4%	63.8%	41.7%	51.2%	67.2%	46.9%	57.9%	52.5%	66.8%	60.0%	54.7%	57.2%	52.3%	62.0%	57.3%	59.2%	54.3%	57.7%
2	335	95	240	88	64	47	50	38	11	4	33	246	89	93	69	48	52	45	80	83	57	34	80	84	97	46
	16.5%	13.0%	18.5%	15.1%	14.9%	18.9%	18.1%	23.3%	15.9%	8.5%	15.6%	16.4%	17.0%	19.1%	18.2%	18.1%	10.5%	18.0%	17.9%	15.3%	19.1%	11.1%	17.7%	17.4%	16.2%	13.4%
3	178	68	110	43	37	18	22	13	9	5	31	148	30	53	24	28	29	21	33	53	27	18	35	34	53	33
	8.8%	9.3%	8.5%	7.4%	8.6%	7.2%	8.0%	8.0%	13.0%	10.6%	14.7%	9.8%	5.7%	10.9%	6.3%	10.6%	5.9%	8.4%	7.4%	9.7%	9.1%	5.9%	7.7%	7.0%	8.9%	9.6%
4	140	54	86	32	29	14	18	16	4	3	24	114	26	37	25	18	25	16	33	27	22	21	27	25	48	21
	6.9%	7.4%	6.6%	5.5%	6.7%	5.6%	6.5%	9.8%	5.8%	6.4%	11.4%	7.6%	5.0%	7.6%	6.6%	6.8%	5.1%	6.4%	7.4%	5.0%	7.4%	6.9%	6.0%	5.2%	8.0%	6.1%
5	253	91	162	68	66	26	37	12	4	5	35	226	27	75	42	32	58	18	56	70	36	43	51	54	75	45
	12.5%	12.5%	12.5%	11.7%	15.3%	10.4%	13.4%	7.4%	5.8%	10.6%	16.6%	15.0%	5.1%	15.4%	11.1%	12.1%	11.7%	7.2%	12.6%	12.9%	12.1%	14.1%	11.3%	11.2%	12.6%	13.1%
SIGMA	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

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Table 73 Q37E. Which of the following best demonstrates professionalism in public relations? Commitment to industry codes of practice Base : All Respondents

	Total	Ger	nder				Regi	on				Member	of CIPR			PR Role	e			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
1	379	128	251	114	73	40	58	36	11	5	42	293	86	94	79	56	73	43	81	95	60	59	84	86	114	61
	18.7%	17.5%	19.3%	19.6%	17.0%	16.1%	21.0%	22.1%	15.9%	10.6%	19.9%	19.5%	16.4%	19.3%	20.8%	21.1%	14.8%	17.2%	18.2%	17.5%	20.1%	19.3%	18.6%	17.8%	19.1%	17.8%
2	657	225	432	217	135	73	85	52	12	12	71	446	211	127	110	62	210	94	125	177	78	119	149	155	185	114
	32.4%	30.8%	33.3%	37.2%	31.4%	29.3%	30.8%	31.9%	17.4%	25.5%	33.6%	29.7%	40.2%	26.1%	28.9%	23.4%	42.5%	37.6%	28.0%	32.5%	26.2%	39.0%	33.0%	32.1%	31.0%	33.2%
3	410	139	271	105	101	52	51	24	21	16	40	309	101	101	86	48	100	49	113	113	51	54	98	104	113	69
	20.2%	19.0%	20.9%	18.0%	23.5%	20.9%	18.5%	14.7%	30.4%	34.0%	19.0%	20.6%	19.2%	20.8%	22.6%	18.1%	20.2%	19.6%	25.3%	20.8%	17.1%	17.7%	21.7%	21.5%	18.9%	20.1%
4	344	128	216	82	72	51	48	29	17	10	35	259	85	96	57	60	74	34	71	101	62	46	74	80	110	57
	17.0%	17.5%	16.6%	14.1%	16.7%	20.5%	17.4%	17.8%	24.6%	21.3%	16.6%	17.2%	16.2%	19.8%	15.0%	22.6%	15.0%	13.6%	15.9%	18.6%	20.8%	15.1%	16.4%	16.6%	18.4%	16.6%
5	238	110	128	65	49	33	34	22	8	4	23	196	42	68	48	39	37	30	56	58	47	27	47	58	75	42
	11.7%	15.1%	9.9%	11.1%	11.4%	13.3%	12.3%	13.5%	11.6%	8.5%	10.9%	13.0%	8.0%	14.0%	12.6%	14.7%	7.5%	12.0%	12.6%	10.7%	15.8%	8.9%	10.4%	12.0%	12.6%	12.2%
SIGMA	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

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Table 74 Q37. Ranked score table Base : All Respondents

]	Total	Gen	der				Regi	on				Member	of CIPR			PR Role	e			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
Membership of a professional body	5219	1965	3254	1431	1155	683	664	429	177	141	539	4242	977	1253	926	689	1235	722	1048	1346	782	850	1047	1163	1576	1039
Enrolment in Continuing Professional Development (CPD)	4562	1649	2913	1288	953	553	633	363	165	96	511	3347	1215	1187	829	635	1039	518	1041	1228	698	650	997	1108	1386	717
Industry training and qualifications	5943	2120	3823	1671	1280	700	846	458	197	131	660	4339	1604	1489	1150	781	1393	631	1398	1634	885	803	1406	1422	1711	905
Satisfying clients/ employers	8017	2893	5124	2373	1661	1016	1084	655	288	192	748	5727	2290	1820	1540	1039	2053	1043	1761	2170	1169	1220	1825	1972	2338	1360
Commitment to industry codes of practice	6679	2323	4356	1982	1401	783	913	540	208	145	707	4890	1789	1541	1255	831	1690	836	1442	1782	936	1052	1505	1580	1944	1124

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Table 75 Q38A. Which of the following qualities do you think is the most valuable asset for public relations professionals to have? An academic qualification, but not in public relations Base : All Respondents

	Total	Ger	nder				Regi	on				Member	of CIPR			PR Rol	e			Se	niority			Years i	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
1	67 3.3%	21 2.9%	46 3.5%	25 4.3%	16 3.7%	6 2.4%	4 1.4%	6 3.7%	-	-	10 4.7%	46 3.1%	21 4.0%	11 2.3%	7 1.8%	4 1.5%	25 5.1%	13 5.2%	7 1.6%	12 2.2%	9 3.0%	18 5.9%	8 1.8%	13 2.7%	15 2.5%	24 7.0%
2	293	96	197	136	51	31	33	19	8	4	11	203	90	61	62	35	97	32	46	92	53	60	76	67	86	58
	14.4%	13.2%	15.2%	23.3%	11.9%	12.4%	12.0%	11.7%	11.6%	8.5%	5.2%	13.5%	17.1%	12.6%	16.3%	13.2%	19.6%	12.8%	10.3%	16.9%	17.8%	19.7%	16.8%	13.9%	14.4%	16.9%
3	296	112	184	107	68	39	31	25	6	4	16	211	85	57	54	41	86	41	51	81	46	55	61	70	101	47
	14.6%	15.3%	14.2%	18.4%	15.8%	15.7%	11.2%	15.3%	8.7%	8.5%	7.6%	14.0%	16.2%	11.7%	14.2%	15.5%	17.4%	16.4%	11.4%	14.9%	15.4%	18.0%	13.5%	14.5%	16.9%	13.7%
4	368	131	237	97	75	46	42	41	13	8	46	271	97	90	74	47	85	37	95	102	50	45	92	92	103	46
	18.1%	17.9%	18.3%	16.6%	17.4%	18.5%	15.2%	25.2%	18.8%	17.0%	21.8%	18.0%	18.5%	18.5%	19.5%	17.7%	17.2%	14.8%	21.3%	18.8%	16.8%	14.8%	20.4%	19.0%	17.3%	13.4%
5	452	153	299	92	101	50	84	36	21	12	56	361	91	117	88	54	101	49	110	124	67	52	100	110	130	69
	22.3%	21.0%	23.0%	15.8%	23.5%	20.1%	30.4%	22.1%	30.4%	25.5%	26.5%	24.0%	17.3%	24.1%	23.2%	20.4%	20.4%	19.6%	24.7%	22.8%	22.5%	17.0%	22.1%	22.8%	21.8%	20.1%
6	552	217	335	126	119	77	82	36	21	19	72	411	141	150	95	84	100	78	137	133	73	75	115	131	162	99
	27.2%	29.7%	25.8%	21.6%	27.7%	30.9%	29.7%	22.1%	30.4%	40.4%	34.1%	27.3%	26.9%	30.9%	25.0%	31.7%	20.2%	31.2%	30.7%	24.4%	24.5%	24.6%	25.4%	27.1%	27.1%	28.9%
SIGMA	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Prepared by Survation on behalf of the CIPR



Table 76 Q38B. Which of the following qualities do you think is the most valuable asset for public relations professionals to have? An academic qualification in public relations Base : All Respondents

Gender Member of CIPR PR Role Years in PR Total Region Seniority Head of In-house Independer Communica In-house In-house not-forions / t Midlands & Outside public private profit/ practition Non-Associate Director Consulta Manage Male Female London South East North Scotland Wales NI the UK Yes No . sector . sector NGO y / Agency er Manager Director Owner 0-5 6-10 11-20 21+ Unweighted Total 2028 730 1298 583 430 249 276 163 69 47 211 1503 525 486 380 265 494 250 446 544 298 305 452 483 597 343 1 79 32 47 16 14 3 30 68 11 17 18 19 26 17 10 25 16 12 2.7% 3.9% 4.4% 3.6% 3.3% 2.0% 2.9% 1.8% 6.4% 14.2% 4.5% 2.1% 3.5% 4.7% 2.3% 3.8% 2.8% 5.8% 3.1% 1.7% 3.3% 5.5% 3.3% 2.3% 3.5% 2 230 78 152 54 38 17 37 29 6 44 187 43 52 48 30 50 21 57 59 31 26 51 51 73 26 9.3% 6.8% 11.3% 10.7% 11.7% 8.8% 13.4% 17.8% 8.7% 10.6% 20.9% 12.4% 8.2% 10.7% 12.6% 11.3% 10.1% 8.4% 12.8% 10.8% 10.4% 8.5% 11.3% 10.6% 12.2% 7.6% 29 155 72 147 3 616 205 411 142 130 77 96 43 22 77 478 138 161 124 89 118 76 165 91 134 189 98 30.4% 28.1% 31.7% 24.4% 30.2% 30.9% 34.8% 26.4% 42.0% 46.8% 36.5% 31.8% 26.3% 33.1% 32.6% 33.6% 23.9% 30.4% 34.8% 30.3% 30.5% 23.6% 29.6% 30.4% 31.7% 28.6% 4 413 141 272 111 106 61 59 33 28 284 129 109 74 57 95 51 81 131 65 56 85 106 129 66 20.4% 19.3% 21.0% 19.0% 24.7% 24.5% 21.4% 20.2% 11.6% 14.9% 13.3% 18.9% 24.6% 22.4% 19.5% 21.5% 19.2% 20.4% 18.2% 24.1% 21.8% 18.4% 18.8% 21.9% 21.6% 19.2% 5 397 155 242 134 89 57 48 31 15 5 18 280 117 97 69 55 110 46 78 106 62 77 91 101 107 78 19.6% 21.2% 18.6% 23.0% 20.7% 22.9% 17.4% 19.0% 21.7% 10.6% 8.5% 18.6% 22.3% 20.0% 18.2% 20.8% 22.3% 18.4% 17.5% 19.5% 20.8% 25.2% 20.1% 20.9% 17.9% 22.7% 293 174 87 47 44 6 119 126 53 32 28 24 11 14 206 50 28 102 49 49 66 64 66 62 85 63 14.4% 16.3% 13.4% 21.6% 12.3% 12.9% 10.1% 14.7% 15.9% 10.6% 6.6% 13.7% 16.6% 10.3% 12.4% 10.6% 20.6% 19.6% 11.0% 12.1% 14.8% 21.0% 14.6% 12.8% 14.2% 18.4% SIGMA 2028 730 1298 583 430 249 276 163 69 47 211 1503 525 486 380 265 494 250 446 544 298 305 452 483 597 343 100.0%

Prepared by Survation on behalf of the CIPR

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Table 77 Q38C. Which of the following qualities do you think is the most valuable asset for public relations professionals to have? A professional qualification, but not in public relations Base : All Respondents

	Total	Ger	Ider				Regi	on				Member	of CIPR			PR Role	e			Sei	niority			Years i	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
1	16 0.8%	4 0.5%	12 0.9%	7 1.2%	2 0.5%	1 0.4%	5 1.8%	-	1 1.4%	-	-	11 0.7%	5 1.0%	3 0.6%	1 0.3%	1 0.4%	5 1.0%	4 1.6%	1 0.2%	3 0.6%	3 1.0%	2 0.7%	4 0.9%	2 0.4%	3 0.5%	5 1.5%
2	82	36	46	22	14	10	12	9	2	3	10	52	30	18	12	9	28	10	16	27	9	15	19	21	27	10
	4.0%	4.9%	3.5%	3.8%	3.3%	4.0%	4.3%	5.5%	2.9%	6.4%	4.7%	3.5%	5.7%	3.7%	3.2%	3.4%	5.7%	4.0%	3.6%	5.0%	3.0%	4.9%	4.2%	4.3%	4.5%	2.9%
3	194	74	120	71	37	22	24	23	9	1	7	140	54	49	36	17	63	18	38	49	31	46	42	49	55	37
	9.6%	10.1%	9.2%	12.2%	8.6%	8.8%	8.7%	14.1%	13.0%	2.1%	3.3%	9.3%	10.3%	10.1%	9.5%	6.4%	12.8%	7.2%	8.5%	9.0%	10.4%	15.1%	9.3%	10.1%	9.2%	10.8%
4	444	170	274	116	106	61	63	23	15	14	46	335	109	120	81	60	99	53	106	114	69	60	100	98	135	80
	21.9%	23.3%	21.1%	19.9%	24.7%	24.5%	22.8%	14.1%	21.7%	29.8%	21.8%	22.3%	20.8%	24.7%	21.3%	22.6%	20.0%	21.2%	23.8%	21.0%	23.2%	19.7%	22.1%	20.3%	22.6%	23.3%
5	691	242	449	214	135	87	88	50	22	17	78	515	176	152	142	98	146	96	148	187	96	96	139	169	208	118
	34.1%	33.2%	34.6%	36.7%	31.4%	34.9%	31.9%	30.7%	31.9%	36.2%	37.0%	34.3%	33.5%	31.3%	37.4%	37.0%	29.6%	38.4%	33.2%	34.4%	32.2%	31.5%	30.8%	35.0%	34.8%	34.4%
6	601	204	397	153	136	68	84	58	20	12	70	450	151	144	108	80	153	69	137	164	90	86	148	144	169	93
	29.6%	27.9%	30.6%	26.2%	31.6%	27.3%	30.4%	35.6%	29.0%	25.5%	33.2%	29.9%	28.8%	29.6%	28.4%	30.2%	31.0%	27.6%	30.7%	30.1%	30.2%	28.2%	32.7%	29.8%	28.3%	27.1%
SIGMA	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Prepared by Survation on behalf of the CIPR



Table 78 Q38D. Which of the following qualities do you think is the most valuable asset for public relations professionals to have? A professional qualification in public relations Base : All Respondents

	Total	Ger	der				Regi	on				Member	of CIPR			PR Role	e			Se	niority			Years	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
1	186	69	117	40	40	22	19	14	5	2	44	165	21	45	43	25	27	25	39	47	31	18	36	36	60	33
	9.2%	9.5%	9.0%	6.9%	9.3%	8.8%	6.9%	8.6%	7.2%	4.3%	20.9%	11.0%	4.0%	9.3%	11.3%	9.4%	5.5%	10.0%	8.7%	8.6%	10.4%	5.9%	8.0%	7.5%	10.1%	9.6%
2	761	260	501	168	180	110	112	47	32	22	90	581	180	206	137	114	149	86	187	198	114	99	143	198	227	124
	37.5%	35.6%	38.6%	28.8%	41.9%	44.2%	40.6%	28.8%	46.4%	46.8%	42.7%	38.7%	34.3%	42.4%	36.1%	43.0%	30.2%	34.4%	41.9%	36.4%	38.3%	32.5%	31.6%	41.0%	38.0%	36.2%
3	491	168	323	124	104	63	74	51	16	12	47	359	132	129	92	64	113	61	116	147	60	64	121	127	134	77
	24.2%	23.0%	24.9%	21.3%	24.2%	25.3%	26.8%	31.3%	23.2%	25.5%	22.3%	23.9%	25.1%	26.5%	24.2%	24.2%	22.9%	24.4%	26.0%	27.0%	20.1%	21.0%	26.8%	26.3%	22.4%	22.4%
4	292	109	183	118	54	28	36	24	11	7	14	211	81	50	54	34	101	40	50	73	48	64	74	57	91	57
	14.4%	14.9%	14.1%	20.2%	12.6%	11.2%	13.0%	14.7%	15.9%	14.9%	6.6%	14.0%	15.4%	10.3%	14.2%	12.8%	20.4%	16.0%	11.2%	13.4%	16.1%	21.0%	16.4%	11.8%	15.2%	16.6%
5	201	77	124	86	36	16	24	20	3	4	12	124	77	33	32	21	74	30	38	51	24	45	60	36	57	37
	9.9%	10.5%	9.6%	14.8%	8.4%	6.4%	8.7%	12.3%	4.3%	8.5%	5.7%	8.3%	14.7%	6.8%	8.4%	7.9%	15.0%	12.0%	8.5%	9.4%	8.1%	14.8%	13.3%	7.5%	9.5%	10.8%
6	97 4.8%	47 6.4%	50 3.9%	47 8.1%	16 3.7%	10 4.0%	11 4.0%	7 4.3%	2 2.9%	-	4 1.9%	63 4.2%	34 6.5%	23 4.7%	22 5.8%	7 2.6%	30 6.1%	8 3.2%	16 3.6%	28 5.1%	21 7.0%	15 4.9%	18 4.0%	29 6.0%	28 4.7%	15 4.4%
SIGMA	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

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Table 79 Q38E. Which of the following qualities do you think is the most valuable asset for public relations professionals to have? Experience in a public relations role Base : All Respondents

	Total	Ger	der				Regi	on				Member	of CIPR			PR Role	e			Se	niority			Years	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
1	1612	568	1044	473	347	208	232	135	60	41	116	1162	450	394	302	217	397	196	353	451	242	241	349	404	493	260
	79.5%	77.8%	80.4%	81.1%	80.7%	83.5%	84.1%	82.8%	87.0%	87.2%	55.0%	77.3%	85.7%	81.1%	79.5%	81.9%	80.4%	78.4%	79.1%	82.9%	81.2%	79.0%	77.2%	83.6%	82.6%	75.8%
2	230	84	146	67	52	24	21	19	6	3	38	186	44	58	42	28	54	27	55	56	32	33	60	52	50	47
	11.3%	11.5%	11.2%	11.5%	12.1%	9.6%	7.6%	11.7%	8.7%	6.4%	18.0%	12.4%	8.4%	11.9%	11.1%	10.6%	10.9%	10.8%	12.3%	10.3%	10.7%	10.8%	13.3%	10.8%	8.4%	13.7%
3	134	57	77	32	24	14	18	4	1	1	40	111	23	27	26	13	31	16	30	26	18	20	34	20	34	25
	6.6%	7.8%	5.9%	5.5%	5.6%	5.6%	6.5%	2.5%	1.4%	2.1%	19.0%	7.4%	4.4%	5.6%	6.8%	4.9%	6.3%	6.4%	6.7%	4.8%	6.0%	6.6%	7.5%	4.1%	5.7%	7.3%
4	31	12	19	10	1	1	4	4	2	1	8	26	5	6	3	4	8	7	3	6	4	8	6	5	10	7
	1.5%	1.6%	1.5%	1.7%	0.2%	0.4%	1.4%	2.5%	2.9%	2.1%	3.8%	1.7%	1.0%	1.2%	0.8%	1.5%	1.6%	2.8%	0.7%	1.1%	1.3%	2.6%	1.3%	1.0%	1.7%	2.0%
5	17 0.8%	8 1.1%	9 0.7%	1 0.2%	6 1.4%	-	1 0.4%	1 0.6%	-	1 2.1%	7 3.3%	15 1.0%	2 0.4%	1 0.2%	5 1.3%	3 1.1%	2 0.4%	4 1.6%	3 0.7%	4 0.7%	1 0.3%	3 1.0%	2 0.4%	1 0.2%	9 1.5%	3 0.9%
6	4 0.2%	1 0.1%	3 0.2%	-	-	2 0.8%	-	-	-	-	2 0.9%	3 0.2%	1 0.2%	-	2 0.5%	-	2 0.4%	-	2 0.4%	1 0.2%	1 0.3%	-	1 0.2%	1 0.2%	1 0.2%	1 0.3%
SIGMA	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Prepared by Survation on behalf of the CIPR

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Table 80 Q38F. Which of the following qualities do you think is the most valuable asset for public relations professionals to have? Experience in a role in another sector, but not in public relations Base : All Respondents

	Total	Ger	Ider				Regi	on				Member	of CIPR			PR Role	e			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
1	68	36	32	22	11	7	8	5	3	1	11	51	17	16	9	12	21	5	20	14	8	16	30	12	12	9
	3.4%	4.9%	2.5%	3.8%	2.6%	2.8%	2.9%	3.1%	4.3%	2.1%	5.2%	3.4%	3.2%	3.3%	2.4%	4.5%	4.3%	2.0%	4.5%	2.6%	2.7%	5.2%	6.6%	2.5%	2.0%	2.6%
2	432	176	256	136	95	57	61	40	15	10	18	294	138	91	79	49	116	74	85	112	59	72	103	94	134	78
	21.3%	24.1%	19.7%	23.3%	22.1%	22.9%	22.1%	24.5%	21.7%	21.3%	8.5%	19.6%	26.3%	18.7%	20.8%	18.5%	23.5%	29.6%	19.1%	20.6%	19.8%	23.6%	22.8%	19.5%	22.4%	22.7%
3	297	114	183	107	67	34	33	17	8	7	24	204	93	63	48	41	83	38	56	76	52	48	60	70	84	59
	14.6%	15.6%	14.1%	18.4%	15.6%	13.7%	12.0%	10.4%	11.6%	14.9%	11.4%	13.6%	17.7%	13.0%	12.6%	15.5%	16.8%	15.2%	12.6%	14.0%	17.4%	15.7%	13.3%	14.5%	14.1%	17.2%
4	480	167	313	131	88	52	72	38	20	10	69	376	104	111	94	63	106	62	111	118	62	72	95	125	129	87
	23.7%	22.9%	24.1%	22.5%	20.5%	20.9%	26.1%	23.3%	29.0%	21.3%	32.7%	25.0%	19.8%	22.8%	24.7%	23.8%	21.5%	24.8%	24.9%	21.7%	20.8%	23.6%	21.0%	25.9%	21.6%	25.4%
5	269	95	174	55	63	39	31	25	8	8	40	208	61	85	44	34	61	25	68	72	48	32	60	65	86	38
	13.3%	13.0%	13.4%	9.4%	14.7%	15.7%	11.2%	15.3%	11.6%	17.0%	19.0%	13.8%	11.6%	17.5%	11.6%	12.8%	12.3%	10.0%	15.2%	13.2%	16.1%	10.5%	13.3%	13.5%	14.4%	11.1%
6	482	142	340	132	106	60	71	38	15	11	49	370	112	120	106	66	107	46	106	152	69	65	104	117	152	72
	23.8%	19.5%	26.2%	22.6%	24.7%	24.1%	25.7%	23.3%	21.7%	23.4%	23.2%	24.6%	21.3%	24.7%	27.9%	24.9%	21.7%	18.4%	23.8%	27.9%	23.2%	21.3%	23.0%	24.2%	25.5%	21.0%
SIGMA	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Prepared by Survation on behalf of the CIPR



Table 81 Q38. Ranked score table

	Total	Gei	nder				Reg	ion				Member	of CIPR			PR Role	e			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
An academic qualification, but not in public relations	5611	1970	3641	1859	1169	662	689	462	166	103	501	4081	1530	1253	1061	696	1536	689	1118	1543	860	942	1263	1320	1655	997
An academic qualification in public relations	6414	2254	4160	1661	1343	752	918	520	211	167	842	4873	1541	1577	1251	851	1443	745	1509	1728	912	864	1444	1521	1891	1011
A professional qualification, but not in public relations	4597	1698	2899	1365	954	569	635	364	161	107	442	3371	1226	1112	845	575	1164	566	989	1229	676	729	1013	1089	1363	797
A professional qualification in public relations	8260	2914	5346	2149	1806	1060	1137	642	295	199	972	6275	1985	2055	1559	1127	1840	1012	1875	2209	1209	1156	1775	1986	2446	1386
Experience in a public relations role	11489	4109	7380	3333	2453	1429	1583	935	400	270	1086	8457	3032	2782	2147	1512	2806	1404	2530	3117	1699	1721	2553	2782	3393	1923
Experience in a role in another sector, but not in public relations	6216	2385	3831	1875	1305	757	834	500	216	141	588	4506	1710	1426	1117	804	1585	834	1344	1598	902	993	1444	1444	1789	1089

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Table 82

C39. Please select which of the following is most accurate in relation to recruitment and redundancies at your organisation Base : Work in a public relations and non-practitioner

	Total	Ger	nder				Regi	on				Member	of CIPR			PR Role	e			Sei	niority			Years	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1625	564	1061	501	320	194	219	140	64	38	149	1184	441	486	380	265	494	-	446	544	298	305	441	452	503	229
My consultancy/ public relations department is recruiting	568 35.0%	207 36.7%	361 34.0%	218 43.5%	115 35.9%	64 33.0%	60 27.4%	38 27.1%	13 20.3%	9 23.7%	51 34.2%	399 33.7%	169 38.3%	127 26.1%	90 23.7%	60 22.6%	291 58.9%	-	135 30.3%	182 33.5%	89 29.9%	151 49.5%	164 37.2%	143 31.6%	169 33.6%	92 40.2%
My consultancy/ public relations department is not recruiting, nor making redundancies	934 57.5%	314 55.7%	620 58.4%	253 50.5%	180 56.3%	117 60.3%	138 63.0%	90 64.3%	47 73.4%	25 65.8%	84 56.4%	700 59.1%	234 53.1%	299 61.5%	251 66.1%	189 71.3%	195 39.5%	-	272 61.0%	322 59.2%	179 60.1%	145 47.5%	256 58.0%	272 60.2%	286 56.9%	120 52.4%
My consultancy/ public relations department is making redundancies	123 7.6%	43 7.6%	80 7.5%	30 6.0%	25 7.8%	13 6.7%	21 9.6%	12 8.6%	4 6.3%	4 10.5%	14 9.4%	85 7.2%	38 8.6%	60 12.3%	39 10.3%	16 6.0%	8 1.6%	-	39 8.7%	40 7.4%	30 10.1%	9 3.0%	21 4.8%	37 8.2%	48 9.5%	17 7.4%
SIGMA	1625 100.0%	564 100.0%	1061 100.0%	501 100.0%	320 100.0%	194 100.0%	219 100.0%	140 100.0%	64 100.0%	38 100.0%	149 100.0%	1184 100.0%	441 100.0%	486 100.0%	380 100.0%	265 100.0%	494 100.0%	-	446 100.0%	544 100.0%	298 100.0%	305 100.0%	441 100.0%	452 100.0%	503 100.0%	229 100.0%

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Table 83

Q40. When recruiting for junior public relations roles, are you aware if your organisation's recruitment process requires any of the following criteria of applicants?
Base : Work in a public relations and non-practitioner

]	Total	Ger	der				Regi	on				Member	of CIPR			PR Role	9			Sei	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1625	564	1061	501	320	194	219	140	64	38	149	1184	441	486	380	265	494	-	446	544	298	305	441	452	503	229
Candidates must have an undergraduate degree	783 48.2%	277 49.1%	506 47.7%	267 53.3%	139 43.4%	77 39.7%	85 38.8%	73 52.1%	28 43.8%	30 78.9%	84 56.4%	562 47.5%	221 50.1%	228 46.9%	178 46.8%	123 46.4%	254 51.4%	-	205 46.0%	257 47.2%	138 46.3%	168 55.1%	216 49.0%	211 46.7%	233 46.3%	123 53.7%
Candidates must have a masters degree	20 1.2%	13 2.3%	7 0.7%	1 0.2%	-	1 0.5%	-	1 0.7%	-	1 2.6%	16 10.7%	16 1.4%	4 0.9%	8 1.6%	6 1.6%	1 0.4%	5 1.0%	-	8 1.8%	4 0.7%	2 0.7%	6 2.0%	4 0.9%	9 2.0%	5 1.0%	2 0.9%
Candidates must be a member of a professional body	45 2.8%	29 5.1%	16 1.5%	6 1.2%	6 1.9%	4 2.1%	5 2.3%	5 3.6%	2 3.1%	-	17 11.4%	41 3.5%	4 0.9%	22 4.5%	10 2.6%	5 1.9%	8 1.6%	-	9 2.0%	10 1.8%	11 3.7%	14 4.6%	10 2.3%	4 0.9%	19 3.8%	12 5.2%
Candidates must have a professional qualification	113 7.0%	47 8.3%	66 6.2%	13 2.6%	22 6.9%	10 5.2%	19 8.7%	9 6.4%	5 7.8%	5 13.2%	30 20.1%	87 7.3%	26 5.9%	51 10.5%	31 8.2%	14 5.3%	17 3.4%	-	48 10.8%	27 5.0%	18 6.0%	16 5.2%	23 5.2%	28 6.2%	42 8.3%	20 8.7%
Candidates must have some on the job experience in a public relations role	843 51.9%	297 52.7%	546 51.5%	270 53.9%	154 48.1%	89 45.9%	113 51.6%	85 60.7%	29 45.3%	23 60.5%	80 53.7%	610 51.5%	233 52.8%	272 56.0%	191 50.3%	149 56.2%	231 46.8%	-	213 47.8%	268 49.3%	181 60.7%	161 52.8%	189 42.9%	244 54.0%	278 55.3%	132 57.6%
I am not aware of any of these criteria being in place	264 16.2%	98 17.4%	166 15.6%	86 17.2%	59 18.4%	36 18.6%	34 15.5%	18 12.9%	15 23.4%	-	16 10.7%	189 16.0%	75 17.0%	73 15.0%	61 16.1%	37 14.0%	93 18.8%	-	68 15.2%	90 16.5%	50 16.8%	50 16.4%	80 18.1%	73 16.2%	81 16.1%	30 13.1%
Not applicable - my organisation uses a recruitment consultant/agency to recruit employees	42 2.6%	9 1.6%	33 3.1%	11 2.2%	15 4.7%	2 1.0%	5 2.3%	3 2.1%	1 1.6%	1 2.6%	4 2.7%	31 2.6%	11 2.5%	7 1.4%	10 2.6%	8 3.0%	17 3.4%	-	9 2.0%	12 2.2%	9 3.0%	9 3.0%	10 2.3%	9 2.0%	18 3.6%	5 2.2%
Don't know	168 10.3%	51 9.0%	117 11.0%	40 8.0%	37 11.6%	30 15.5%	31 14.2%	13 9.3%	9 14.1%	1 2.6%	7 4.7%	132 11.1%	36 8.2%	58 11.9%	46 12.1%	30 11.3%	34 6.9%	-	79 17.7%	67 12.3%	16 5.4%	5 1.6%	66 15.0%	48 10.6%	42 8.3%	12 5.2%
SIGMA	2278 140.2%	821 145.6%	1457 137.3%	694 138.5%	432 135.0%	249 128.4%	292 133.3%	207 147.9%	89 139.1%	61 160.5%	254 170.5%	1668 140.9%	610 138.3%	719 147.9%	533 140.3%	367 138.5%	659 133.4%	-	639 143.3%	735 135.1%	425 142.6%	429 140.7%	598 135.6%	626 138.5%	718 142.7%	336 146.7%

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Table 84

Q41. When recruiting for senior public relations roles, are you aware if your organisation's recruitment process requires any of the following criteria of applicants? Base : Work in a public relations and non-practitioner

	Total	Gen	der				Regi	on				Member	of CIPR			PR Role	e			Ser	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1625	564	1061	501	320	194	219	140	64	38	149	1184	441	486	380	265	494	-	446	544	298	305	441	452	503	229
Candidates must have an undergraduate degree	757 46.6%	259 45.9%	498 46.9%	241 48.1%	148 46.3%	82 42.3%	100 45.7%	77 55.0%	26 40.6%	24 63.2%	59 39.6%	550 46.5%	207 46.9%	257 52.9%	161 42.4%	135 50.9%	204 41.3%	-	167 37.4%	263 48.3%	160 53.7%	152 49.8%	162 36.7%	213 47.1%	263 52.3%	119 52.0%
Candidates must have a masters degree	91 5.6%	33 5.9%	58 5.5%	11 2.2%	3 0.9%	5 2.6%	13 5.9%	8 5.7%	2 3.1%	1 2.6%	48 32.2%	73 6.2%	18 4.1%	40 8.2%	22 5.8%	12 4.5%	17 3.4%	-	23 5.2%	30 5.5%	17 5.7%	15 4.9%	18 4.1%	32 7.1%	33 6.6%	8 3.5%
Candidates must be a member of a professional body	246 15.1%	93 16.5%	153 14.4%	37 7.4%	46 14.4%	35 18.0%	32 14.6%	29 20.7%	11 17.2%	13 34.2%	43 28.9%	226 19.1%	20 4.5%	113 23.3%	55 14.5%	35 13.2%	43 8.7%	-	63 14.1%	74 13.6%	51 17.1%	51 16.7%	44 10.0%	56 12.4%	99 19.7%	47 20.5%
Candidates must have a professional qualification	329 20.2%	98 17.4%	231 21.8%	53 10.6%	74 23.1%	43 22.2%	51 23.3%	28 20.0%	10 15.6%	11 28.9%	59 39.6%	268 22.6%	61 13.8%	150 30.9%	74 19.5%	47 17.7%	58 11.7%	-	104 23.3%	102 18.8%	64 21.5%	53 17.4%	74 16.8%	97 21.5%	105 20.9%	53 23.1%
Candidates must have some on the job experience in a public relations role	1137 70.0%	403 71.5%	734 69.2%	349 69.7%	228 71.3%	135 69.6%	145 66.2%	104 74.3%	39 60.9%	28 73.7%	109 73.2%	842 71.1%	295 66.9%	349 71.8%	228 60.0%	182 68.7%	378 76.5%	-	252 56.5%	362 66.5%	244 81.9%	254 83.3%	245 55.6%	321 71.0%	382 75.9%	189 82.5%
I am not aware of any of these criteria being in place	113 7.0%	37 6.6%	76 7.2%	45 9.0%	12 3.8%	15 7.7%	15 6.8%	8 5.7%	10 15.6%	1 2.6%	7 4.7%	75 6.3%	38 8.6%	28 5.8%	41 10.8%	18 6.8%	26 5.3%	-	39 8.7%	46 8.5%	16 5.4%	12 3.9%	45 10.2%	34 7.5%	25 5.0%	9 3.9%
Not applicable - my organisation uses a recruitment consultant/agency to recruit employees	45 2.8%	9 1.6%	36 3.4%	17 3.4%	11 3.4%	4 2.1%	7 3.2%	2 1.4%	1 1.6%	1 2.6%	2 1.3%	33 2.8%	12 2.7%	8 1.6%	17 4.5%	7 2.6%	13 2.6%	-	7 1.6%	21 3.9%	8 2.7%	7 2.3%	9 2.0%	15 3.3%	14 2.8%	7 3.1%
Don't know	215 13.2%	69 12.2%	146 13.8%	64 12.8%	54 16.9%	26 13.4%	32 14.6%	17 12.1%	11 17.2%	4 10.5%	7 4.7%	144 12.2%	71 16.1%	63 13.0%	63 16.6%	41 15.5%	48 9.7%	-	127 28.5%	69 12.7%	11 3.7%	4 1.3%	118 26.8%	56 12.4%	36 7.2%	5 2.2%
SIGMA	2933 180.5%	1001 177.5%	1932 182.1%	817 163.1%	576 180.0%	345 177.8%	395 180.4%	273 195.0%	110 171.9%	83 218.4%	334 224.2%	2211 186.7%	722 163.7%	1008 207.4%	661 173.9%	477 180.0%	787 159.3%	-	782 175.3%	967 177.8%	571 191.6%	548 179.7%	715 162.1%	824 182.3%	957 190.3%	437 190.8%

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Table 85 Q42A. Do you agree or disagree with each of the following statements? I believe that public relations campaigns are more effective if practiced by teams who are: Ethnically diverse Base : All Respondents

	Total	Ger	nder				Regi	on				Member	of CIPR			PR Role)			Ser	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector		In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
Agree	1015	378	637	332	200	109	126	58	35	17	138	755	260	255	181	149	209	117	228	262	136	150	224	225	292	170
	50.0%	51.8%	49.1%	56.9%	46.5%	43.8%	45.7%	35.6%	50.7%	36.2%	65.4%	50.2%	49.5%	52.5%	47.6%	56.2%	42.3%	46.8%	51.1%	48.2%	45.6%	49.2%	49.6%	46.6%	48.9%	49.6%
Disagree	525	210	315	137	114	79	75	51	16	15	38	381	144	117	99	54	166	57	102	148	86	94	109	131	159	94
	25.9%	28.8%	24.3%	23.5%	26.5%	31.7%	27.2%	31.3%	23.2%	31.9%	18.0%	25.3%	27.4%	24.1%	26.1%	20.4%	33.6%	22.8%	22.9%	27.2%	28.9%	30.8%	24.1%	27.1%	26.6%	27.4%
Don't know	488	142	346	114	116	61	75	54	18	15	35	367	121	114	100	62	119	76	116	134	76	61	119	127	146	79
	24.1%	19.5%	26.7%	19.6%	27.0%	24.5%	27.2%	33.1%	26.1%	31.9%	16.6%	24.4%	23.0%	23.5%	26.3%	23.4%	24.1%	30.4%	26.0%	24.6%	25.5%	20.0%	26.3%	26.3%	24.5%	23.0%
SIGMA	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

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Table 86 Q42A. Do you agree or disagree with each of the following statements? I believe that public relations campaigns are more effective if practiced by teams who are: Ethnically diverse Base : All Respondents

	Total			Age			Ethnic	Group	Disab	oility	Sexual O	rientation	Pare	ent		University			Secondary E	ducation		Emplo	oyment
		18 to 24	25 to 34	35 to 44	45 to 60	Over 60	White	BME	Yes	No	Heterosexual	Non- heterosexual	Yes	No	Russell Group	Other University	Did not go to University	Comprehensiv e school	Independent school	Grammar school	Educated outside the UK	Full-time	Part-time
Unweighted Total	2028	106	639	599	573	111	1700	175	109	1773	1664	122	689	1339	549	1206	306	1073	327	321	285	1669	206
Agree	1015	48	299	302	310	56	805	130	66	868	818	74	356	659	267	616	151	504	155	161	184	812	99
	50.0%	45.3%	46.8%	50.4%	54.1%	50.5%	47.4%	74.3%	60.6%	49.0%	49.2%	60.7%	51.7%	49.2%	48.6%	51.1%	49.3%	47.0%	47.4%	50.2%	64.6%	48.7%	48.1%
Disagree	525	29	167	161	132	36	473	21	28	467	451	25	167	358	126	318	89	298	83	84	56	448	45
	25.9%	27.4%	26.1%	26.9%	23.0%	32.4%	27.8%	12.0%	25.7%	26.3%	27.1%	20.5%	24.2%	26.7%	23.0%	26.4%	29.1%	27.8%	25.4%	26.2%	19.6%	26.8%	21.8%
Don't know	488	29	173	136	131	19	422	24	15	438	395	23	166	322	156	272	66	271	89	76	45	409	62
	24.1%	27.4%	27.1%	22.7%	22.9%	17.1%	24.8%	13.7%	13.8%	24.7%	23.7%	18.9%	24.1%	24.0%	28.4%	22.6%	21.6%	25.3%	27.2%	23.7%	15.8%	24.5%	30.1%
SIGMA	2028	106	639	599	573	111	1700	175	109	1773	1664	122	689	1339	549	1206	306	1073	327	321	285	1669	206
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

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Table 87 Q42B. Do you agree or disagree with each of the following statements? I believe that public relations campaigns are more effective if practiced by teams who are: Socially diverse Base : All Respondents

	Total	Gei	nder				Regio	on				Member	of CIPR			PR Role	e			Se	niority			Years	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector		In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
Agree	1400	494	906	418	293	159	184	105	47	35	159	1031	369	339	249	195	325	164	325	372	194	195	335	318	388	231
	69.0%	67.7%	69.8%	71.7%	68.1%	63.9%	66.7%	64.4%	68.1%	74.5%	75.4%	68.6%	70.3%	69.8%	65.5%	73.6%	65.8%	65.6%	72.9%	68.4%	65.1%	63.9%	74.1%	65.8%	65.0%	67.3%
Disagree	328	143	185	96	66	47	43	28	10	7	31	242	86	76	68	33	103	35	58	94	56	67	61	86	106	62
	16.2%	19.6%	14.3%	16.5%	15.3%	18.9%	15.6%	17.2%	14.5%	14.9%	14.7%	16.1%	16.4%	15.6%	17.9%	12.5%	20.9%	14.0%	13.0%	17.3%	18.8%	22.0%	13.5%	17.8%	17.8%	18.1%
Don't know	300	93	207	69	71	43	49	30	12	5	21	230	70	71	63	37	66	51	63	78	48	43	56	79	103	50
	14.8%	12.7%	15.9%	11.8%	16.5%	17.3%	17.8%	18.4%	17.4%	10.6%	10.0%	15.3%	13.3%	14.6%	16.6%	14.0%	13.4%	20.4%	14.1%	14.3%	16.1%	14.1%	12.4%	16.4%	17.3%	14.6%
SIGMA	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

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Table 88 Q42B. Do you agree or disagree with each of the following statements? I believe that public relations campaigns are more effective if practiced by teams who are: Socially diverse Base : All Respondents

	Total			Age			Ethnic	Group	Disab	ility	Sexual O	rientation	Pare	ent		University			Secondary E	ducation		Emplo	oyment
		18 to 24	25 to 34	35 to 44	45 to 60	Over 60	White	BME	Yes	No	Heterosexual	Non- heterosexual	Yes	No	Russell Group	Other University	Did not go to University	Comprehensiv e school	Independent school	Grammar school	Educated outside the UK	Full-time	Part-time
Unweighted Total	2028	106	639	599	573	111	1700	175	109	1773	1664	122	689	1339	549	1206	306	1073	327	321	285	1669	206
Agree	1400	79	453	392	399	77	1152	147	82	1219	1146	94	465	935	374	844	203	735	218	219	214	1129	143
	69.0%	74.5%	70.9%	65.4%	69.6%	69.4%	67.8%	84.0%	75.2%	68.8%	68.9%	77.0%	67.5%	69.8%	68.1%	70.0%	66.3%	68.5%	66.7%	68.2%	75.1%	67.6%	69.4%
Disagree	328	16	93	113	85	21	286	16	18	284	275	16	111	217	86	195	56	174	54	54	42	291	24
	16.2%	15.1%	14.6%	18.9%	14.8%	18.9%	16.8%	9.1%	16.5%	16.0%	16.5%	13.1%	16.1%	16.2%	15.7%	16.2%	18.3%	16.2%	16.5%	16.8%	14.7%	17.4%	11.7%
Don't know	300	11	93	94	89	13	262	12	9	270	243	12	113	187	89	167	47	164	55	48	29	249	39
	14.8%	10.4%	14.6%	15.7%	15.5%	11.7%	15.4%	6.9%	8.3%	15.2%	14.6%	9.8%	16.4%	14.0%	16.2%	13.8%	15.4%	15.3%	16.8%	15.0%	10.2%	14.9%	18.9%
SIGMA	2028	106	639	599	573	111	1700	175	109	1773	1664	122	689	1339	549	1206	306	1073	327	321	285	1669	206
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

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Table 89 Q42C. Do you agree or disagree with each of the following statements? I believe that public relations campaigns are more effective if practiced by teams who are: Of all ages

Base : All Respondents

	Total	Ger	nder				Regi	on				Member	of CIPR			PR Role	9			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
Agree	1349	468	881	399	296	154	177	107	46	39	131	984	365	322	251	167	325	168	319	343	184	199	314	291	375	253
	66.5%	64.1%	67.9%	68.4%	68.8%	61.8%	64.1%	65.6%	66.7%	83.0%	62.1%	65.5%	69.5%	66.3%	66.1%	63.0%	65.8%	67.2%	71.5%	63.1%	61.7%	65.2%	69.5%	60.2%	62.8%	73.8%
Disagree	394	162	232	109	79	54	57	27	9	7	52	301	93	92	73	53	106	47	62	127	65	62	79	114	119	59
	19.4%	22.2%	17.9%	18.7%	18.4%	21.7%	20.7%	16.6%	13.0%	14.9%	24.6%	20.0%	17.7%	18.9%	19.2%	20.0%	21.5%	18.8%	13.9%	23.3%	21.8%	20.3%	17.5%	23.6%	19.9%	17.2%
Don't know	285	100	185	75	55	41	42	29	14	1	28	218	67	72	56	45	63	35	65	74	49	44	59	78	103	31
	14.1%	13.7%	14.3%	12.9%	12.8%	16.5%	15.2%	17.8%	20.3%	2.1%	13.3%	14.5%	12.8%	14.8%	14.7%	17.0%	12.8%	14.0%	14.6%	13.6%	16.4%	14.4%	13.1%	16.1%	17.3%	9.0%
SIGMA	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

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Table 90 Q42C. Do you agree or disagree with each of the following statements? I believe that public relations campaigns are more effective if practiced by teams who are: Of all ages

Base : All Respondents

	Total			Age			Ethnic	Group	Disat	oility	Sexual Or	rientation	Pare	ent		University			Secondary E	ducation		Emplo	oyment
		18 to 24	25 to 34	35 to 44	45 to 60	Over 60	White	BME	Yes	No	Heterosexual	Non- heterosexual	Yes	No	Russell Group	Other University	Did not go to University	Comprehensiv e school	Independent school	Grammar school	Educated outside the UK	Full-time	Part-time
Unweighted Total	2028	106	639	599	573	111	1700	175	109	1773	1664	122	689	1339	549	1206	306	1073	327	321	285	1669	206
Agree	1349	77	410	365	408	89	1132	123	78	1177	1106	88	441	908	366	787	218	706	212	226	193	1087	146
	66.5%	72.6%	64.2%	60.9%	71.2%	80.2%	66.6%	70.3%	71.6%	66.4%	66.5%	72.1%	64.0%	67.8%	66.7%	65.3%	71.2%	65.8%	64.8%	70.4%	67.7%	65.1%	70.9%
Disagree	394	20	131	129	98	16	327	34	18	340	326	18	137	257	98	253	50	205	63	62	58	337	34
	19.4%	18.9%	20.5%	21.5%	17.1%	14.4%	19.2%	19.4%	16.5%	19.2%	19.6%	14.8%	19.9%	19.2%	17.9%	21.0%	16.3%	19.1%	19.3%	19.3%	20.4%	20.2%	16.5%
Don't know	285	9	98	105	67	6	241	18	13	256	232	16	111	174	85	166	38	162	52	33	34	245	26
	14.1%	8.5%	15.3%	17.5%	11.7%	5.4%	14.2%	10.3%	11.9%	14.4%	13.9%	13.1%	16.1%	13.0%	15.5%	13.8%	12.4%	15.1%	15.9%	10.3%	11.9%	14.7%	12.6%
SIGMA	2028	106	639	599	573	111	1700	175	109	1773	1664	122	689	1339	549	1206	306	1073	327	321	285	1669	206
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

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Table 91 Q42D. Do you agree or disagree with each of the following statements? I believe that public relations campaigns are more effective if practiced by teams who are: Representative of the audience(s) they are communicating with Base : All Respondents

	Total	Ger	nder				Regi	on				Member	of CIPR			PR Role	e			Sei	niority			Years i	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector		In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
Agree	1318 65.0%	460 63.0%	858 66.1%	364 62.4%	289 67.2%	158 63.5%	174 63.0%	98 60.1%	47 68.1%	36 76.6%	152 72.0%	974 64.8%	344 65.5%	320 65.8%	230 60.5%	165 62.3%	317 64.2%	170 68.0%	301 67.5%	347 63.8%	174 58.4%	188 61.6%	295 65.3%	310 64.2%	377 63.1%	220 64.1%
Disagree	493 24.3%	195 26.7%	298 23.0%	155 26.6%	98 22.8%	63 25.3%	69 25.0%	45 27.6%	11 15.9%	11 23.4%	41 19.4%	370 24.6%	123 23.4%	117 24.1%	98 25.8%	69 26.0%	136 27.5%	46 18.4%	90 20.2%	145 26.7%	89 29.9%	89 29.2%	107 23.7%	119 24.6%	146 24.5%	94 27.4%
Don't know	217 10.7%	75 10.3%	142 10.9%	64 11.0%	43 10.0%	28 11.2%	33 12.0%	20 12.3%	11 15.9%	-	18 8.5%	159 10.6%	58 11.0%	49 10.1%	52 13.7%	31 11.7%	41 8.3%	34 13.6%	55 12.3%	52 9.6%	35 11.7%	28 9.2%	50 11.1%	54 11.2%	74 12.4%	29 8.5%
SIGMA	2028 100.0%	730 100.0%	1298 100.0%	583 100.0%	430 100.0%	249 100.0%	276 100.0%	163 100.0%	69 100.0%	47 100.0%	211 100.0%	1503 100.0%	525 100.0%	486 100.0%	380 100.0%	265 100.0%	494 100.0%	250 100.0%	446 100.0%	544 100.0%	298 100.0%	305 100.0%	452 100.0%	483 100.0%	597 100.0%	343 100.0%

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Table 92 Q42D. Do you agree or disagree with each of the following statements? I believe that public relations campaigns are more effective if practiced by teams who are: Representative of the audience(s) they are communicating with Base : All Respondents

	Total			Age			Ethnic	Group	Disab	ility	Sexual O	rientation	Pare	ent		University			Secondary E	ducation		Emplo	oyment
		18 to 24	25 to 34	35 to 44	45 to 60	Over 60	White	BME	Yes	No	Heterosexual	Non- heterosexual	Yes	No	Russell Group	Other University	Did not go to University	Comprehensiv e school	Independent school	Grammar school	Educated outside the UK	Full-time	Part-time
Unweighted Total	2028	106	639	599	573	111	1700	175	109	1773	1664	122	689	1339	549	1206	306	1073	327	321	285	1669	206
Agree	1318	71	420	374	381	72	1088	127	71	1153	1085	76	447	871	333	787	214	689	195	214	205	1063	139
	65.0%	67.0%	65.7%	62.4%	66.5%	64.9%	64.0%	72.6%	65.1%	65.0%	65.2%	62.3%	64.9%	65.0%	60.7%	65.3%	69.9%	64.2%	59.6%	66.7%	71.9%	63.7%	67.5%
Disagree	493	25	150	151	135	32	431	31	27	432	403	34	161	332	147	296	65	265	88	82	54	427	39
	24.3%	23.6%	23.5%	25.2%	23.6%	28.8%	25.4%	17.7%	24.8%	24.4%	24.2%	27.9%	23.4%	24.8%	26.8%	24.5%	21.2%	24.7%	26.9%	25.5%	18.9%	25.6%	18.9%
Don't know	217	10	69	74	57	7	181	17	11	188	176	12	81	136	69	123	27	119	44	25	26	179	28
	10.7%	9.4%	10.8%	12.4%	9.9%	6.3%	10.6%	9.7%	10.1%	10.6%	10.6%	9.8%	11.8%	10.2%	12.6%	10.2%	8.8%	11.1%	13.5%	7.8%	9.1%	10.7%	13.6%
SIGMA	2028	106	639	599	573	111	1700	175	109	1773	1664	122	689	1339	549	1206	306	1073	327	321	285	1669	206
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

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Table 93 Q42E. Do you agree or disagree with each of the following statements? I believe that public relations campaigns are more effective if practiced by teams who are: Culturally diverse Base : All Respondents

	Total	Gen	nder				Regi	on				Member	of CIPR			PR Role	e			Sei	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector		In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
Agree	1327	487	840	410	276	140	177	92	39	29	164	983	344	318	244	188	299	156	295	350	186	197	303	310	355	237
	65.4%	66.7%	64.7%	70.3%	64.2%	56.2%	64.1%	56.4%	56.5%	61.7%	77.7%	65.4%	65.5%	65.4%	64.2%	70.9%	60.5%	62.4%	66.1%	64.3%	62.4%	64.6%	67.0%	64.2%	59.5%	69.1%
Disagree	356	144	212	92	72	62	51	34	11	9	25	257	99	80	68	36	115	38	71	101	59	63	75	81	123	58
	17.6%	19.7%	16.3%	15.8%	16.7%	24.9%	18.5%	20.9%	15.9%	19.1%	11.8%	17.1%	18.9%	16.5%	17.9%	13.6%	23.3%	15.2%	15.9%	18.6%	19.8%	20.7%	16.6%	16.8%	20.6%	16.9%
Don't know	345	99	246	81	82	47	48	37	19	9	22	263	82	88	68	41	80	56	80	93	53	45	74	92	119	48
	17.0%	13.6%	19.0%	13.9%	19.1%	18.9%	17.4%	22.7%	27.5%	19.1%	10.4%	17.5%	15.6%	18.1%	17.9%	15.5%	16.2%	22.4%	17.9%	17.1%	17.8%	14.8%	16.4%	19.0%	19.9%	14.0%
SIGMA	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

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Table 94 Q42E. Do you agree or disagree with each of the following statements? I believe that public relations campaigns are more effective if practiced by teams who are: Culturally diverse Base : All Respondents

	Total			Age			Ethnic	Group	Disab	ility	Sexual O	rientation	Pare	ent		University			Secondary E	ducation		Emplo	oyment
		18 to 24	25 to 34	35 to 44	45 to 60	Over 60	White	BME	Yes	No	Heterosexual	Non- heterosexual	Yes	No	Russell Group	Other University	Did not go to University	Comprehensiv e school	Independent school	Grammar school	Educated outside the UK	Full-time	Part-time
Unweighted Total	2028	106	639	599	573	111	1700	175	109	1773	1664	122	689	1339	549	1206	306	1073	327	321	285	1669	206
Agree	1327	73	413	373	392	76	1083	149	83	1147	1085	90	452	875	353	812	188	676	211	207	220	1075	130
	65.4%	68.9%	64.6%	62.3%	68.4%	68.5%	63.7%	85.1%	76.1%	64.7%	65.2%	73.8%	65.6%	65.3%	64.3%	67.3%	61.4%	63.0%	64.5%	64.5%	77.2%	64.4%	63.1%
Disagree	356	16	108	120	90	22	319	14	13	320	301	17	119	237	88	210	63	200	58	59	34	305	32
	17.6%	15.1%	16.9%	20.0%	15.7%	19.8%	18.8%	8.0%	11.9%	18.0%	18.1%	13.9%	17.3%	17.7%	16.0%	17.4%	20.6%	18.6%	17.7%	18.4%	11.9%	18.3%	15.5%
Don't know	345	17	118	106	91	13	298	12	13	306	278	15	118	227	108	184	55	197	58	55	31	289	44
	17.0%	16.0%	18.5%	17.7%	15.9%	11.7%	17.5%	6.9%	11.9%	17.3%	16.7%	12.3%	17.1%	17.0%	19.7%	15.3%	18.0%	18.4%	17.7%	17.1%	10.9%	17.3%	21.4%
SIGMA	2028	106	639	599	573	111	1700	175	109	1773	1664	122	689	1339	549	1206	306	1073	327	321	285	1669	206
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

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Table 95 Q42F. Do you agree or disagree with each of the following statements? I believe that public relations campaigns are more effective if practiced by teams who are: Made up of a proportionate number of men and women Base : All Respondents

	Total	Ger	der				Regi	on				Member	of CIPR			PR Role	e			Se	niority			Years	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector		In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
Agree	1034	378	656	326	223	120	130	70	32	23	110	757	277	253	180	142	232	129	234	277	136	146	244	238	284	170
	51.0%	51.8%	50.5%	55.9%	51.9%	48.2%	47.1%	42.9%	46.4%	48.9%	52.1%	50.4%	52.8%	52.1%	47.4%	53.6%	47.0%	51.6%	52.5%	50.9%	45.6%	47.9%	54.0%	49.3%	47.6%	49.6%
Disagree	637	239	398	174	134	75	91	59	21	13	70	462	175	145	127	65	190	72	129	175	96	114	138	147	192	122
	31.4%	32.7%	30.7%	29.8%	31.2%	30.1%	33.0%	36.2%	30.4%	27.7%	33.2%	30.7%	33.3%	29.8%	33.4%	24.5%	38.5%	28.8%	28.9%	32.2%	32.2%	37.4%	30.5%	30.4%	32.2%	35.6%
Don't know	357	113	244	83	73	54	55	34	16	11	31	284	73	88	73	58	72	49	83	92	66	45	70	98	121	51
	17.6%	15.5%	18.8%	14.2%	17.0%	21.7%	19.9%	20.9%	23.2%	23.4%	14.7%	18.9%	13.9%	18.1%	19.2%	21.9%	14.6%	19.6%	18.6%	16.9%	22.1%	14.8%	15.5%	20.3%	20.3%	14.9%
SIGMA	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

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Table 96 Q42F. Do you agree or disagree with each of the following statements? I believe that public relations campaigns are more effective if practiced by teams who are: Made up of a proportionate number of men and women Base : All Respondents

	Total			Age			Ethnic	Group	Disat	oility	Sexual O	rientation	Pare	ent		University			Secondary E	ducation		Emplo	oyment
		18 to 24	25 to 34	35 to 44	45 to 60	Over 60	White	BME	Yes	No	Heterosexual	Non- heterosexual	Yes	No	Russell Group	Other University	Did not go to University	Comprehensiv e school	Independent school	Grammar school	Educated outside the UK	Full-time	Part-time
Unweighted Total	2028	106	639	599	573	111	1700	175	109	1773	1664	122	689	1339	549	1206	306	1073	327	321	285	1669	206
Agree	1034	57	331	286	299	61	858	98	59	903	843	70	362	672	312	595	145	521	174	169	155	818	118
	51.0%	53.8%	51.8%	47.7%	52.2%	55.0%	50.5%	56.0%	54.1%	50.9%	50.7%	57.4%	52.5%	50.2%	56.8%	49.3%	47.4%	48.6%	53.2%	52.6%	54.4%	49.0%	57.3%
Disagree	637	34	200	190	175	38	531	57	33	553	526	34	198	439	139	405	103	347	98	99	89	544	55
	31.4%	32.1%	31.3%	31.7%	30.5%	34.2%	31.2%	32.6%	30.3%	31.2%	31.6%	27.9%	28.7%	32.8%	25.3%	33.6%	33.7%	32.3%	30.0%	30.8%	31.2%	32.6%	26.7%
Don't know	357	15	108	123	99	12	311	20	17	317	295	18	129	228	98	206	58	205	55	53	41	307	33
	17.6%	14.2%	16.9%	20.5%	17.3%	10.8%	18.3%	11.4%	15.6%	17.9%	17.7%	14.8%	18.7%	17.0%	17.9%	17.1%	19.0%	19.1%	16.8%	16.5%	14.4%	18.4%	16.0%
SIGMA	2028	106	639	599	573	111	1700	175	109	1773	1664	122	689	1339	549	1206	306	1073	327	321	285	1669	206
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

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Table 97 Q42G. Do you agree or disagree with each of the following statements? I believe that public relations campaigns are more effective if practiced by teams who are: Made up of a proportionate number of people with and without disabilities Base : All Respondents

	Total	Ger	nder				Regi	on				Member	of CIPR			PR Role	e			Sei	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector		In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
Agree	607	215	392	191	121	68	89	31	27	10	70	451	156	168	97	96	97	70	135	159	79	76	126	136	175	91
	29.9%	29.5%	30.2%	32.8%	28.1%	27.3%	32.2%	19.0%	39.1%	21.3%	33.2%	30.0%	29.7%	34.6%	25.5%	36.2%	19.6%	28.0%	30.3%	29.2%	26.5%	24.9%	27.9%	28.2%	29.3%	26.5%
Disagree	746	291	455	220	155	101	91	60	22	19	78	540	206	154	142	84	239	86	150	208	110	141	163	184	222	136
	36.8%	39.9%	35.1%	37.7%	36.0%	40.6%	33.0%	36.8%	31.9%	40.4%	37.0%	35.9%	39.2%	31.7%	37.4%	31.7%	48.4%	34.4%	33.6%	38.2%	36.9%	46.2%	36.1%	38.1%	37.2%	39.7%
Don't know	675	224	451	172	154	80	96	72	20	18	63	512	163	164	141	85	158	94	161	177	109	88	163	163	200	116
	33.3%	30.7%	34.7%	29.5%	35.8%	32.1%	34.8%	44.2%	29.0%	38.3%	29.9%	34.1%	31.0%	33.7%	37.1%	32.1%	32.0%	37.6%	36.1%	32.5%	36.6%	28.9%	36.1%	33.7%	33.5%	33.8%
SIGMA	2028	730	1298	583	430	249	276	163	69	47	211	1503	525	486	380	265	494	250	446	544	298	305	452	483	597	343
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

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Table 98 Q42G. Do you agree or disagree with each of the following statements? I believe that public relations campaigns are more effective if practiced by teams who are: Made up of a proportionate number of people with and without disabilities Base : All Respondents

	Total			Age			Ethnic	Group	Disab	ility	Sexual O	rientation	Pare	ent		University			Secondary E	ducation		Emplo	yment
		18 to 24	25 to 34	35 to 44	45 to 60	Over 60	White	BME	Yes	No	Heterosexual	Non- heterosexual	Yes	No	Russell Group	Other University	Did not go to University	Comprehensiv e school	Independent school	Grammar school	Educated outside the UK	Full-time	Part-time
Unweighted Total	2028	106	639	599	573	111	1700	175	109	1773	1664	122	689	1339	549	1206	306	1073	327	321	285	1669	206
Agree	607	25	177	180	188	37	477	79	49	509	489	43	214	393	153	370	95	319	84	86	109	471	57
	29.9%	23.6%	27.7%	30.1%	32.8%	33.3%	28.1%	45.1%	45.0%	28.7%	29.4%	35.2%	31.1%	29.4%	27.9%	30.7%	31.0%	29.7%	25.7%	26.8%	38.2%	28.2%	27.7%
Disagree	746	45	237	218	200	46	642	53	33	660	630	39	244	502	178	458	119	391	129	126	93	634	71
	36.8%	42.5%	37.1%	36.4%	34.9%	41.4%	37.8%	30.3%	30.3%	37.2%	37.9%	32.0%	35.4%	37.5%	32.4%	38.0%	38.9%	36.4%	39.4%	39.3%	32.6%	38.0%	34.5%
Don't know	675	36	225	201	185	28	581	43	27	604	545	40	231	444	218	378	92	363	114	109	83	564	78
	33.3%	34.0%	35.2%	33.6%	32.3%	25.2%	34.2%	24.6%	24.8%	34.1%	32.8%	32.8%	33.5%	33.2%	39.7%	31.3%	30.1%	33.8%	34.9%	34.0%	29.1%	33.8%	37.9%
SIGMA	2028	106	639	599	573	111	1700	175	109	1773	1664	122	689	1339	549	1206	306	1073	327	321	285	1669	206
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

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Q43. Which skills/competencies does your organisation look for when recruiting for junior roles? Base : All Answering

	Total	Ger	der				Regi	on				Member	of CIPR			PR Role)			Ser	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1607	553	1054	495	317	192	216	139	62	38	148	1175	432	483	376	261	487	-	440	535	298	302	434	447	497	229
Attention to detail	1077 67.0%	376 68.0%	701 66.5%	356 71.9%	208 65.6%	133 69.3%	135 62.5%	107 77.0%	35 56.5%	27 71.1%	76 51.4%	774 65.9%	303 70.1%	295 61.1%	236 62.8%	166 63.6%	380 78.0%	-	241 54.8%	345 64.5%	232 77.9%	239 79.1%	267 61.5%	294 65.8%	353 71.0%	163 71.2%
Behavioural psychology	81 5.0%	33 6.0%	48 4.6%	18 3.6%	17 5.4%	5 2.6%	10 4.6%	5 3.6%	-	1 2.6%	25 16.9%	57 4.9%	24 5.6%	16 3.3%	25 6.6%	8 3.1%	32 6.6%	-	16 3.6%	24 4.5%	16 5.4%	23 7.6%	20 4.6%	22 4.9%	24 4.8%	15 6.6%
Budgeting and financial planning	51 3.2%	24 4.3%	27 2.6%	16 3.2%	6 1.9%	2 1.0%	7 3.2%	1 0.7%	2 3.2%	4 10.5%	13 8.8%	41 3.5%	10 2.3%	11 2.3%	14 3.7%	6 2.3%	20 4.1%	-	18 4.1%	11 2.1%	8 2.7%	12 4.0%	20 4.6%	13 2.9%	10 2.0%	8 3.5%
Creativity	942 58.6%	325 58.8%	617 58.5%	284 57.4%	192 60.6%	115 59.9%	116 53.7%	87 62.6%	32 51.6%	28 73.7%	88 59.5%	677 57.6%	265 61.3%	263 54.5%	200 53.2%	156 59.8%	323 66.3%	-	213 48.4%	297 55.5%	206 69.1%	207 68.5%	226 52.1%	261 58.4%	315 63.4%	140 61.1%
HTML and coding	52 3.2%	24 4.3%	28 2.7%	14 2.8%	8 2.5%	6 3.1%	11 5.1%	6 4.3%	-	1 2.6%	6 4.1%	45 3.8%	7 1.6%	18 3.7%	13 3.5%	7 2.7%	14 2.9%	-	8 1.8%	11 2.1%	16 5.4%	16 5.3%	9 2.1%	12 2.7%	15 3.0%	16 7.0%
Interpersonal skills	1136 70.7%	401 72.5%	735 69.7%	361 72.9%	217 68.5%	142 74.0%	151 69.9%	103 74.1%	34 54.8%	33 86.8%	95 64.2%	816 69.4%	320 74.1%	314 65.0%	258 68.6%	187 71.6%	377 77.4%	-	262 59.5%	365 68.2%	238 79.9%	250 82.8%	275 63.4%	315 70.5%	366 73.6%	180 78.6%
Knowledge of current affairs and industry trends	710 44.2%	266 48.1%	444 42.1%	265 53.5%	118 37.2%	70 36.5%	83 38.4%	63 45.3%	20 32.3%	22 57.9%	69 46.6%	504 42.9%	206 47.7%	195 40.4%	145 38.6%	100 38.3%	270 55.4%	-	159 36.1%	216 40.4%	145 48.7%	174 57.6%	178 41.0%	187 41.8%	221 44.5%	124 54.1%
Leadership and management skills	91 5.7%	35 6.3%	56 5.3%	30 6.1%	11 3.5%	9 4.7%	6 2.8%	4 2.9%	4 6.5%	3 7.9%	24 16.2%	74 6.3%	17 3.9%	23 4.8%	27 7.2%	8 3.1%	33 6.8%		27 6.1%	27 5.0%	14 4.7%	21 7.0%	23 5.3%	22 4.9%	30 6.0%	16 7.0%
Oral communication	1084 67.5%	382 69.1%	702 66.6%	339 68.5%	207 65.3%	126 65.6%	144 66.7%	102 73.4%	43 69.4%	31 81.6%	92 62.2%	786 66.9%	298 69.0%	323 66.9%	230 61.2%	170 65.1%	361 74.1%	-	259 58.9%	337 63.0%	233 78.2%	236 78.1%	262 60.4%	292 65.3%	348 70.0%	182 79.5%
Organisational skills	985 61.3%	317 57.3%	668 63.4%	317 64.0%	186 58.7%	127 66.1%	135 62.5%	91 65.5%	30 48.4%	27 71.1%	72 48.6%	724 61.6%	261 60.4%	286 59.2%	206 54.8%	159 60.9%	334 68.6%	-	250 56.8%	302 56.4%	210 70.5%	206 68.2%	245 56.5%	284 63.5%	314 63.2%	142 62.0%
Photo/video editing	217 13.5%	79 14.3%	138 13.1%	51 10.3%	50 15.8%	23 12.0%	33 15.3%	21 15.1%	6 9.7%	7 18.4%	26 17.6%	174 14.8%	43 10.0%	83 17.2%	42 11.2%	37 14.2%	55 11.3%	-	47 10.7%	67 12.5%	50 16.8%	50 16.6%	42 9.7%	66 14.8%	75 15.1%	34 14.8%
Project management	268 16.7%	90 16.3%	178 16.9%	98 19.8%	52 16.4%	25 13.0%	27 12.5%	17 12.2%	9 14.5%	11 28.9%	29 19.6%	201 17.1%	67 15.5%	77 15.9%	63 16.8%	41 15.7%	87 17.9%	-	50 11.4%	73 13.6%	75 25.2%	65 21.5%	47 10.8%	76 17.0%	100 20.1%	45 19.7%
Qualitative data analysis	92 5.7%	40 7.2%	52 4.9%	31 6.3%	19 6.0%	6 3.1%	7 3.2%	5 3.6%	2 3.2%	-	22 14.9%	70 6.0%	22 5.1%	17 3.5%	23 6.1%	10 3.8%	42 8.6%	-	15 3.4%	25 4.7%	20 6.7%	26 8.6%	18 4.1%	26 5.8%	33 6.6%	15 6.6%
Quantitative data analysis	83 5.2%	38 6.9%	45 4.3%	30 6.1%	19 6.0%	7 3.6%	10 4.6%	2 1.4%	2 3.2%	-	13 8.8%	60 5.1%	23 5.3%	18 3.7%	20 5.3%	9 3.4%	36 7.4%	-	13 3.0%	24 4.5%	20 6.7%	21 7.0%	17 3.9%	23 5.1%	27 5.4%	16 7.0%
Research	303 18.9%	139 25.1%	164 15.6%	106 21.4%	44 13.9%	30 15.6%	40 18.5%	24 17.3%	8 12.9%	11 28.9%	40 27.0%	216 18.4%	87 20.1%	64 13.3%	43 11.4%	38 14.6%	158 32.4%	-	67 15.2%	85 15.9%	60 20.1%	83 27.5%	95 21.9%	79 17.7%	84 16.9%	45 19.7%
Search Engine Optimisation (SEO)	116 7.2%	52 9.4%	64 6.1%	43 8.7%	18 5.7%	10 5.2%	22 10.2%	5 3.6%	1 1.6%	4 10.5%	13 8.8%	87 7.4%	29 6.7%	24 5.0%	24 6.4%	20 7.7%	48 9.9%	-	20 4.5%	27 5.0%	35 11.7%	33 10.9%	18 4.1%	29 6.5%	41 8.2%	28 12.2%
Strategic management	63 3.9%	30 5.4%	33 3.1%	20 4.0%	8 2.5%	6 3.1%	6 2.8%	2 1.4%	2 3.2%	2 5.3%	17 11.5%	52 4.4%	11 2.5%	21 4.3%	13 3.5%	5 1.9%	24 4.9%	-	15 3.4%	21 3.9%	9 3.0%	16 5.3%	14 3.2%	20 4.5%	18 3.6%	11 4.8%
Time management	834 51.9%	269 48.6%	565 53.6%	270 54.5%	170 53.6%	104 54.2%	114 52.8%	72 51.8%	27 43.5%	22 57.9%	55 37.2%	595 50.6%	239 55.3%	236 48.9%	180 47.9%	140 53.6%	278 57.1%	-	220 50.0%	255 47.7%	183 61.4%	161 53.3%	235 54.1%	232 51.9%	267 53.7%	100 43.7%



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Table 99 Q43. Which skills/competencies does your organisation look for when recruiting for junior roles? Base : All Answering

	Total	Gen	der				Regi	on				Member	of CIPR			PR Rol	e			Sei	niority			Years i	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1607	553	1054	495	317	192	216	139	62	38	148	1175	432	483	376	261	487	-	440	535	298	302	434	447	497	229
Written communication - digital/social	1088 67.7%	376 68.0%	712 67.6%	333 67.3%	214 67.5%	134 69.8%	142 65.7%	108 77.7%	38 61.3%	30 78.9%	89 60.1%	791 67.3%	297 68.8%	321 66.5%	230 61.2%	177 67.8%	360 73.9%	-	261 59.3%	337 63.0%	226 75.8%	240 79.5%	263 60.6%	304 68.0%	352 70.8%	169 73.8%
Written communication - traditional	1218 75.8%	432 78.1%	786 74.6%	383 77.4%	241 76.0%	144 75.0%	161 74.5%	110 79.1%	44 71.0%	34 89.5%	101 68.2%	884 75.2%	334 77.3%	358 74.1%	252 67.0%	198 75.9%	410 84.2%	-	293 66.6%	391 73.1%	252 84.6%	258 85.4%	298 68.7%	341 76.3%	390 78.5%	189 82.5%
Other	54 3.4%	14 2.5%	40 3.8%	18 3.6%	13 4.1%	8 4.2%	4 1.9%	4 2.9%	1 1.6%	1 2.6%	5 3.4%	42 3.6%	12 2.8%	11 2.3%	8 2.1%	9 3.4%	26 5.3%	- -	8 1.8%	12 2.2%	12 4.0%	20 6.6%	10 2.3%	14 3.1%	13 2.6%	17 7.4%
Not applicable - my organisation uses a recruitment consultant/agency to recruit employees	33 2.1%	9 1.6%	24 2.3%	12 2.4%	6 1.9%	2 1.0%	6 2.8%	2 1.4%	-	-	5 3.4%	23 2.0%	10 2.3%	12 2.5%	13 3.5%	6 2.3%	2 0.4%	-	10 2.3%	16 3.0%	5 1.7%	1 0.3%	9 2.1%	10 2.2%	11 2.2%	3 1.3%
Don't know	188 11.7%	53 9.6%	135 12.8%	52 10.5%	43 13.6%	24 12.5%	29 13.4%	14 10.1%	12 19.4%	1 2.6%	13 8.8%	146 12.4%	42 9.7%	63 13.0%	61 16.2%	37 14.2%	27 5.5%	-	100 22.7%	70 13.1%	11 3.7%	5 1.7%	82 18.9%	53 11.9%	41 8.2%	12 5.2%
SIGMA	10766 669.9%	3804 687.9%	6962 660.5%	3447 696.4%	2067 652.1%	1258 655.2%	1399 647.7%	955 687.1%	352 567.7%	300 789.5%	988 667.6%	7839 667.1%	2927 677.5%	3049 631.3%	2326 618.6%	1694 649.0%	3697 759.1%	-	2572 584.5%	3338 623.9%	2276 763.8%	2363 782.5%	2673 615.9%	2975 665.5%	3448 693.8%	1670 729.3%

Prepared by Survation on behalf of the CIPR



Table 100

Q44. Which skills and competencies does your organisation look for when recruiting for senior roles? Base : All Answering

	Total	Gen	der				Regi	on				Member	of CIPR			PR Role	9			Ser	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1599	550	1049	492	315	192	215	139	61	38	147	1169	430	481	373	260	485	-	437	534	297	299	432	442	496	229
Attention to detail	900 56.3%	310 56.4%	590 56.2%	272 55.3%	176 55.9%	115 59.9%	116 54.0%	88 63.3%	29 47.5%	24 63.2%	80 54.4%	664 56.8%	236 54.9%	257 53.4%	175 46.9%	140 53.8%	328 67.6%	-	174 39.8%	295 55.2%	200 67.3%	214 71.6%	189 43.8%	261 59.0%	295 59.5%	155 67.7%
Behavioural psychology	222 13.9%	102 18.5%	120 11.4%	65 13.2%	39 12.4%	18 9.4%	29 13.5%	17 12.2%	7 11.5%	3 7.9%	44 29.9%	164 14.0%	58 13.5%	65 13.5%	53 14.2%	31 11.9%	73 15.1%	-	44 10.1%	65 12.2%	54 18.2%	53 17.7%	45 10.4%	60 13.6%	73 14.7%	44 19.2%
Budgeting and financial planning	929 58.1%	317 57.6%	612 58.3%	275 55.9%	185 58.7%	110 57.3%	125 58.1%	85 61.2%	30 49.2%	26 68.4%	93 63.3%	680 58.2%	249 57.9%	268 55.7%	185 49.6%	153 58.8%	323 66.6%	-	187 42.8%	298 55.8%	209 70.4%	215 71.9%	193 44.7%	261 59.0%	320 64.5%	155 67.7%
Creativity	900 56.3%	318 57.8%	582 55.5%	277 56.3%	179 56.8%	108 56.3%	121 56.3%	86 61.9%	32 52.5%	21 55.3%	76 51.7%	645 55.2%	255 59.3%	257 53.4%	169 45.3%	133 51.2%	341 70.3%	-	170 38.9%	283 53.0%	205 69.0%	225 75.3%	185 42.8%	244 55.2%	315 63.5%	156 68.1%
HTML and coding	23 1.4%	8 1.5%	15 1.4%	4 0.8%	3 1.0%	2 1.0%	3 1.4%	1 0.7%	-	1 2.6%	9 6.1%	18 1.5%	5 1.2%	7 1.5%	6 1.6%	3 1.2%	7 1.4%	-	7 1.6%	8 1.5%	3 1.0%	5 1.7%	7 1.6%	7 1.6%	6 1.2%	3 1.3%
Interpersonal skills	1049 65.6%	359 65.3%	690 65.8%	325 66.1%	199 63.2%	129 67.2%	143 66.5%	101 72.7%	32 52.5%	29 76.3%	91 61.9%	777 66.5%	272 63.3%	304 63.2%	219 58.7%	170 65.4%	356 73.4%	-	208 47.6%	347 65.0%	232 78.1%	242 80.9%	221 51.2%	285 64.5%	360 72.6%	183 79.9%
Knowledge of current affairs and industry trends	1011 63.2%	349 63.5%	662 63.1%	322 65.4%	185 58.7%	111 57.8%	144 67.0%	96 69.1%	34 55.7%	29 76.3%	90 61.2%	735 62.9%	276 64.2%	303 63.0%	205 55.0%	161 61.9%	342 70.5%	-	205 46.9%	322 60.3%	235 79.1%	228 76.3%	215 49.8%	290 65.6%	343 69.2%	163 71.2%
Leadership and management skills	1169 73.1%	419 76.2%	750 71.5%	357 72.6%	220 69.8%	139 72.4%	160 74.4%	114 82.0%	37 60.7%	28 73.7%	114 77.6%	859 73.5%	310 72.1%	349 72.6%	239 64.1%	192 73.8%	389 80.2%	-	237 54.2%	376 70.4%	263 88.6%	267 89.3%	240 55.6%	334 75.6%	400 80.6%	195 85.2%
Oral communication	979 61.2%	338 61.5%	641 61.1%	298 60.6%	189 60.0%	121 63.0%	139 64.7%	93 66.9%	34 55.7%	23 60.5%	82 55.8%	736 63.0%	243 56.5%	299 62.2%	195 52.3%	149 57.3%	336 69.3%	-	196 44.9%	327 61.2%	212 71.4%	223 74.6%	212 49.1%	267 60.4%	331 66.7%	169 73.8%
Organisational skills	1038 64.9%	368 66.9%	670 63.9%	293 59.6%	205 65.1%	131 68.2%	144 67.0%	105 75.5%	35 57.4%	26 68.4%	99 67.3%	756 64.7%	282 65.6%	310 64.4%	207 55.5%	162 62.3%	359 74.0%	-	208 47.6%	343 64.2%	230 77.4%	237 79.3%	215 49.8%	298 67.4%	355 71.6%	170 74.2%
Photo/video editing	66 4.1%	24 4.4%	42 4.0%	11 2.2%	14 4.4%	11 5.7%	9 4.2%	4 2.9%	3 4.9%	5 13.2%	9 6.1%	51 4.4%	15 3.5%	21 4.4%	18 4.8%	6 2.3%	21 4.3%	-	17 3.9%	22 4.1%	14 4.7%	12 4.0%	17 3.9%	23 5.2%	18 3.6%	8 3.5%
Project management	991 62.0%	338 61.5%	653 62.2%	299 60.8%	192 61.0%	130 67.7%	129 60.0%	99 71.2%	31 50.8%	22 57.9%	89 60.5%	723 61.8%	268 62.3%	290 60.3%	197 52.8%	160 61.5%	344 70.9%	-	200 45.8%	323 60.5%	231 77.8%	218 72.9%	211 48.8%	286 64.7%	342 69.0%	152 66.4%
Qualitative data analysis	291 18.2%	100 18.2%	191 18.2%	86 17.5%	56 17.8%	26 13.5%	35 16.3%	29 20.9%	11 18.0%	11 28.9%	37 25.2%	217 18.6%	74 17.2%	90 18.7%	58 15.5%	44 16.9%	99 20.4%	-	58 13.3%	87 16.3%	68 22.9%	70 23.4%	68 15.7%	80 18.1%	99 20.0%	44 19.2%
Quantitative data analysis	273 17.1%	90 16.4%	183 17.4%	78 15.9%	56 17.8%	28 14.6%	37 17.2%	23 16.5%	10 16.4%	8 21.1%	33 22.4%	203 17.4%	70 16.3%	81 16.8%	59 15.8%	40 15.4%	93 19.2%	-	52 11.9%	75 14.0%	67 22.6%	70 23.4%	60 13.9%	73 16.5%	99 20.0%	41 17.9%
Research	449 28.1%	164 29.8%	285 27.2%	140 28.5%	87 27.6%	49 25.5%	59 27.4%	38 27.3%	15 24.6%	15 39.5%	46 31.3%	308 26.3%	141 32.8%	122 25.4%	89 23.9%	64 24.6%	174 35.9%	-	92 21.1%	139 26.0%	101 34.0%	103 34.4%	105 24.3%	137 31.0%	141 28.4%	66 28.8%
Search Engine Optimisation (SEO)	100 6.3%	39 7.1%	61 5.8%	23 4.7%	18 5.7%	15 7.8%	13 6.0%	6 4.3%	2 3.3%	5 13.2%	18 12.2%	77 6.6%	23 5.3%	14 2.9%	26 7.0%	8 3.1%	52 10.7%	-	25 5.7%	29 5.4%	13 4.4%	30 10.0%	30 6.9%	25 5.7%	27 5.4%	18 7.9%
Strategic management	1114 69.7%	389 70.7%	725 69.1%	350 71.1%	209 66.3%	136 70.8%	150 69.8%	105 75.5%	38 62.3%	24 63.2%	102 69.4%	821 70.2%	293 68.1%	331 68.8%	222 59.5%	185 71.2%	376 77.5%	-	223 51.0%	355 66.5%	248 83.5%	265 88.6%	228 52.8%	318 71.9%	381 76.8%	187 81.7%
Time management	866 54.2%	301 54.7%	565 53.9%	259 52.6%	165 52.4%	100 52.1%	118 54.9%	84 60.4%	30 49.2%	23 60.5%	87 59.2%	632 54.1%	234 54.4%	260 54.1%	150 40.2%	145 55.8%	311 64.1%	-	199 45.5%	269 50.4%	178 59.9%	202 67.6%	210 48.6%	244 55.2%	272 54.8%	140 61.1%

Prepared by Survation on behalf of the CIPR

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Table 100

Q44. Which skills and competencies does your organisation look for when recruiting for senior roles? Base : All Answering

	Total	Gen	der				Regi	on				Member	of CIPR			PR Role	e			Ser	niority			Years i	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1599	550	1049	492	315	192	215	139	61	38	147	1169	430	481	373	260	485	-	437	534	297	299	432	442	496	229
Written communication - digital/social	865 54.1%	297 54.0%	568 54.1%	248 50.4%	177 56.2%	106 55.2%	116 54.0%	89 64.0%	34 55.7%	27 71.1%	68 46.3%	643 55.0%	222 51.6%	266 55.3%	165 44.2%	140 53.8%	294 60.6%	-	177 40.5%	292 54.7%	188 63.3%	192 64.2%	185 42.8%	247 55.9%	292 58.9%	141 61.6%
Written communication - traditional	1019 63.7%	357 64.9%	662 63.1%	307 62.4%	197 62.5%	123 64.1%	140 65.1%	102 73.4%	38 62.3%	25 65.8%	87 59.2%	750 64.2%	269 62.6%	313 65.1%	199 53.4%	164 63.1%	343 70.7%	-	210 48.1%	335 62.7%	229 77.1%	226 75.6%	212 49.1%	284 64.3%	348 70.2%	175 76.4%
Other	38 2.4%	10 1.8%	28 2.7%	17 3.5%	4 1.3%	3 1.6%	3 1.4%	4 2.9%	2 3.3%	2 5.3%	3 2.0%	33 2.8%	5 1.2%	11 2.3%	9 2.4%	3 1.2%	15 3.1%	-	3 0.7%	11 2.1%	7 2.4%	16 5.4%	5 1.2%	6 1.4%	14 2.8%	13 5.7%
Not applicable - my organisation uses a recruitment consultant/agency to recruit employees	43 2.7%	9 1.6%	34 3.2%	20 4.1%	7 2.2%	3 1.6%	6 2.8%	3 2.2%	-	-	4 2.7%	32 2.7%	11 2.6%	11 2.3%	20 5.4%	7 2.7%	5 1.0%	-	13 3.0%	19 3.6%	7 2.4%	3 1.0%	13 3.0%	12 2.7%	10 2.0%	8 3.5%
Don't know	279 17.4%	83 15.1%	196 18.7%	88 17.9%	65 20.6%	33 17.2%	39 18.1%	17 12.2%	17 27.9%	7 18.4%	13 8.8%	197 16.9%	82 19.1%	88 18.3%	88 23.6%	48 18.5%	55 11.3%	-	164 37.5%	92 17.2%	14 4.7%	5 1.7%	152 35.2%	70 15.8%	49 9.9%	8 3.5%
SIGMA	14614 913.9%	5089 925.3%	9525 908.0%	4414 897.2%	2827 897.5%	1747 909.9%	1978 920.0%	1389 999.3%	501 821.3%	384 1010.5%	1374 934.7%	10721 917.1%	3893 905.3%	4317 897.5%	2953 791.7%	2308 887.7%	5036 1038.4%	:	3069 702.3%	4712 882.4%	3208 1080.1%	3321 1110.7%	3218 744.9%	4112 930.3%	4890 985.9%	2394 1045.4%

Prepared by Survation on behalf of the CIPR



Table 101

Q45. Please select three of the following which you believe to be your strongest skills/competencies? Base : All Answering

	Total	Ger	der				Regi	on				Member	of CIPR			PR Role	•			Ser	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1754	629	1125	509	374	217	230	132	60	42	190	1307	447	434	336	225	443	239	384	481	265	276	388	427	536	326
Attention to detail	360 20.5%	107 17.0%	253 22.5%	102 20.0%	77 20.6%	40 18.4%	51 22.2%	25 18.9%	19 31.7%	12 28.6%	34 17.9%	266 20.4%	94 21.0%	93 21.4%	69 20.5%	49 21.8%	79 17.8%	48 20.1%	104 27.1%	106 22.0%	42 15.8%	30 10.9%	98 25.3%	91 21.3%	100 18.7%	49 15.0%
Behavioural psychology	62 3.5%	25 4.0%	37 3.3%	15 2.9%	17 4.5%	6 2.8%	8 3.5%	5 3.8%	2 3.3%	-	9 4.7%	56 4.3%	6 1.3%	14 3.2%	11 3.3%	6 2.7%	13 2.9%	12 5.0%	10 2.6%	15 3.1%	11 4.2%	8 2.9%	13 3.4%	13 3.0%	18 3.4%	12 3.7%
Budgeting and financial planning	53 3.0%	23 3.7%	30 2.7%	13 2.6%	12 3.2%	5 2.3%	9 3.9%	2 1.5%	1 1.7%	-	11 5.8%	41 3.1%	12 2.7%	7 1.6%	7 2.1%	4 1.8%	30 6.8%	4 1.7%	10 2.6%	5 1.0%	8 3.0%	25 9.1%	7 1.8%	12 2.8%	17 3.2%	16 4.9%
Creativity	485 27.7%	188 29.9%	297 26.4%	111 21.8%	103 27.5%	68 31.3%	70 30.4%	42 31.8%	16 26.7%	17 40.5%	58 30.5%	345 26.4%	140 31.3%	132 30.4%	74 22.0%	69 30.7%	132 29.8%	61 25.5%	111 28.9%	129 26.8%	81 30.6%	78 28.3%	116 29.9%	115 26.9%	146 27.2%	91 27.9%
HTML and coding	12 0.7%	5 0.8%	7 0.6%	6 1.2%	1 0.3%	-	2 0.9%	1 0.8%	-	-	2 1.1%	9 0.7%	3 0.7%	4 0.9%	1 0.3%	3 1.3%	3 0.7%	1 0.4%	6 1.6%	2 0.4%	1 0.4%	2 0.7%	7 1.8%	3 0.7%	2 0.4%	-
Interpersonal skills	664 37.9%	212 33.7%	452 40.2%	192 37.7%	151 40.4%	79 36.4%	85 37.0%	59 44.7%	23 38.3%	13 31.0%	62 32.6%	486 37.2%	178 39.8%	175 40.3%	147 43.8%	82 36.4%	151 34.1%	80 33.5%	157 40.9%	187 38.9%	104 39.2%	97 35.1%	142 36.6%	182 42.6%	204 38.1%	107 32.8%
Knowledge of current affairs and industry trends	306 17.4%	142 22.6%	164 14.6%	102 20.0%	56 15.0%	29 13.4%	44 19.1%	22 16.7%	2 3.3%	10 23.8%	41 21.6%	237 18.1%	69 15.4%	72 16.6%	60 17.9%	36 16.0%	68 15.3%	57 23.8%	49 12.8%	84 17.5%	48 18.1%	48 17.4%	60 15.5%	73 17.1%	91 17.0%	69 21.2%
Leadership and management skills	528 30.1%	214 34.0%	314 27.9%	207 40.7%	96 25.7%	58 26.7%	60 26.1%	32 24.2%	7 11.7%	11 26.2%	57 30.0%	407 31.1%	121 27.1%	112 25.8%	92 27.4%	80 35.6%	158 35.7%	58 24.3%	27 7.0%	106 22.0%	139 52.5%	159 57.6%	54 13.9%	109 25.5%	194 36.2%	143 43.9%
Oral communication	269 15.3%	105 16.7%	164 14.6%	84 16.5%	56 15.0%	37 17.1%	24 10.4%	18 13.6%	17 28.3%	6 14.3%	27 14.2%	206 15.8%	63 14.1%	67 15.4%	50 14.9%	29 12.9%	78 17.6%	33 13.8%	71 18.5%	70 14.6%	28 10.6%	50 18.1%	68 17.5%	61 14.3%	77 14.4%	51 15.6%
Organisational skills	372 21.2%	88 14.0%	284 25.2%	100 19.6%	84 22.5%	54 24.9%	47 20.4%	28 21.2%	13 21.7%	6 14.3%	40 21.1%	266 20.4%	106 23.7%	93 21.4%	85 25.3%	41 18.2%	86 19.4%	44 18.4%	108 28.1%	108 22.5%	50 18.9%	30 10.9%	99 25.5%	110 25.8%	89 16.6%	51 15.6%
Photo/video editing	25 1.4%	10 1.6%	15 1.3%	7 1.4%	4 1.1%	5 2.3%	2 0.9%	-	4 6.7%	-	3 1.6%	19 1.5%	6 1.3%	12 2.8%	3 0.9%	3 1.3%	4 0.9%	2 0.8%	12 3.1%	7 1.5%	1 0.4%	1 0.4%	12 3.1%	7 1.6%	2 0.4%	3 0.9%
Project management	271 15.5%	69 11.0%	202 18.0%	80 15.7%	55 14.7%	29 13.4%	34 14.8%	19 14.4%	13 21.7%	11 26.2%	30 15.8%	184 14.1%	87 19.5%	58 13.4%	68 20.2%	36 16.0%	69 15.6%	28 11.7%	56 14.6%	94 19.5%	49 18.5%	24 8.7%	54 13.9%	79 18.5%	92 17.2%	34 10.4%
Qualitative data analysis	26 1.5%	15 2.4%	11 1.0%	8 1.6%	4 1.1%	2 0.9%	6 2.6%	2 1.5%	-	-	4 2.1%	18 1.4%	8 1.8%	5 1.2%	4 1.2%	1 0.4%	9 2.0%	3 1.3%	8 2.1%	6 1.2%	1 0.4%	4 1.4%	9 2.3%	4 0.9%	6 1.1%	3 0.9%
Quantitative data analysis	17 1.0%	9 1.4%	8 0.7%	7 1.4%	3 0.8%	-	3 1.3%	-	-	-	4 2.1%	11 0.8%	6 1.3%	-	5 1.5%	2 0.9%	6 1.4%	2 0.8%	4 1.0%	5 1.0%	1 0.4%	3 1.1%	5 1.3%	4 0.9%	4 0.7%	2 0.6%
Research	89 5.1%	39 6.2%	50 4.4%	32 6.3%	16 4.3%	9 4.1%	10 4.3%	3 2.3%	3 5.0%	-	16 8.4%	71 5.4%	18 4.0%	16 3.7%	16 4.8%	9 4.0%	26 5.9%	14 5.9%	30 7.8%	18 3.7%	6 2.3%	12 4.3%	34 8.8%	14 3.3%	22 4.1%	11 3.4%
Search Engine Optimisation (SEO)	7 0.4%	3 0.5%	4 0.4%	3 0.6%	1 0.3%	=	1 0.4%	1 0.8%	-	1 2.4%	-	6 0.5%	1 0.2%	2 0.5%	2 0.6%	-	2 0.5%	1 0.4%	3 0.8%	1 0.2%	-	2 0.7%	3 0.8%	-	3 0.6%	1 0.3%
Strategic management	483 27.5%	200 31.8%	283 25.2%	152 29.9%	104 27.8%	49 22.6%	57 24.8%	33 25.0%	14 23.3%	10 23.8%	64 33.7%	377 28.8%	106 23.7%	103 23.7%	88 26.2%	56 24.9%	130 29.3%	87 36.4%	28 7.3%	120 24.9%	97 36.6%	122 44.2%	42 10.8%	103 24.1%	191 35.6%	128 39.3%
Time management	95 5.4%	26 4.1%	69 6.1%	28 5.5%	25 6.7%	9 4.1%	11 4.8%	6 4.5%	2 3.3%	-	14 7.4%	61 4.7%	34 7.6%	23 5.3%	17 5.1%	11 4.9%	34 7.7%	5 2.1%	42 10.9%	26 5.4%	6 2.3%	10 3.6%	43 11.1%	22 5.2%	17 3.2%	8 2.5%

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Table 101 Q45. Please select three of the following which you believe to be your strongest skills/competencies? Base : All Answering

	Total	Ger	nder				Regi	on				Member	of CIPR			PR Role	e			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1754	629	1125	509	374	217	230	132	60	42	190	1307	447	434	336	225	443	239	384	481	265	276	388	427	536	326
Written communication - digital/social	318 18.1%	114 18.1%	204 18.1%	64 12.6%	69 18.4%	45 20.7%	47 20.4%	34 25.8%	17 28.3%	11 26.2%	31 16.3%	243 18.6%	75 16.8%	104 24.0%	37 11.0%	56 24.9%	62 14.0%	50 20.9%	110 28.6%	95 19.8%	27 10.2%	23 8.3%	102 26.3%	77 18.0%	92 17.2%	38 11.7%
Written communication - traditional	820 46.8%	293 46.6%	527 46.8%	214 42.0%	188 50.3%	127 58.5%	119 51.7%	64 48.5%	27 45.0%	18 42.9%	63 33.2%	612 46.8%	208 46.5%	210 48.4%	172 51.2%	102 45.3%	189 42.7%	127 53.1%	206 53.6%	259 53.8%	95 35.8%	100 36.2%	196 50.5%	202 47.3%	241 45.0%	161 49.4%
SIGMA	5262 300.0%	1887 300.0%	3375 300.0%	1527 300.0%	1122 300.0%	651 300.0%	690 300.0%	396 300.0%	180 300.0%	126 300.0%	570 300.0%	3921 300.0%	1341 300.0%	1302 300.0%	1008 300.0%	675 300.0%	1329 300.0%	717 300.0%	1152 300.0%	1443 300.0%	795 300.0%	828 300.0%	1164 300.0%	1281 300.0%	1608 300.0%	978 300.0%

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Table 102

Q46. Please select three of the following which you believe to be your weakest skills/competencies? Base : All Respondents

	Total	Gen	der				Regio	on				Member	of CIPR			PR Role	•			Ser	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1748	627	1121	507	371	217	230	132	59	42	190	1302	446	432	335	225	441	238	384	477	265	275	386	425	536	324
Attention to detail	51	25	26	13	7	7	11	3	1	2	7	45	6	10	6	10	16	7	13	11	10	7	15	9	14	11
	2.9%	4.0%	2.3%	2.6%	1.9%	3.2%	4.8%	2.3%	1.7%	4.8%	3.7%	3.5%	1.3%	2.3%	1.8%	4.4%	3.6%	2.9%	3.4%	2.3%	3.8%	2.5%	3.9%	2.1%	2.6%	3.4%
Behavioural	328	146	182	92	64	42	55	26	13	9	27	245	83	85	72	36	81	51	76	104	40	48	81	79	94	71
psychology	18.8%	23.3%	16.2%	18.1%	17.3%	19.4%	23.9%	19.7%	22.0%	21.4%	14.2%	18.8%	18.6%	19.7%	21.5%	16.0%	18.4%	21.4%	19.8%	21.8%	15.1%	17.5%	21.0%	18.6%	17.5%	21.9%
Budgeting and	320	108	212	84	57	43	46	21	13	15	41	228	92	108	50	41	70	35	118	88	22	34	96	91	92	25
financial planning	18.3%	17.2%	18.9%	16.6%	15.4%	19.8%	20.0%	15.9%	22.0%	35.7%	21.6%	17.5%	20.6%	25.0%	14.9%	18.2%	15.9%	14.7%	30.7%	18.4%	8.3%	12.4%	24.9%	21.4%	17.2%	7.7%
Creativity	51 2.9%	15 2.4%	36 3.2%	18 3.6%	5 1.3%	5 2.3%	11 4.8%	1 0.8%	3 5.1%	-	8 4.2%	43 3.3%	8 1.8%	12 2.8%	10 3.0%	3 1.3%	18 4.1%	5 2.1%	13 3.4%	14 2.9%	9 3.4%	6 2.2%	15 3.9%	14 3.3%	17 3.2%	2 0.6%
HTML and coding	1388	475	913	398	306	176	179	107	43	33	146	1030	358	318	281	178	366	182	287	365	228	239	292	334	422	277
	79.4%	75.8%	81.4%	78.5%	82.5%	81.1%	77.8%	81.1%	72.9%	78.6%	76.8%	79.1%	80.3%	73.6%	83.9%	79.1%	83.0%	76.5%	74.7%	76.5%	86.0%	86.9%	75.6%	78.6%	78.7%	85.5%
Interpersonal skills	18 1.0%	11 1.8%	7 0.6%	7 1.4%	2 0.5%	-	1 0.4%	1 0.8%	1 1.7%	1 2.4%	5 2.6%	15 1.2%	3 0.7%	3 0.7%	2 0.6%	4 1.8%	7 1.6%	2 0.8%	4 1.0%	6 1.3%	3 1.1%	3 1.1%	6 1.6%	3 0.7%	7 1.3%	2 0.6%
Knowledge of current affairs and industry trends	48 2.7%	11 1.8%	37 3.3%	10 2.0%	5 1.3%	9 4.1%	5 2.2%	5 3.8%	5 8.5%	-	9 4.7%	34 2.6%	14 3.1%	7 1.6%	10 3.0%	13 5.8%	7 1.6%	5 2.1%	20 5.2%	11 2.3%	4 1.5%	1 0.4%	12 3.1%	16 3.8%	12 2.2%	2 0.6%
Leadership and	74	20	54	24	13	10	5	6	3	2	11	51	23	23	15	14	13	4	33	23	4	2	29	21	18	1
management skills	4.2%	3.2%	4.8%	4.7%	3.5%	4.6%	2.2%	4.5%	5.1%	4.8%	5.8%	3.9%	5.2%	5.3%	4.5%	6.2%	2.9%	1.7%	8.6%	4.8%	1.5%	0.7%	7.5%	4.9%	3.4%	0.3%
Oral communication	29 1.7%	9 1.4%	20 1.8%	8 1.6%	8 2.2%	5 2.3%	2 0.9%	2 1.5%	-	1 2.4%	3 1.6%	20 1.5%	9 2.0%	6 1.4%	4 1.2%	5 2.2%	10 2.3%	3 1.3%	12 3.1%	11 2.3%	1 0.4%	1 0.4%	13 3.4%	8 1.9%	6 1.1%	1 0.3%
Organisational skills	29 1.7%	14 2.2%	15 1.3%	10 2.0%	7 1.9%	1 0.5%	5 2.2%	-	-	1 2.4%	5 2.6%	21 1.6%	8 1.8%	8 1.9%	4 1.2%	5 2.2%	10 2.3%	1 0.4%	6 1.6%	7 1.5%	7 2.6%	7 2.5%	10 2.6%	8 1.9%	7 1.3%	3 0.9%
Photo/video editing	784	277	507	261	178	83	78	65	23	11	85	586	198	174	140	92	229	110	117	201	154	147	151	171	263	160
	44.9%	44.2%	45.2%	51.5%	48.0%	38.2%	33.9%	49.2%	39.0%	26.2%	44.7%	45.0%	44.4%	40.3%	41.8%	40.9%	51.9%	46.2%	30.5%	42.1%	58.1%	53.5%	39.1%	40.2%	49.1%	49.4%
Project management	54 3.1%	32 5.1%	22 2.0%	16 3.2%	10 2.7%	4 1.8%	9 3.9%	4 3.0%	-	-	11 5.8%	39 3.0%	15 3.4%	17 3.9%	6 1.8%	9 4.0%	10 2.3%	8 3.4%	11 2.9%	18 3.8%	7 2.6%	5 1.8%	10 2.6%	15 3.5%	17 3.2%	8 2.5%
Qualitative data	324	108	216	71	80	58	50	19	12	12	22	251	73	84	62	37	74	58	63	108	37	46	57	79	106	73
analysis	18.5%	17.2%	19.3%	14.0%	21.6%	26.7%	21.7%	14.4%	20.3%	28.6%	11.6%	19.3%	16.4%	19.4%	18.5%	16.4%	16.8%	24.4%	16.4%	22.6%	14.0%	16.7%	14.8%	18.6%	19.8%	22.5%
Quantitative data	418	135	283	117	85	54	63	29	13	9	48	315	103	119	68	51	96	71	90	119	50	68	91	97	124	93
analysis	23.9%	21.5%	25.2%	23.1%	22.9%	24.9%	27.4%	22.0%	22.0%	21.4%	25.3%	24.2%	23.1%	27.5%	20.3%	22.7%	21.8%	29.8%	23.4%	24.9%	18.9%	24.7%	23.6%	22.8%	23.1%	28.7%
Research	70	26	44	23	7	9	9	9	3	3	7	55	15	23	17	11	8	8	18	20	12	9	12	26	21	8
	4.0%	4.1%	3.9%	4.5%	1.9%	4.1%	3.9%	6.8%	5.1%	7.1%	3.7%	4.2%	3.4%	5.3%	5.1%	4.9%	1.8%	3.4%	4.7%	4.2%	4.5%	3.3%	3.1%	6.1%	3.9%	2.5%
Search Engine	986	360	626	293	232	116	123	78	30	21	93	727	259	225	212	130	247	130	184	267	178	165	183	240	324	197
Optimisation (SEO)	56.4%	57.4%	55.8%	57.8%	62.5%	53.5%	53.5%	59.1%	50.8%	50.0%	48.9%	55.8%	58.1%	52.1%	63.3%	57.8%	56.0%	54.6%	47.9%	56.0%	67.2%	60.0%	47.4%	56.5%	60.4%	60.8%
Strategic management	71	16	55	16	15	12	8	4	6	2	8	52	19	29	8	14	11	5	44	13	2	1	38	14	13	2
	4.1%	2.6%	4.9%	3.2%	4.0%	5.5%	3.5%	3.0%	10.2%	4.8%	4.2%	4.0%	4.3%	6.7%	2.4%	6.2%	2.5%	2.1%	11.5%	2.7%	0.8%	0.4%	9.8%	3.3%	2.4%	0.6%
Time management	113	58	55	32	20	9	19	11	6	2	14	79	34	25	17	18	27	18	29	22	15	19	25	33	28	19
	6.5%	9.3%	4.9%	6.3%	5.4%	4.1%	8.3%	8.3%	10.2%	4.8%	7.4%	6.1%	7.6%	5.8%	5.1%	8.0%	6.1%	7.6%	7.6%	4.6%	5.7%	6.9%	6.5%	7.8%	5.2%	5.9%

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Table 102 Q46. Please select three of the following which you believe to be your weakest skills/competencies? Base : All Respondents

	Total	Gen	nder				Regi	on				Member	of CIPR			PR Role)			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1748	627	1121	507	371	217	230	132	59	42	190	1302	446	432	335	225	441	238	384	477	265	275	386	425	536	324
Written communication - digital/social	60 3.4%	23 3.7%	37 3.3%	17 3.4%	8 2.2%	6 2.8%	9 3.9%	5 3.8%	1 1.7%	1 2.4%	13 6.8%	48 3.7%	12 2.7%	14 3.2%	16 4.8%	1 0.4%	14 3.2%	10 4.2%	7 1.8%	14 2.9%	9 3.4%	13 4.7%	9 2.3%	10 2.4%	20 3.7%	16 4.9%
Written communication - traditional	28 1.6%	12 1.9%	16 1.4%	11 2.2%	4 1.1%	2 0.9%	2 0.9%	-	1 1.7%	1 2.4%	7 3.7%	22 1.7%	6 1.3%	6 1.4%	5 1.5%	3 1.3%	9 2.0%	1 0.4%	7 1.8%	9 1.9%	3 1.1%	4 1.5%	13 3.4%	7 1.6%	3 0.6%	1 0.3%
SIGMA	5244 300.0%	1881 300.0%	3363 300.0%	1521 300.0%	1113 300.0%	651 300.0%	690 300.0%	396 300.0%	177 300.0%	126 300.0%	570 300.0%	3906 300.0%	1338 300.0%	1296 300.0%	1005 300.0%	675 300.0%	1323 300.0%	714 300.0%	1152 300.0%	1431 300.0%	795 300.0%	825 300.0%	1158 300.0%	1275 300.0%	1608 300.0%	972 300.0%

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Table 103

Q47. In the next five years what do you think will provide the biggest challenge to the public relations industry? Base : All Answering

	Total	Gen	der				Regi	on				Member	of CIPR			PR Role)			Ser	niority			Years	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1971	706	1265	568	416	245	265	162	63	46	206	1465	506	477	367	258	479	243	435	522	294	298	439	466	581	338
An expanding skill set required of professionals	251 12.7%	76 10.8%	175 13.8%	59 10.4%	56 13.5%	37 15.1%	39 14.7%	18 11.1%	10 15.9%	5 10.9%	27 13.1%	187 12.8%	64 12.6%	75 15.7%	46 12.5%	37 14.3%	52 10.9%	29 11.9%	50 11.5%	90 17.2%	38 12.9%	27 9.1%	47 10.7%	61 13.1%	89 15.3%	42 12.4%
Under-representation of public relations practitioners at board level	240 12.2%	80 11.3%	160 12.6%	65 11.4%	44 10.6%	23 9.4%	40 15.1%	24 14.8%	9 14.3%	6 13.0%	29 14.1%	187 12.8%	53 10.5%	73 15.3%	54 14.7%	33 12.8%	35 7.3%	23 9.5%	51 11.7%	64 12.3%	47 16.0%	29 9.7%	46 10.5%	69 14.8%	61 10.5%	42 12.4%
Lack of understanding of measurement and evaluation	201 10.2%	77 10.9%	124 9.8%	70 12.3%	40 9.6%	27 11.0%	20 7.5%	16 9.9%	3 4.8%	6 13.0%	19 9.2%	145 9.9%	56 11.1%	39 8.2%	41 11.2%	32 12.4%	58 12.1%	19 7.8%	49 11.3%	55 10.5%	33 11.2%	27 9.1%	56 12.8%	51 10.9%	58 10.0%	24 7.1%
The poor reputation of public relations in wider society	196 9.9%	84 11.9%	112 8.9%	65 11.4%	41 9.9%	25 10.2%	24 9.1%	10 6.2%	6 9.5%	3 6.5%	22 10.7%	144 9.8%	52 10.3%	34 7.1%	39 10.6%	17 6.6%	55 11.5%	34 14.0%	38 8.7%	46 8.8%	26 8.8%	34 11.4%	52 11.8%	37 7.9%	56 9.6%	34 10.1%
Changing social and digital landscape	439 22.3%	146 20.7%	293 23.2%	113 19.9%	112 26.9%	60 24.5%	57 21.5%	37 22.8%	9 14.3%	9 19.6%	42 20.4%	321 21.9%	118 23.3%	116 24.3%	87 23.7%	57 22.1%	90 18.8%	62 25.5%	96 22.1%	123 23.6%	66 22.4%	58 19.5%	88 20.0%	116 24.9%	124 21.3%	84 24.9%
Convergence and competition from other industries	230 11.7%	94 13.3%	136 10.8%	78 13.7%	43 10.3%	25 10.2%	34 12.8%	15 9.3%	3 4.8%	6 13.0%	26 12.6%	176 12.0%	54 10.7%	27 5.7%	22 6.0%	26 10.1%	109 22.8%	24 9.9%	35 8.0%	36 6.9%	30 10.2%	78 26.2%	39 8.9%	42 9.0%	66 11.4%	61 18.0%
Ineffective leadership from professional/trade bodies	29 1.5%	17 2.4%	12 0.9%	12 2.1%	6 1.4%	3 1.2%	1 0.4%	1 0.6%	2 3.2%	-	4 1.9%	22 1.5%	7 1.4%	5 1.0%	4 1.1%	3 1.2%	9 1.9%	4 1.6%	6 1.4%	4 0.8%	3 1.0%	7 2.3%	7 1.6%	4 0.9%	10 1.7%	4 1.2%
Failure to prioritise training and education	44 2.2%	23 3.3%	21 1.7%	15 2.6%	6 1.4%	2 0.8%	7 2.6%	1 0.6%	1 1.6%	2 4.3%	10 4.9%	33 2.3%	11 2.2%	17 3.6%	6 1.6%	3 1.2%	10 2.1%	6 2.5%	10 2.3%	16 3.1%	8 2.7%	2 0.7%	16 3.6%	7 1.5%	13 2.2%	6 1.8%
Impact of 24/7 newsrooms and 'always on' culture	237 12.0%	57 8.1%	180 14.2%	68 12.0%	45 10.8%	21 8.6%	30 11.3%	29 17.9%	13 20.6%	7 15.2%	24 11.7%	169 11.5%	68 13.4%	65 13.6%	54 14.7%	42 16.3%	33 6.9%	24 9.9%	69 15.9%	69 13.2%	31 10.5%	22 7.4%	60 13.7%	56 12.0%	74 12.7%	28 8.3%
Not sure	58 2.9%	24 3.4%	34 2.7%	12 2.1%	12 2.9%	11 4.5%	9 3.4%	6 3.7%	6 9.5%	-	2 1.0%	46 3.1%	12 2.4%	15 3.1%	10 2.7%	4 1.6%	11 2.3%	13 5.3%	20 4.6%	10 1.9%	4 1.4%	6 2.0%	20 4.6%	15 3.2%	12 2.1%	6 1.8%
Other	46 2.3%	28 4.0%	18 1.4%	11 1.9%	11 2.6%	11 4.5%	4 1.5%	5 3.1%	1 1.6%	2 4.3%	1 0.5%	35 2.4%	11 2.2%	11 2.3%	4 1.1%	4 1.6%	17 3.5%	5 2.1%	11 2.5%	9 1.7%	8 2.7%	8 2.7%	8 1.8%	8 1.7%	18 3.1%	7 2.1%
SIGMA	1971 100.0%	706 100.0%	1265 100.0%	568 100.0%	416 100.0%	245 100.0%	265 100.0%	162 100.0%	63 100.0%	46 100.0%	206 100.0%	1465 100.0%	506 100.0%	477 100.0%	367 100.0%	258 100.0%	479 100.0%	243 100.0%	435 100.0%	522 100.0%	294 100.0%	298 100.0%	439 100.0%	466 100.0%	581 100.0%	338 100.0%

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Table 104 Q48A. Please indicate if public relations in your organisation or your clients organisation is working more or less closely with each of the following departments compared to two years ago? Advertising Base : All Answering

	Total	Ger	ıder				Regi	on				Member	of CIPR			PR Role	e			Se	niority			Years	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1341	457	884	371	277	181	179	118	54	24	137	1015	326	476	367	258	-	240	350	414	244	72	284	368	445	244
More closely	382 28.5%	125 27.4%	257 29.1%	102 27.5%	65 23.5%	49 27.1%	53 29.6%	30 25.4%	9 16.7%	7 29.2%	67 48.9%	289 28.5%	93 28.5%	119 25.0%	115 31.3%	82 31.8%	-	66 27.5%	86 24.6%	112 27.1%	87 35.7%	25 34.7%	75 26.4%	123 33.4%	117 26.3%	67 27.5%
Neither more nor less closely	557 41.5%	191 41.8%	366 41.4%	152 41.0%	125 45.1%	78 43.1%	66 36.9%	59 50.0%	19 35.2%	8 33.3%	50 36.5%	417 41.1%	140 42.9%	181 38.0%	160 43.6%	111 43.0%	-	105 43.8%	135 38.6%	173 41.8%	104 42.6%	34 47.2%	111 39.1%	144 39.1%	191 42.9%	111 45.5%
Less closely	106 7.9%	36 7.9%	70 7.9%	30 8.1%	25 9.0%	15 8.3%	13 7.3%	8 6.8%	4 7.4%	3 12.5%	8 5.8%	81 8.0%	25 7.7%	45 9.5%	30 8.2%	10 3.9%	-	21 8.8%	29 8.3%	39 9.4%	13 5.3%	4 5.6%	18 6.3%	25 6.8%	44 9.9%	19 7.8%
Don't know	296 22.1%	105 23.0%	191 21.6%	87 23.5%	62 22.4%	39 21.5%	47 26.3%	21 17.8%	22 40.7%	6 25.0%	12 8.8%	228 22.5%	68 20.9%	131 27.5%	62 16.9%	55 21.3%	-	48 20.0%	100 28.6%	90 21.7%	40 16.4%	9 12.5%	80 28.2%	76 20.7%	93 20.9%	47 19.3%
SIGMA	1341 100.0%	457 100.0%	884 100.0%	371 100.0%	277 100.0%	181 100.0%	179 100.0%	118 100.0%	54 100.0%	24 100.0%	137 100.0%	1015 100.0%	326 100.0%	476 100.0%	367 100.0%	258 100.0%	-	240 100.0%	350 100.0%	414 100.0%	244 100.0%	72 100.0%	284 100.0%	368 100.0%	445 100.0%	244 100.0%

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Table 105 Q48B. Please indicate if public relations in your organisation or your clients organisation is working more or less closely with each of the following departments compared to two years ago? Customer Service Base : All Answering

	Total	Ger	nder				Regi	on				Member	of CIPR			PR Role	e			Sei	niority			Years i	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector		In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1339	456	883	371	277	181	179	117	54	24	136	1013	326	476	365	258	-	240	350	414	244	72	284	368	443	244
More closely	598 44.7%	191 41.9%	407 46.1%	153 41.2%	118 42.6%	88 48.6%	89 49.7%	51 43.6%	21 38.9%	13 54.2%	65 47.8%	441 43.5%	157 48.2%	218 45.8%	155 42.5%	130 50.4%	-	95 39.6%	154 44.0%	188 45.4%	118 48.4%	37 51.4%	129 45.4%	164 44.6%	202 45.6%	103 42.2%
Neither more nor less closely	502 37.5%	182 39.9%	320 36.2%	147 39.6%	105 37.9%	63 34.8%	56 31.3%	48 41.0%	25 46.3%	7 29.2%	51 37.5%	379 37.4%	123 37.7%	168 35.3%	150 41.1%	89 34.5%	-	95 39.6%	117 33.4%	165 39.9%	90 36.9%	28 38.9%	95 33.5%	138 37.5%	164 37.0%	105 43.0%
Less closely	44 3.3%	16 3.5%	28 3.2%	11 3.0%	14 5.1%	5 2.8%	3 1.7%	3 2.6%	-	-	8 5.9%	36 3.6%	8 2.5%	14 2.9%	19 5.2%	4 1.6%	-	7 2.9%	15 4.3%	11 2.7%	9 3.7%	2 2.8%	10 3.5%	17 4.6%	13 2.9%	4 1.6%
Don't know	195 14.6%	67 14.7%	128 14.5%	60 16.2%	40 14.4%	25 13.8%	31 17.3%	15 12.8%	8 14.8%	4 16.7%	12 8.8%	157 15.5%	38 11.7%	76 16.0%	41 11.2%	35 13.6%	-	43 17.9%	64 18.3%	50 12.1%	27 11.1%	5 6.9%	50 17.6%	49 13.3%	64 14.4%	32 13.1%
SIGMA	1339 100.0%	456 100.0%	883 100.0%	371 100.0%	277 100.0%	181 100.0%	179 100.0%	117 100.0%	54 100.0%	24 100.0%	136 100.0%	1013 100.0%	326 100.0%	476 100.0%	365 100.0%	258 100.0%	1	240 100.0%	350 100.0%	414 100.0%	244 100.0%	72 100.0%	284 100.0%	368 100.0%	443 100.0%	244 100.0%

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Table 106 Q48C. Please indicate if public relations in your organisation or your clients organisation is working more or less closely with each of the following departments compared to two years ago? Events

Base : All Answering

	Total	Gen	der				Regi	on				Member	of CIPR			PR Role	e			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1340	457	883	371	277	181	179	117	54	24	137	1014	326	476	366	258	-	240	350	414	244	72	284	368	444	244
More closely	586 43.7%	204 44.6%	382 43.3%	169 45.6%	112 40.4%	71 39.2%	73 40.8%	46 39.3%	21 38.9%	9 37.5%	85 62.0%	436 43.0%	150 46.0%	205 43.1%	160 43.7%	146 56.6%	-	75 31.3%	162 46.3%	183 44.2%	129 52.9%	29 40.3%	133 46.8%	185 50.3%	184 41.4%	84 34.4%
Neither more nor less closely	522 39.0%	172 37.6%	350 39.6%	134 36.1%	115 41.5%	80 44.2%	70 39.1%	52 44.4%	22 40.7%	10 41.7%	39 28.5%	395 39.0%	127 39.0%	180 37.8%	146 39.9%	82 31.8%	-	114 47.5%	124 35.4%	156 37.7%	84 34.4%	35 48.6%	97 34.2%	126 34.2%	187 42.1%	112 45.9%
Less closely	57 4.3%	17 3.7%	40 4.5%	20 5.4%	13 4.7%	3 1.7%	5 2.8%	7 6.0%	1 1.9%	2 8.3%	6 4.4%	46 4.5%	11 3.4%	27 5.7%	16 4.4%	6 2.3%	-	8 3.3%	13 3.7%	21 5.1%	10 4.1%	5 6.9%	12 4.2%	14 3.8%	17 3.8%	14 5.7%
Don't know	175 13.1%	64 14.0%	111 12.6%	48 12.9%	37 13.4%	27 14.9%	31 17.3%	12 10.3%	10 18.5%	3 12.5%	7 5.1%	137 13.5%	38 11.7%	64 13.4%	44 12.0%	24 9.3%	-	43 17.9%	51 14.6%	54 13.0%	21 8.6%	3 4.2%	42 14.8%	43 11.7%	56 12.6%	34 13.9%
SIGMA	1340 100.0%	457 100.0%	883 100.0%	371 100.0%	277 100.0%	181 100.0%	179 100.0%	117 100.0%	54 100.0%	24 100.0%	137 100.0%	1014 100.0%	326 100.0%	476 100.0%	366 100.0%	258 100.0%	-	240 100.0%	350 100.0%	414 100.0%	244 100.0%	72 100.0%	284 100.0%	368 100.0%	444 100.0%	244 100.0%

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Table 107 Q48D. Please indicate if public relations in your organisation or your clients organisation is working more or less closely with each of the following departments compared to two years ago? HR

Base : All Answering

	Total	Ger	nder				Regi	on				Member	of CIPR			PR Role	e			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1341	457	884	371	277	181	179	118	54	24	137	1015	326	476	367	258	-	240	350	414	244	72	284	368	445	244
More closely	491 36.6%	156 34.1%	335 37.9%	132 35.6%	102 36.8%	69 38.1%	74 41.3%	29 24.6%	17 31.5%	8 33.3%	60 43.8%	370 36.5%	121 37.1%	170 35.7%	168 45.8%	93 36.0%	-	60 25.0%	98 28.0%	164 39.6%	122 50.0%	39 54.2%	92 32.4%	145 39.4%	175 39.3%	79 32.4%
Neither more nor less closely	575 42.9%	207 45.3%	368 41.6%	164 44.2%	114 41.2%	78 43.1%	71 39.7%	64 54.2%	24 44.4%	10 41.7%	50 36.5%	429 42.3%	146 44.8%	209 43.9%	133 36.2%	121 46.9%	-	112 46.7%	161 46.0%	176 42.5%	90 36.9%	27 37.5%	113 39.8%	152 41.3%	190 42.7%	120 49.2%
Less closely	100 7.5%	38 8.3%	62 7.0%	28 7.5%	21 7.6%	8 4.4%	11 6.1%	9 7.6%	4 7.4%	2 8.3%	17 12.4%	80 7.9%	20 6.1%	44 9.2%	29 7.9%	12 4.7%	-	15 6.3%	28 8.0%	34 8.2%	19 7.8%	3 4.2%	25 8.8%	28 7.6%	32 7.2%	15 6.1%
Don't know	175 13.0%	56 12.3%	119 13.5%	47 12.7%	40 14.4%	26 14.4%	23 12.8%	16 13.6%	9 16.7%	4 16.7%	10 7.3%	136 13.4%	39 12.0%	53 11.1%	37 10.1%	32 12.4%	-	53 22.1%	63 18.0%	40 9.7%	13 5.3%	3 4.2%	54 19.0%	43 11.7%	48 10.8%	30 12.3%
SIGMA	1341 100.0%	457 100.0%	884 100.0%	371 100.0%	277 100.0%	181 100.0%	179 100.0%	118 100.0%	54 100.0%	24 100.0%	137 100.0%	1015 100.0%	326 100.0%	476 100.0%	367 100.0%	258 100.0%	-	240 100.0%	350 100.0%	414 100.0%	244 100.0%	72 100.0%	284 100.0%	368 100.0%	445 100.0%	244 100.0%

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Table 108

Q48E. Please indicate if public relations in your organisation or your clients organisation is working more or less closely with each of the following departments compared to two years ago? IT

Base : All Answering

	Total	Ger	der				Regi	on				Member	of CIPR			PR Role	•			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager		Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1341	457	884	371	277	181	179	118	54	24	137	1015	326	476	367	258	-	240	350	414	244	72	284	368	445	244
More closely	501 37.4%	158 34.6%	343 38.8%	132 35.6%	103 37.2%	61 33.7%	73 40.8%	37 31.4%	20 37.0%	10 41.7%	65 47.4%	382 37.6%	119 36.5%	210 44.1%	120 32.7%	95 36.8%	-	76 31.7%	117 33.4%	165 39.9%	105 43.0%	29 40.3%	103 36.3%	131 35.6%	166 37.3%	101 41.4%
Neither more nor less closely	584 43.5%	197 43.1%	387 43.8%	165 44.5%	127 45.8%	82 45.3%	70 39.1%	65 55.1%	23 42.6%	9 37.5%	43 31.4%	433 42.7%	151 46.3%	185 38.9%	182 49.6%	113 43.8%	-	104 43.3%	148 42.3%	185 44.7%	108 44.3%	32 44.4%	113 39.8%	161 43.8%	209 47.0%	101 41.4%
Less closely	83 6.2%	39 8.5%	44 5.0%	22 5.9%	14 5.1%	11 6.1%	11 6.1%	6 5.1%	2 3.7%	1 4.2%	16 11.7%	64 6.3%	19 5.8%	29 6.1%	29 7.9%	14 5.4%	-	11 4.6%	29 8.3%	21 5.1%	14 5.7%	8 11.1%	22 7.7%	29 7.9%	20 4.5%	12 4.9%
Don't know	173 12.9%	63 13.8%	110 12.4%	52 14.0%	33 11.9%	27 14.9%	25 14.0%	10 8.5%	9 16.7%	4 16.7%	13 9.5%	136 13.4%	37 11.3%	52 10.9%	36 9.8%	36 14.0%	-	49 20.4%	56 16.0%	43 10.4%	17 7.0%	3 4.2%	46 16.2%	47 12.8%	50 11.2%	30 12.3%
SIGMA	1341 100.0%	457 100.0%	884 100.0%	371 100.0%	277 100.0%	181 100.0%	179 100.0%	118 100.0%	54 100.0%	24 100.0%	137 100.0%	1015 100.0%	326 100.0%	476 100.0%	367 100.0%	258 100.0%	-	240 100.0%	350 100.0%	414 100.0%	244 100.0%	72 100.0%	284 100.0%	368 100.0%	445 100.0%	244 100.0%

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Table 109 Q48F. Please indicate if public relations in your organisation or your clients organisation is working more or less closely with each of the following departments compared to two years ago? Marketing Base : All Answering

	Total	Ger	Ider				Regi	on				Member	of CIPR			PR Role	e			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector		In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1340	457	883	371	277	181	179	117	54	24	137	1014	326	476	366	258	-	240	350	414	244	72	284	368	444	244
More closely	704 52.5%	235 51.4%	469 53.1%	199 53.6%	143 51.6%	96 53.0%	91 50.8%	61 52.1%	23 42.6%	10 41.7%	81 59.1%	530 52.3%	174 53.4%	230 48.3%	209 57.1%	148 57.4%	-	117 48.8%	173 49.4%	222 53.6%	142 58.2%	39 54.2%	148 52.1%	207 56.3%	232 52.3%	117 48.0%
Neither more nor less closely	428 31.9%	143 31.3%	285 32.3%	120 32.3%	88 31.8%	52 28.7%	58 32.4%	41 35.0%	21 38.9%	9 37.5%	39 28.5%	319 31.5%	109 33.4%	151 31.7%	118 32.2%	75 29.1%	-	84 35.0%	104 29.7%	129 31.2%	80 32.8%	28 38.9%	78 27.5%	111 30.2%	148 33.3%	91 37.3%
Less closely	40 3.0%	15 3.3%	25 2.8%	9 2.4%	8 2.9%	7 3.9%	5 2.8%	2 1.7%	1 1.9%	1 4.2%	7 5.1%	30 3.0%	10 3.1%	19 4.0%	9 2.5%	8 3.1%	-	4 1.7%	10 2.9%	17 4.1%	7 2.9%	1 1.4%	9 3.2%	11 3.0%	14 3.2%	6 2.5%
Don't know	168 12.5%	64 14.0%	104 11.8%	43 11.6%	38 13.7%	26 14.4%	25 14.0%	13 11.1%	9 16.7%	4 16.7%	10 7.3%	135 13.3%	33 10.1%	76 16.0%	30 8.2%	27 10.5%	-	35 14.6%	63 18.0%	46 11.1%	15 6.1%	4 5.6%	49 17.3%	39 10.6%	50 11.3%	30 12.3%
SIGMA	1340 100.0%	457 100.0%	883 100.0%	371 100.0%	277 100.0%	181 100.0%	179 100.0%	117 100.0%	54 100.0%	24 100.0%	137 100.0%	1014 100.0%	326 100.0%	476 100.0%	366 100.0%	258 100.0%	-	240 100.0%	350 100.0%	414 100.0%	244 100.0%	72 100.0%	284 100.0%	368 100.0%	444 100.0%	244 100.0%

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Table 110 Q48G. Please indicate if public relations in your organisation or your clients organisation is working more or less closely with each of the following departments compared to two years ago?

Sales Base : All Answering

	Total	Ger	nder				Regi	on				Member	of CIPR			PR Role	e			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1340	457	883	371	276	181	179	118	54	24	137	1014	326	476	367	257	-	240	350	413	244	72	284	368	444	244
More closely	328 24.5%	106 23.2%	222 25.1%	92 24.8%	64 23.2%	42 23.2%	41 22.9%	26 22.0%	5 9.3%	9 37.5%	49 35.8%	245 24.2%	83 25.5%	53 11.1%	128 34.9%	71 27.6%	-	76 31.7%	59 16.9%	98 23.7%	76 31.1%	17 23.6%	69 24.3%	99 26.9%	99 22.3%	61 25.0%
Neither more nor less closely	555 41.4%	189 41.4%	366 41.4%	160 43.1%	114 41.3%	81 44.8%	77 43.0%	50 42.4%	19 35.2%	8 33.3%	46 33.6%	410 40.4%	145 44.5%	179 37.6%	160 43.6%	114 44.4%	-	102 42.5%	126 36.0%	176 42.6%	103 42.2%	38 52.8%	103 36.3%	145 39.4%	191 43.0%	116 47.5%
Less closely	89 6.6%	34 7.4%	55 6.2%	18 4.9%	23 8.3%	9 5.0%	7 3.9%	9 7.6%	4 7.4%	2 8.3%	17 12.4%	70 6.9%	19 5.8%	39 8.2%	28 7.6%	12 4.7%	-	10 4.2%	34 9.7%	22 5.3%	17 7.0%	5 6.9%	23 8.1%	21 5.7%	30 6.8%	15 6.1%
Don't know	368 27.5%	128 28.0%	240 27.2%	101 27.2%	75 27.2%	49 27.1%	54 30.2%	33 28.0%	26 48.1%	5 20.8%	25 18.2%	289 28.5%	79 24.2%	205 43.1%	51 13.9%	60 23.3%	-	52 21.7%	131 37.4%	117 28.3%	48 19.7%	12 16.7%	89 31.3%	103 28.0%	124 27.9%	52 21.3%
SIGMA	1340 100.0%	457 100.0%	883 100.0%	371 100.0%	276 100.0%	181 100.0%	179 100.0%	118 100.0%	54 100.0%	24 100.0%	137 100.0%	1014 100.0%	326 100.0%	476 100.0%	367 100.0%	257 100.0%	-	240 100.0%	350 100.0%	413 100.0%	244 100.0%	72 100.0%	284 100.0%	368 100.0%	444 100.0%	244 100.0%

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Table 111 Q48H. Please indicate if public relations in your organisation or your clients organisation is working more or less closely with each of the following departments compared to two years ago? Social/Digital Base : All Answering

	Total	Ger	nder				Regi	on				Member	of CIPR			PR Role	e			Se	niority			Years	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1340	457	883	371	277	181	179	117	54	24	137	1014	326	476	366	258	-	240	350	414	244	72	284	368	444	244
More closely	1018 76.0%	335 73.3%	683 77.3%	293 79.0%	209 75.5%	136 75.1%	131 73.2%	91 77.8%	38 70.4%	15 62.5%	105 76.6%	759 74.9%	259 79.4%	372 78.2%	275 75.1%	206 79.8%	-	165 68.8%	261 74.6%	321 77.5%	198 81.1%	62 86.1%	208 73.2%	284 77.2%	349 78.6%	177 72.5%
Neither more nor less closely	191 14.3%	75 16.4%	116 13.1%	43 11.6%	40 14.4%	27 14.9%	31 17.3%	18 15.4%	11 20.4%	6 25.0%	15 10.9%	155 15.3%	36 11.0%	59 12.4%	59 16.1%	33 12.8%	-	40 16.7%	46 13.1%	60 14.5%	33 13.5%	8 11.1%	37 13.0%	53 14.4%	57 12.8%	44 18.0%
Less closely	11 0.8%	7 1.5%	4 0.5%	1 0.3%	-	1 0.6%	-	1 0.9%	1 1.9%	-	7 5.1%	6 0.6%	5 1.5%	2 0.4%	5 1.4%	1 0.4%	-	3 1.3%	3 0.9%	3 0.7%	2 0.8%	-	4 1.4%	3 0.8%	2 0.5%	2 0.8%
Don't know	120 9.0%	40 8.8%	80 9.1%	34 9.2%	28 10.1%	17 9.4%	17 9.5%	7 6.0%	4 7.4%	3 12.5%	10 7.3%	94 9.3%	26 8.0%	43 9.0%	27 7.4%	18 7.0%	-	32 13.3%	40 11.4%	30 7.2%	11 4.5%	2 2.8%	35 12.3%	28 7.6%	36 8.1%	21 8.6%
SIGMA	1340 100.0%	457 100.0%	883 100.0%	371 100.0%	277 100.0%	181 100.0%	179 100.0%	117 100.0%	54 100.0%	24 100.0%	137 100.0%	1014 100.0%	326 100.0%	476 100.0%	366 100.0%	258 100.0%	-	240 100.0%	350 100.0%	414 100.0%	244 100.0%	72 100.0%	284 100.0%	368 100.0%	444 100.0%	244 100.0%

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Table 112

Q48. Please indicate if public relations in your organisation or your clients organisation is working more or less closely with each of the following departments compared to two years ago? Summary table for More closely

	Total	Ger	nder				Regi	on				Member	of CIPR			PR Role	e			Ser	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager		Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Advertising	28.5%	27.4%	29.1%	27.5%	23.5%	27.1%	29.6%	25.4%	16.7%	29.2%	48.9%	28.5%	28.5%	25.0%	31.3%	31.8%	-	27.5%	24.6%	27.1%	35.7%	34.7%	26.4%	33.4%	26.3%	27.5%
Customer Service	44.7%	41.9%	46.1%	41.2%	42.6%	48.6%	49.7%	43.6%	38.9%	54.2%	47.8%	43.5%	48.2%	45.8%	42.5%	50.4%	-	39.6%	44.0%	45.4%	48.4%	51.4%	45.4%	44.6%	45.6%	42.2%
Events	43.7%	44.6%	43.3%	45.6%	40.4%	39.2%	40.8%	39.3%	38.9%	37.5%	62.0%	43.0%	46.0%	43.1%	43.7%	56.6%		31.3%	46.3%	44.2%	52.9%	40.3%	46.8%	50.3%	41.4%	34.4%
HR	36.6%	34.1%	37.9%	35.6%	36.8%	38.1%	41.3%	24.6%	31.5%	33.3%	43.8%	36.5%	37.1%	35.7%	45.8%	36.0%		25.0%	28.0%	39.6%	50.0%	54.2%	32.4%	39.4%	39.3%	32.4%
IT	37.4%	34.6%	38.8%	35.6%	37.2%	33.7%	40.8%	31.4%	37.0%	41.7%	47.4%	37.6%	36.5%	44.1%	32.7%	36.8%	-	31.7%	33.4%	39.9%	43.0%	40.3%	36.3%	35.6%	37.3%	41.4%
Marketing	52.5%	51.4%	53.1%	53.6%	51.6%	53.0%	50.8%	52.1%	42.6%	41.7%	59.1%	52.3%	53.4%	48.3%	57.1%	57.4%	-	48.8%	49.4%	53.6%	58.2%	54.2%	52.1%	56.3%	52.3%	48.0%
Sales	24.5%	23.2%	25.1%	24.8%	23.2%	23.2%	22.9%	22.0%	9.3%	37.5%	35.8%	24.2%	25.5%	11.1%	34.9%	27.6%	-	31.7%	16.9%	23.7%	31.1%	23.6%	24.3%	26.9%	22.3%	25.0%
Social/Digital	76.0%	73.3%	77.3%	79.0%	75.5%	75.1%	73.2%	77.8%	70.4%	62.5%	76.6%	74.9%	79.4%	78.2%	75.1%	79.8%		68.8%	74.6%	77.5%	81.1%	86.1%	73.2%	77.2%	78.6%	72.5%

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Table 113 Q49A. What areas of public relations practice have converged with the departments who now work more closely with public relations? Consumer or public campaigning Base : All Answering

	Total	Gei	nder				Regi	on				Member	of CIPR			PR Role)			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1174	403	771	328	242	156	153	100	48	18	129	881	293	421	331	234	-	188	303	369	231	67	244	330	394	206
More closely	531 45.2%	192 47.6%	339 44.0%	159 48.5%	92 38.0%	61 39.1%	69 45.1%	39 39.0%	20 41.7%	12 66.7%	79 61.2%	395 44.8%	136 46.4%	203 48.2%	118 35.6%	130 55.6%	-	80 42.6%	136 44.9%	165 44.7%	111 48.1%	33 49.3%	119 48.8%	143 43.3%	181 45.9%	88 42.7%
Neither more nor less closely	387 33.0%	134 33.3%	253 32.8%	109 33.2%	88 36.4%	61 39.1%	45 29.4%	36 36.0%	13 27.1%	4 22.2%	31 24.0%	292 33.1%	95 32.4%	119 28.3%	134 40.5%	68 29.1%	-	66 35.1%	90 29.7%	128 34.7%	71 30.7%	28 41.8%	72 29.5%	107 32.4%	137 34.8%	71 34.5%
Less closely	26 2.2%	9 2.2%	17 2.2%	7 2.1%	8 3.3%	2 1.3%	4 2.6%	-	1 2.1%	2 11.1%	2 1.6%	19 2.2%	7 2.4%	6 1.4%	15 4.5%	4 1.7%	-	1 0.5%	11 3.6%	9 2.4%	4 1.7%	1 1.5%	7 2.9%	9 2.7%	6 1.5%	4 1.9%
Don't know	230 19.6%	68 16.9%	162 21.0%	53 16.2%	54 22.3%	32 20.5%	35 22.9%	25 25.0%	14 29.2%	-	17 13.2%	175 19.9%	55 18.8%	93 22.1%	64 19.3%	32 13.7%	-	41 21.8%	66 21.8%	67 18.2%	45 19.5%	5 7.5%	46 18.9%	71 21.5%	70 17.8%	43 20.9%
SIGMA	1174 100.0%	403 100.0%	771 100.0%	328 100.0%	242 100.0%	156 100.0%	153 100.0%	100 100.0%	48 100.0%	18 100.0%	129 100.0%	881 100.0%	293 100.0%	421 100.0%	331 100.0%	234 100.0%	-	188 100.0%	303 100.0%	369 100.0%	231 100.0%	67 100.0%	244 100.0%	330 100.0%	394 100.0%	206 100.0%

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Table 114 Q49B. What areas of public relations practice have converged with the departments who now work more closely with public relations? Contributing to business strategy Base : All Answering

	Total	Ger	nder				Regi	on				Member	of CIPR			PR Role	e			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1174	403	771	328	242	156	153	100	48	18	129	881	293	421	331	234	-	188	303	369	231	67	244	330	394	206
More closely	564 48.0%	186 46.2%	378 49.0%	170 51.8%	107 44.2%	73 46.8%	79 51.6%	46 46.0%	16 33.3%	10 55.6%	63 48.8%	420 47.7%	144 49.1%	182 43.2%	152 45.9%	129 55.1%	-	101 53.7%	120 39.6%	170 46.1%	120 51.9%	47 70.1%	110 45.1%	153 46.4%	193 49.0%	108 52.4%
Neither more nor less closely	411 35.0%	148 36.7%	263 34.1%	115 35.1%	81 33.5%	53 34.0%	44 28.8%	38 38.0%	20 41.7%	8 44.4%	52 40.3%	311 35.3%	100 34.1%	155 36.8%	128 38.7%	72 30.8%	-	56 29.8%	111 36.6%	138 37.4%	83 35.9%	17 25.4%	83 34.0%	122 37.0%	131 33.2%	75 36.4%
Less closely	42 3.6%	21 5.2%	21 2.7%	9 2.7%	14 5.8%	4 2.6%	3 2.0%	3 3.0%	2 4.2%	-	7 5.4%	31 3.5%	11 3.8%	18 4.3%	13 3.9%	4 1.7%	-	7 3.7%	7 2.3%	21 5.7%	5 2.2%	-	7 2.9%	11 3.3%	19 4.8%	5 2.4%
Don't know	157 13.4%	48 11.9%	109 14.1%	34 10.4%	40 16.5%	26 16.7%	27 17.6%	13 13.0%	10 20.8%	-	7 5.4%	119 13.5%	38 13.0%	66 15.7%	38 11.5%	29 12.4%	-	24 12.8%	65 21.5%	40 10.8%	23 10.0%	3 4.5%	44 18.0%	44 13.3%	51 12.9%	18 8.7%
SIGMA	1174 100.0%	403 100.0%	771 100.0%	328 100.0%	242 100.0%	156 100.0%	153 100.0%	100 100.0%	48 100.0%	18 100.0%	129 100.0%	881 100.0%	293 100.0%	421 100.0%	331 100.0%	234 100.0%	-	188 100.0%	303 100.0%	369 100.0%	231 100.0%	67 100.0%	244 100.0%	330 100.0%	394 100.0%	206 100.0%

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Table 115 Q49C. What areas of public relations practice have converged with the departments who now work more closely with public relations? Corporate social responsibility Base : All Answering

	Total	Gei	nder				Regi	on				Member	of CIPR			PR Role	e			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1174	403	771	328	242	156	153	100	48	18	129	881	293	421	331	234	-	188	303	369	231	67	244	330	394	206
More closely	440 37.5%	155 38.5%	285 37.0%	115 35.1%	74 30.6%	60 38.5%	61 39.9%	33 33.0%	10 20.8%	9 50.0%	78 60.5%	341 38.7%	99 33.8%	107 25.4%	180 54.4%	78 33.3%	-	75 39.9%	98 32.3%	147 39.8%	85 36.8%	27 40.3%	93 38.1%	125 37.9%	141 35.8%	81 39.3%
Neither more nor less closely	452 38.5%	155 38.5%	297 38.5%	132 40.2%	101 41.7%	61 39.1%	44 28.8%	50 50.0%	23 47.9%	7 38.9%	34 26.4%	333 37.8%	119 40.6%	175 41.6%	103 31.1%	100 42.7%	-	74 39.4%	112 37.0%	139 37.7%	96 41.6%	26 38.8%	89 36.5%	130 39.4%	146 37.1%	87 42.2%
Less closely	54 4.6%	25 6.2%	29 3.8%	20 6.1%	12 5.0%	6 3.8%	6 3.9%	1 1.0%	1 2.1%	-	8 6.2%	44 5.0%	10 3.4%	21 5.0%	16 4.8%	12 5.1%	-	5 2.7%	14 4.6%	21 5.7%	11 4.8%	3 4.5%	11 4.5%	16 4.8%	22 5.6%	5 2.4%
Don't know	228 19.4%	68 16.9%	160 20.8%	61 18.6%	55 22.7%	29 18.6%	42 27.5%	16 16.0%	14 29.2%	2 11.1%	9 7.0%	163 18.5%	65 22.2%	118 28.0%	32 9.7%	44 18.8%	-	34 18.1%	79 26.1%	62 16.8%	39 16.9%	11 16.4%	51 20.9%	59 17.9%	85 21.6%	33 16.0%
SIGMA	1174 100.0%	403 100.0%	771 100.0%	328 100.0%	242 100.0%	156 100.0%	153 100.0%	100 100.0%	48 100.0%	18 100.0%	129 100.0%	881 100.0%	293 100.0%	421 100.0%	331 100.0%	234 100.0%	-	188 100.0%	303 100.0%	369 100.0%	231 100.0%	67 100.0%	244 100.0%	330 100.0%	394 100.0%	206 100.0%

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Table 116 Q49D. What areas of public relations practice have converged with the departments who now work more closely with public relations? Crisis management Base : All Answering

	Total	Ger	nder				Regi	on				Member	of CIPR			PR Role)			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1173	403	770	328	241	156	153	100	48	18	129	881	292	421	331	234	-	187	303	369	231	67	244	330	394	205
More closely	587 50.0%	195 48.4%	392 50.9%	170 51.8%	112 46.5%	73 46.8%	76 49.7%	49 49.0%	22 45.8%	13 72.2%	72 55.8%	440 49.9%	147 50.3%	211 50.1%	178 53.8%	112 47.9%	-	86 46.0%	146 48.2%	182 49.3%	128 55.4%	34 50.7%	118 48.4%	177 53.6%	198 50.3%	94 45.9%
Neither more nor less closely	418 35.6%	165 40.9%	253 32.9%	120 36.6%	90 37.3%	57 36.5%	51 33.3%	41 41.0%	15 31.3%	3 16.7%	41 31.8%	314 35.6%	104 35.6%	139 33.0%	111 33.5%	95 40.6%	-	73 39.0%	96 31.7%	138 37.4%	79 34.2%	28 41.8%	79 32.4%	108 32.7%	140 35.5%	91 44.4%
Less closely	19 1.6%	9 2.2%	10 1.3%	1 0.3%	5 2.1%	-	1 0.7%	-	2 4.2%	-	10 7.8%	15 1.7%	4 1.4%	8 1.9%	8 2.4%	1 0.4%	-	2 1.1%	6 2.0%	8 2.2%	3 1.3%	-	5 2.0%	6 1.8%	6 1.5%	2 1.0%
Don't know	149 12.7%	34 8.4%	115 14.9%	37 11.3%	34 14.1%	26 16.7%	25 16.3%	10 10.0%	9 18.8%	2 11.1%	6 4.7%	112 12.7%	37 12.7%	63 15.0%	34 10.3%	26 11.1%	-	26 13.9%	55 18.2%	41 11.1%	21 9.1%	5 7.5%	42 17.2%	39 11.8%	50 12.7%	18 8.8%
SIGMA	1173 100.0%	403 100.0%	770 100.0%	328 100.0%	241 100.0%	156 100.0%	153 100.0%	100 100.0%	48 100.0%	18 100.0%	129 100.0%	881 100.0%	292 100.0%	421 100.0%	331 100.0%	234 100.0%	-	187 100.0%	303 100.0%	369 100.0%	231 100.0%	67 100.0%	244 100.0%	330 100.0%	394 100.0%	205 100.0%

Prepared by Survation on behalf of the CIPR

25 Feb 2015



Table 117 Q49E. What areas of public relations practice have converged with the departments who now work more closely with public relations? Event management Base : All Answering

Member of CIPR PR Role Years in PR Total Gender Region Seniority Head of In-house Independer Communicat In-house In-house not-forions / t Midlands & Outside public private profit/ practition Non-Associate Director Consultan Male Female London South East North Scotland Wales NI the UK Yes No . sector . sector NGO y / Agency er Manager Manage Director Owner 0-5 6-10 11-20 21+ Unweighted Total 1174 403 771 328 242 156 153 100 48 18 129 881 293 421 331 234 188 303 369 231 67 244 330 394 206 More closely 189 370 107 67 21 429 130 183 167 133 76 169 177 559 149 79 41 15 80 166 164 115 28 128 85 45.4% 44.2% 43.8% 41.0% 83.3% 47.6% 46.9% 48.0% 50.6% 43.8% 62.0% 48.7% 44.4% 43.5% 50.5% 56.8% 40.4% 54.8% 44.4% 49.8% 41.8% 52.5% 51.2% 44.9% 41.3% Neither more nor 442 160 282 135 92 57 55 45 14 42 322 120 161 127 73 81 88 156 80 34 80 117 156 89 38.4% less closely 37.6% 39.7% 36.6% 41.2% 38.0% 36.5% 35.9% 45.0% 29.2% 11.1% 32.6% 36.5% 41.0% 38.2% 31.2% 43.1% 29.0% 42.3% 34.6% 50.7% 32.8% 35.5% 39.6% 43.2% 45 9 2.7% 13 5.4% Less closely 20 25 3 5 7 3 4 36 9 21 12 5 7 9 16 10 9 11 14 11 --1 3.8% 5.0% 3.2% 1.9% 3.3% 7.0% 6.3% . 5.6% 3.1% 4.1% 3.1% 5.0% 3.6% 2.1% . 3.7% 3.0% 4.3% 1.5% 3.7% 3.3% 3.6% 5.3% 4.3% Don't know 128 47 34 94 35 30 17 26 10 3 94 34 56 25 23 24 40 33 26 4 27 33 21 10.9% 8.4% 12.2% 10.7% 12.4% 10.9% 17.0% 7.0% 20.8% 2.3% 10.7% 11.6% 13.3% 7.6% 9.8% 12.8% 13.2% 8.9% 11.3% 6.0% 11.1% 10.0% 11.9% 10.2% 1174 328 242 153 100 331 234 303 330 SIGMA 403 771 156 48 18 129 881 293 421 188 369 231 67 244 394 206 100.0%

Prepared by Survation on behalf of the CIPR

25 Feb 2015



Table 118 Q49F. What areas of public relations practice have converged with the departments who now work more closely with public relations? Internal communications Base : All Answering

]	Total	Ger	nder				Regi	on				Member	of CIPR			PR Role	e			Se	niority			Years	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1174	403	771	328	242	156	153	100	48	18	129	881	293	421	331	234	-	188	303	369	231	67	244	330	394	206
More closely	697 59.4%	234 58.1%	463 60.1%	204 62.2%	138 57.0%	94 60.3%	90 58.8%	54 54.0%	28 58.3%	12 66.7%	77 59.7%	524 59.5%	173 59.0%	263 62.5%	203 61.3%	145 62.0%	-	86 45.7%	190 62.7%	219 59.3%	140 60.6%	50 74.6%	140 57.4%	198 60.0%	232 58.9%	127 61.7%
Neither more nor less closely	330 28.1%	126 31.3%	204 26.5%	93 28.4%	68 28.1%	41 26.3%	38 24.8%	36 36.0%	10 20.8%	5 27.8%	39 30.2%	246 27.9%	84 28.7%	102 24.2%	96 29.0%	60 25.6%	-	72 38.3%	74 24.4%	104 28.2%	66 28.6%	12 17.9%	72 29.5%	93 28.2%	108 27.4%	57 27.7%
Less closely	35 3.0%	14 3.5%	21 2.7%	10 3.0%	6 2.5%	3 1.9%	4 2.6%	4 4.0%	1 2.1%	-	7 5.4%	29 3.3%	6 2.0%	8 1.9%	16 4.8%	7 3.0%	-	4 2.1%	6 2.0%	14 3.8%	8 3.5%	2 3.0%	7 2.9%	7 2.1%	14 3.6%	7 3.4%
Don't know	112 9.5%	29 7.2%	83 10.8%	21 6.4%	30 12.4%	18 11.5%	21 13.7%	6 6.0%	9 18.8%	1 5.6%	6 4.7%	82 9.3%	30 10.2%	48 11.4%	16 4.8%	22 9.4%	-	26 13.8%	33 10.9%	32 8.7%	17 7.4%	3 4.5%	25 10.2%	32 9.7%	40 10.2%	15 7.3%
SIGMA	1174 100.0%	403 100.0%	771 100.0%	328 100.0%	242 100.0%	156 100.0%	153 100.0%	100 100.0%	48 100.0%	18 100.0%	129 100.0%	881 100.0%	293 100.0%	421 100.0%	331 100.0%	234 100.0%	-	188 100.0%	303 100.0%	369 100.0%	231 100.0%	67 100.0%	244 100.0%	330 100.0%	394 100.0%	206 100.0%

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25 Feb 2015



Table 119 Q49G. What areas of public relations practice have converged with the departments who now work more closely with public relations? Media relations Base : All Answering

	Total	Ger	nder				Regi	on				Member	of CIPR			PR Role	•			Se	niority			Years i	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1174	403	771	328	242	156	153	100	48	18	129	881	293	421	331	234	-	188	303	369	231	67	244	330	394	206
More closely	706 60.1%	253 62.8%	453 58.8%	211 64.3%	134 55.4%	85 54.5%	87 56.9%	62 62.0%	25 52.1%	15 83.3%	87 67.4%	530 60.2%	176 60.1%	259 61.5%	198 59.8%	152 65.0%	-	97 51.6%	196 64.7%	231 62.6%	134 58.0%	35 52.2%	146 59.8%	214 64.8%	235 59.6%	111 53.9%
Neither more nor less closely	345 29.4%	115 28.5%	230 29.8%	92 28.0%	78 32.2%	51 32.7%	43 28.1%	32 32.0%	13 27.1%	3 16.7%	33 25.6%	261 29.6%	84 28.7%	111 26.4%	107 32.3%	60 25.6%	-	67 35.6%	68 22.4%	104 28.2%	75 32.5%	29 43.3%	69 28.3%	80 24.2%	118 29.9%	78 37.9%
Less closely	15 1.3%	6 1.5%	9 1.2%	2 0.6%	2 0.8%	2 1.3%	1 0.7%	1 1.0%	1 2.1%	-	6 4.7%	11 1.2%	4 1.4%	8 1.9%	3 0.9%	-	-	4 2.1%	2 0.7%	6 1.6%	3 1.3%	-	4 1.6%	4 1.2%	5 1.3%	2 1.0%
Don't know	108 9.2%	29 7.2%	79 10.2%	23 7.0%	28 11.6%	18 11.5%	22 14.4%	5 5.0%	9 18.8%	-	3 2.3%	79 9.0%	29 9.9%	43 10.2%	23 6.9%	22 9.4%	-	20 10.6%	37 12.2%	28 7.6%	19 8.2%	3 4.5%	25 10.2%	32 9.7%	36 9.1%	15 7.3%
SIGMA	1174 100.0%	403 100.0%	771 100.0%	328 100.0%	242 100.0%	156 100.0%	153 100.0%	100 100.0%	48 100.0%	18 100.0%	129 100.0%	881 100.0%	293 100.0%	421 100.0%	331 100.0%	234 100.0%	-	188 100.0%	303 100.0%	369 100.0%	231 100.0%	67 100.0%	244 100.0%	330 100.0%	394 100.0%	206 100.0%

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25 Feb 2015



Table 120 Q49H. What areas of public relations practice have converged with the departments who now work more closely with public relations? Strategic planning Base : All Answering

	Total	Ger	nder				Regi	on				Member	of CIPR			PR Role	9			Se	niority			Years	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1174	403	771	328	242	156	153	100	48	18	129	881	293	421	331	234	-	188	303	369	231	67	244	330	394	206
More closely	649 55.3%	208 51.6%	441 57.2%	196 59.8%	123 50.8%	80 51.3%	89 58.2%	51 51.0%	26 54.2%	11 61.1%	73 56.6%	484 54.9%	165 56.3%	235 55.8%	164 49.5%	148 63.2%	-	102 54.3%	150 49.5%	202 54.7%	144 62.3%	43 64.2%	117 48.0%	194 58.8%	218 55.3%	120 58.3%
Neither more nor less closely	364 31.0%	143 35.5%	221 28.7%	99 30.2%	74 30.6%	54 34.6%	39 25.5%	36 36.0%	11 22.9%	7 38.9%	44 34.1%	280 31.8%	84 28.7%	121 28.7%	126 38.1%	58 24.8%	-	59 31.4%	96 31.7%	120 32.5%	64 27.7%	20 29.9%	84 34.4%	90 27.3%	125 31.7%	65 31.6%
Less closely	32 2.7%	21 5.2%	11 1.4%	6 1.8%	9 3.7%	1 0.6%	3 2.0%	4 4.0%	2 4.2%	-	7 5.4%	24 2.7%	8 2.7%	11 2.6%	12 3.6%	5 2.1%	-	4 2.1%	7 2.3%	13 3.5%	6 2.6%	1 1.5%	7 2.9%	10 3.0%	9 2.3%	6 2.9%
Don't know	129 11.0%	31 7.7%	98 12.7%	27 8.2%	36 14.9%	21 13.5%	22 14.4%	9 9.0%	9 18.8%	-	5 3.9%	93 10.6%	36 12.3%	54 12.8%	29 8.8%	23 9.8%	-	23 12.2%	50 16.5%	34 9.2%	17 7.4%	3 4.5%	36 14.8%	36 10.9%	42 10.7%	15 7.3%
SIGMA	1174 100.0%	403 100.0%	771 100.0%	328 100.0%	242 100.0%	156 100.0%	153 100.0%	100 100.0%	48 100.0%	18 100.0%	129 100.0%	881 100.0%	293 100.0%	421 100.0%	331 100.0%	234 100.0%	-	188 100.0%	303 100.0%	369 100.0%	231 100.0%	67 100.0%	244 100.0%	330 100.0%	394 100.0%	206 100.0%

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Table 121 Q49J. What areas of public relations practice have converged with the departments who now work more closely with public relations? Research, planning and measurement Base : All Answering

	Total	Ger	nder				Regi	on				Member	of CIPR			PR Role)			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1174	403	771	328	242	156	153	100	48	18	129	881	293	421	331	234	-	188	303	369	231	67	244	330	394	206
More closely	466 39.7%	139 34.5%	327 42.4%	154 47.0%	91 37.6%	54 34.6%	65 42.5%	31 31.0%	13 27.1%	7 38.9%	51 39.5%	338 38.4%	128 43.7%	182 43.2%	110 33.2%	110 47.0%	-	64 34.0%	107 35.3%	155 42.0%	109 47.2%	25 37.3%	95 38.9%	134 40.6%	157 39.8%	80 38.8%
Neither more nor less closely	502 42.8%	185 45.9%	317 41.1%	129 39.3%	91 37.6%	73 46.8%	59 38.6%	53 53.0%	23 47.9%	11 61.1%	63 48.8%	389 44.2%	113 38.6%	156 37.1%	166 50.2%	93 39.7%	-	87 46.3%	125 41.3%	158 42.8%	89 38.5%	37 55.2%	101 41.4%	140 42.4%	168 42.6%	93 45.1%
Less closely	50 4.3%	34 8.4%	16 2.1%	7 2.1%	18 7.4%	6 3.8%	3 2.0%	4 4.0%	1 2.1%	-	11 8.5%	37 4.2%	13 4.4%	21 5.0%	16 4.8%	4 1.7%	-	9 4.8%	15 5.0%	14 3.8%	10 4.3%	-	9 3.7%	16 4.8%	15 3.8%	10 4.9%
Don't know	156 13.3%	45 11.2%	111 14.4%	38 11.6%	42 17.4%	23 14.7%	26 17.0%	12 12.0%	11 22.9%	-	4 3.1%	117 13.3%	39 13.3%	62 14.7%	39 11.8%	27 11.5%	-	28 14.9%	56 18.5%	42 11.4%	23 10.0%	5 7.5%	39 16.0%	40 12.1%	54 13.7%	23 11.2%
SIGMA	1174 100.0%	403 100.0%	771 100.0%	328 100.0%	242 100.0%	156 100.0%	153 100.0%	100 100.0%	48 100.0%	18 100.0%	129 100.0%	881 100.0%	293 100.0%	421 100.0%	331 100.0%	234 100.0%	-	188 100.0%	303 100.0%	369 100.0%	231 100.0%	67 100.0%	244 100.0%	330 100.0%	394 100.0%	206 100.0%

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Table 122 Q49K. What areas of public relations practice have converged with the departments who now work more closely with public relations? Social or digital media management Base : All Answering

	Total	Ge	nder				Regi	on				Member	of CIPR			PR Role	e			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1174	403	771	328	242	156	153	100	48	18	129	881	293	421	331	234	-	188	303	369	231	67	244	330	394	206
More closely	824 70.2%	270 67.0%	554 71.9%	240 73.2%	163 67.4%	106 67.9%	108 70.6%	72 72.0%	29 60.4%	13 72.2%	93 72.1%	619 70.3%	205 70.0%	306 72.7%	220 66.5%	168 71.8%	-	130 69.1%	203 67.0%	265 71.8%	172 74.5%	45 67.2%	160 65.6%	236 71.5%	281 71.3%	147 71.4%
Neither more nor less closely	226 19.3%	92 22.8%	134 17.4%	63 19.2%	48 19.8%	32 20.5%	25 16.3%	20 20.0%	8 16.7%	5 27.8%	25 19.4%	172 19.5%	54 18.4%	67 15.9%	81 24.5%	43 18.4%	-	35 18.6%	64 21.1%	65 17.6%	39 16.9%	19 28.4%	55 22.5%	56 17.0%	73 18.5%	42 20.4%
Less closely	15 1.3%	10 2.5%	5 0.6%	2 0.6%	4 1.7%	3 1.9%	1 0.7%	1 1.0%	-	-	4 3.1%	11 1.2%	4 1.4%	4 1.0%	5 1.5%	4 1.7%	-	2 1.1%	2 0.7%	9 2.4%	1 0.4%	-	4 1.6%	6 1.8%	3 0.8%	2 1.0%
Don't know	109 9.3%	31 7.7%	78 10.1%	23 7.0%	27 11.2%	15 9.6%	19 12.4%	7 7.0%	11 22.9%	-	7 5.4%	79 9.0%	30 10.2%	44 10.5%	25 7.6%	19 8.1%	-	21 11.2%	34 11.2%	30 8.1%	19 8.2%	3 4.5%	25 10.2%	32 9.7%	37 9.4%	15 7.3%
SIGMA	1174 100.0%	403 100.0%	771 100.0%	328 100.0%	242 100.0%	156 100.0%	153 100.0%	100 100.0%	48 100.0%	18 100.0%	129 100.0%	881 100.0%	293 100.0%	421 100.0%	331 100.0%	234 100.0%	:	188 100.0%	303 100.0%	369 100.0%	231 100.0%	67 100.0%	244 100.0%	330 100.0%	394 100.0%	206 100.0%

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25 Feb 2015



Table 123 Q491. What areas of public relations practice have converged with the departments who now work more closely with public relations? Public affairs/lobbying Base : All Answering

	Total	Gei	nder				Regi	ion				Member	of CIPR			PR Role)			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1174	403	771	328	242	156	153	100	48	18	129	881	293	421	331	234	-	188	303	369	231	67	244	330	394	206
More closely	437 37.2%	156 38.7%	281 36.4%	147 44.8%	69 28.5%	51 32.7%	54 35.3%	27 27.0%	15 31.3%	12 66.7%	62 48.1%	327 37.1%	110 37.5%	129 30.6%	125 37.8%	123 52.6%	-	60 31.9%	108 35.6%	135 36.6%	92 39.8%	36 53.7%	88 36.1%	129 39.1%	139 35.3%	81 39.3%
Neither more nor less closely	442 37.6%	156 38.7%	286 37.1%	120 36.6%	92 38.0%	63 40.4%	54 35.3%	47 47.0%	17 35.4%	4 22.2%	45 34.9%	332 37.7%	110 37.5%	157 37.3%	132 39.9%	75 32.1%	-	78 41.5%	103 34.0%	145 39.3%	89 38.5%	23 34.3%	85 34.8%	126 38.2%	147 37.3%	84 40.8%
Less closely	62 5.3%	27 6.7%	35 4.5%	14 4.3%	19 7.9%	3 1.9%	5 3.3%	8 8.0%	2 4.2%	2 11.1%	9 7.0%	46 5.2%	16 5.5%	28 6.7%	19 5.7%	6 2.6%	-	9 4.8%	16 5.3%	21 5.7%	13 5.6%	1 1.5%	18 7.4%	17 5.2%	19 4.8%	8 3.9%
Don't know	233 19.8%	64 15.9%	169 21.9%	47 14.3%	62 25.6%	39 25.0%	40 26.1%	18 18.0%	14 29.2%	-	13 10.1%	176 20.0%	57 19.5%	107 25.4%	55 16.6%	30 12.8%	-	41 21.8%	76 25.1%	68 18.4%	37 16.0%	7 10.4%	53 21.7%	58 17.6%	89 22.6%	33 16.0%
SIGMA	1174 100.0%	403 100.0%	771 100.0%	328 100.0%	242 100.0%	156 100.0%	153 100.0%	100 100.0%	48 100.0%	18 100.0%	129 100.0%	881 100.0%	293 100.0%	421 100.0%	331 100.0%	234 100.0%	-	188 100.0%	303 100.0%	369 100.0%	231 100.0%	67 100.0%	244 100.0%	330 100.0%	394 100.0%	206 100.0%

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25 Feb 2015



Table 124

Q49. What areas of public relations practice have converged with the departments who now work more closely with public relations? Summary table for More closely

]	Total	Gen	nder				Reg	ion				Member	of CIPR			PR Role	9			Ser	niority			Years i	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Consumer or public campaigning	45.2%	47.6%	44.0%	48.5%	38.0%	39.1%	45.1%	39.0%	41.7%	66.7%	61.2%	44.8%	46.4%	48.2%	35.6%	55.6%	-	42.6%	44.9%	44.7%	48.1%	49.3%	48.8%	43.3%	45.9%	42.7%
Contributing to business strategy	48.0%	46.2%	49.0%	51.8%	44.2%	46.8%	51.6%	46.0%	33.3%	55.6%	48.8%	47.7%	49.1%	43.2%	45.9%	55.1%	-	53.7%	39.6%	46.1%	51.9%	70.1%	45.1%	46.4%	49.0%	52.4%
Corporate social responsibility	37.5%	38.5%	37.0%	35.1%	30.6%	38.5%	39.9%	33.0%	20.8%	50.0%	60.5%	38.7%	33.8%	25.4%	54.4%	33.3%	-	39.9%	32.3%	39.8%	36.8%	40.3%	38.1%	37.9%	35.8%	39.3%
Crisis management	50.0%	48.4%	50.9%	51.8%	46.5%	46.8%	49.7%	49.0%	45.8%	72.2%	55.8%	49.9%	50.3%	50.1%	53.8%	47.9%	-	46.0%	48.2%	49.3%	55.4%	50.7%	48.4%	53.6%	50.3%	45.9%
Event management	47.6%	46.9%	48.0%	45.4%	44.2%	50.6%	43.8%	41.0%	43.8%	83.3%	62.0%	48.7%	44.4%	43.5%	50.5%	56.8%	-	40.4%	54.8%	44.4%	49.8%	41.8%	52.5%	51.2%	44.9%	41.3%
Internal communications	59.4%	58.1%	60.1%	62.2%	57.0%	60.3%	58.8%	54.0%	58.3%	66.7%	59.7%	59.5%	59.0%	62.5%	61.3%	62.0%	-	45.7%	62.7%	59.3%	60.6%	74.6%	57.4%	60.0%	58.9%	61.7%
Media relations	60.1%	62.8%	58.8%	64.3%	55.4%	54.5%	56.9%	62.0%	52.1%	83.3%	67.4%	60.2%	60.1%	61.5%	59.8%	65.0%	-	51.6%	64.7%	62.6%	58.0%	52.2%	59.8%	64.8%	59.6%	53.9%
Strategic planning	55.3%	51.6%	57.2%	59.8%	50.8%	51.3%	58.2%	51.0%	54.2%	61.1%	56.6%	54.9%	56.3%	55.8%	49.5%	63.2%	-	54.3%	49.5%	54.7%	62.3%	64.2%	48.0%	58.8%	55.3%	58.3%
Public affairs/ lobbying	37.2%	38.7%	36.4%	44.8%	28.5%	32.7%	35.3%	27.0%	31.3%	66.7%	48.1%	37.1%	37.5%	30.6%	37.8%	52.6%	-	31.9%	35.6%	36.6%	39.8%	53.7%	36.1%	39.1%	35.3%	39.3%
Research, planning and measurement	39.7%	34.5%	42.4%	47.0%	37.6%	34.6%	42.5%	31.0%	27.1%	38.9%	39.5%	38.4%	43.7%	43.2%	33.2%	47.0%	÷	34.0%	35.3%	42.0%	47.2%	37.3%	38.9%	40.6%	39.8%	38.8%
Social or digital media management	70.2%	67.0%	71.9%	73.2%	67.4%	67.9%	70.6%	72.0%	60.4%	72.2%	72.1%	70.3%	70.0%	72.7%	66.5%	71.8%	-	69.1%	67.0%	71.8%	74.5%	67.2%	65.6%	71.5%	71.3%	71.4%

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Table 125 Q50. What areas of marketing and other disciplines have converged with public relations? Base : All Respondents

	Total	Gen	der				Regi	on				Member	of CIPR			PR Role	•			Sen	niority			Years	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1149	393	756	325	234	151	149	98	47	18	127	863	286	409	328	231	-	181	294	364	229	65	241	324	384	200
Advertising	348 30.3%	116 29.5%	232 30.7%	72 22.2%	77 32.9%	42 27.8%	53 35.6%	31 31.6%	11 23.4%	6 33.3%	56 44.1%	255 29.5%	93 32.5%	109 26.7%	106 32.3%	75 32.5%	-	58 32.0%	103 35.0%	92 25.3%	70 30.6%	19 29.2%	76 31.5%	109 33.6%	100 26.0%	63 31.5%
Branding	631 54.9%	214 54.5%	417 55.2%	171 52.6%	125 53.4%	76 50.3%	92 61.7%	47 48.0%	25 53.2%	13 72.2%	82 64.6%	466 54.0%	165 57.7%	219 53.5%	182 55.5%	135 58.4%	-	95 52.5%	162 55.1%	185 50.8%	142 62.0%	37 56.9%	130 53.9%	175 54.0%	212 55.2%	114 57.0%
Content marketing	462 40.2%	153 38.9%	309 40.9%	139 42.8%	105 44.9%	52 34.4%	58 38.9%	36 36.7%	11 23.4%	10 55.6%	51 40.2%	347 40.2%	115 40.2%	132 32.3%	133 40.5%	104 45.0%	-	93 51.4%	89 30.3%	142 39.0%	103 45.0%	28 43.1%	82 34.0%	132 40.7%	167 43.5%	81 40.5%
Copywriting	583 50.7%	165 42.0%	418 55.3%	153 47.1%	137 58.5%	77 51.0%	82 55.0%	47 48.0%	22 46.8%	11 61.1%	54 42.5%	422 48.9%	161 56.3%	193 47.2%	159 48.5%	128 55.4%	-	103 56.9%	144 49.0%	180 49.5%	124 54.1%	25 38.5%	117 48.5%	162 50.0%	200 52.1%	104 52.0%
CRM management	274 23.8%	91 23.2%	183 24.2%	84 25.8%	52 22.2%	37 24.5%	37 24.8%	25 25.5%	6 12.8%	4 22.2%	29 22.8%	206 23.9%	68 23.8%	86 21.0%	69 21.0%	71 30.7%	-	48 26.5%	66 22.4%	86 23.6%	58 25.3%	13 20.0%	53 22.0%	77 23.8%	90 23.4%	54 27.0%
Customer satisfaction surveys	329 28.6%	111 28.2%	218 28.8%	77 23.7%	80 34.2%	36 23.8%	40 26.8%	27 27.6%	16 34.0%	3 16.7%	50 39.4%	257 29.8%	72 25.2%	123 30.1%	80 24.4%	57 24.7%	-	69 38.1%	85 28.9%	88 24.2%	62 27.1%	19 29.2%	54 22.4%	98 30.2%	110 28.6%	67 33.5%
Lead generation	119 10.4%	37 9.4%	82 10.8%	38 11.7%	28 12.0%	16 10.6%	11 7.4%	10 10.2%	-	2 11.1%	14 11.0%	85 9.8%	34 11.9%	20 4.9%	39 11.9%	22 9.5%	-	38 21.0%	24 8.2%	32 8.8%	21 9.2%	3 4.6%	25 10.4%	33 10.2%	43 11.2%	18 9.0%
Market research	326 28.4%	127 32.3%	199 26.3%	92 28.3%	69 29.5%	45 29.8%	44 29.5%	29 29.6%	9 19.1%	6 33.3%	32 25.2%	244 28.3%	82 28.7%	119 29.1%	82 25.0%	67 29.0%	-	58 32.0%	68 23.1%	103 28.3%	66 28.8%	25 38.5%	63 26.1%	90 27.8%	104 27.1%	69 34.5%
Online customer service	295 25.7%	95 24.2%	200 26.5%	68 20.9%	57 24.4%	36 23.8%	44 29.5%	29 29.6%	11 23.4%	7 38.9%	43 33.9%	223 25.8%	72 25.2%	114 27.9%	66 20.1%	62 26.8%	-	53 29.3%	79 26.9%	85 23.4%	58 25.3%	14 21.5%	67 27.8%	81 25.0%	86 22.4%	61 30.5%
Pricing	35 3.0%	17 4.3%	18 2.4%	7 2.2%	7 3.0%	2 1.3%	7 4.7%	2 2.0%	1 2.1%	2 11.1%	7 5.5%	28 3.2%	7 2.4%	11 2.7%	6 1.8%	7 3.0%	-	11 6.1%	5 1.7%	7 1.9%	8 3.5%	3 4.6%	5 2.1%	9 2.8%	14 3.6%	7 3.5%
Print and design	488 42.5%	149 37.9%	339 44.8%	118 36.3%	104 44.4%	73 48.3%	67 45.0%	44 44.9%	21 44.7%	12 66.7%	49 38.6%	373 43.2%	115 40.2%	201 49.1%	116 35.4%	100 43.3%	-	71 39.2%	145 49.3%	140 38.5%	101 44.1%	26 40.0%	107 44.4%	136 42.0%	156 40.6%	89 44.5%
Prize draws, competitions and promotions	250 21.8%	64 16.3%	186 24.6%	54 16.6%	50 21.4%	42 27.8%	38 25.5%	19 19.4%	9 19.1%	8 44.4%	30 23.6%	182 21.1%	68 23.8%	62 15.2%	83 25.3%	58 25.1%	-	47 26.0%	72 24.5%	71 19.5%	49 21.4%	8 12.3%	58 24.1%	77 23.8%	78 20.3%	37 18.5%
Product development	120 10.4%	47 12.0%	73 9.7%	28 8.6%	29 12.4%	7 4.6%	21 14.1%	3 3.1%	5 10.6%	3 16.7%	24 18.9%	91 10.5%	29 10.1%	36 8.8%	33 10.1%	27 11.7%	-	24 13.3%	32 10.9%	33 9.1%	24 10.5%	6 9.2%	23 9.5%	39 12.0%	43 11.2%	15 7.5%
Product placement	103 9.0%	36 9.2%	67 8.9%	24 7.4%	24 10.3%	13 8.6%	12 8.1%	4 4.1%	1 2.1%	4 22.2%	21 16.5%	78 9.0%	25 8.7%	17 4.2%	38 11.6%	17 7.4%	-	31 17.1%	27 9.2%	25 6.9%	17 7.4%	2 3.1%	21 8.7%	28 8.6%	31 8.1%	23 11.5%
Relationship marketing	369 32.1%	133 33.8%	236 31.2%	83 25.5%	76 32.5%	47 31.1%	53 35.6%	30 30.6%	13 27.7%	9 50.0%	58 45.7%	281 32.6%	88 30.8%	108 26.4%	101 30.8%	77 33.3%	-	83 45.9%	79 26.9%	107 29.4%	68 29.7%	26 40.0%	67 27.8%	98 30.2%	115 29.9%	89 44.5%
Search engine marketing	290 25.2%	95 24.2%	195 25.8%	84 25.8%	52 22.2%	38 25.2%	44 29.5%	29 29.6%	6 12.8%	8 44.4%	29 22.8%	216 25.0%	74 25.9%	74 18.1%	85 25.9%	60 26.0%	-	71 39.2%	54 18.4%	82 22.5%	56 24.5%	23 35.4%	52 21.6%	84 25.9%	93 24.2%	61 30.5%
Sponsorship/events	526 45.8%	171 43.5%	355 47.0%	121 37.2%	101 43.2%	73 48.3%	72 48.3%	43 43.9%	20 42.6%	11 61.1%	85 66.9%	406 47.0%	120 42.0%	148 36.2%	187 57.0%	102 44.2%	-	89 49.2%	132 44.9%	144 39.6%	119 52.0%	34 52.3%	97 40.2%	154 47.5%	180 46.9%	95 47.5%
Strategic partnerships	407 35.4%	135 34.4%	272 36.0%	115 35.4%	73 31.2%	52 34.4%	54 36.2%	36 36.7%	14 29.8%	11 61.1%	52 40.9%	305 35.3%	102 35.7%	140 34.2%	106 32.3%	90 39.0%	-	71 39.2%	78 26.5%	115 31.6%	102 44.5%	35 53.8%	46 19.1%	115 35.5%	144 37.5%	102 51.0%
Website design and coding	546 47.5%	181 46.1%	365 48.3%	143 44.0%	108 46.2%	76 50.3%	78 52.3%	52 53.1%	20 42.6%	10 55.6%	59 46.5%	411 47.6%	135 47.2%	204 49.9%	126 38.4%	128 55.4%	-	88 48.6%	149 50.7%	161 44.2%	108 47.2%	32 49.2%	110 45.6%	158 48.8%	180 46.9%	98 49.0%

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Table 125 Q50. What areas of marketing and other disciplines have converged with public relations? Base : All Respondents

	Total	Gen	der				Regi	on				Member	of CIPR			PR Role	9			Se	niority			Years	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc	Independen t practition er	Non-	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1149	393	756	325	234	151	149	98	47	18	127	863	286	409	328	231	-	181	294	364	229	65	241	324	384	200
Other	59 5.1%	18 4.6%	41 5.4%	19 5.8%	15 6.4%	6 4.0%	5 3.4%	6 6.1%	-	2 11.1%	6 4.7%	46 5.3%	13 4.5%	31 7.6%	14 4.3%	7 3.0%	-	7 3.9%	17 5.8%	16 4.4%	13 5.7%	2 3.1%	11 4.6%	16 4.9%	22 5.7%	10 5.0%
SIGMA	6560 570.9%	2155 548.3%	4405 582.7%	1690 520.0%	1369 585.0%	846 560.3%	912 612.1%	549 560.2%	221 470.2%	142 788.9%	831 654.3%	4922 570.3%	1638 572.7%	2147 524.9%	1811 552.1%	1394 603.5%	-	1208 667.4%	1610 547.6%	1894 520.3%	1369 597.8%	380 584.6%	1264 524.5%	1871 577.5%	2168 564.6%	1257 628.5%

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Table 126 Q51C. And which of these ethnic groups do you consider yourself to belong to? Base : All Answering

1	Total	Gen	der				Regio	on				Member	of CIPR			PR Role	e			Se	niority			Years	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	32	10	22	14	3	1	2	1	1	-	10	25	7	5	6	5	8	3	11	4	5	3	10	5	10	2
Indian	13 40.6%	4 40.0%	9 40.9%	9 64.3%	2 66.7%	-	-	-	1 100.0%	-	1 10.0%	10 40.0%	3 42.9%	3 60.0%	1 16.7%	2 40.0%	4 50.0%	2 66.7%	6 54.5%	2 50.0%	1 20.0%	1 33.3%	4 40.0%	3 60.0%	4 40.0%	1 50.0%
Pakistani	2 6.3%	-	2 9.1%	-	-	-	1 50.0%	1 100.0%	-	-	-	2 8.0%	-	-	1 16.7%	-	-	1 33.3%	-	-	1 20.0%	-	-	-	2 20.0%	-
Bangladeshi	4 12.5%	2 20.0%	2 9.1%	4 28.6%	-	-	-	-	-	-	-	2 8.0%	2 28.6%	1 20.0%	1 16.7%	-	2 25.0%	:	2 18.2%	1 25.0%	-	1 33.3%	3 30.0%	1 20.0%	-	-
Chinese	5 15.6%	-	5 22.7%	-	-	1 100.0%	-	-	-	-	4 40.0%	5 20.0%	-	-	1 16.7%	1 20.0%	1 12.5%	-	1 9.1%	1 25.0%	1 20.0%	-	1 10.0%	-	2 20.0%	-
Any other Asian background	8 25.0%	4 40.0%	4 18.2%	1 7.1%	1 33.3%	-	1 50.0%	-	-	-	5 50.0%	6 24.0%	2 28.6%	1 20.0%	2 33.3%	2 40.0%	1 12.5%	-	2 18.2%	-	2 40.0%	1 33.3%	2 20.0%	1 20.0%	2 20.0%	1 50.0%
SIGMA	32 100.0%	10 100.0%	22 100.0%	14 100.0%	3 100.0%	1 100.0%	2 100.0%	1 100.0%	1 100.0%	-	10 100.0%	25 100.0%	7 100.0%	5 100.0%	6 100.0%	5 100.0%	8 100.0%	3 100.0%	11 100.0%	4 100.0%	5 100.0%	3 100.0%	10 100.0%	5 100.0%	10 100.0%	2 100.0%

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Table 127 Q51B. And which of these ethnic groups do you consider yourself to belong to? Base : All Answering

	Total	Ger	nder				Regi	on				Member	of CIPR			PR Role	e			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	44	12	32	18	10	4	6	-	-	-	6	24	20	13	7	4	11	6	12	15	4	2	15	9	13	4
White and Black Caribbean	10 22.7%	3 25.0%	7 21.9%	7 38.9%	2 20.0%	-	1 16.7%	-	-	-	-	4 16.7%	6 30.0%	2 15.4%	1 14.3%	-	4 36.4%	1 16.7%	1 8.3%	3 20.0%	-	1 50.0%	6 40.0%	-	2 15.4%	-
White and Black African	4 9.1%	1 8.3%	3 9.4%	2 11.1%	-	1 25.0%	-	-	-	-	1 16.7%	-	4 20.0%	2 15.4%	1 14.3%	-	-	1 16.7%	2 16.7%	1 6.7%	-	-	1 6.7%	1 11.1%	2 15.4%	-
White and Asian	12 27.3%	1 8.3%	11 34.4%	6 33.3%	4 40.0%	1 25.0%	1 16.7%	-	-	-	-	10 41.7%	2 10.0%	3 23.1%	2 28.6%	1 25.0%	4 36.4%	2 33.3%	3 25.0%	5 33.3%	2 50.0%	-	3 20.0%	2 22.2%	5 38.5%	2 50.0%
Any other Mixed / Multiple ethnic background	18 40.9%	7 58.3%	11 34.4%	3 16.7%	4 40.0%	2 50.0%	4 66.7%	-	-	-	5 83.3%	10 41.7%	8 40.0%	6 46.2%	3 42.9%	3 75.0%	3 27.3%	2 33.3%	6 50.0%	6 40.0%	2 50.0%	1 50.0%	5 33.3%	6 66.7%	4 30.8%	2 50.0%
SIGMA	44 100.0%	12 100.0%	32 100.0%	18 100.0%	10 100.0%	4 100.0%	6 100.0%	-	-	-	6 100.0%	24 100.0%	20 100.0%	13 100.0%	7 100.0%	4 100.0%	11 100.0%	6 100.0%	12 100.0%	15 100.0%	4 100.0%	2 100.0%	15 100.0%	9 100.0%	13 100.0%	4 100.0%

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Table 128 Q51A. And which of these ethnic groups do you consider yourself to belong to? Base : All Answering

	Total	Gei	nder				Regi	on				Member	of CIPR			PR Role)			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1700	608	1092	490	371	222	246	153	59	45	114	1267	433	400	318	228	433	200	361	458	265	271	374	405	494	306
English/Welsh/ Scottish/Northern Irish/British	1479 87.0%	537 88.3%	942 86.3%	412 84.1%	351 94.6%	208 93.7%	238 96.7%	138 90.2%	58 98.3%	31 68.9%	43 37.7%	1110 87.6%	369 85.2%	362 90.5%	265 83.3%	201 88.2%	387 89.4%	173 86.5%	312 86.4%	398 86.9%	237 89.4%	249 91.9%	327 87.4%	341 84.2%	433 87.7%	287 93.8%
Irish	44 2.6%	17 2.8%	27 2.5%	16 3.3%	4 1.1%	3 1.4%	2 0.8%	-	-	14 31.1%	5 4.4%	36 2.8%	8 1.8%	9 2.3%	6 1.9%	6 2.6%	13 3.0%	5 2.5%	12 3.3%	11 2.4%	7 2.6%	4 1.5%	11 2.9%	9 2.2%	13 2.6%	6 2.0%
Any other White background	177 10.4%	54 8.9%	123 11.3%	62 12.7%	16 4.3%	11 5.0%	6 2.4%	15 9.8%	1 1.7%	-	66 57.9%	121 9.6%	56 12.9%	29 7.3%	47 14.8%	21 9.2%	33 7.6%	22 11.0%	37 10.2%	49 10.7%	21 7.9%	18 6.6%	36 9.6%	55 13.6%	48 9.7%	13 4.2%
SIGMA	1700 100.0%	608 100.0%	1092 100.0%	490 100.0%	371 100.0%	222 100.0%	246 100.0%	153 100.0%	59 100.0%	45 100.0%	114 100.0%	1267 100.0%	433 100.0%	400 100.0%	318 100.0%	228 100.0%	433 100.0%	200 100.0%	361 100.0%	458 100.0%	265 100.0%	271 100.0%	374 100.0%	405 100.0%	494 100.0%	306 100.0%

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Table 129 Q51. Which ethnic group do you consider yourself to belong to? Base : All Answering

]	Total	Gen	der				Regio	on				Member	of CIPR			PR Role	e			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1951	699	1252	562	414	243	262	160	62	46	202	1453	498	471	365	255	478	235	431	520	292	295	436	464	571	333
White	1700 87.1%	608 87.0%	1092 87.2%	490 87.2%	371 89.6%	222 91.4%	246 93.9%	153 95.6%	59 95.2%	45 97.8%	114 56.4%	1267 87.2%	433 86.9%	400 84.9%	318 87.1%	228 89.4%	433 90.6%	200 85.1%	361 83.8%	458 88.1%	265 90.8%	271 91.9%	374 85.8%	405 87.3%	494 86.5%	306 91.9%
Mixed/Multiple Ethnic Groups	45 2.3%	13 1.9%	32 2.6%	18 3.2%	10 2.4%	4 1.6%	6 2.3%	-	-	-	7 3.5%	25 1.7%	20 4.0%	13 2.8%	7 1.9%	4 1.6%	12 2.5%	6 2.6%	12 2.8%	15 2.9%	4 1.4%	3 1.0%	16 3.7%	9 1.9%	13 2.3%	4 1.2%
Asian/Asian British	32 1.6%	10 1.4%	22 1.8%	14 2.5%	3 0.7%	1 0.4%	2 0.8%	1 0.6%	1 1.6%	-	10 5.0%	25 1.7%	7 1.4%	5 1.1%	6 1.6%	5 2.0%	8 1.7%	3 1.3%	11 2.6%	4 0.8%	5 1.7%	3 1.0%	10 2.3%	5 1.1%	10 1.8%	2 0.6%
Black/African/ Caribbean/Black British	78 4.0%	33 4.7%	45 3.6%	16 2.8%	2 0.5%	7 2.9%	-	-	1 1.6%	-	52 25.7%	63 4.3%	15 3.0%	22 4.7%	19 5.2%	5 2.0%	14 2.9%	8 3.4%	21 4.9%	20 3.8%	7 2.4%	8 2.7%	21 4.8%	17 3.7%	21 3.7%	9 2.7%
Other Ethnic Group	20 1.0%	7 1.0%	13 1.0%	11 2.0%	1 0.2%	-	-	-	-	-	8 4.0%	14 1.0%	6 1.2%	2 0.4%	5 1.4%	4 1.6%	2 0.4%	4 1.7%	6 1.4%	4 0.8%	1 0.3%	2 0.7%	4 0.9%	5 1.1%	7 1.2%	1 0.3%
Prefer not to say	76 3.9%	28 4.0%	48 3.8%	13 2.3%	27 6.5%	9 3.7%	8 3.1%	6 3.8%	1 1.6%	1 2.2%	11 5.4%	59 4.1%	17 3.4%	29 6.2%	10 2.7%	9 3.5%	9 1.9%	14 6.0%	20 4.6%	19 3.7%	10 3.4%	8 2.7%	11 2.5%	23 5.0%	26 4.6%	11 3.3%
SIGMA	1951 100.0%	699 100.0%	1252 100.0%	562 100.0%	414 100.0%	243 100.0%	262 100.0%	160 100.0%	62 100.0%	46 100.0%	202 100.0%	1453 100.0%	498 100.0%	471 100.0%	365 100.0%	255 100.0%	478 100.0%	235 100.0%	431 100.0%	520 100.0%	292 100.0%	295 100.0%	436 100.0%	464 100.0%	571 100.0%	333 100.0%

Prepared by Survation on behalf of the CIPR

25 Feb 2015



Table 130 Q51D. And which of these ethnic groups do you consider yourself to belong to? Base : All Answering

	Total	Gen	nder				Regi	ion				Member	of CIPR			PR Role)			Se	niority			Years	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	77	32	45	16	2	7	-	-	1	-	51	62	15	22	19	5	14	8	21	20	7	8	21	17	21	9
African	59 76.6%	29 90.6%	30 66.7%	7 43.8%	2 100.0%	3 42.9%	-	-	-	-	47 92.2%	48 77.4%	11 73.3%	19 86.4%	14 73.7%	4 80.0%	10 71.4%	5 62.5%	16 76.2%	14 70.0%	7 100.0%	7 87.5%	17 81.0%	12 70.6%	17 81.0%	6 66.7%
Caribbean	16 20.8%	3 9.4%	13 28.9%	8 50.0%	-	4 57.1%	-	-	1 100.0%	-	3 5.9%	13 21.0%	3 20.0%	3 13.6%	4 21.1%	1 20.0%	4 28.6%	3 37.5%	5 23.8%	5 25.0%	1	1 12.5%	4 19.0%	4 23.5%	4 19.0%	3 33.3%
Any other Black / African / Caribbean background	2 2.6%	-	2 4.4%	1 6.3%	-	- -	-	-	-	-	1 2.0%	1 1.6%	1 6.7%	-	1 5.3%	-	-	-	-	1 5.0%	-	-	-	1 5.9%	-	-
SIGMA	77 100.0%	32 100.0%	45 100.0%	16 100.0%	2 100.0%	7 100.0%	-	-	1 100.0%	-	51 100.0%	62 100.0%	15 100.0%	22 100.0%	19 100.0%	5 100.0%	14 100.0%	8 100.0%	21 100.0%	20 100.0%	7 100.0%	8 100.0%	21 100.0%	17 100.0%	21 100.0%	9 100.0%

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Table 131 Q51E. And which of these ethnic groups do you consider yourself to belong to? Base : All Answering

1	Total	Gen	nder				Regi	ion				Member	of CIPR			PR Role)			Se	niority			Years i	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector		In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	20	7	13	11	1	-	-	-	-	-	8	14	6	2	5	4	2	4	6	4	1	2	4	5	7	1
Arab	9 45.0%	4 57.1%	5 38.5%	1 9.1%	1 100.0%	-	-	-	-	-	7 87.5%	8 57.1%	1 16.7%	1 50.0%	3 60.0%	-	1 50.0%	1 25.0%	5 83.3%	-	-	-	2 50.0%	3 60.0%	1 14.3%	-
Any other ethnic group	10 50.0%	3 42.9%	7 53.8%	9 81.8%	-	-	-	-	-	-	1 12.5%	6 42.9%	4 66.7%	1 50.0%	2 40.0%	4 100.0%	-	3 75.0%	1 16.7%	4 100.0%	-	2 100.0%	2 50.0%	1 20.0%	6 85.7%	1 100.0%
Latin American	1 5.0%	-	1 7.7%	1 9.1%	-	-	-	-	-	-	-	-	1 16.7%	-	-	-	1 50.0%	-	-	-	1 100.0%	:	-	1 20.0%	-	-
SIGMA	20 100.0%	7 100.0%	13 100.0%	11 100.0%	1 100.0%	-	-	-	-	-	8 100.0%	14 100.0%	6 100.0%	2 100.0%	5 100.0%	4 100.0%	2 100.0%	4 100.0%	6 100.0%	4 100.0%	1 100.0%	2 100.0%	4 100.0%	5 100.0%	7 100.0%	1 100.0%

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Table 132 Q52. Do you consider yourself to have a disability or long-term health condition? Base : All Answering

	Total	Ger	nder				Regi	on				Member	of CIPR			PR Role	9			Ser	niority			Years i	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager		Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1951	699	1252	562	414	243	262	160	62	46	202	1453	498	471	365	255	478	235	431	520	292	295	436	464	571	333
Yes	109	47	62	35	30	12	11	7	3	2	9	85	24	28	13	15	23	9	26	24	10	19	18	20	29	21
	5.6%	6.7%	5.0%	6.2%	7.2%	4.9%	4.2%	4.4%	4.8%	4.3%	4.5%	5.8%	4.8%	5.9%	3.6%	5.9%	4.8%	3.8%	6.0%	4.6%	3.4%	6.4%	4.1%	4.3%	5.1%	6.3%
No	1773	626	1147	512	364	222	245	151	56	42	181	1316	457	418	341	231	446	213	388	479	272	266	407	424	520	298
	90.9%	89.6%	91.6%	91.1%	87.9%	91.4%	93.5%	94.4%	90.3%	91.3%	89.6%	90.6%	91.8%	88.7%	93.4%	90.6%	93.3%	90.6%	90.0%	92.1%	93.2%	90.2%	93.3%	91.4%	91.1%	89.5%
Prefer not to say	69	26	43	15	20	9	6	2	3	2	12	52	17	25	11	9	9	13	17	17	10	10	11	20	22	14
	3.5%	3.7%	3.4%	2.7%	4.8%	3.7%	2.3%	1.3%	4.8%	4.3%	5.9%	3.6%	3.4%	5.3%	3.0%	3.5%	1.9%	5.5%	3.9%	3.3%	3.4%	3.4%	2.5%	4.3%	3.9%	4.2%
SIGMA	1951	699	1252	562	414	243	262	160	62	46	202	1453	498	471	365	255	478	235	431	520	292	295	436	464	571	333
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

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Table 133 Q53. What is your sexual orientation? Base : All Answering

	Total	Ger	nder				Regio	on				Member	of CIPR			PR Role	e			Sei	niority			Years i	n PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager	Manager	Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1950	699	1251	561	414	243	262	160	62	46	202	1452	498	471	365	255	477	235	430	520	292	295	435	464	571	333
Heterosexual	1664 85.3%	554 79.3%	1110 88.7%	465 82.9%	352 85.0%	209 86.0%	235 89.7%	143 89.4%	60 96.8%	39 84.8%	161 79.7%	1245 85.7%	419 84.1%	398 84.5%	315 86.3%	217 85.1%	419 87.8%	190 80.9%	364 84.7%	456 87.7%	250 85.6%	254 86.1%	379 87.1%	397 85.6%	481 84.2%	282 84.7%
Lesbian	17 0.9%	-	17 1.4%	1 0.2%	7 1.7%	3 1.2%	4 1.5%	1 0.6%	-	1 2.2%	-	11 0.8%	6 1.2%	7 1.5%	2 0.5%	1 0.4%	3 0.6%	3 1.3%	3 0.7%	5 1.0%	2 0.7%	2 0.7%	5 1.1%	6 1.3%	4 0.7%	1 0.3%
Gay	71 3.6%	71 10.2%	-	38 6.8%	11 2.7%	6 2.5%	7 2.7%	1 0.6%	-	2 4.3%	6 3.0%	53 3.7%	18 3.6%	13 2.8%	14 3.8%	11 4.3%	20 4.2%	8 3.4%	13 3.0%	16 3.1%	15 5.1%	13 4.4%	20 4.6%	11 2.4%	27 4.7%	8 2.4%
Bi-sexual	25 1.3%	14 2.0%	11 0.9%	8 1.4%	3 0.7%	2 0.8%	4 1.5%	4 2.5%	-	-	4 2.0%	19 1.3%	6 1.2%	5 1.1%	3 0.8%	5 2.0%	6 1.3%	2 0.9%	7 1.6%	5 1.0%	4 1.4%	2 0.7%	5 1.1%	8 1.7%	3 0.5%	5 1.5%
Asexual	1 0.1%	-	1 0.1%	-	1 0.2%	-	-	-	-	-	-	1 0.1%	-	-	-	-	:	1 0.4%	-	-	-	-	-	-	1 0.2%	-
Other	8 0.4%	2 0.3%	6 0.5%	-	-	1 0.4%	-	-	-	-	7 3.5%	8 0.6%	-	2 0.4%	1 0.3%	3 1.2%	-	1 0.4%	3 0.7%	2 0.4%	-	-	2 0.5%	4 0.9%	1 0.2%	-
Prefer not to say	164 8.4%	58 8.3%	106 8.5%	49 8.7%	40 9.7%	22 9.1%	12 4.6%	11 6.9%	2 3.2%	4 8.7%	24 11.9%	115 7.9%	49 9.8%	46 9.8%	30 8.2%	18 7.1%	29 6.1%	30 12.8%	40 9.3%	36 6.9%	21 7.2%	24 8.1%	24 5.5%	38 8.2%	54 9.5%	37 11.1%
SIGMA	1950 100.0%	699 100.0%	1251 100.0%	561 100.0%	414 100.0%	243 100.0%	262 100.0%	160 100.0%	62 100.0%	46 100.0%	202 100.0%	1452 100.0%	498 100.0%	471 100.0%	365 100.0%	255 100.0%	477 100.0%	235 100.0%	430 100.0%	520 100.0%	292 100.0%	295 100.0%	435 100.0%	464 100.0%	571 100.0%	333 100.0%

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Table 134 Q54. What is your religion?

Base		vering		

	Total	Ger	nder				Regi	on				Member	of CIPR			PR Role	e			Se	niority			Years	in PR	
		Male	Female	London	South	Midlands & East	North	Scotland	Wales	NI	Outside the UK	Yes	No	In-house public sector	In-house private sector	In-house not-for- profit/ NGO	Consultanc y / Agency	Independen t practition er	Non- Manager		Head of Communicat ions / Associate Director	Director / Owner	0-5	6-10	11-20	21+
Unweighted Total	1949	699	1250	561	414	243	262	160	62	46	201	1451	498	471	365	255	477	235	430	520	292	295	435	464	571	333
Christianity	940 48.2%	317 45.4%	623 49.8%	251 44.7%	190 45.9%	120 49.4%	127 48.5%	73 45.6%	32 51.6%	27 58.7%	120 59.7%	737 50.8%	203 40.8%	216 45.9%	190 52.1%	112 43.9%	236 49.5%	113 48.1%	191 44.4%	239 46.0%	148 50.7%	165 55.9%	183 42.1%	221 47.6%	279 48.9%	184 55.3%
Islam	38 1.9%	21 3.0%	17 1.4%	11 2.0%	1 0.2%	2 0.8%	1 0.4%	1 0.6%	-	-	22 10.9%	33 2.3%	5 1.0%	12 2.5%	9 2.5%	1 0.4%	7 1.5%	5 2.1%	15 3.5%	7 1.3%	3 1.0%	3 1.0%	9 2.1%	11 2.4%	14 2.5%	-
Judaism	18 0.9%	8 1.1%	10 0.8%	12 2.1%	1 0.2%	4 1.6%	-	1 0.6%	-	-	-	14 1.0%	4 0.8%	5 1.1%	2 0.5%	1 0.4%	5 1.0%	5 2.1%	2 0.5%	3 0.6%	3 1.0%	5 1.7%	2 0.5%	2 0.4%	6 1.1%	8 2.4%
Sikhism	3 0.2%	2 0.3%	1 0.1%	3 0.5%	-	-	-	-	-	-	-	3 0.2%	-	-	1 0.3%	-	1 0.2%	-	1 0.2%	-	-	1 0.3%	1 0.2%	-	1 0.2%	-
Hinduism	2 0.1%	1 0.1%	1 0.1%	1 0.2%	1 0.2%		-	-	-	-	-	1 0.1%	1 0.2%	-	-	-	1 0.2%	1 0.4%	1 0.2%	-	-	-	1 0.2%	-	1 0.2%	-
Buddhism	5 0.3%	2 0.3%	3 0.2%	-	-	-	-	1 0.6%	1 1.6%	1 2.2%	2 1.0%	2 0.1%	3 0.6%	1 0.2%	2 0.5%	1 0.4%	-	-	2 0.5%	-	1 0.3%	-	2 0.5%	-	1 0.2%	1 0.3%
No religion	753 38.6%	286 40.9%	467 37.4%	224 39.9%	173 41.8%	95 39.1%	111 42.4%	70 43.8%	26 41.9%	13 28.3%	41 20.4%	519 35.8%	234 47.0%	181 38.4%	132 36.2%	114 44.7%	192 40.3%	79 33.6%	172 40.0%	221 42.5%	116 39.7%	94 31.9%	201 46.2%	186 40.1%	208 36.4%	103 30.9%
Other	23 1.2%	10 1.4%	13 1.0%	6 1.1%	6 1.4%	3 1.2%	5 1.9%	-	1 1.6%	1 2.2%	1 0.5%	20 1.4%	3 0.6%	6 1.3%	2 0.5%	8 3.1%	1 0.2%	4 1.7%	5 1.2%	5 1.0%	4 1.4%	2 0.7%	5 1.1%	3 0.6%	10 1.8%	3 0.9%
Prefer not to say	167 8.6%	52 7.4%	115 9.2%	53 9.4%	42 10.1%	19 7.8%	18 6.9%	14 8.8%	2 3.2%	4 8.7%	15 7.5%	122 8.4%	45 9.0%	50 10.6%	27 7.4%	18 7.1%	34 7.1%	28 11.9%	41 9.5%	45 8.7%	17 5.8%	25 8.5%	31 7.1%	41 8.8%	51 8.9%	34 10.2%
SIGMA	1949 100.0%	699 100.0%	1250 100.0%	561 100.0%	414 100.0%	243 100.0%	262 100.0%	160 100.0%	62 100.0%	46 100.0%	201 100.0%	1451 100.0%	498 100.0%	471 100.0%	365 100.0%	255 100.0%	477 100.0%	235 100.0%	430 100.0%	520 100.0%	292 100.0%	295 100.0%	435 100.0%	464 100.0%	571 100.0%	333 100.0%

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Page	Table	Title	Base Description	Base
4	1	Q1. What age group are you in?	Base : All Respondents	2028
5 2		Q2. What is your sex?	Base : All Respondents	2028
6	3	Q3. In which of the following national or regional areas are you based?	Base : All Respondents	2028
7	4	Q4. Are you the parent of a child under the age of 18?	Base : All Respondents	2028
8	5	Q5. Are you a member of the CIPR?	Base : All Respondents	2028
9	6	Q6. Which of the following types of school best describes where you undertook the majority of your secondary education?	Base : All Respondents	2028
10	7	Q7. Are you a university graduate?	Base : All Respondents	2028
11	8	Q8. Please indicate which university group your academic institution(s) belonged to	Base : University graduate	1710
12	9	Q9. Which of the following university qualifications do you hold?	Base : University graduate	1710
13	10	Q10. Which of the following professional qualifications, if any, do you hold?	Base : All Respondents	2028
14	11	Q11. Do you currently work in a public relations role?	Base : All Respondents	2028
15	12	Q11. Do you currently work in a public relations role?	Base : All Respondents	2028
16	13	Q12. Which of the following best describes your current employment?	Base : Work in a public relations	1875
17	14	Q12. Which of the following best describes your current employment?	Base : Work in a public relations	1875
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20	17	Q14. Do you consider yourself to work full-time or part-time?	Base : Work in a public relations	187
21	18	Q14. Do you consider yourself to work full-time or part-time?	Base : Work in a public relations	187
22	19	Q15. Does your organisation promote a flexible working culture?	Base : Work in a public relations and non-practitioner	162

Page	Table	Title	Base Description	Base
23 20		Q15. Does your organisation promote a flexible working culture?	Base : Work in a public relations and non-practitioner	1625
24	21	Q16. Please select the description that best fits your current level of seniority.	Base : Work in a public relations and non-practitioner	1625
25	22	Q16. Please select the description that best fits your current level of seniority.	Base : Work in a public relations and non-practitioner	162
26	23	Q17. How many years have you worked in public relations?	Base : Work in a public relations	187
27	24	Q17. How many years have you worked in public relations?	Base : Work in a public relations	187
28	25	Q18.On a scale of 1-5, how would you rate your current level of work related stress?	Base : Work in a public relations	1875
29	26	Q18.On a scale of 1-5, how would you rate your current level of work related stress?	Base : Work in a public relations	1875
30	27	Q19.On a scale of 1-5, how would you rate your current enjoyment of your current job?	Base : Work in a public relations	187
31	28	Q19.On a scale of 1-5, how would you rate your current enjoyment of your current job?	Base : Work in a public relations	187
32	29	Q20. What is your current gross basic salary per annum?	Base : All Answering	161
33	30	Q20. What is your current gross basic salary per annum?	Base : All Answering	161
34	31	Q20. What is your current gross basic salary per annum?	Base : All Answering	161
35	32	Q21. Were you paid a bonus in addition to your gross basic salary over the course of the last 12 months?	Base : Work in a public relations and non-practitioner	162
36	33	Q21. Were you paid a bonus in addition to your gross basic salary over the course of the last 12 months?	Base : Work in a public relations and non-practitioner	162
37	34	Q21. Were you paid a bonus in addition to your gross basic salary over the course of the last 12 months?	Base : Work in a public relations and non-practitioner	162
38	35	Q22. What was your personal income from your business at the end of the last financial year?	Base : Independent practitioner	25
39	36	Q22. What was your personal income from your business at the end of the last financial year?	Base : Independent practitioner	25

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40	37	Q22. What was your personal income from your business at the end of the last financial year?	Base : Independent practitioner	250
41	41 38 Q22. What was your personal income from your business at the end of the last financial year?		Base : All Answering	161
42	39	Q22. What was your personal income from your business at the end of the last financial year?	Base : All Answering	161
43	40	Q22. What was your personal income from your business at the end of the last financial year?	Base : All Answering	161
44	41	Q23. Please indicate which of the following you are a budget holder for	Base : All Answering	1131
45	42	Q23. Please indicate which of the following you are a budget holder for	Base : All Answering	1131
46	43	Q24. What is your level of responsibility in the development of your organisations communication strategy?	Base : All Answering	1131
47	44	Q24. What is your level of responsibility in the development of your organisations communication strategy?	Base : All Answering	1131
48	45	Q25. What is your level of responsibility in the development of communication strategies for your clients?	Base : All Answering	744
49	46	Q25. What is your level of responsibility in the development of communication strategies for your clients?	Base : All Answering	744
50	47	Q26. What role does your board play in the development of communications strategy?	Base : All Answering	1131
51	48	Q26. What role does your board play in the development of communications strategy?	Base : All Answering	1131
52	49	Q27. What role do you play in developing the business strategy of your organisation?	Base : All Answering	1131
53	50	Q27. What role do you play in developing the business strategy of your organisation?	Base : All Answering	1131
54	51	Q28. What role do you play in the development of your client's business strategy?	Base : All Answering	744
55	52	Q28. What role do you play in the development of your client's business strategy?	Base : All Answering	744

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56	53	Q29. In which of the following sectors does your organisation operate?	Base : All Answering	1131
57	53	Q29. In which of the following sectors does your organisation operate?	Base : All Answering	1131
58	54	Q30. What is the principle sector(s) in which your client's businesses operate?	Base : All Respondents	744
59	54	Q30. What is the principle sector(s) in which your client's businesses operate?	Base : All Respondents	744
60	55	Q31. Over the past 12 months, has your public relations/communications budget increased, decreased or stayed the same?	Base : All Answering	1131
61	56	Q32. Over the past 12 months, have your client fees increased, decreased or stayed the same?	Base : All Answering	744
62	57	Q33D. In your current role, how much time, if any, do you spend on each of the following areas of public relations practice. Event management	Base : Work in a public relations	1875
63	58	Q33G. In your current role, how much time, if any, do you spend on each of the following areas of public relations practice. Public affairs/lobbying	Base : Work in a public relations	1875
64	59	Q33B. In your current role, how much time, if any, do you spend on each of the following areas of public relations practice. Corporate social responsibility	Base : Work in a public relations	1875
65	60	Q33A. In your current role, how much time, if any, do you spend on each of the following areas of public relations practice. Consumer or public campaigning	Base : Work in a public relations	1875
66	61	Q33I. In your current role, how much time, if any, do you spend on each of the following areas of public relations practice. Social or digital media management	Base : Work in a public relations	1875
67	62	Q33C. In your current role, how much time, if any, do you spend on each of the following areas of public relations practice. Crisis management	Base : Work in a public relations	1875
68	63	Q33E. In your current role, how much time, if any, do you spend on each of the following areas of public relations practice. Internal communications	Base : Work in a public relations	187

	Base Description	Base
ou spend on	Base : Work in a public relations	1875
ou spend ce.	Base : Work in a public relations	1875
our	Base : All Answering	1131
your	Base : All Answering	1131
following	Base : All Respondents	2028
ssionalism	Base : All Respondents	2028

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69	64	Q33F. In your current role, how much time, if any, do you spend on each of the following areas of public relations practice. Media relations	Base : Work in a public relations	1875
70	65	Q33H. In your current role, how much time, if any, do you spend on each of the following areas of public relations practice. Research, planning and measurement	Base : Work in a public relations	1875
71	66	Q34. Excluding staff costs, what is the largest item of your organisation's public relations budget?	Base : All Answering	1131
72	67	Q35. Excluding staff costs, what is the least amount of your organisation's public relations budget spent on?	Base : All Answering	1131
73	68	Q36. To what extent do you agree or disagree with the following statement? "Being considered a professional is important to me"	Base : All Respondents	2028
74	69	Q37A. Which of the following best demonstrates professionalism in public relations? Membership of a professional body	Base : All Respondents	2028
75	70	Q37B. Which of the following best demonstrates professionalism in public relations? Enrolment in Continuing Professional Development (CPD)	Base : All Respondents	2028
76	71	Q37C. Which of the following best demonstrates professionalism in public relations? Industry training and qualifications	Base : All Respondents	2028
77	72	Q37D. Which of the following best demonstrates professionalism in public relations? Satisfying clients/employers	Base : All Respondents	2028
78	73	Q37E. Which of the following best demonstrates professionalism in public relations? Commitment to industry codes of practice	Base : All Respondents	2028
79	74	Q37. Ranked score table	Base : All Respondents	2028
80	75	Q38A. Which of the following qualities do you think is the most valuable asset for public relations professionals to have? An academic qualification, but not in public relations	Base : All Respondents	2028
81	76	Q38B. Which of the following qualities do you think is the most valuable asset for public relations professionals to have? An academic qualification in public relations	Base : All Respondents	2028

Page	Table	Title	Base Description	Base
82	82 77 Q38C. Which of the following qualities do you think is the most valuable asset for public relations professionals to have? A professional qualification, but not in public relations		Base : All Respondents	2028
83	83 78 Q38D. Which of the following qualities do you think is the most valuable asset for public relations professionals to have? A professional qualification in public relations		Base : All Respondents	2028
84	79	Q38E. Which of the following qualities do you think is the most valuable asset for public relations professionals to have? Experience in a public relations role	Base : All Respondents	2028
85	80	Q38F. Which of the following qualities do you think is the most valuable asset for public relations professionals to have? Experience in a role in another sector, but not in public relations	Base : All Respondents	2028
86	81	Q38. Ranked score table		
87	82	Q39. Please select which of the following is most accurate in relation to recruitment and redundancies at your organisation	Base : Work in a public relations and non-practitioner	1625
88	83	Q40. When recruiting for junior public relations roles, are you aware if your organisation's recruitment process requires any of the following criteria of applicants?	Base : Work in a public relations and non-practitioner	1625
89	84	Q41. When recruiting for senior public relations roles, are you aware if your organisation's recruitment process requires any of the following criteria of applicants?	Base : Work in a public relations and non-practitioner	1625
90	85	Q42A. Do you agree or disagree with each of the following statements? I believe that public relations campaigns are more effective if practiced by teams who are: Ethnically diverse	Base : All Respondents	2028
91	86	Q42A. Do you agree or disagree with each of the following statements? I believe that public relations campaigns are more effective if practiced by teams who are: Ethnically diverse	Base : All Respondents	2028
92	87	Q42B. Do you agree or disagree with each of the following statements? I believe that public relations campaigns are more effective if practiced by teams who are: Socially diverse	Base : All Respondents	2028

Page	Table	Title	Base Description	Base
93	88	Q42B. Do you agree or disagree with each of the following statements? I believe that public relations campaigns are more effective if practiced by teams who are: Socially diverse	Base : All Respondents	2028
94	89	Q42C. Do you agree or disagree with each of the following statements? I believe that public relations campaigns are more effective if practiced by teams who are: Of all ages	Base : All Respondents	2028
95	90	Q42C. Do you agree or disagree with each of the following statements? I believe that public relations campaigns are more effective if practiced by teams who are: Of all ages	Base : All Respondents	2028
96	91	Q42D. Do you agree or disagree with each of the following statements? I believe that public relations campaigns are more effective if practiced by teams who are: Representative of the audience(s) they are communicating with	Base : All Respondents	2028
97	92	 Q42D. Do you agree or disagree with each of the following statements? I believe that public relations campaigns are more effective if practiced by teams who are: Representative of the audience(s) they are communicating with 	Base : All Respondents	2028
98	93	Q42E. Do you agree or disagree with each of the following statements? I believe that public relations campaigns are more effective if practiced by teams who are: Culturally diverse	Base : All Respondents	2028
99	94	Q42E. Do you agree or disagree with each of the following statements? I believe that public relations campaigns are more effective if practiced by teams who are: Culturally diverse	Base : All Respondents	2028
100	95	Q42F. Do you agree or disagree with each of the following statements? I believe that public relations campaigns are more effective if practiced by teams who are: Made up of a proportionate number of men and women	Base : All Respondents	2028

Page	Table	Title	Base Description	Base
101	96	Q42F. Do you agree or disagree with each of the following statements? I believe that public relations campaigns are more effective if practiced by teams who are: Made up of a proportionate number of men and women	Base : All Respondents	2028
102	97	Q42G. Do you agree or disagree with each of the following statements? I believe that public relations campaigns are more effective if practiced by teams who are: Made up of a proportionate number of people with and without disabilities	Base : All Respondents	2028
103	98	Q42G. Do you agree or disagree with each of the following statements? I believe that public relations campaigns are more effective if practiced by teams who are: Made up of a proportionate number of people with and without disabilities	Base : All Respondents	2028
104	99	Q43. Which skills/competencies does your organisation look for when recruiting for junior roles?	Base : All Answering	1607
105	99	Q43. Which skills/competencies does your organisation look for when recruiting for junior roles?	Base : All Answering	160
106	100	Q44. Which skills and competencies does your organisation look for when recruiting for senior roles?	Base : All Answering	1599
107	100	Q44. Which skills and competencies does your organisation look for when recruiting for senior roles?	Base : All Answering	1599
108	101	Q45. Please select three of the following which you believe to be your strongest skills/competencies?	Base : All Answering	1754
109	101	Q45. Please select three of the following which you believe to be your strongest skills/competencies?	Base : All Answering	1754
110	102	Q46. Please select three of the following which you believe to be your weakest skills/competencies?	Base : All Respondents	1748
111	102	Q46. Please select three of the following which you believe to be your weakest skills/competencies?	Base : All Respondents	1748
112	103	Q47. In the next five years what do you think will provide the biggest challenge to the public relations industry?	Base : All Answering	197

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113	104	Q48A. Please indicate if public relations in your organisation or your clients organisation is working more or less closely with each of the following departments compared to two years ago? Advertising	Base : All Answering	1341
114	105	Q48B. Please indicate if public relations in your organisation or your clients organisation is working more or less closely with each of the following departments compared to two years ago? Customer Service	Base : All Answering	1339
115	106	Q48C. Please indicate if public relations in your organisation or your clients organisation is working more or less closely with each of the following departments compared to two years ago? Events	Base : All Answering	1340
116	107	Q48D. Please indicate if public relations in your organisation or your clients organisation is working more or less closely with each of the following departments compared to two years ago? HR	Base : All Answering	1341
117	108	Q48E. Please indicate if public relations in your organisation or your clients organisation is working more or less closely with each of the following departments compared to two years ago? IT	Base : All Answering	134
118	109	Q48F. Please indicate if public relations in your organisation or your clients organisation is working more or less closely with each of the following departments compared to two years ago? Marketing	Base : All Answering	1340
119	110	Q48G. Please indicate if public relations in your organisation or your clients organisation is working more or less closely with each of the following departments compared to two years ago? Sales	Base : All Answering	134
120	111	Q48H. Please indicate if public relations in your organisation or your clients organisation is working more or less closely with each of the following departments compared to two years ago? Social/Digital	Base : All Answering	1340
121	112	Q48. Please indicate if public relations in your organisation or your clients organisation is working more or less closely with each of the following departments compared to two years ago? Summary table for More closely		

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122	113	Q49A. What areas of public relations practice have converged with the departments who now work more closely with public relations? Consumer or public campaigning	Base : All Answering	1174
123	114	Q49B. What areas of public relations practice have converged with the departments who now work more closely with public relations? Contributing to business strategy	Base : All Answering	1174
124	115	Q49C. What areas of public relations practice have converged with the departments who now work more closely with public relations? Corporate social responsibility	Base : All Answering	1174
125	116	Q49D. What areas of public relations practice have converged with the departments who now work more closely with public relations? Crisis management	Base : All Answering	1173
126	117	Q49E. What areas of public relations practice have converged with the departments who now work more closely with public relations? Event management	Base : All Answering	1174
127	118	Q49F. What areas of public relations practice have converged with the departments who now work more closely with public relations? Internal communications	Base : All Answering	1174
128	119	Q49G. What areas of public relations practice have converged with the departments who now work more closely with public relations? Media relations	Base : All Answering	1174
129	120	Q49H. What areas of public relations practice have converged with the departments who now work more closely with public relations? Strategic planning	Base : All Answering	1174
130	121	Q49J. What areas of public relations practice have converged with the departments who now work more closely with public relations? Research, planning and measurement	Base : All Answering	1174
131	122	Q49K. What areas of public relations practice have converged with the departments who now work more closely with public relations? Social or digital media management	Base : All Answering	1174
132	123	Q49I. What areas of public relations practice have converged with the departments who now work more closely with public relations? Public affairs/lobbying	Base : All Answering	1174

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133	124	Q49. What areas of public relations practice have converged with the departments who now work more closely with public relations? Summary table for More closely		
134	125	Q50. What areas of marketing and other disciplines have converged with public relations?	Base : All Respondents	114
135	125	Q50. What areas of marketing and other disciplines have converged with public relations?	Base : All Respondents	114
136	126	Q51C. And which of these ethnic groups do you consider yourself to belong to?	Base : All Answering	3
137	127	Q51B. And which of these ethnic groups do you consider yourself to belong to?	Base : All Answering	4
138	128	Q51A. And which of these ethnic groups do you consider yourself to belong to?	Base : All Answering	170
139	129	Q51. Which ethnic group do you consider yourself to belong to?	Base : All Answering	195
140	130	Q51D. And which of these ethnic groups do you consider yourself to belong to?	Base : All Answering	7
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142	132	Q52. Do you consider yourself to have a disability or long-term health condition?	Base : All Answering	195
143	133	Q53. What is your sexual orientation?	Base : All Answering	195
144	134	Q54. What is your religion?	Base : All Answering	194