



Public Service Provision Poll

13/07/2013

Prepared on behalf of the We Own It



Public Service Provision Poll

On behalf of We Own It
13/07/13 - 1,006 respondents

Fieldwork Dates

11th - 12th July 2013

Data Collection Method

The survey was conducted via online panel. Invitations to complete surveys were sent out to members of the panel. Differential response rates from different demographic groups were taken into account.

Population Sampled

All adults aged 18+ England, Scotland and Wales

Sample Size

1,006

Data Weighting

Data were weighted to the profile of all adults aged 18+. Data were weighted by gender, age, region, household income and past vote. Targets for the weighted data were derived from Office of National Statistics 2011 Census data and the results of the 2010 General Election.

Margin of Error

Because only a sample of the full population was interviewed, all results are subject to margin of error, meaning that not all differences are statistically significant. For example, in a question where 50% (the worst case scenario as far as margin of error is concerned) gave a particular answer, with a sample of 1,006 it is 95% certain that the 'true' value will fall within the range of 3.1% from the sample result. Sub-samples from the cross-breaks will be subject to higher margin of error, conclusions drawn from cross-breaks with very small sub-samples should be treated with caution.

Question presentation

All data tables shown in full below, in order and wording put to respondents, including but not limited to all tables relating to published data and all relevant tables preceding them. Tables for demographic questions might not be included but these should be clear from the cross-breaks on published tables.

In all questions where the responses are a list of parties, names or statements, these will typically have been displayed to respondents in a randomising order. The only questions which would not have had randomising responses would be those in which there was a natural order to maintain – e.g. a scale from “strongly agree” to “strongly disagree”, a list of numbers from 0 to 10 or questions which had factual rather than opinion-related answers such as demographic information. “Other”, “Don't know” and “Refused” responses are not randomised.

Not all questions will have necessarily been asked to all respondents – this is because they may be follow-on questions from previous questions or only appropriate to certain demographic groups. Lower response counts should make clear where this has occurred.

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Data were analysed and weighted by Survation and presented by Patrick Bri ne and Damian Lyons Lowe.

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If you are interested in commissioning a poll from us, please contact researchteam@survation.com for a prompt response to your enquiry and we'll call you right back with the appropriate person.

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Table 1
Q1. Which statement do you most closely agree with?
Base : All Respondents

	Gender		Age			2010 Vote				Voting Intention					SEG				Region11											
	Male	Female	18-34	35-54	55+	CON	LAB	LD	OTHER	CON	LAB	LD	UKIP	OTHER	AB	C1	C2	DE	Scotland	Wales	London	South East	South West	East of England	East Midlands	West Midlands	North East	North West	Yorks & Humberside	
Unweighted Total	1006	502	504	295	370	341	262	240	185	82	199	302	72	176	62	220	275	269	242	76	51	109	143	104	108	90	87	27	114	86
Weighted Total	1006	488	518	290	355	361	285	228	181	75	221	297	66	160	63	292	280	209	226	89	49	110	139	92	102	83	84	30	126	88
The public sector is most accountable to the general public when running public services, as public sector employees have duties of care and a clear line of accountability tracing back to the government, MPs and councillors, whilst private sector employees are only accountable to their company and shareholders.	547 54.4%	269 55.1%	278 53.7%	147 50.6%	213 60.1%	187 51.8%	119 41.8%	158 69.2%	114 63.0%	32 43.4%	100 45.2%	209 70.3%	43 64.2%	67 42.0%	37 58.5%	169 58.0%	153 54.7%	112 53.7%	113 50.0%	34 38.7%	28 56.8%	63 57.5%	79 57.1%	50 53.9%	53 52.4%	44 53.2%	48 57.5%	17 57.5%	80 63.6%	40 45.2%
The private sector is most accountable to the general public when running public services, as when things go wrong it is easier to terminate contracts with private companies than it is to sack public sector employees.	293 29.1%	167 34.2%	126 24.4%	84 29.0%	84 23.7%	125 34.6%	123 43.1%	38 16.8%	39 21.6%	32 43.3%	87 39.4%	54 18.1%	18 27.7%	73 45.6%	18 28.0%	88 30.0%	85 30.3%	60 28.9%	60 26.7%	30 34.1%	12 23.8%	31 28.1%	44 31.6%	28 30.9%	33 32.1%	23 27.8%	25 29.8%	7 24.6%	28 22.1%	29 33.1%
Don't know	166 16.5%	52 10.7%	113 21.9%	59 20.4%	58 16.2%	49 13.6%	43 15.1%	32 14.1%	28 15.4%	10 13.4%	34 15.4%	34 11.5%	5 8.1%	20 12.5%	9 13.5%	35 12.0%	42 15.0%	36 17.4%	53 23.3%	24 27.2%	9 19.4%	16 14.3%	16 11.3%	14 15.2%	16 15.5%	16 19.0%	11 12.7%	5 17.8%	18 14.3%	19 21.7%
SIGMA	1006	488	518	290	355	361	285	228	181	75	221	297	66	160	63	292	280	209	226	89	49	110	139	92	102	83	84	30	126	88

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Table 2
Q2. When a new public service needs to be delivered, what do you think should happen?
Base : All Respondents

	Gender		Age			2010 Vote				Voting Intention					SEG				Region11											
	Male	Female	18-34	35-54	55+	CON	LAB	LD	OTHER	CON	LAB	LD	UKIP	OTHER	AB	C1	C2	DE	Scotland	Wales	London	South East	South West	East of England	East Midlands	West Midlands	North East	North West	Yorks & Humberside	
Unweighted Total	1006	502	504	295	370	341	262	240	185	82	199	302	72	176	62	220	275	269	242	76	51	109	143	104	108	90	87	27	114	86
Weighted Total	1006	488	518	290	355	361	285	228	181	75	221	297	66	160	63	292	280	209	226	89	49	110	139	92	102	83	84	30	126	88
Local and national government should try running the public service first and only consider contracting it out to private tender if they find it is expensive or of poor quality when run publicly.	606	289	317	161	216	229	134	159	127	44	97	216	43	91	45	169	169	129	139	53	20	66	80	47	69	50	54	21	86	55
	60.2%	59.1%	61.3%	55.7%	60.7%	63.3%	47.2%	69.5%	70.0%	59.0%	43.8%	72.6%	65.0%	56.5%	71.2%	57.7%	60.2%	62.0%	61.7%	59.3%	40.3%	59.8%	57.7%	50.8%	67.3%	59.5%	63.9%	69.2%	67.7%	63.0%
Local and national government should try contracting it out to private tender first and only consider taking control to run it publicly if they find it is expensive or of poor quality when run privately.	279	162	117	77	102	101	116	48	30	24	97	58	17	51	14	90	84	52	54	19	17	32	51	30	22	23	20	7	31	21
	27.8%	33.2%	22.6%	26.5%	28.6%	27.9%	40.7%	21.1%	16.7%	31.8%	44.1%	19.5%	26.1%	31.9%	22.5%	30.7%	30.1%	24.9%	23.8%	21.6%	34.6%	28.7%	37.1%	32.7%	21.8%	27.6%	23.5%	23.5%	24.8%	24.4%
Don't know	121	38	83	52	38	32	34	21	24	7	27	23	6	19	4	34	27	27	33	17	12	13	7	15	11	11	11	2	10	11
	12.0%	7.7%	16.1%	17.8%	10.6%	8.8%	12.1%	9.4%	13.3%	9.3%	12.1%	7.9%	8.9%	11.6%	6.2%	11.6%	9.7%	13.1%	14.6%	19.1%	25.1%	11.5%	5.2%	16.4%	11.0%	12.9%	12.6%	7.2%	7.6%	12.6%
SIGMA	1006	488	518	290	355	361	285	228	181	75	221	297	66	160	63	292	280	209	226	89	49	110	139	92	102	83	84	30	126	88

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Table 3

Q3. Should organisations that have a "social purpose" (objectives other than profit-making) such as the public sector and the not-for-profit sector, including cooperatives, charities and social enterprises, be prioritised above private companies in the tendering process for public services?

Base : All Respondents

	Gender		Age			2010 Vote				Voting Intention					SEG				Region11											
	Male	Female	18-34	35-54	55+	CON	LAB	LD	OTHER	CON	LAB	LD	UKIP	OTHER	AB	C1	C2	DE	Scotland	Wales	London	South East	South West	East of England	East Midlands	West Midlands	North East	North West	Yorks & Humberside	
Unweighted Total	1006	502	504	295	370	341	262	240	185	82	199	302	72	176	62	220	275	269	242	76	51	109	143	104	108	90	87	27	114	86
Weighted Total	1006	488	518	290	355	361	285	228	181	75	221	297	66	160	63	292	280	209	226	89	49	110	139	92	102	83	84	30	126	88
Yes	572	290	282	161	199	212	124	142	131	41	96	206	45	86	45	159	175	120	118	47	25	71	91	45	58	40	48	14	78	51
	56.8%	59.3%	54.5%	55.5%	56.1%	58.6%	43.5%	62.3%	72.2%	54.5%	43.5%	69.3%	68.3%	53.9%	72.0%	54.5%	62.5%	57.3%	52.5%	53.2%	52.3%	64.3%	65.4%	48.9%	56.6%	47.7%	57.0%	47.7%	62.0%	57.9%
No	228	129	99	67	76	85	92	37	27	24	72	35	15	51	11	77	56	54	42	21	15	15	32	20	24	22	16	10	26	20
	22.7%	26.5%	19.1%	23.1%	21.5%	23.5%	32.4%	16.2%	14.8%	31.5%	32.7%	11.8%	22.1%	31.7%	17.7%	26.3%	20.1%	25.7%	18.5%	23.5%	30.0%	13.9%	22.8%	21.3%	23.8%	26.6%	19.5%	32.3%	20.2%	22.7%
Don't know	206	69	137	62	80	65	69	49	24	10	52	56	6	23	6	56	49	35	66	21	9	24	16	27	20	21	20	6	22	17
	20.5%	14.2%	26.4%	21.4%	22.4%	17.9%	24.1%	21.4%	13.0%	14.0%	23.7%	19.0%	9.6%	14.4%	10.2%	19.2%	17.5%	17.0%	29.1%	23.3%	17.7%	21.9%	11.8%	29.8%	19.6%	25.7%	23.5%	20.0%	17.8%	19.4%
SIGMA	1006	488	518	290	355	361	285	228	181	75	221	297	66	160	63	292	280	209	226	89	49	110	139	92	102	83	84	30	126	88

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Table 4

Q4. When a public service is put out to tender, should there always be an in-house bid from the public sector to see if the service could be provided publicly at better value?

Base : All Respondents

	Gender		Age			2010 Vote				Voting Intention					SEG				Region11											
	Male	Female	18-34	35-54	55+	CON	LAB	LD	OTHER	CON	LAB	LD	UKIP	OTHER	AB	C1	C2	DE	Scotland	Wales	London	South East	South West	East of England	East Midlands	West Midlands	North East	North West	Yorks & Humber	
Unweighted Total	1006	502	504	295	370	341	262	240	185	82	199	302	72	176	62	220	275	269	242	76	51	109	143	104	108	90	87	27	114	86
Weighted Total	1006	488	518	290	355	361	285	228	181	75	221	297	66	160	63	292	280	209	226	89	49	110	139	92	102	83	84	30	126	88
Yes	809	404	404	214	280	315	227	194	155	59	191	249	55	123	55	237	233	165	173	65	38	93	115	72	83	63	65	25	113	67
	80.4%	82.8%	78.1%	73.7%	78.9%	87.2%	79.7%	85.0%	85.7%	78.5%	86.7%	83.8%	83.0%	76.5%	87.6%	81.3%	83.1%	79.3%	76.7%	73.3%	78.1%	85.0%	82.7%	78.3%	81.2%	75.6%	78.2%	83.7%	89.2%	76.7%
No	79	42	37	25	32	22	32	11	9	6	13	18	5	22	5	27	20	16	16	8	3	8	15	4	6	8	8	4	5	7
	7.8%	8.5%	7.1%	8.6%	9.0%	6.0%	11.2%	4.7%	5.0%	7.8%	6.1%	6.1%	7.5%	13.7%	7.3%	9.1%	7.0%	7.8%	7.1%	8.9%	7.1%	7.5%	10.6%	3.8%	5.7%	10.0%	9.2%	13.6%	3.6%	8.2%
Don't know	119	42	77	52	43	24	26	24	17	10	16	30	6	16	3	28	28	27	37	16	7	8	9	16	13	12	11	1	9	13
	11.8%	8.7%	14.8%	17.8%	12.1%	6.8%	9.1%	10.3%	9.4%	13.7%	7.2%	10.1%	9.5%	9.8%	5.1%	9.6%	9.8%	12.9%	16.2%	17.8%	14.8%	7.5%	6.6%	17.8%	13.1%	14.4%	12.7%	2.7%	7.3%	15.1%
SIGMA	1006	488	518	290	355	361	285	228	181	75	221	297	66	160	63	292	280	209	226	89	49	110	139	92	102	83	84	30	126	88

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Table 5

Q5. Should citizens be consulted and have their views considered before any service is privatised or outsourced?

Base : All Respondents

	Gender		Age			2010 Vote				Voting Intention					SEG				Region11											
	Male	Female	18-34	35-54	55+	CON	LAB	LD	OTHER	CON	LAB	LD	UKIP	OTHER	AB	C1	C2	DE	Scotland	Wales	London	South East	South West	East of England	East Midlands	West Midlands	North East	North West	Yorks & Humberside	
Unweighted Total	1006	502	504	295	370	341	262	240	185	82	199	302	72	176	62	220	275	269	242	76	51	109	143	104	108	90	87	27	114	86
Weighted Total	1006	488	518	290	355	361	285	228	181	75	221	297	66	160	63	292	280	209	226	89	49	110	139	92	102	83	84	30	126	88
Yes	798	382	416	225	286	287	192	206	156	57	145	262	52	131	49	214	221	173	190	54	40	89	108	68	84	69	66	28	104	76
	79.3%	78.1%	80.4%	77.5%	80.6%	79.4%	67.6%	90.3%	85.8%	76.4%	65.5%	88.0%	78.3%	81.7%	78.3%	73.2%	79.1%	82.8%	84.2%	60.2%	83.1%	80.9%	77.7%	73.4%	82.6%	83.4%	78.7%	92.4%	82.1%	86.5%
No	134	81	53	35	45	53	71	7	17	13	56	19	9	21	9	59	40	20	15	18	3	15	26	15	9	8	11	1	17	9
	13.3%	16.5%	10.2%	12.1%	12.8%	14.7%	25.1%	3.2%	9.6%	17.6%	25.6%	6.5%	13.0%	12.8%	14.4%	20.1%	14.1%	9.7%	6.8%	20.3%	6.5%	14.0%	18.8%	15.8%	9.2%	9.7%	13.1%	4.1%	13.7%	9.8%
Don't know	75	26	49	30	24	21	21	15	8	4	20	16	6	9	5	20	19	16	20	17	5	6	5	10	8	6	7	1	5	3
	7.4%	5.3%	9.4%	10.4%	6.6%	5.8%	7.3%	6.5%	4.6%	6.0%	8.9%	5.5%	8.6%	5.5%	7.3%	6.8%	6.8%	7.5%	9.0%	19.4%	10.5%	5.1%	3.5%	10.7%	8.1%	6.9%	8.3%	3.6%	4.1%	3.7%
SIGMA	1006	488	518	290	355	361	285	228	181	75	221	297	66	160	63	292	280	209	226	89	49	110	139	92	102	83	84	30	126	88

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Table 6

Q6. Should the government be required to end the contracts of private companies early, when they are found to be doing a poor job of running public services, following public complaints?

Base : All Respondents

	Gender		Age			2010 Vote				Voting Intention					SEG				Region11											
	Male	Female	18-34	35-54	55+	CON	LAB	LD	OTHER	CON	LAB	LD	UKIP	OTHER	AB	C1	C2	DE	Scotland	Wales	London	South East	South West	East of England	East Midlands	West Midlands	North East	North West	Yorks & Humberside	
Unweighted Total	1006	502	504	295	370	341	262	240	185	82	199	302	72	176	62	220	275	269	242	76	51	109	143	104	108	90	87	27	114	86
Weighted Total	1006	488	518	290	355	361	285	228	181	75	221	297	66	160	63	292	280	209	226	89	49	110	139	92	102	83	84	30	126	88
Yes	881	424	457	227	318	336	257	202	164	64	199	263	60	143	55	256	242	190	192	74	43	98	125	75	92	69	75	26	116	75
	87.5%	86.8%	88.2%	78.2%	89.7%	92.9%	90.4%	88.2%	90.3%	85.5%	90.0%	88.6%	90.4%	89.0%	87.5%	87.8%	86.4%	91.2%	85.3%	83.4%	88.9%	89.1%	90.3%	82.0%	90.0%	82.4%	89.3%	88.2%	91.9%	85.0%
No	52	33	19	25	16	11	13	10	7	5	8	18	2	12	*	10	24	5	12	4	1	6	6	7	3	8	3	4	3	7
	5.2%	6.7%	3.7%	8.6%	4.6%	2.9%	4.7%	4.5%	3.6%	6.8%	3.5%	6.1%	3.8%	7.2%	0.7%	3.5%	8.6%	2.5%	5.5%	4.1%	1.1%	5.4%	4.0%	7.9%	2.8%	9.2%	3.5%	11.8%	2.2%	7.5%
Don't know	73	31	42	38	20	15	14	17	11	6	14	16	4	6	8	26	14	13	21	11	5	6	8	9	7	7	6	-	7	7
	7.3%	6.4%	8.1%	13.2%	5.7%	4.1%	5.0%	7.2%	6.1%	7.7%	6.5%	5.3%	5.9%	3.8%	11.9%	8.8%	5.0%	6.3%	9.2%	12.5%	10.1%	5.4%	5.7%	10.1%	7.2%	8.5%	7.1%	-	5.8%	7.5%
SIGMA	1006	488	518	290	355	361	285	228	181	75	221	297	66	160	63	292	280	209	226	89	49	110	139	92	102	83	84	30	126	88

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Table 7

Q7. Would you support the establishment of a public body to hold to account private companies that provide public services, summon their executives for questioning, scrutinise their performance and impose penalties when they are failing?

Base : All Respondents

	Gender		Age			2010 Vote				Voting Intention					SEG				Region11											
	Male	Female	18-34	35-54	55+	CON	LAB	LD	OTHER	CON	LAB	LD	UKIP	OTHER	AB	C1	C2	DE	Scotland	Wales	London	South East	South West	East of England	East Midlands	West Midlands	North East	North West	Yorks & Humberside	
Unweighted Total	1006	502	504	295	370	341	262	240	185	82	199	302	72	176	62	220	275	269	242	76	51	109	143	104	108	90	87	27	114	86
Weighted Total	1006	488	518	290	355	361	285	228	181	75	221	297	66	160	63	292	280	209	226	89	49	110	139	92	102	83	84	30	126	88
Yes	811	405	406	202	296	313	226	197	161	53	179	257	57	126	54	235	226	172	178	66	40	83	116	73	82	66	66	29	114	68
	80.6%	82.9%	78.5%	69.6%	83.5%	86.7%	79.4%	86.2%	88.5%	70.6%	81.0%	86.4%	85.2%	78.4%	85.6%	80.4%	80.9%	82.4%	79.0%	74.0%	83.0%	75.9%	83.9%	79.8%	80.4%	78.8%	79.3%	96.1%	90.0%	77.8%
No	65	40	25	27	19	19	29	7	6	10	14	12	5	22	2	20	13	6	6	1	6	11	4	7	6	10	-	3	7	
	6.5%	8.2%	4.8%	9.5%	5.2%	5.3%	10.2%	3.0%	3.4%	13.9%	6.3%	4.1%	7.2%	14.0%	3.5%	7.0%	9.3%	6.1%	2.6%	6.8%	1.1%	5.3%	7.7%	4.3%	6.8%	7.1%	12.3%	-	2.1%	8.5%
Don't know	130	43	87	61	40	29	29	25	15	12	28	28	5	12	7	37	28	24	42	17	8	21	12	15	13	12	7	1	10	12
	12.9%	8.9%	16.7%	21.0%	11.3%	8.0%	10.3%	10.8%	8.1%	15.5%	12.7%	9.5%	7.6%	7.6%	11.0%	12.6%	9.9%	11.5%	18.4%	19.2%	15.9%	18.8%	8.5%	15.9%	12.9%	14.1%	8.4%	3.9%	7.8%	13.7%
SIGMA	1006	488	518	290	355	361	285	228	181	75	221	297	66	160	63	292	280	209	226	89	49	110	139	92	102	83	84	30	126	88

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Table 8
Q8. Which do you think is currently the case?
Base : All Respondents

	Gender		Age			2010 Vote				Voting Intention					SEG				Region11											
	Male	Female	18-34	35-54	55+	CON	LAB	LD	OTHER	CON	LAB	LD	UKIP	OTHER	AB	C1	C2	DE	Scotland	Wales	London	South East	South West	East of England	East Midlands	West Midlands	North East	North West	Yorks & Humberside	
Unweighted Total	1006	502	504	295	370	341	262	240	185	82	199	302	72	176	62	220	275	269	242	76	51	109	143	104	108	90	87	27	114	86
Weighted Total	1006	488	518	290	355	361	285	228	181	75	221	297	66	160	63	292	280	209	226	89	49	110	139	92	102	83	84	30	126	88
Both public sector organisations and private sector companies running public services are obliged by law to respond to Freedom of Information requests.	482	231	251	131	187	165	150	93	99	33	124	126	38	77	31	139	144	105	94	30	26	50	76	42	56	34	39	15	70	36
	47.9%	47.2%	48.6%	45.1%	52.5%	45.6%	52.6%	40.8%	54.5%	44.2%	56.0%	42.4%	57.2%	48.0%	49.7%	47.7%	51.5%	50.3%	41.5%	33.8%	53.8%	45.8%	55.1%	46.1%	54.9%	41.4%	46.3%	48.8%	55.2%	40.8%
Only public sector organisations are obliged by law to respond to Freedom of Information requests - private sector companies running public services are exempt.	268	164	104	85	80	103	69	79	46	20	43	105	19	47	16	88	78	51	51	28	10	32	37	25	21	27	22	4	33	23
	26.6%	33.5%	20.1%	29.5%	22.4%	28.5%	24.1%	34.4%	25.2%	26.9%	19.6%	35.5%	28.7%	29.5%	25.0%	30.2%	27.7%	24.4%	22.7%	31.6%	19.8%	29.0%	26.8%	27.3%	20.5%	32.6%	26.8%	12.2%	26.4%	26.0%
Don't know	256	94	162	74	89	93	66	57	37	22	54	66	9	36	16	65	58	53	81	31	13	28	25	24	25	22	23	12	23	29
	25.5%	19.3%	31.3%	25.5%	25.1%	25.9%	23.3%	24.8%	20.3%	28.9%	24.3%	22.1%	14.2%	22.5%	25.3%	22.1%	20.8%	25.3%	35.8%	34.6%	26.5%	25.3%	18.2%	26.6%	24.6%	26.0%	26.9%	39.0%	18.3%	33.1%
SIGMA	1006	488	518	290	355	361	285	228	181	75	221	297	66	160	63	292	280	209	226	89	49	110	139	92	102	83	84	30	126	88

Public Service Provision Poll

Prepared on behalf of We Own It

13 Jul 2013

Table 9

Q9. Do you believe that private companies running public services should have to be as transparent about their performance and financial data as the public sector has to be?

Base : All Respondents

	Gender		Age			2010 Vote				Voting Intention					SEG				Region11											
	Male	Female	18-34	35-54	55+	CON	LAB	LD	OTHER	CON	LAB	LD	UKIP	OTHER	AB	C1	C2	DE	Scotland	Wales	London	South East	South West	East of England	East Midlands	West Midlands	North East	North West	Yorks & Humberside	
Unweighted Total	1006	502	504	295	370	341	262	240	185	82	199	302	72	176	62	220	275	269	242	76	51	109	143	104	108	90	87	27	114	86
Weighted Total	1006	488	518	290	355	361	285	228	181	75	221	297	66	160	63	292	280	209	226	89	49	110	139	92	102	83	84	30	126	88
Yes	886	424	462	226	318	342	250	202	174	64	191	265	62	141	57	255	251	187	193	74	47	102	122	73	91	70	72	27	120	76
	88.1%	86.8%	89.3%	78.1%	89.7%	94.6%	87.8%	88.6%	95.9%	86.1%	86.6%	89.0%	93.0%	87.7%	90.5%	87.4%	89.5%	89.9%	85.6%	83.4%	95.7%	92.7%	87.9%	79.0%	89.8%	83.7%	86.0%	89.7%	94.7%	86.6%
No	57	38	19	32	16	8	22	14	1	4	16	18	2	13	-	18	17	9	13	5	2	5	12	6	4	8	5	2	2	6
	5.6%	7.8%	3.6%	11.1%	4.6%	2.3%	7.9%	6.0%	0.8%	6.0%	7.1%	6.2%	3.2%	8.3%	-	6.2%	6.0%	4.3%	5.7%	5.7%	4.3%	4.1%	8.8%	6.4%	3.9%	9.2%	6.1%	6.4%	1.5%	6.4%
Don't know	63	26	37	31	20	11	13	12	6	6	14	14	3	6	6	19	12	12	20	10	-	3	5	13	6	6	7	1	5	6
	6.3%	5.4%	7.1%	10.9%	5.8%	3.1%	4.4%	5.4%	3.3%	8.0%	6.3%	4.8%	3.8%	4.0%	9.5%	6.4%	4.5%	5.9%	8.7%	10.9%	-	3.1%	3.2%	14.6%	6.3%	7.1%	8.0%	3.9%	3.8%	7.0%
SIGMA	1006	488	518	290	355	361	285	228	181	75	221	297	66	160	63	292	280	209	226	89	49	110	139	92	102	83	84	30	126	88

Public Service Provision Poll
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13 Jul 2013

Table 10
Q10. Which of the following statements is closest to your opinion?
Base : All Respondents

	Gender		Age			2010 Vote				Voting Intention					SEG				Region11											
	Male	Female	18-34	35-54	55+	CON	LAB	LD	OTHER	CON	LAB	LD	UKIP	OTHER	AB	C1	C2	DE	Scotland	Wales	London	South East	South West	East of England	East Midlands	West Midlands	North East	North West	Yorks & Humberside	
Unweighted Total	1006	502	504	295	370	341	262	240	185	82	199	302	72	176	62	220	275	269	242	76	51	109	143	104	108	90	87	27	114	86
Weighted Total	1006	488	518	290	355	361	285	228	181	75	221	297	66	160	63	292	280	209	226	89	49	110	139	92	102	83	84	30	126	88
The East Coast Main Line should remain in public ownership, as it is now better run than it was when privatised and is returning profits to the Treasury	585 58.1%	290 59.4%	294 56.9%	151 52.1%	198 55.6%	236 65.4%	136 47.7%	144 62.9%	123 67.8%	43 57.0%	101 45.8%	190 64.0%	42 62.9%	94 58.8%	47 75.3%	162 55.3%	167 59.8%	125 59.8%	131 58.0%	52 58.0%	24 49.6%	62 56.7%	83 59.7%	49 53.1%	61 60.1%	51 61.6%	42 50.3%	14 47.7%	83 65.9%	58 66.5%
The East Coast Main Line should now go back to being privatised like other rail franchises, as it is in need of private investment and will be more efficiently run when privatised	208 20.7%	122 24.9%	86 16.7%	74 25.7%	73 20.7%	60 16.7%	79 27.9%	41 18.0%	31 17.1%	17 22.4%	70 31.7%	58 19.6%	15 22.0%	36 22.7%	8 12.4%	70 24.1%	66 23.4%	34 16.4%	38 16.9%	22 24.3%	8 16.0%	26 23.9%	33 23.5%	18 19.1%	20 20.0%	14 16.6%	20 24.0%	8 26.0%	21 16.3%	13 14.5%
Don't know	213 21.2%	77 15.7%	137 26.4%	64 22.2%	84 23.7%	65 17.9%	70 24.4%	44 19.1%	27 15.1%	15 20.6%	50 22.5%	49 16.4%	10 15.0%	30 18.5%	8 12.4%	60 20.6%	47 16.8%	49 23.7%	57 25.1%	16 17.7%	17 34.5%	21 19.4%	23 16.9%	26 27.8%	20 19.9%	18 21.8%	22 25.7%	8 26.3%	22 17.7%	17 19.0%
SIGMA	1006	488	518	290	355	361	285	228	181	75	221	297	66	160	63	292	280	209	226	89	49	110	139	92	102	83	84	30	126	88

Public Service Provision Poll
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Table 11
Q11. Which of the following statements is closest to your opinion?
Base : All Respondents

	Gender		Age			2010 Vote				Voting Intention					SEG				Region11											
	Male	Female	18-34	35-54	55+	CON	LAB	LD	OTHER	CON	LAB	LD	UKIP	OTHER	AB	C1	C2	DE	Scotland	Wales	London	South East	South West	East of England	East Midlands	West Midlands	North East	North West	Yorks & Humberside	
Unweighted Total	1006	502	504	295	370	341	262	240	185	82	199	302	72	176	62	220	275	269	242	76	51	109	143	104	108	90	87	27	114	86
Weighted Total	1006	488	518	290	355	361	285	228	181	75	221	297	66	160	63	292	280	209	226	89	49	110	139	92	102	83	84	30	126	88
When private companies are found to have been mismanaging a public service or defrauding taxpayers, the service should be put back out to tender to different private companies	397 39.5%	209 42.8%	188 36.4%	115 39.6%	134 37.7%	148 41.1%	159 56.0%	52 22.9%	52 28.4%	34 45.0%	129 58.6%	69 23.3%	27 40.6%	75 46.8%	23 36.4%	125 42.8%	108 38.7%	79 37.8%	85 37.6%	37 41.8%	16 32.6%	51 46.0%	63 45.1%	36 38.9%	36 35.8%	35 42.3%	30 36.2%	14 48.3%	42 33.0%	28 32.3%
When private companies are found to have been mismanaging a public service or defrauding taxpayers, the service should be re-nationalised and run by the government	469 46.7%	232 47.5%	238 45.9%	130 45.0%	165 46.6%	174 48.1%	88 30.9%	136 59.7%	112 61.6%	31 42.0%	69 31.3%	191 64.2%	35 52.9%	63 39.3%	31 49.0%	126 43.2%	135 48.1%	103 49.6%	105 46.7%	35 39.2%	24 49.9%	44 40.1%	67 48.0%	37 40.5%	48 47.0%	40 48.4%	41 49.4%	11 35.3%	73 57.9%	46 51.9%
Don't know	139 13.9%	48 9.8%	92 17.7%	45 15.4%	56 15.7%	39 10.8%	37 13.2%	40 17.4%	18 10.0%	10 13.0%	22 10.1%	37 12.5%	4 6.5%	22 14.0%	9 14.5%	41 14.0%	37 13.1%	26 12.6%	35 15.7%	17 18.9%	9 17.5%	15 13.9%	10 7.0%	19 20.6%	18 17.2%	8 9.4%	12 14.4%	5 16.4%	11 9.1%	14 15.8%
SIGMA	1006	488	518	290	355	361	285	228	181	75	221	297	66	160	63	292	280	209	226	89	49	110	139	92	102	83	84	30	126	88

Public Service Provision Poll
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13 Jul 2013

Table 12
Q12. Which of the following statements is closest to your opinion?
Base : All Respondents

	Gender		Age			2010 Vote				Voting Intention					SEG				Region11											
	Male	Female	18-34	35-54	55+	CON	LAB	LD	OTHER	CON	LAB	LD	UKIP	OTHER	AB	C1	C2	DE	Scotland	Wales	London	South East	South West	East of England	East Midlands	West Midlands	North East	North West	Yorks & Humberside	
Unweighted Total	1006	502	504	295	370	341	262	240	185	82	199	302	72	176	62	220	275	269	242	76	51	109	143	104	108	90	87	27	114	86
Weighted Total	1006	488	518	290	355	361	285	228	181	75	221	297	66	160	63	292	280	209	226	89	49	110	139	92	102	83	84	30	126	88
If found to have defrauded taxpayers, companies like G4S and Serco should pay a fine but be allowed to continue running the prisoner tagging service	64 6.4%	40 8.1%	24 4.7%	31 10.6%	24 6.7%	10 2.7%	18 6.2%	14 6.2%	9 5.2%	7 8.7%	18 8.0%	20 6.6%	4 6.2%	10 6.2%	4 6.6%	18 6.3%	20 7.0%	16 7.8%	10 4.3%	11 12.9%	1 1.4%	8 7.0%	9 6.4%	9 9.3%	3 3.3%	5 6.3%	9 10.7%	2 6.4%	3 2.6%	4 4.7%
If found to have defrauded taxpayers, companies like G4S and Serco should pay a fine and have the contract to run the prisoner tagging service taken away from them	274 27.3%	139 28.5%	135 26.1%	94 32.6%	90 25.2%	90 25.0%	84 29.4%	51 22.2%	49 27.1%	17 23.4%	75 33.9%	69 23.1%	27 40.3%	36 22.1%	16 24.9%	90 31.0%	78 28.0%	50 23.9%	56 24.7%	19 21.1%	12 25.2%	32 29.2%	41 29.8%	22 23.5%	30 29.5%	20 23.6%	24 28.9%	8 25.2%	37 29.6%	24 27.7%
If found to have defrauded taxpayers, companies like G4S and Serco should pay a fine and have all their government contracts taken away from them, and banned from bidding to provide any public services again in future	587 58.3%	280 57.4%	307 59.3%	125 43.0%	214 60.3%	248 68.8%	167 58.6%	142 62.3%	113 62.2%	46 61.7%	117 52.9%	188 63.2%	31 46.0%	105 65.4%	40 64.0%	161 55.1%	168 60.0%	124 59.5%	134 59.3%	48 53.7%	32 66.5%	58 52.5%	82 58.9%	51 55.8%	60 58.9%	51 61.8%	44 52.5%	20 68.4%	76 60.3%	54 61.9%
Don't know	81 8.0%	29 6.0%	51 9.9%	40 13.9%	28 7.8%	13 3.6%	16 5.8%	21 9.3%	10 5.5%	5 6.1%	12 5.2%	21 7.2%	5 7.5%	10 6.2%	3 4.4%	22 7.6%	14 5.0%	18 8.7%	26 11.7%	11 12.4%	3 7.0%	12 11.3%	7 5.0%	10 11.4%	9 8.4%	7 8.3%	7 7.9%	-	9 7.5%	5 5.7%
SIGMA	1006	488	518	290	355	361	285	228	181	75	221	297	66	160	63	292	280	209	226	89	49	110	139	92	102	83	84	30	126	88